

Welch Allyn Connex[®] Vital Signs Monitor 6000 Series[™]



Service manual

WelchAllyn[®]

Advancing Frontline Care[™]

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For information about any Welch Allyn product, call Welch Allyn Technical Support: www.welchallyn.com/about/company/locations.htm.

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Contents

Symbols	1
Safety	5
Warnings and cautions	5
General safety considerations	6
Electrostatic discharge (ESD)	6
Overview	9
Purpose and scope	9
Technical support services	10
Recommended service intervals	14
The Welch Allyn Service Tool	15
Battery performance	16
Controls, indicators, and connectors	19
Service menu	23
Access the Service screens	23
General tab	23
Self-tests tab	25
Logs tab	25
Device tab	25
Licensing tab	26
Power-up sequence	27
Troubleshooting	29
Symptoms and solutions	29
Technical alarm messages	40
Disassembly and repair	55
Required tools and equipment	56
Power down the monitor	56
Remove the battery	57
Remove the rear housing	58
Disassemble the rear housing	61
Disassemble the main chassis	69
Functional verification and calibration	99
Functional verification tests	99

Electrical safety testing	115
Ground stud connector	115
Options, upgrades, and licenses	117
Available options, upgrades, and licenses	118
Install options	120
Masimo parameter upgrades	122
Configure options	123
Field replaceable units	125
Rear housing	125
Bottom housing	129
Extended bottom housing	131
Extended top housing	132
Top housing	133
Side panels	134
Front housing and midsection	135
Miscellaneous parts	137
Service tools	138
Options	139
Service parts for Braun PRO 4000 and dock	143
Licenses	144
Partners in Care service and support agreements	145
Service and repair training	146
Appendices	147
Decontamination and cleaning requirements for returns	147
Clean the CO2 input connector	149
Identifying the monitor and subsystems	149
Factory defaults	156
Disassembly and repair reference	168
Interconnect diagram	179

Symbols

Documentation symbols



WARNING The warning statements in this manual identify conditions or practices that could lead to illness, injury, or death.



CAUTION The caution statements in this manual identify conditions or practices that could result in damage to the equipment or other property, or loss of data. This definition applies to both yellow and black and white symbols.



WARNING Hot surface. Do not touch.



Follow instructions for use — mandatory action.



Consult operating instructions.

Power symbols



Power on/Display power-saving



Equipotential terminal



(on the display) monitor is plugged into Alternating Current power



Battery absent or faulty



(on the monitor, green indicator) Alternating Current power present, battery fully charged



Battery charge level

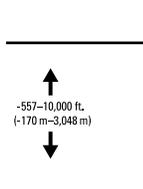
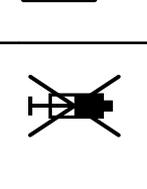
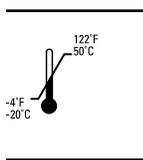
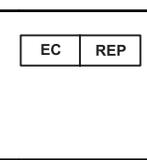
	(on the monitor, amber indicator) Alternating Current power present, battery is charging		Battery cover
	Alternating Current (AC)		Rechargeable battery
	Li-ion battery		

Connectivity symbols

	USB		Ethernet RJ-45
	Wireless signal strength <ul style="list-style-type: none"> • Best (4 bars) • Good (3 bars) • Fair (2 bars) • Weak (1 bar) • No signal (no bars) • No connection (blank) 		Nurse call

Miscellaneous symbols

	CO2 sampling input		CO2 sampling output/exhaust
	Manufacturer		Limited rotation/Turn completely to right
	Reorder number		Serial number
	Do not reuse		China RoHS markings for control of pollution caused by electronic information products. XX indicates Environmentally Friendly Use Period in years.
	Nonionizing electromagnetic radiation		Recycle the product separate from other disposables
	Restrictions for use of wireless device in Europe. European Community's Class 2 radio equipment.		Call for maintenance

	Defibrillation-proof Type BF applied parts		Do not expose to open flame
	Altitude range		Not for injection
	Transport and storage temperature range		Authorized Representative of the European Community

Safety

All users of the monitor must read and understand all safety information presented in this manual before using or repairing the monitor.

United States federal law restricts this device to sale, distribution, or use by or on the order of a licensed medical practitioner.

Warnings and cautions



WARNING Safety risk. Make frequent electrical and visual checks on cables, sensors, and electrode wires. All cables, sensors, and electrode wires must be inspected and properly maintained and in proper working order to allow the equipment to function properly and to protect patients.



WARNING Safety risk. Place the monitor and accessories in locations where they cannot harm the patient should they fall from a shelf or mount.



WARNING Fire and explosion hazard. Do not operate the monitor in the presence of a flammable anesthetic mixture with air, oxygen, or nitrous oxide; in oxygen-enriched environments; or in any other potentially explosive environment.



WARNING Inaccurate measurement risk. Dust and particle ingress can affect the accuracy of blood pressure measurements. Use the monitor in clean environments to ensure measurement accuracy. If you notice dust or lint build-up on the monitor's vent openings, have the monitor inspected and cleaned by a qualified service technician.



CAUTION To ensure that the monitor meets its performance specifications, store and use the monitor in an environment that maintains the specified temperature and humidity ranges.



CAUTION The monitor may not function properly if dropped or damaged. Protect it from severe impact and shock. Do not use the monitor if you notice any signs of damage.



CAUTION Do not connect more than one patient to a monitor or connect more than one monitor to a patient.



CAUTION Do not operate the monitor in the presence of magnetic resonance imaging (MRI) or hyperbaric chambers.

General safety considerations

- If the monitor detects an unrecoverable problem, it displays an error message. For more information see “Troubleshooting.”
- To ensure patient safety, use only accessories recommended or supplied by Welch Allyn. (See the accessories list on the user documentation CD or www.welchallyn.com.) Always use accessories according to your facility’s standards and according to the manufacturer’s recommendations and instructions. Always follow the manufacturer’s directions for use.
- Welch Allyn recommends that only Welch Allyn service personnel or an authorized repair center perform warranty service. Performing unauthorized service on a device that is within warranty may void the warranty.

Electrostatic discharge (ESD)



CAUTION Electrostatic discharge (ESD) can damage or destroy electronic components. Handle static-sensitive components only at static-safe workstation.



CAUTION Assume that all electrical and electronic components of the monitor are static-sensitive.

Electrostatic discharge is a sudden current flowing from a charged object to another object or to ground. Electrostatic charges can accumulate on common items such as foam drinking cups, cellophane tape, synthetic clothing, untreated foam packaging material, and untreated plastic bags and work folders, to name only a few.

Electronic components and assemblies, if not properly protected against ESD, can be permanently damaged or destroyed when near or in contact with electrostatically charged objects. When you handle components or assemblies that are not in protective bags and you are not sure whether they are static-sensitive, assume that they are static-sensitive and handle them accordingly.

- Perform all service procedures in a static-protected environment. Always use techniques and equipment designed to protect personnel and equipment from electrostatic discharge.
- Remove static-sensitive components and assemblies from their static-shielding bags only at static-safe workstations—a properly grounded table and grounded floor mat—and only when you are wearing a grounded wrist strap (with a resistor of at least 1 megohm in series) or other grounding device.
- Use only grounded tools when inserting, adjusting, or removing static-sensitive components and assemblies.
- Remove or insert static-sensitive components and assemblies only with monitor power turned off.
- Insert and seal static-sensitive components and assemblies into their original static-shielding bags before removing them from static-protected areas.

- Always test your ground strap, bench mat, conductive work surface, and ground cord before removing components and assemblies from their protective bags and before beginning any disassembly or assembly procedures.

Overview

Purpose and scope

This service manual is a reference for periodic preventive maintenance and corrective service procedures for the Welch Allyn Connex Vital Signs Monitor 6000 Series, firmware version 2.0X. It is intended for use only by trained and qualified service personnel.

Corrective service is supported to the level of field-replaceable units. These include circuit-board assemblies and some subassemblies, case parts, and other parts.



CAUTION No component-level repair of circuit boards and subassemblies is supported. Use only the repair procedures described in this manual.



WARNING When performing a service procedure, follow the instructions exactly as presented in this manual. Failure to do so could damage the monitor, invalidate the product warranty, and lead to serious personal injury.

Find instructions for functional testing and performance verification in the Welch Allyn Service Tool help files.

This manual applies only to this device. For servicing of any other vital signs monitor, see the service manual for the specific device.

Service work not described in this manual must be performed by qualified service personnel at the factory or at an authorized Welch Allyn service center.

Related documents

When using this manual, refer to the following:

- *Welch Allyn Connex Vital Signs Monitor 6000 Series Directions for use, software version 2.0X* (on the user documentation CD, part number 104730)
- *Welch Allyn Connex Vital Signs Monitor 6000 Series accessories list* (on the user documentation CD, part number 104730)
- Welch Allyn Service Tool CD (part number 103521)
- *Welch Allyn Service Tool Installation and Configuration Guide* (part number 103820)
- *Welch Allyn Braun PRO 4000 Service Manual* (part number 701627)
- *Welch Allyn 9600 Plus Calibration Tester Directions for use* (part number 701754)
- *Welch Allyn Radio Configuration Guide*: [click here to download the PDF](#)

- Welch Allyn website: www.welchallyn.com

Technical support services

Welch Allyn offers the following technical support services:

- Telephone support
- Loaner equipment
- Service agreements
- Service training
- Replacement service parts
- Product service

For information on any of these services, go to www.welchallyn.com.

Service loaners

For warranty or non-warranty repairs not covered under a support agreement, loaners are available for a nominal charge, subject to availability. Payment is required prior to shipment for all loaners not covered under a support agreement. The loaner fee can be found on the Welch Allyn loaner price list.

Welch Allyn Service Centers that provide repair service for this product can, on request, loan a device for use while the device is being repaired. Loaned devices are provided free of charge for products repaired while under a support agreement that includes a free loaner provision.

Loaner equipment for the individual component modules is not available.

Service options

***Partners in Care* service agreements**

While product warranties provide basic assurance of Welch Allyn hardware quality, they may not include the full range of services and support you need. Welch Allyn offers premium service and support through our *Partners in Care* program. Whether you service your own devices and require a minimum of support or rely on us to service your device, Welch Allyn provides a program that will meet your needs. For more information visit our web site at www.welchallyn.com or call your sales representative.

Warranty service

All repairs on products under warranty must be performed or approved by Welch Allyn. Refer all warranty service to Welch Allyn Product Service or another authorized Welch Allyn Service Center. Obtain a Return Material Authorization (RMA) number for all returns to Welch Allyn Product Service.



CAUTION Unauthorized repairs will void the product warranty.

Non-warranty service

Welch Allyn product service and authorized service centers support non-warranty repairs. Contact any Welch Allyn regional service center for pricing and service options.

Welch Allyn offers modular repair parts for sale to support non-warranty service. This service must be performed only by qualified end-user biomedical/clinical engineers using this service manual.

Service training is available from Welch Allyn for biomedical/clinical engineers. For information, go to www.welchallyn.com/support/technical/monitoring_suppt_training.htm.

Repairs

A Welch Allyn Service Center must perform all repairs on products under warranty, unless you have purchased a Welch Allyn Partners in Care Biomed agreement allowing you to service the device while under warranty.



CAUTION Unauthorized repairs will void the product warranty.

Qualified service personnel or a Welch Allyn Service Center should repair products out of warranty.

If you are advised to return a product to Welch Allyn for repair or routine maintenance, schedule the repair with the service center nearest you.

Welch Allyn Technical Support

If you have a problem with the device that you cannot resolve, call the Welch Allyn Technical Support Center nearest you for assistance. A representative will assist you in troubleshooting the problem and will make every effort to solve the problem over the phone, potentially avoiding an unnecessary return.

If your product requires warranty, extended warranty, or non-warranty repair service, a Welch Allyn Technical Support representative will record all necessary information to

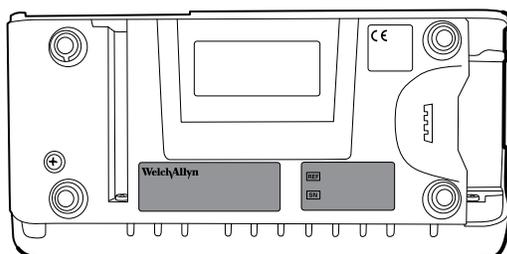
issue an RMA number. The support representative will provide you with the address of the Welch Allyn Service Center to send your device to.

Technical support is available during local business hours.

Returning products

When returning a product to Welch Allyn for service, ensure that you have the following information:

- Product name, model number, and serial number. This information may be found on the product and serial number labels on the bottom of the device.



- A complete return shipping address.
 - A contact name and phone number.
 - Any special shipping instructions.
 - A purchase-order number or credit-card number if the product is not covered by a warranty.
 - A full description of the problem or service request.
1. Contact Welch Allyn and request an RMA number.

Note Welch Allyn does not accept returned products without an RMA.

2. Ship the device to Welch Allyn, observing these packing guidelines:
 - a. Remove from the package the battery, all hoses, connectors, cables, sensors, power cords, and other ancillary products and equipment, except those items that might be associated with the problem.

Recommendations for returning the Lithium Ion battery

- Use ground transportation to return batteries.
- If returning multiple batteries, package each battery individually.
- Do not consolidate multiple batteries in a single package.
- Use packaging provided by Welch Allyn or the battery manufacturer.
- Do not pack a defective battery in checked or carry-on baggage if traveling by air.

Packaging

- If you return the battery with the device, remove the battery, seal the battery in an antistatic plastic bag, and place the battery in the position reserved for the battery in the original shipping carton near the device.
- If you return the battery separately, package the battery in the replacement battery's plastic bag and shipping box.

If the original shipping carton or replacement battery shipping box is unavailable, consult the manufacturer website for information regarding shipping lithium ion batteries:

www.iccnexergy.com/regulatory-updates/lithium-shipping



WARNING Safety risk. Do not ship any battery that has been physically damaged or shows signs of leakage unless you receive specific instructions which meet the requirements for the shipment of Lithium batteries. Dispose of damaged or leaking batteries in an environmentally safe manner consistent with local regulations.

Note In the United States, the applicable regulations can be found in the Code of Federal Regulations (CFR). Refer to 49 CFR 173.185 for shipping lithium batteries by air or ground. Use 49 CFR 172.102 sections 29, 188, 189, A54, A55, A100, A101, A103, and A104 to find the special provisions for shipping lithium batteries.

- b. Clean the device.

Note To ensure safe receipt of your device by the service center and to expedite processing and return of the device to you, **thoroughly clean all residues from the device before you ship it to Welch Allyn**. For decontamination and cleaning requirements, see the appendices.

If a returned device is found to be contaminated with bodily fluids, it will be returned at the owner's expense. United States federal regulations prohibit the processing of any device contaminated with blood-borne pathogens. Welch Allyn thoroughly cleans all returned devices on receipt, but any device that cannot be adequately cleaned cannot be repaired.

- c. Put the device, enclosed in a plastic bag **with a packing list**, into the original shipping carton with the original packing materials or into another appropriate shipping carton.
- d. Write the Welch Allyn RMA number with the Welch Allyn address on the outside of the shipping carton.

Recommended service intervals

To confirm that the device is functioning within the design specifications, perform periodic service as indicated in the following table. Customers who have the Silver edition of the Welch Allyn Service Tool can perform the basic functional verification and calibration procedures referenced in the table by following the instructions in this manual. If you have the Gold edition of the service tool, use the tool to perform a complete functional verification and calibration of the device in lieu of performing the basic tests.

Component	Service interval	Service procedure
NIBP module	Annually	Basic functional verification
SpO2 module	Annually	Basic functional verification
SpHb parameter	Annually	Basic functional verification
CO2 module	Annually or 1200 hours (whichever comes first)	Calibration (first time only)
	Annually or 4000 hours (whichever comes first)	Calibration
	30,000 hours	Replace the module
SureTemp Plus	Annually	Basic functional verification
Braun ThermoScan PRO 4000	Annually	Basic functional verification
Battery	300 charge cycles	Replace the battery

Use the service tool, Gold edition, to perform a complete functional verification and calibration of the device whenever any of the following conditions exist:

- Based on the basic functional verification, the device does not meet specifications
- The device has been dropped or otherwise damaged
- The device is malfunctioning
- The case has been opened
- An internal part has been replaced (battery excluded)

Note For instructions on using the Gold edition, see the service tool help files.

Related Links

- “Basic functional verification tests” on page 102

Maintenance

For device maintenance information, see “Maintenance and service” in the device’s directions for use. Covered topics include the following:

- Replacing the printer paper
- Inspecting and cleaning the device and accessories

- Changing the battery

The Welch Allyn Service Tool

The Welch Allyn Service Tool is available in the following editions:

- **Silver:** Accompanies your device.
- **Gold:** Required to perform complete functional verification and calibration. This edition requires an additional license. For more information about acquiring this license, contact Welch Allyn.

Note To qualify for the Gold license, you must attend the Welch Allyn technical training course or complete online training for the device.

Clinicians and technical service personnel can use the service tool to manage and maintain supported Welch Allyn products. You can use the service tool to do the following:

- **Review device information.** When connected to the device, the service tool lists installed modules, installed firmware and hardware versions, warranty and repair information, status, and usage history.
- **Receive notifications when periodic maintenance is needed.** The service tool can help you manage and maintain your entire inventory of supported Welch Allyn products. Through the remote service function, the service tool can connect to Welch Allyn Customer Service. With this functionality you can automatically receive firmware updates and feature upgrades for your supported products, including software upgrades for the service tool.
- **Install updates and upgrades.** The service tool can read the firmware version for each module and check for available updates or upgrades.
- **Create a work list.** The work list provides information about service actions—referred to as work orders—that are waiting for you to perform on your maintained devices. Work orders may include periodic calibrations, upgrades, or license installations.
- **Schedule periodic maintenance.** You can use the service tool to set the service interval for each maintained device.
- **View and save logs.** You can download and save log files from the device for analysis to help diagnose and identify reported issues.
- **Create user accounts.** Administrators can create user accounts and set permission levels to control access to the features, allowing one group to perform administrative tasks and another to perform service tasks. Restricting access prevents the service tool from being used to make unauthorized changes on a connected device.
- **Perform functional verification and calibration.** The service tool can check any device requiring calibration and, if necessary, calibrate the device to match the design specifications. This feature is not supported for all products and requires the service tool, Gold edition, for each supported product.
- **Recover devices.** In the rare case where a device can no longer boot because of corrupted firmware, the service tool can connect the device to Welch Allyn Technical Support to reinstall the firmware.
- **Extensible.** The service tool software accepts new plug-ins to support future Welch Allyn products.

Some of these features are enabled for any user (Silver edition). Others require special user account privileges or a Welch Allyn service contract (Gold edition). If you require gold-level support for a Welch Allyn product, please contact Welch Allyn technical support.

Battery performance

About the battery

The device uses a rechargeable lithium ion smart battery. Internal circuitry enables the battery to report its condition to the device. The device displays the battery status via the LED power indicator, icons on the screen, and status messages appearing in the Device Status area of the display. Battery information may be collected using the service tool.

New batteries are shipped from the manufacturer with a 30 percent charge to extend shelf life. When installing a new battery in the device, you must plug the device into AC power to wake up the battery. If the AC power is not applied to the device, the new battery will appear discharged.

The Device Status area displays a low-battery status message when 30 minutes of power remain and again when 5 minutes remain.

Battery charging is provided by the device's internal power supply.

For a complete list of battery specifications, see the device's directions for use.

Best practices

The following practices help to extend the life of the battery and the device.



WARNING Safety risk. When handling and storing Lithium batteries: Avoid mechanical or electrical abuse. Batteries may explode or cause burns, if disassembled, crushed or exposed to fire or high temperatures. Do not short or install with incorrect polarity.

- Remove the battery when storing the device.
- Replace batteries that trigger a low battery status message when fully charged.
- Do not use damaged or leaking batteries.
- Store batteries with a 30 to 50 percent charge.
- Store batteries within the temperature range indicated for each period:
 - For storage less than 30 days: Maintain temperature between –4 °F and 122 °F (–20 °C and 50 °C).
 - For storage between 30 days and 90 days: Maintain temperature between –4 °F and 104 °F (–20 °C and 40 °C).
 - For storage more than 90 days up to 2 years: Maintain temperature between –4 °F and 95 °F (–20 °C and 35 °C).
- Recycle batteries where ever possible. In the United States call 1-800-8-BATTERY for information about recycling your Lithium Ion battery or go to the RBRC website at www.rbrc.org for additional information.
- When recycling is not an option dispose of batteries in an environmentally safe manner consistent with local regulations.

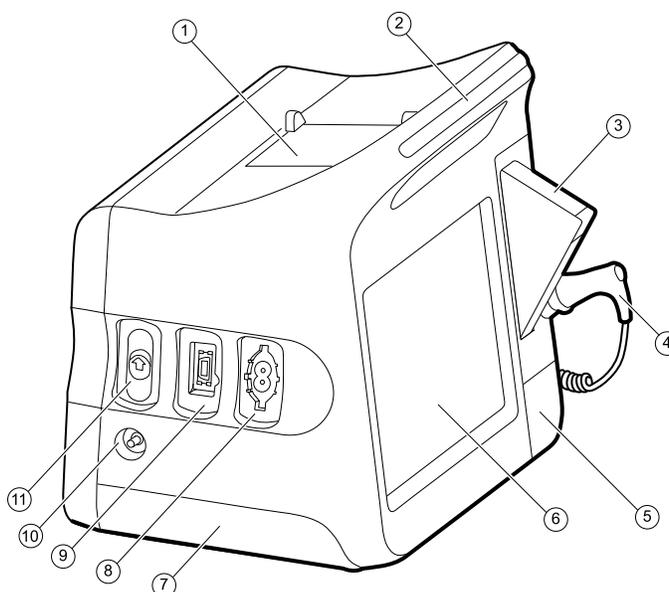
Factors affecting battery operating time

The following settings and conditions affect the battery operating time.

- The display brightness setting
- The display power-saver setting
- The device power-down setting
- Frequency and duration of alarms and alerts
- Amount of motion artifact during NIBP measurements
- Radio searching for an access point

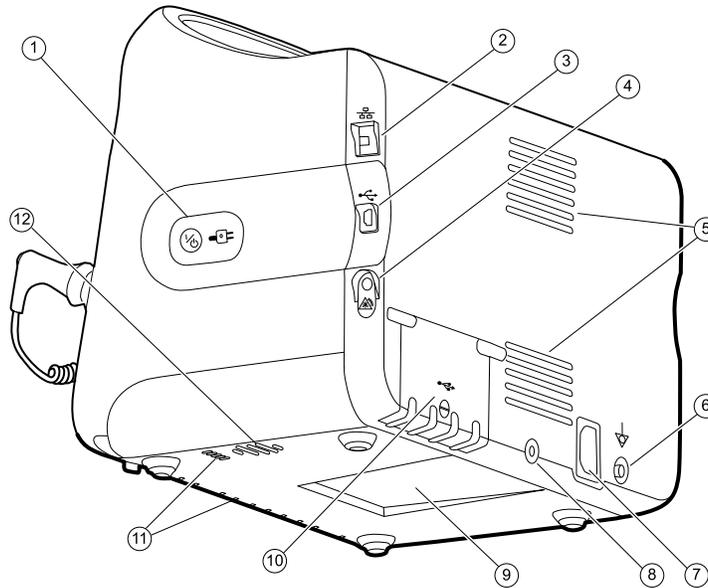
Controls, indicators, and connectors

The following diagrams show a full-featured monitor. Your monitor, based on size or configuration, might not contain all of these features.



No.	Feature	Description
1	Printer	Printer provides a printout of patient and device information.
2	Light bar	Provides a visual alarm with red and amber LEDs.
3	Thermometry	Temperature probe cover box.
4	Thermometry	Temperature probe.
5	Thermometry (connector behind cover)	Secures the probe connection to the monitor.
6	LCD screen	1024 x 600 pixels color touchscreen provides a graphical user interface.
7	Battery compartment (behind cover)	Houses the lithium-ion battery.
8	Blood pressure	Supports dual-lumen or single-lumen hoses.

No.	Feature	Description
9	Pulse oximetry	Nellcor or Masimo rainbow SET module. The Nellcor module measures SpO2 and pulse rate. The Masimo module measures SpO2, pulse rate, SpHb, and RRa. Note SpHb and RRa are optional parameters. Note Monitors configured with RRa cannot be configured with CO2.
10	CO2	CO2 sampling exhaust port.
11	CO2	CO2 sampling input connector (behind cover).



No.	Feature	Description
1	Power switch and LED	Power-on/Standby switch. The LED indicates the charging status when the monitor is connected to AC power: <ul style="list-style-type: none"> Green: The battery is charged. Amber: The battery is charging.
2	Ethernet RJ-45	Provides a hardwired connection to the computer network.
3	USB client	Provides a connection to an external computer for testing and software upgrades.
4	Nurse call	Provides a connection to the hospital nurse call system. (Not available on the 6300 model.)
5	Fan exhaust	

No.	Feature	Description
6	Ground lug (equipotential terminal)	Provided for electrical safety testing and as a means for connection of a potential-equalization conductor.
7	Power connection	Provides an external AC power connection.
8	Mobile stand mounting hardware	Secures the mounting plate to the monitor.
9	Recess for mounting plate	Secures the monitor when the monitor is mounted on the mobile stand or wall.
10	USB connector door	Provides access to host USB connections for optional accessories.
11	Fan intake	
12	Speaker	Provides tones. A piezo beeper inside the monitor provides backup.

Service menu

Access the Service screens

Note You cannot access the Service screens if sensors or physiological alarms are active or if vital sign measurements are displayed.

1. From the **Home** tab, touch the **Settings** tab.
2. Touch the **Advanced** tab.
3. Enter 6345 as the access code and touch **OK**.
4. Touch the **Service** tab.
The **General** screen appears.
5. Perform service tasks by making selections or touching other tabs.

Note Service tasks and how to do them are detailed in this section.

6. When you are done, touch **Exit**.
The **Home** tab appears.

General tab

Restore factory default settings

1. Go to the Service screens as described in "Access the Service screens."
2. Touch the **General** tab.
3. Restore factory default settings:
 - To restore radio settings to factory default values, touch **Radio settings**.
 - To restore all current settings to factory default values, touch **All settings**.

A confirmation dialog appears.

4. Touch **OK**.

The factory default settings are restored.

If you selected **Radio settings**, the radio reboots, and the device remains powered on.

If you selected **All settings**, the device reboots.

Save the device configuration to a drive

You can save the device configuration to a USB flash drive. You can use the saved configuration to restore this device's configuration or to copy this device's configuration to other devices.

Note Not all flash drives are supported.

1. Connect a flash drive to the USB port.
2. Go to the Service screens as described in "Access the Service screens."
3. Touch the **General** tab.
4. Touch **Save to USB**.

A confirmation dialog appears.

5. Touch **OK**.

The device configuration is saved to the USB flash drive.

Load a device configuration

You can load a configuration from a USB flash drive to the device.

Note Not all flash drives are supported.

Note If your configuration includes radio parameters, make sure the radio is enabled. The radio must be enabled before you can import radio parameters.

Note If a device setting is not available in the configuration file, the setting returns to the factory default. This might be the case when the configuration file was saved from a device with a different firmware version.

1. Connect a flash drive to the USB port.
2. Go to the Service screens as described in "Access the Service screens."
3. Touch the **General** tab.
4. Touch **Configure from USB**.

A confirmation dialog appears.

5. Touch **OK**.

The configuration from the USB flash drive overwrites the configuration on the device, and the device reboots.

Enter an asset tag

You can enter an alpha-numeric identifier in the data field to serve as an asset tag for device identification.

1. Go to the Service screens as described in "Access the Service screens."
2. Touch the **General** tab.
3. Touch  and enter up to 20 characters.
4. Touch **OK**.

Note If the device language changes, the asset tag remains unchanged.

Send device information to PartnerConnect

The device sends technical information, such as log files, to PartnerConnect periodically. You can also manually send this information at any time by following this procedure.

1. Go to the Service screens as described in “Access the Service screens.”
2. Touch the **General** tab.
3. Touch **Sync with server**.

Self-tests tab

Calibrate the touchscreen

This tab calibrates the touchscreen, if needed.

1. Go to the Service screens as described in “Access the Service screens.”
2. Touch the **Self-tests** tab.
3. Touch **Start**.
 - a. Touch the location indicated by the device. The device checks the current calibration. If the location coordinates and touched location match, a Calibration Confirmation dialog appears. Touch **OK** to finish.
 - b. If the locations do not match, a calibration failure dialog appears. Touch **Calibrate**, and then touch the screen as indicated. When calibration is complete, a Calibration Confirmation dialog appears. Touch **OK** to finish.

Logs tab

View an error or event log

1. Go to the Service screens as described in “Access the Service screens.”
2. Touch the **Logs** tab.
3. View a log report.
 - To view an error log, select **Error**.
 - To view an event log, select **Event**.

Device tab

View device and module information

1. Go to the Service screens as described in “Access the Service screens.”
2. Touch the **Device** tab.

Device and module information appears for you to view.

Licensing tab

View device licenses

Note After activating a new license, make sure to restart the device to complete the activation process.

1. Go to the Service screens as described in “Access the Service screens.”
2. Touch the **Licensing** tab.

A list of available licenses appears. Checks indicate installed licenses.

Power-up sequence

The system performs a power-on self test (POST) each time the device is powered on. During power up, the system performs a comprehensive self test of the software. If software testing is successful, the system then tests internal hardware. If all tests are successful, the system completes power up and the Home screen appears.

To perform the POST:

1. Disconnect any patient cables connected to the system.
2. Insert a fully charged battery into the system.
3. Upon each power up, confirm the following:
 - a. The light bar flashes amber.
 - b. The Welch Allyn startup screen appears.
 - c. A beep sounds, followed by one chime.

Note If no chimes sound, replace the speaker as specified in “Remove the speaker.”

- d. The product line logo appears at the bottom of the screen.
- e. If a printer is installed, the paper advances slightly.
- f. The Home screen appears.



WARNING Equipment failure risk. The system includes a fan that circulates air through the device. If the fan does not run when you power up the device, remove it from use and inform qualified service personnel immediately. Do not use the system until the problem is corrected.

If the internal self-check is successful, the system shows its normal functions with all values blank and the system is ready for operation. If the self-check fails, an error message appears in the system status area at the top of the screen. If a fault that could adversely affect the product is detected, the system enters a safe mode and stops monitoring patients. The system remains in safe mode until it is turned off by pressing the **Power** button or until it shuts down automatically after a period of inactivity.

If a system error is detected, the system becomes inactive until you press  or until the system shuts down automatically. The system displays a system fault message that contains a wrench icon() and a system fault code to aid service personnel and engineers in diagnosing the problem.

While in safe mode, the red LED bar and the piezo buzzer cycle on and off.

Troubleshooting

This section provides the following tables to help troubleshoot the device.

- **Symptoms and solutions:** These tables list symptoms you might observe, list possible causes, and suggest actions that may eliminate the problem.
- **Technical alarm messages:** These tables list messages generated by the device software when a problem is detected. The tables explain possible causes and suggest actions that can resolve the problem.

These tables can help you diagnose and fix a problem. They do not replace basic troubleshooting skills. You must still trace the source of the problem to the board or module level to decide the best course of action. Welch Allyn does not support component-level repair to the board or module. For available replacement parts, see “Field Replaceable Units.”



WARNING Do not perform troubleshooting on a device that is emitting smoke or exhibits other signs of excessive overheating. Disconnect the device from AC power and call Welch Allyn Technical Support immediately.



CAUTION Replace parts, components, or accessories only with parts supplied or approved by Welch Allyn. The use of any other parts can lead to inferior device performance and will void the product warranty.

Symptoms and solutions

Power

Symptom	Possible cause	Suggested action
The device does not power up	A new battery was installed	Connect AC power to wake up the battery.
	The AC power is disconnected	Connect AC power.
	The power cord is defective	Replace the power cord.
	The battery is discharged	Charge the battery.
	The power button is defective	Replace the right side panel and power button.

Symptom	Possible cause	Suggested action
	An internal connection is faulty	<p>Check the power-flex cable connection at J6 on the main board.</p> <p>Check the AC power harness connections from the IEC connector to the power supply.</p> <p>Check the power harness from the power supply J2 to J30 on the main board.</p> <p>Check the battery power harness from J2 on the battery connector board to J29 on the main board.</p>
	The power supply is defective	Check the output voltage on the power supply. The voltage should be $15\text{ V} \pm 0.45\text{V DC}$. If it is not, replace the power supply.
	The battery is defective	Charge the battery for 5 hours. If the battery icon on the display still shows an empty battery symbol, replace the battery.
	The main board is defective	Replace the main board.
The battery doesn't charge or run time is low	The battery is defective	Charge the battery for 5 hours. If the battery icon on the display still shows an empty battery symbol, replace the battery.
	The battery connector board is defective	Check the battery connector board for an open short or broken connector and replace if necessary.
	The battery has reached the end of its useful life	Use the service tool to check cycle count. If the cycle count exceeds 300, replace the battery.

Display

Symptom	Possible cause	Suggested action
The touchscreen does not respond	Software error	Reboot the device. Press and hold the power button until the device shuts down.

Symptom	Possible cause	Suggested action
		<p>Note Any configuration settings not saved as default will be lost. Press the power button to restart.</p>
	The touchscreen is out of calibration	Recalibrate the screen. In Advanced Settings, touch the Service tab and then touch the Self-tests tab.
	The touchscreen lock is activated	To unlock the touchscreen, touch  at the bottom of the screen. To disable the touchscreen lock, touch the Settings tab, touch the Device tab, and uncheck Allow display lock timeout .
	An internal connection is faulty	Check the connection at J48 on the main board with display flex cable.
	A display flex cable is broken	Replace the touchscreen and display assembly.
	The main board has a faulty touchscreen controller	Replace the main board.
	Excessive force or prolonged rubbing in an area of the touchscreen	Replace the touchscreen.
The display is blank when the power is on	The device is in Power-Saver mode	Wake the display by touching the screen or the Power button.
	The device powered down after a period of inactivity	Turn on the device by pressing the Power button. In Advanced Settings, touch the General tab and then touch the Display tab. Set Device power down to the desired interval.
	An internal connection is faulty	Check the display harness connections at the display and J19 on the main board. Replace the cable if damaged.
	A cable is damaged	Replace the cable.
The display is dim	The brightness setting is too low	Increase the brightness setting. Touch the Settings tab, touch

Symptom	Possible cause	Suggested action
		the Device tab, touch Defaults , and set Display brightness to the desired level.
	The display has reached the end of its useful life	Replace the display.

User interface

Symptom	Possible cause	Suggested action
Unable to access advanced settings or enter the advanced settings code	Patient monitoring is active or being simulated	Discontinue patient monitoring or stop the simulation.
	The parameter alarm is on	Dismiss the alarm.
	Intervals are turned on	Stop intervals.
Desired profile does not appear in the Profiles tab	The profile license is not installed	Check for the license: Go to Advanced settings, Service tab, Licensing tab. Verify that the profile license box is checked. If not, purchase the license and install using the service tool.

Communication

Symptom	Possible cause	Suggested action
Cannot communicate through the USB client connection	The battery charge is low	Connect the device to AC power and allow the battery to fully charge.
	The communications board does not receive power	Check the voltage from J49 on the main board for +5.0, ±0.5V DC. Replace the main board if necessary.
	The USB client is defective	Test the connection by connecting a PC running the service tool. Verify that the service tool is configured properly on the PC to communicate with the device. See the service tool help files. Replace the power cable to the communications board.
USB accessories do not communicate with the monitor	The accessory is defective	Replace with a known good accessory.

Symptom	Possible cause	Suggested action
	The communications board is not receiving power	Check the voltage from J49 on the main board for +5.0, $\pm 0.5V$ DC. Replace the main board if necessary.
	One or more USB host connections are defective	Test the connection with a USB thumb drive. If no power or enumeration is present, such as an LED on a thumb drive, replace the communications board.
	A USB connection from the communications board to the main board is faulty	Verify that the USB cables are connected correctly. Replace the USB cables.
The device does not communicate via Ethernet with the computer network	The device is not configured properly	Check the settings with your network administrator.
	The communications board is not receiving power	Check the voltage from J49 on the main board for +5.0, $\pm 0.5V$ DC. Replace the main board if necessary.
	The Ethernet connection from the main board is faulty	Test the internal Ethernet cable. Replace if necessary. Verify that the shim is installed, if required, on the Ethernet cable connector at J11. See the reassembly notes for the main board.
	The network Ethernet switches are not set to the correct speed to work with the device	Set the switches to 10 Mbps full duplex.
	The cable run to the switch is too long	Use a shorter patch cable.
The radio does not connect to the network	The device is out of range of the access point	Check the network status screen's RSSI value.
	The device is not configured properly	Check the settings with your network administrator.
	The antenna is defective	Check the antenna cable and antenna connection. Replace the cable and antenna if necessary.
	The communications board is not receiving power	Check the voltage from J49 on the main board for +5.0, $\pm 0.5V$ DC. Replace the main board if necessary.

Alarm

Symptom	Possible cause	Suggested action
The light bar does not turn on	No alarm was triggered	<p>Verify that the light bar flashes when the monitor starts.</p> <hr/> <p>Verify that the alarm is triggered by a visual indicator in the message status area and an audio alarm occurs.</p>
	There is a faulty connection	Check the light-bar harness and connections at the light bar and J46 on the main board. Replace the defective cable if necessary.
	The light-bar board is defective	Apply +3.3V to pin 1 of the harness and ground to pin 2. Verify that the amber LEDs illuminate. Connect the ground to pin 3. Verify that the red LEDs illuminate. If one or both do not illuminate, replace the LED light bar.
	The main board is defective	Verify that there are +3.3V at pin 1 of J46 on the main board.
No audible alarm occurs	No alarm was triggered	Verify that the alarm is triggered by visual indicator in message status area, and light bar. Listen for audible sounds on start up.
	The alarm audio is set to off	<p>Touch the Alarms tab and then touch the General tab. Select Alarm Audio on.</p> <hr/> <p>In the Advanced menu, touch the General tab and then touch the Alarms tab. Uncheck Allow user to turn off general audio.</p>
	The alarm audio is set too low	<p>Touch the Alarms tab and then touch the General tab. Set Volume to the desired level.</p> <hr/> <p>In the Advanced menu, touch the General tab and then touch the Alarms tab. Set Minimum alarm volume to the desired level.</p>
	There is a faulty connection	Check the speaker harness and connections at the speaker and J12 on the main board. Replace the defective cable if needed.

Symptom	Possible cause	Suggested action
	The speaker is defective	Replace the speaker.
	The main board is defective	Test speaker output using an oscilloscope on J12.

NIBP

Symptom	Possible cause	Suggested action
The NIBP frame on the display is blank	The USB cable is defective	Replace the USB cable.
	The NIBP module is not connected	Check the internal USB connection.
	The NIBP module is not functional	Check the error logs for NIBP errors. See the service tool help files for details on specific errors and suggested actions. Check with Welch Allyn for software updates.
	If no NIBP error is logged, the main board might be defective	Replace the main board if necessary.

SpO2

Symptom	Possible cause	Suggested action
The SpO2 frame on the display is blank	The USB cable is defective	Replace the USB cable.
	The SpO2 module is not connected	Check the internal USB connection.
	The SpO2 module is not functional	Check the error logs for SpO2 errors. See the service tool help files for details on specific errors and suggested actions. Check with Welch Allyn for software updates.
	If no SpO2 error is logged, the main board might be defective	Replace the main board if necessary.

SpHb

Symptom	Possible cause	Suggested action
The SpHb frame on the display is blank	The UI license is not installed	Purchase a license and install the license using the service tool.
	The selected profile does not support SpHb	Change the profile to Intervals Monitoring or Continuous Monitoring.
	The wrong sensor is connected	Use a sensor that supports the SpHb parameter.
	The sensor or cable expired	Replace the sensor or cable.
	The sensor or cable is defective	Replace the sensor or cable.
	The Masimo SpO2 module does not have the SpHb parameter enabled	Purchase the parameter and install using the service tool.

RRa

Symptom	Possible cause	Suggested action
The RRa frame on the display is blank	The selected profile does not support RRa	Change the profile to Continuous Monitoring.
	The RRa sensor is not connected	Connect an RRa sensor.
	The sensor or cable is defective	Replace the sensor or cable.
	The UI license is not installed	Purchase a license and install it using the service tool.
	The Masimo module does not have the RRa parameter enabled	Purchase the parameter and install it using the service tool.

CO2

Symptom	Possible cause	Suggested action
The CO2 frame on the display is blank	The selected profile does not support CO2	Change the profile to Continuous Monitoring.
	A USB cable is defective	Replace the internal USB cable.
	The CO2 module is not connected	Check the internal USB connections.
	The CO2 module is not functional	Check the error logs for CO2 errors. See the service tool help

Symptom	Possible cause	Suggested action
		files for details on specific errors and suggested actions.
		Check with Welch Allyn for software updates.
	If no CO2 error is logged, the main board might be defective	Replace the main board if necessary.
The pump does not activate when the sampling line is attached	The sampling line is not securely attached	Screw the sampling line connector clockwise into the CO2 input connector on the monitor until it can no longer be turned.
	The input connector is dirty	Clean the input connector. See the appendices for instructions.

Weight scale

Symptom	Possible cause	Suggested action
Weight does not appear in manual parameter frame.	The weight was not selected in advanced settings	Select weight in the Advanced settings (Settings>Advanced; enter 6345 and touch OK>Parameters>Manual.) Note: You can select only four manual parameters.
	The weight scale is not licensed	Purchase a license and install the license using the service tool.
	The weight scale is not connected	Check cables and connections. Use the service tool to test connectivity. Replace cables.
	The weight scale is not configured	Consult the scale directions for use.

Temperature

Symptom	Possible cause	Suggested action
The temperature frame on the display is blank	The USB cable is defective	Replace the USB cable.
	The temperature module is not connected	Check the internal USB connection.
	The temperature module is not functional	Check the error logs for temperature errors. See the service tool help files for details on specific errors and suggested actions.

Symptom	Possible cause	Suggested action
	If no temperature error is logged, the main board might be defective	Replace the main board if necessary.

Braun ThermoScan PRO 4000 thermometer

Symptom	Possible cause	Suggested action
The thermometer batteries don't charge	The rechargeable battery pack no longer takes a charge	Replace the rechargeable battery pack.
	Primary AA batteries are installed in the thermometer	Replace the batteries with a rechargeable battery pack.
The dock LED is green, but the battery is low or depleted	Primary AA batteries are installed in the thermometer	Replace the batteries with a rechargeable battery pack.
	The dock is defective	Replace the dock.
Thermometer readings do not transfer to the device	The external USB cable is unplugged	Check the external USB connection.
	The USB bus has stopped communicating with the Braun dock. (The device displays wrench error #00000014.)	Reboot the device.

Note For additional troubleshooting tips for the thermometer, see the manufacturer's product documentation.

Manual parameters

Symptom	Possible cause	Suggested action
The manual parameter frame does not appear on the Home tab, or the Patients manual tab is blank.	No manual parameters are selected in Advanced settings	Select the desired manual parameters in Advanced settings (Settings> Advanced ; enter 6345 and touch OK>Parameters> Manual). Note: You can select only four manual parameters.
BMI is not displayed.	The BMI parameter is not selected	Select the BMI parameter in the advanced settings.
	Height or weight was changed	Adjusting the height or weight clears BMI.
	Weight scale not connected	BMI is available only from a weight scale with height.

Printer

Symptom	Possible cause	Suggested action
The printer does not print	The reactive side of the thermal paper does not face the print head	Reverse the printer paper.
	The thermal paper is wet	Clean and dry the inside of the printer housing and replace the printer paper.
	The USB cable is defective	Replace the USB cable.
	The printer module is not connected	Check the internal USB and power harness connection.
	The printer does not have power	Check J17 on the main board. For more information, see "Interconnect diagram."
	The printer module does not function	Replace the printer module.
	The power harness is defective	Test the power harness. Replace if necessary.
	If no printer error is logged, the main board may be defective	Check the error logs for printer errors. Replace the main board if necessary.
	The printer fuse has blown; check MCE printer fuse F5	Replace the MCE PCBA.

Bar code reader

Symptom	Possible cause	Suggested action
The bar code reader powers on but does not transfer data	No license is installed	Purchase a license and install the license using the service tool.
	The bar-code reader is not programmed to use USB Com Port Emulation mode	Refer to the manufacturer's documentation to program the bar code reader to USB COM Port Emulation mode.
	The bar code reader is not supported	For Honeywell model 4600g bar code readers, verify that the PID is set to 020A.

Errors

Symptom	Possible cause	Suggested action
#000000001	An internal software error	Power down and restart. If the error persists, call Welch Allyn Technical Support for service.
#000000002	An unclassified hardware error	
#000000003	Graphics RAM POST	
#000000004	System RAM POST	
#000000005	Watchdog POST	
#000000006	FLASH initiation failed	
#000000007	A display system error	
#000000008	A real-time clock error	
#000000009	An audio system error	
#000000010	An Ethernet system error	
#000000011	The touchscreen controller failed	
#000000012	Five or more SMBUS errors over a 1-minute period occurred	
#000000013	The communications module or main board failed	
#000000014	Main board USB hub failure	

Technical alarm messages

This section presents tables of technical alarm and information messages to help you troubleshoot issues on the device. For information about physiological, dialog, or informational messages, see the device's directions for use.

When the device detects certain events, a message appears in the Device Status area at the top of the screen. Message types include the following:

- **Information messages** appear on a blue background.
- **Very low-priority alarms** appear on a cyan background.
- **Low- or medium-priority alarms** appear on an amber background.
- **High-priority alarms** appear on a red background.

Technical alarm messages are low priority or very low priority unless noted in the Message column.

You can dismiss a message by touching the message on the screen, or, for some messages, you can wait for the message to time out.

To use these tables, locate the message that appears on the device in the left column of the table. The remainder of the row explains possible causes and suggests actions that can resolve the issue.

If you cannot resolve the issue, use the service tool to read the error log files or use the service tool to perform a functional test¹ on the module reporting the message.

CO2 messages

Message	Possible cause	Suggested action
CO2 not functional. Call for service.	A nonrecoverable communications error has occurred	Check the error logs for CO2 errors. See the service tool help files for details on specific errors and suggested actions. Check with Welch Allyn for software updates.
Filter line disconnected.	The sampling line is not connected to the monitor	Connect a sampling line to the monitor. Check to ensure that the sampling line plug is tightly connected to the monitor.
	The sampling line is defective	Replace the sampling line.
	The input connector is dirty	Clean the input connector. See the appendices for instructions.
	The sampling line detection switch is faulty	Replace the module.
Occlusion in gas line. (High-priority alarm)	The purge cycle failed to clear a blockage in the sampling line	Replace the sampling line.
	The purge cycle failed to clear a blockage inside the module	Replace the module.
CO2 temperature out of range. CO2 is not calibrated.	CO2 module temperature is out of range	Wait for the module temperature to return to normal and the module to reset before calibrating CO2. Move to a location where the ambient temperature enables the module temperature to return to normal and the module to reset before calibrating CO2.
Connect or clear filter line.	Calibration failed because sampling line is blocked or kinked	Check sampling line for obstruction or kinks. Replace the sampling line if necessary.
	Module is not ready for calibration because the sampling line is not connected to the monitor	Check to ensure that the sampling line plug is tightly connected to the monitor.
Purging filter line.	An occlusion was detected in the sampling line, which automatically initiated a purge cycle	Wait for the purge cycle to clear the blockage and the module to be reset.

¹ Requires the service tool, Gold edition.

Message	Possible cause	Suggested action
Check calibration gas concentration.	The calibration gas is not flowing	Check that the calibration gas is turned on.
	The calibration gas has the wrong CO2 concentration	Check that the calibration gas has the correct concentration.
Check calibration gas flow.	The calibration gas flow is unstable	Check the sampling line for kinks or obstructions.
		Check all tubing connections for leaks.
		Check that the gas source is not running out.
Check exhaust port for obstruction.	The exhaust port is blocked	Verify that the exhaust port is unobstructed.
	Internal flow problem	Replace the module.
Calibration overdue. CO2 might not be accurate.	The due date for calibration has passed	Perform CO2 calibration.
Factory service overdue. CO2 might not be accurate.	The due date for factory service has passed	Replace the module.
Calibration failed.	The calibration failed for the reason named in the error message	Check the error message and take corrective action presented.
Calibration completed successfully.	An uninterrupted, error-free calibration took place	Resume using the monitor.
Calibration aborted.	You or some other user interrupted the calibration	Resume or retry calibration.

RRa messages

Message	Possible cause	Suggested action
Respiratory freshness timeout expired.	Excessive ambient or environmental noise	Reduce the level of noise in the room.
	Poor sensor placement on the patient	Remove the sensor from the patient and reapply.
	The patient cable or sensor is defective	Replace the patient cable or sensor.
Replace RRa probe.	The sensor is faulty	Replace the sensor.
	No sensor is connected	Connect the sensor.
	The cable is faulty	Replace the cable.

Message	Possible cause	Suggested action
RRa patient interference detected.	Poor sensor placement on the patient	Remove the sensor from the patient and reapply.
	The patient is talking	Ask the patient to limit talking.
	The patient is snoring	Gently adjust the patient's position to reduce snoring. Awaken and ask the patient to adjust their position to reduce snoring.
RRa background interference detected.	Excessive ambient or environmental noise	Reduce the level of noise in the room.

NIBP messages

Message	Possible cause	Suggested action
Alarm		
NIBP air leak; check cuff and tubing connections.	The NIBP module has an air leak	Check the cuff, tubing, and connections for leaks. If no leaks are found, retake the measurement. If the message reappears, replace the NIBP module.
	NIBP not functional. Call for service.	Internal errors or messaging errors occurred
		The ambient temperature is out of range
Unable to determine NIBP; check connections; limit patient movement.	Pressure exceeded the maximum limit for this patient mode	Check connections; limit patient movement. Clear the alarm and retry NIBP.
	Unable to determine NIBP; check connections and tubing for kinks.	NIBP tubing on the outside of the device is kinked
The NIBP module needs to be calibrated		Perform NIBP calibration.
Tubing inside the NIBP module is kinked		Replace the NIBP module.
Incorrect NIBP cuff size; check patient type.	A neonate cuff is in use with the monitor in adult or pediatric mode	Check the patient type and cuff size. Clear the alarm and retry NIBP.

Message	Possible cause	Suggested action
Inflation too quick; check NIBP cuff and tubing connections.	NIBP inflation was too quick	Check the connections and tubing for kinks. Clear the alarm and retry NIBP.
Unable to determine NIBP; check inflation settings.	Target pressure was too low	Check inflation settings and change as necessary. Clear the alarm and retry NIBP. Change the inflation setting.
	Too many attempts	Change the inflation setting.
Information		
User cancelled NIBP reading.	Blood pressure reading cancelled by user	Touch OK to dismiss. Touch NIBP Start button to dismiss and restart the NIBP reading.
Tube type does not match device configuration. (NIBP measurement is available)	The tube type connected to the monitor does not match the NIBP configuration.	Touch OK to dismiss. Configure the NIBP advanced settings to match the tube type, patient type, and algorithm.
	The single lumen switch on the NIBP connection is stuck	Use a small screw driver to press the switch in and release until the spring returns the switch to the dual-lumen position.
Excessive patient movement.	The NIBP reading was deemed not precise	Touch OK to dismiss. Limit patient movement and restart the NIBP measurement.

SpO2 and SpHb messages

Message	Possible cause	Suggested action
Alarm		
SpO2 not functional. Call for service.	The sensor is defective	Replace the SpO2 sensor with a known good sensor.
	An internal error occurred	Update the host software to the current version. Check the error logs for SpO2 errors. See the service tool help files for details on specific errors and suggested actions.
		Check with Welch Allyn for software updates.

Message	Possible cause	Suggested action
Attach SpO2 sensor to monitor.	The sensor was not detected	Check the sensor connection.
		Replace the sensor.
Replace the SpO2 sensor.	The sensor is faulty	Replace the sensor.
	The sensor expired (applies only to SpO2/SpHb sensors)	Replace the sensor.
	No sensor is connected	Connect the sensor.
	The patient cable is faulty	Replace the cable.
	The SpO2 module is faulty	Verify module functionality by replacing the sensor with the applicable SpO2 tester. If the message persists after you have installed the SpO2 tester, replace the module.
Searching for pulse signal. (High-priority alarm)	The SpO2 sensor is not attached to the patient's finger	Touch the alarm icon or the SpO2 frame to dismiss the alarm.
		Set the SpO2 Alarm limits to off.
		Reattach the SpO2 sensor to the patient's finger.
Low SpO2 signal quality. Check sensor. Low SpHb signal quality. Check sensor. Low perfusion. Check sensor.	Poor sensor placement on the patient.	Remove the sensor from the patient and reapply.
	The patient cable or sensor is defective	Replace the patient cable or sensor.
	The SpO2 module is faulty	Verify module functionality by replacing the sensor with the applicable SpO2 tester. If the message persists after you have installed the SpO2 tester, replace the module.
SpO2 mode only. Check sensor or cable.	The sensor is operating as an SpO2-only sensor because it failed to calibrate properly	Reattach the cable to the monitor.
		Remove the sensor from the patient and reapply.
SpO2 sensor expires in... Note This message appears only on devices configured with SpHb.	The sensor will expire soon	Replace the sensor.
Replace the SpO2 cable.	The cable is not functioning properly	Replace the cable.
	The SpO2 module is faulty	Verify module functionality by replacing the sensor with the applicable SpO2 tester. If the message persists after you have

Message	Possible cause	Suggested action
		installed the SpO2 tester, replace the module.
Information		
Excessive patient movement.	The SpO2 reading was deemed not precise	Touch OK to dismiss. Limit patient movement and continue the SpO2 measurement.

Temperature messages

Message	Possible cause	Suggested action
Alarm		
Connect temperature probe.	No probe is connected	Connect a temperature probe and retry.
	The probe is faulty	Replace the temperature probe.
	The temperature module returned a connect probe message	Connect a temperature probe and try again. If a probe is already connected, replace the probe.
	The SureTemp temperature module is faulty	Verify module functionality by replacing the temperature probe with the CAL-KEY assembly. If the message persists after you have installed the CAL-KEY assembly, replace the module.
Insert correct color-coded probe well.	The probe well is missing	Insert a temperature probe well.
	The SureTemp temperature module is faulty	Verify that the lever arm on the back of the probe well housing is engaging switch SW1 on the temperature PCBA. If the problem persists, replace the module.
Replace temperature probe.	The probe is faulty	Replace the temperature probe.
	The SureTemp temperature module is faulty	Verify module functionality by replacing the temperature probe with the CAL-KEY assembly. If the message persists after you have installed the CAL-KEY assembly, replace the module.
Temperature not functional. Call for service.	An internal error occurred	Check the error logs for temperature errors. See the service tool help files for details on specific errors and suggested actions.

Message	Possible cause	Suggested action
		Check with Welch Allyn for software updates.
	The USB cable is disconnected	Check the USB cable.
	The battery is depleted or missing (Braun ThermoScan PRO 4000 thermometer only)	Replace the batteries.
Retry temperature measurement.	A probe heater or data error occurred	Retry the temperature measurement. If the problem persists, replace the probe.
Note This message often accompanies other temperature messages.	User settings require adjustment	Adjust the user settings and retry.
	The ambient temperature is out of range	Operate the monitor within the specified temperature range. Retry patient temperature measurement.
	The SureTemp temperature module is faulty	Verify module functionality by replacing the temperature probe with the CAL-KEY assembly. If the message persists after you have installed the CAL-KEY assembly, replace the module.
Temperature time limit exceeded. Retry temperature measurement.	The direct mode timed out	Return the temperature probe to the probe well and retry measurement.
Information		
Tissue contact lost.	Lost tissue contact while attempting to acquire temperature reading or acquired reading was performed with limited tissue contact	Touch OK to dismiss the message. Start a new temperature reading.

Weight scale messages

Message	Possible cause	Suggested action
Weight scale not functional. Call for service.	The weight scale is not operating properly	Check the scale.
		Use the service tool to check connectivity with adapter.
		Replace cables.
		Replace adapter.

Printer messages

Message	Possible cause	Suggested action
Alarm		
Low battery, unable to print; plug into outlet.	The monitor's battery voltage is too low to support printing	Connect the monitor to AC power to recharge the battery.
Printer door is open; close to continue	The printer door is open	Close the printer door.
Out of paper.	The paper is not properly loaded	Align the paper with the print head.
	The paper sensor does not detect paper	Replace the paper. Check the paper sensor.
Printer too hot; wait to retry.	The print head overheated	Wait for the print head to cool down.
Printer not functional. Call for service.	The printer motor is broken	Replace the printer.
	The detection switch malfunctioned	Replace the printer.
	A hardware failure occurred in the power supply	Check printer voltage.
	The printer does not identify itself correctly	Check the jumper setting at J8 on the printer board. Replace the printer if necessary.
	The printer does not enumerate	Replace the printer.
	The printer door is ajar	Close the printer door.
Information		
Printing records:	Printing records	Allows the user to cancel printing if desired.
Note	The number of records requested appears in the message and counts down during printing.	
Printing report; please wait.	The Automatic print on interval control is enabled	Wait for printing to complete. Change the interval configuration to disable Automatic print on interval .

Communications module messages

Message	Possible cause	Suggested action
Communications module did not power on properly. Power down the device. (High-priority alarm)	The communications board is not connected properly to the main board	Check the USB connection at J4. Check the Power connection at J50. Check the voltage from J49 on the main board for +5.0 ±0.5V DC. Replace the main board if necessary.
	The communications board malfunctioned	Replace the communications board.

Radio messages

Message	Possible cause	Suggested action
Alarm		
Radio not functional. Call for service.	A hardware failure occurred	Replace the radio.
	The radio has the wrong software	Update the radio software.
Radio error. Power down and restart.	The monitor and the radio failed to establish communication with each other	Power down and restart the monitor. If the problem persists, check the following: <ul style="list-style-type: none"> The USB and power connections from the main board to the communications board. The connection from the radio board to the communications board. Monitor and radio software compatibility. Replace the radio if necessary.
Unable to establish network communications. Radio out of network range.	The radio is no longer communicating with the access point	Verify that the monitor is within the radio coverage area. Verify that the radio is correctly configured to the network. If this message appears intermittently, check the RSSI value.
Unable to establish network communications. Call for service.	Unable to get an IP address from the DHCP server	Verify that a DHCP server is available on the network. The monitor requires an IP address from a DHCP server.
Radio Software upgrade failed.	The connection with the host was broken	Re-establish the connection and try again.

Message	Possible cause	Suggested action
	The radio was not provisioned correctly	Reset radio to factory defaults and try again.
	Hardware error	Replace the radio.
Information		
Radio software upgrade in progress. Do not shut down.	Radio software is being written to the radio	Do not interrupt the upgrade until complete.
Radio card rebooting; please wait.	The radio is restarting as part of the software upgrade	Do not interrupt the upgrade until complete.

Ethernet messages

Message	Possible cause	Suggested action
Alarm		
Network not found; check network cable connection.	A network cable is unplugged	Check the network cable connection.
	A network connection is broken elsewhere	Check network wiring.

USB messages

Message	Possible cause	Suggested action
Alarm		
External device not recognized.	An unrecognized external device is connected	Reconfigure the external device.
		Replace the external device.
		Disconnect the unsupported device.
USB Communication failure. Call for service	An internal or external device is connected but failed enumeration	Power down and restart.
		Check the external device.
		Check external and internal USB connections.
Information		
External device not licensed for use.	A device requiring a license has been connected to the USB connection	Obtain an authorization code from Welch Allyn to activate the license.

Message	Possible cause	Suggested action
Unable to save configuration to USB.	There was a problem writing the configuration file to the USB flash drive	Use a Welch Allyn approved flash drive. Verify that the flash drive is not locked. Verify that there is space available on the flash drive.
Unable to read configuration from USB.	There was a problem reading the configuration file to the USB flash drive	Restart and try again.
USB accessory disconnected.	The USB cable between an external device and the monitor is disconnected	Confirm that the USB cable is connected to the device and the monitor.

System messages

Message	Possible cause	Suggested action
Alarm		
Set date and time.	The date or time is not set	Set the date and time.
	The date or time is not set properly	Reset the date or time.
Incompatible Welch Allyn device.	A known USB device enumerates, but fails	The device may be faulty. Test a known good device.
Unexpected restart occurred. Call for service.	A system error caused the monitor to restart	Check Event and Error logs. Run service tool verification test.
Information		
Device shutdown is not available at this time.	The device cannot perform an immediate shutdown	Touch OK to dismiss message. If any process is active, wait for it to complete before attempting shutdown. If the device is unresponsive, hold down the power button until device shuts down.
		Note Any configuration changes not saved as default are lost.

Battery power manager messages

Message	Possible cause	Suggested action
Alarm		
Low battery 5 minutes or less remaining. (High-priority alarm)	Battery power is extremely low	Plug the monitor into AC power. If not plugged in, the monitor automatically powers off.
Battery is absent or faulty.	There is no battery in the monitor	Insert a battery.
Battery is absent or faulty. Call for service.	The battery is faulty	Replace the battery.
Low battery 30 minutes or less remaining.	The battery power is low	Touch the alarm icon to dismiss or plug the monitor to AC power.
Information		
Device is operating in battery mode.	The AC power cord has been disconnected	Touch the alarm icon to dismiss or plug the monitor to AC power.

Configuration Manager messages

Message	Possible cause	Suggested action
Alarm		
Unable to load configuration; using factory defaults.	A configuration load error occurred	Restore factory defaults. If the error persists, replace the main board.
Functional error. Call for service.	A critical configuration load error occurred	Replace the main board.
Data did not transfer.	The monitor is configured to send data on save without being networked	Change advanced setting to disable Automatically send on manual save .
Information		
No connection for send.	The monitor is not configured to the network	Change advanced setting to disable Automatically send on manual save control. Configure the monitor to the network.

Patient data management messages

Message	Possible cause	Suggested action
Alarm		

Message	Possible cause	Suggested action
Maximum number of patient records saved. Oldest record overwritten.	The maximum number of patient records has been exceeded	Go to the Review tab and delete old records to prevent the alarm from appearing when new records are saved.
Information		
No data saved.	No patient data is available	Take or enter vital signs before saving.
Patient ID required to save data.	The configuration requires a patient ID to save data	Disable Require patient ID to save readings on the Patient tab, available from the Data management tab in Advanced settings.
Clinician ID required to save data.	The configuration requires a clinician ID to save data	Disable Require clinician ID to save readings on the Clinician tab, available from the Data management tab in Advanced settings.
Patient ID required to send data.	The configuration requires a patient ID to send data	Add a patient ID.
Patient list is full. Delete some patients to add more.	The maximum number of patients was exceeded	Delete a patient from the list to add a new patient.
Stop intervals to select new patient.	The device is set to take interval readings	Stop intervals before changing the patient.
No connection for send.	No connectivity is available to support sending data manually or automatically sending data on manual save	Check network connection. Check Radio Configuration settings.
Unable to identify clinician.	The clinician ID or password is incorrect	Confirm the clinician ID and password (if applicable), and retry.
Unable to retrieve list.	The device is unable to retrieve a patient list from the network	Check the network connection. Check the Radio Configuration settings. Verify that the server is available.

Network messages

Message	Possible cause	Suggested action
Lost connectivity with host.	The central station or other host application has stopped running or is not operating properly	Confirm that the host application is running properly.

Disassembly and repair

These procedures provide instructions for device disassembly and board removal. Except where otherwise noted, the assembly procedure is the reverse of the disassembly procedure.

An exploded view of the assembly precedes disassembly instructions with callouts referencing the parts. In the instructions, numbers in parenthesis refer to callouts in the exploded drawings.

Each part's disassembly instructions may include one or both of the following:

- **Reassembly notes:** This contains information specific to reassembly not addressed in the disassembly instructions.
- **When replacing the component:** This contains information specific to installing a new option or replacement part.

For information about screws or connectors used in the device, see the appendices.

Note After performing any of these procedures and prior to returning the device to service, you must use the service tool, Gold edition, to complete the full suite of functional tests to ensure that all systems are operating within the design specifications. For more information about these tests and the service tool, see "Functional verification and calibration."
If you do not have the service tool, contact Welch Allyn Technical Support.



WARNING Electrical shock hazard. Disconnect AC power before opening the device. Disconnect and remove the battery before proceeding with disassembly. Failure to do this can cause serious personal injury and damage to the device.



WARNING Risk of fire, explosion and burns. Do not short-circuit, crush, incinerate, or disassemble the battery pack.



WARNING Safety risk. Do not attempt to service the device when the device is connected to a patient.



CAUTION Before disassembling the device, disconnect the AC power cord and any attached accessories (for example, SpO2 sensors, blood pressure hoses and cuffs, and temperature probes) from the device.



CAUTION Remove the probe well in the temperature module prior to disassembly.



CAUTION Perform all repair procedures at a static-protected station.



CAUTION When the device case is opened, regard all parts as extremely fragile. Execute all procedure steps with care and precision.



CAUTION Observe screw torque specifications, especially with screws that secure directly into plastic standoffs.



CAUTION To avoid mismatching screws and holes, keep the screws for each piece with that piece as you remove modules and circuit assemblies. It is possible to mistakenly install machine screws in locations intended for plastite screws.

Note Plastite screws in this device have a Torx-pan head.

Required tools and equipment

- #1 Phillips bit
- #2 Phillips bit
- #10 Torx bit
- 5/16-inch socket
- Torque driver calibrated for 6.0 in-lb \pm 1.0 inch-pound
- Torque driver calibrated for 7.5 in-lb \pm 0.5 inch-pound
- Torque driver calibrated for 12.0 inch-pound \pm 1.0 inch-pound
- Slotted screwdriver
- Tweezers
- Needle-nose pliers
- Spudger
- Tie-wrap tool calibrated for torque specification 5 INT
- Tie-wrap cutter
- Soft lens wipes
- Scissors or other cutting device
- Canned air
- A coin to open the battery door. Select a size that comfortably fits the slot.

Power down the monitor

1. Touch the **Settings** tab.
2. Touch the **Device** tab.
3. Touch **Power down**.

This power-down method ensures that patient measurements are retained in the monitor memory for a maximum of 24 hours. (These saved measurements are available for recall, printing, or to send electronically to the network.) This method also ensures that any configuration settings you have changed and saved will be maintained at the next startup.

Note If the monitor is in the Continuous Monitoring profile, a Power down options dialog appears with the following options:

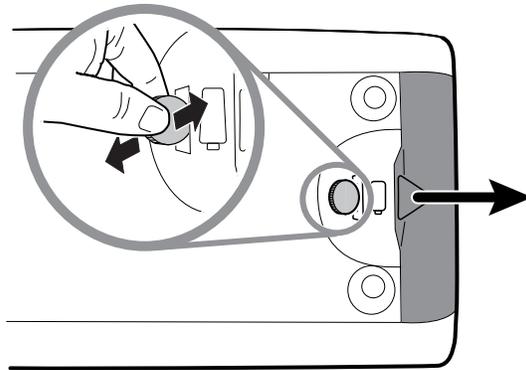
- Save patient data on the device with a temporary Patient ID
- Remove patient data from the device

4. If the Power down options dialog appears, select the desired option and then touch **Power down**.

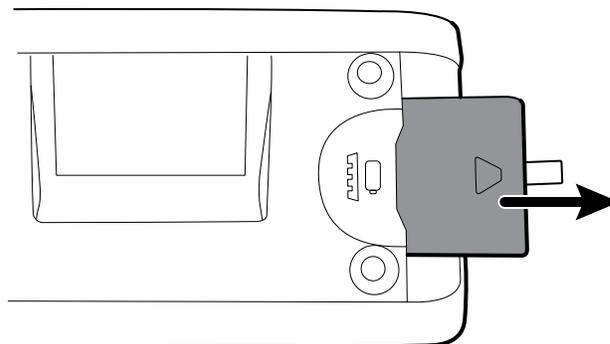
Remove the battery

Before removing the battery, power down the monitor as described in "Power down the monitor."

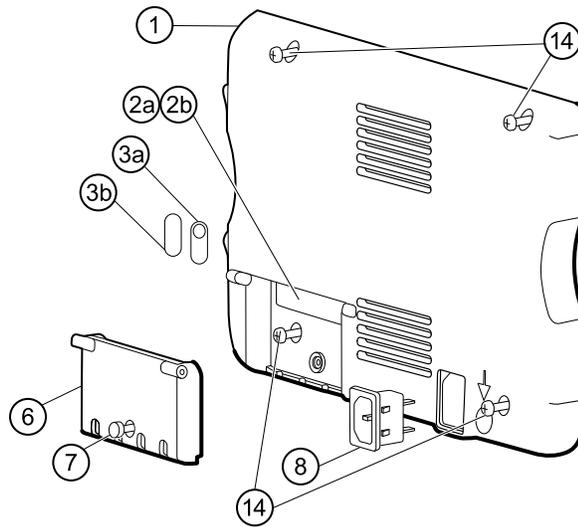
1. Turn the monitor upside down to access the battery cover.
2. Locate the battery cover, indicated by .
3. Insert a coin into the slot and push to open. Choose a coin that fits comfortably into the slot.



4. Pull the battery out by pulling the battery label, which is visible when you open the battery cover.



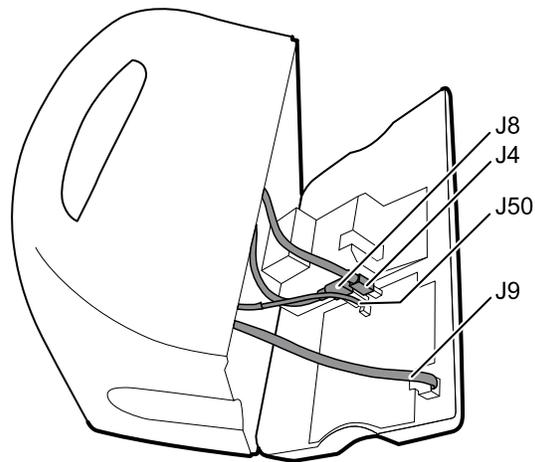
Remove the rear housing



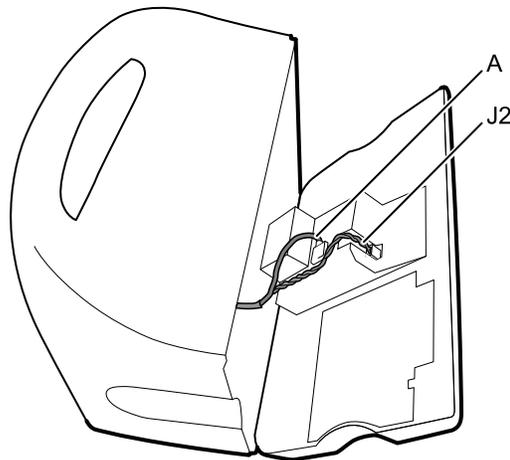
No.	Item	No.	Item
1	Rear housing	6	Communications door
2a	USB label 4 USB host	7	Communications door captive screw
2b	USB label 1 USB host	8	IEC connector
3a	Nurse call label	14	Screw, M4 X 10 pan head with NYLOC
3b	No nurse call label		

Before you begin, remove the battery as described in this manual.

1. Lay the monitor face down on the antistatic mat.
2. Loosen the screw (7) to open the communications door (6).
3. Open the communications door (6) to access the rear housing screw.
4. Remove the four rear housing screws (14).
5. Stand the monitor on its feet with the display facing away from you.
6. Pull the top of the rear housing away from the monitor to access the rear housing cable connections.
7. While supporting the rear housing, disconnect the following from the communications module:
 - IEC connector (8)
 - USB label 4 (2a)
 - USB label 1 (2b)
 - Nurse call label (3a)



- a. The Ethernet cable from J9.
 - b. The small USB connector from J4.
 - c. The large USB connector from J8.
 - d. The communications power cable from J50.
8. Continuing to support the rear housing, do the following at the power-supply cover:
- a. Free the power supply and fan cable from the wire guide on the side of the power-supply cover.
 - b. Disconnect the power supply cable from the power supply board at J2.



- c. Disconnect the fan cable (A) from the main harness.
- d. Separate the rear housing (1) from the monitor.

Once the rear housing is removed, choose which part of the monitor to work on:

- Rear housing components. For details, see "Disassemble the rear housing."
- Main chassis. For details, see "Disassemble the main chassis."

Reassembly notes

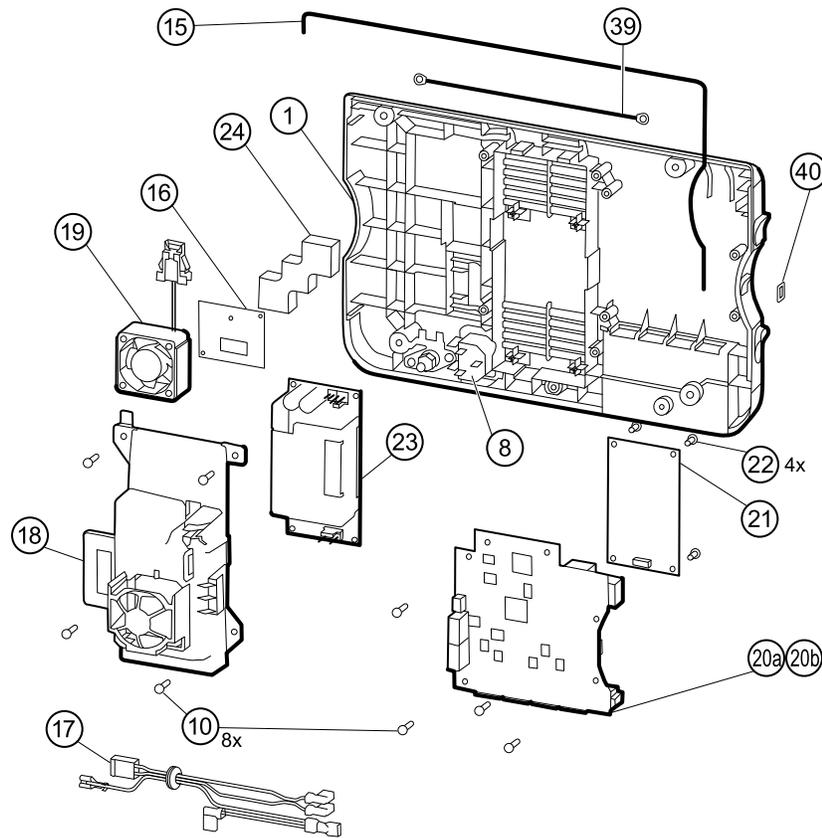
- Route the power cable and fan harness cables in the channel on the side of the power-supply cover.

- Some communications boards have two large USB connectors. The large USB connector J8 is the one closest to the mini USB connector J4. For reference, see the communications board diagram in the appendices.
- When closing the case, verify that no wires are crushed or pinched before securing with screws. After tightening the screws, examine the seam between the rear housing and the main chassis to verify that there is no bulging. Bulging indicates that something is preventing the mating surfaces from seating properly.

When replacing the rear housing

1. Follow the procedures to disassemble the rear housing and remove any components that you intend to transfer to the replacement housing.
2. Connect the AC power harness to the IEC connector (8). See the reassembly notes for the power supply.
3. Install the rear housing gasket (15), included in the rear housing service kit, into the slot in the outer edge of the rear housing. To ease installation, use a small flat-blade screwdriver to assist in pushing the seal into the channel.
4. Install any components removed from the old rear housing in the reverse order of the disassembly instructions.
5. After reassembling the rear housing, install the USB client cover (40) as follows:
 - a. Place the USB client cover on a USB mini B cable with the tape facing out.
 - b. Peel off the tape to expose the adhesive.
 - c. Insert the USB cable into the client USB connection, press and remove the cable to adhere the cover to the rear housing.
6. Install these labels:
 - USB label (2a for models 6400, 6500, 6700, and 6800; 2b for model 6300) in the communications door opening.
 - Nurse call label (3a for models 6400, 6500, 6700, and 6800; 3b for model 6300) over the nurse call connection.

Disassemble the rear housing



No.	Item	No.	Item
1	Rear housing	20a	Communications board (Model 6300)
8	IEC connector	20b	Communications board (Models 6400, 6500, 6700, and 6800)
10	Screw, plastite #4-20 X 0.500 Torx-pan head	21	Radio board, 802.11a/b/g
15	Rear housing gasket (Norprene tubing)	22	Screw, M3 X 0.5, Phillips pan head
16	Antenna board	23	Power supply board
17	AC power harness	24	Antenna mounting foam block
18	Power supply cover	39	Antenna cable
19	Fan	40	USB client cover

Remove the communications board

Before you begin, remove the following as described in this manual:

- Battery
 - Rear housing
1. Lay the rear housing on its back on the antistatic mat.
 2. Remove the four Torx screws (10) that secure the communications board (20a or 20b) to the rear housing.
 3. Remove the communications board by doing the following:
 - a. Lift the inside edge of the board until the USB connector clears the wire channel on the power-supply cover.
 - b. Slide the board slightly toward the power supply and lift until the board contacts the wire channel on the power-supply cover.
 - c. Lift the outside edge of the board until the side connectors clear the rear housing.
 - d. For monitors with a radio: rotate the board (without pulling on the antenna cable) slightly counter-clockwise, pivoting on the upper left-hand corner. Turn the board over and set it down outside the top of the case.
 4. If replacing the communications board, remove the radio board (21) as described in "Remove the radio board and antenna."

Reassembly notes

- If the radio board was removed, reinstall it before reinstalling the communications board.
- To install the communications board, do the following:
 1. Position the board over the standoffs with the inside edge of the board under the wire channel on the power-supply cover until the outer edge drops into the rear housing.
 2. Align the mini-USB external connector with the opening in the side of the rear housing.
 3. Slide the mini-USB connector into the opening until the board rests on the standoffs.

When replacing the communications board

Install the radio board on the new communications board before installing the communications board on the rear housing.

Remove the radio board and antenna

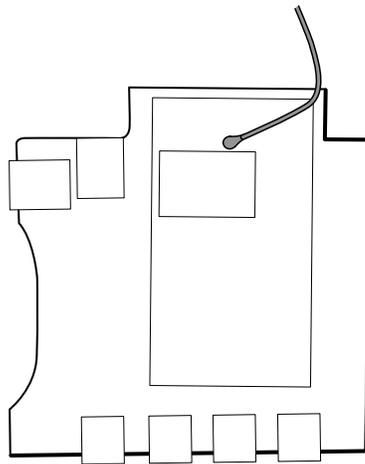


CAUTION Do not remove the radio antenna from the rear housing unless replacing the radio and antenna or the rear housing.

Before you begin, remove the following as described in this manual:

- Battery
- Rear housing
- Communications board

1. If the monitor has a radio:
 - a. Turn the communications board over to access the radio board, taking care to avoid straining the antenna cable.

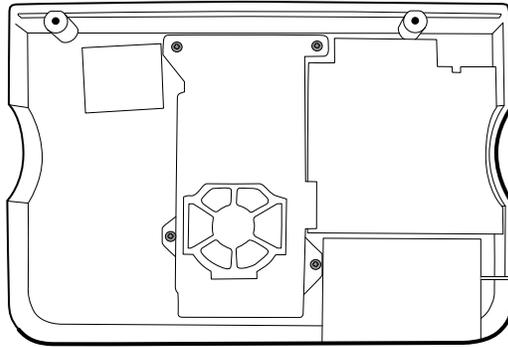


- b. Remove the four screws (22) securing the radio board to the communications board.



CAUTION Do not disconnect the antenna cable from the radio board unless replacing the antenna cable. The female connection on the antenna cable is easily damaged.

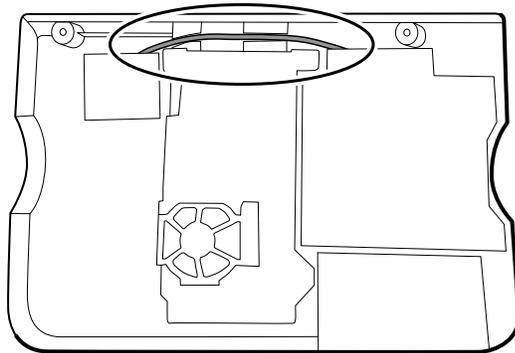
- c. Hold the communications board with one hand while grasping the radio board at the opposite end from the antenna connection and pull the radio board away from the communications board.
2. (Perform this step only if you are replacing the radio or antenna.) Disconnect the radio antenna cable from the radio board.
 3. Remove the four Torx screws (10) securing the power-supply cover.



4. Remove the power-supply cover (18).
5. Use a soft tool such as a spudger to separate the foam block (24) from the inside of the rear housing.

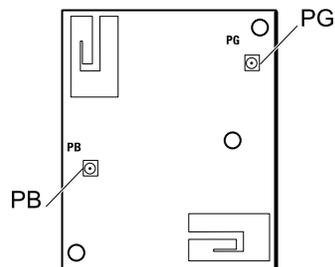
Reassembly notes

Route the antenna cable in the channel located at the top of the rear housing.

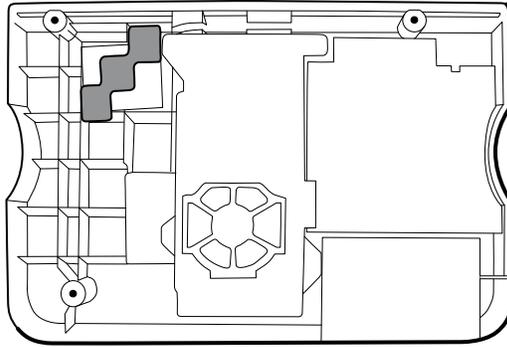


When replacing the radio board and antenna

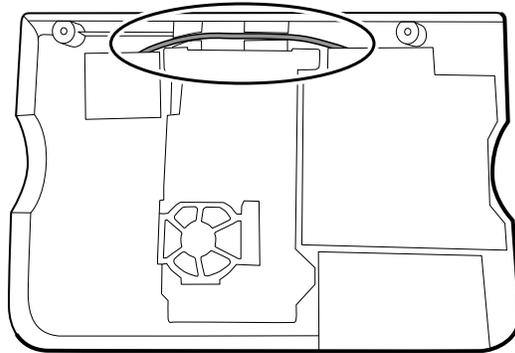
1. If the antenna is removed, clean the rear housing and mounting surface with isopropyl alcohol.
2. Attach the antenna cable to terminal G on the radio board. Attach the other end of the cable to the antenna on terminal PG.



3. Peel the backing off the foam block (24) and affix the foam block to the rear housing.



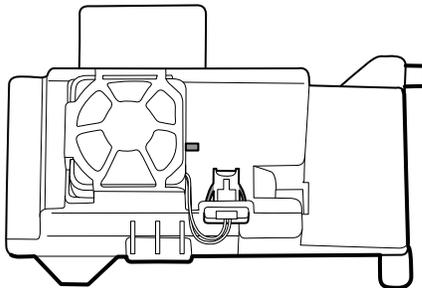
4. Expose the adhesive on the foam block. Mount the antenna (16) on the foam block with the antenna cable (39) oriented under the board and in the wire channel above the power supply.
5. Route the antenna cable in the channel located at the top of the rear housing.



Remove the fan

Before you begin, remove the following as described in this manual:

- Battery
 - Rear housing
1. Press the flanges on the sides of the fan harness connector and separate the fan connector from the power-supply cover (18).



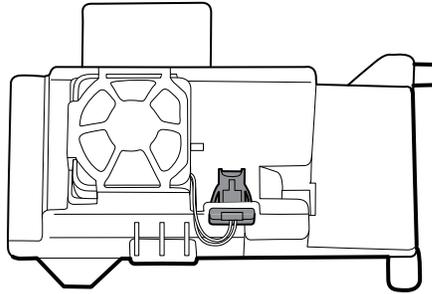
2. Depress the tab on the power-supply cover and slide the fan (19) over the tab and out of the housing.

Reassembly notes



CAUTION Ensure that the fan is properly oriented. Air must flow toward the power supply.

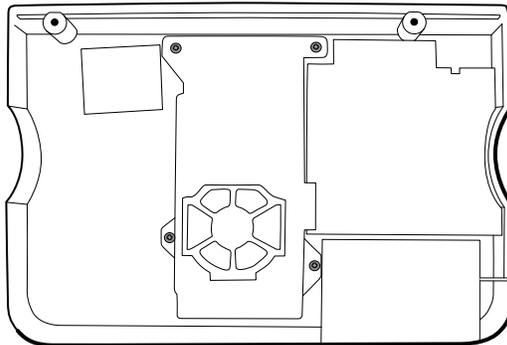
- With the label facing down, slide the fan into the housing on top of the power-supply cover until the tab on the cover holds it in place.
- Clip the fan harness into the power-supply cover so that the connector is oriented toward the fan, as shown in the following figure.



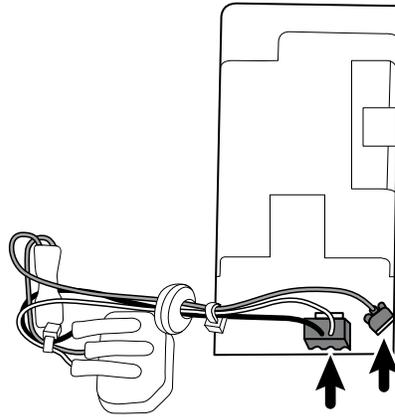
Remove the power supply

Before you begin, remove the following as described in this manual:

- Battery
 - Rear housing
1. Remove the four Torx screws (10) securing the power-supply cover.



2. Remove the power-supply cover (18).
3. Disconnect the following from the power supply:
 - The (green) ground cable
 - The AC power harness (17)

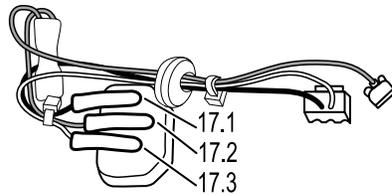


4. Remove the power supply.

Reassembly notes

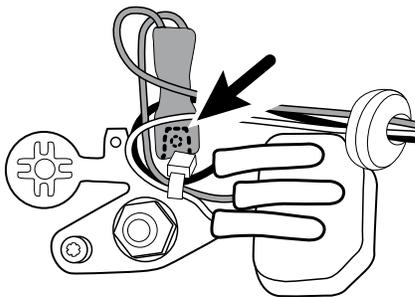
When replacing the rear case or AC power harness, route the wiring as follows:

- Connect green to ground, blue to line (L), and brown to neutral (N).

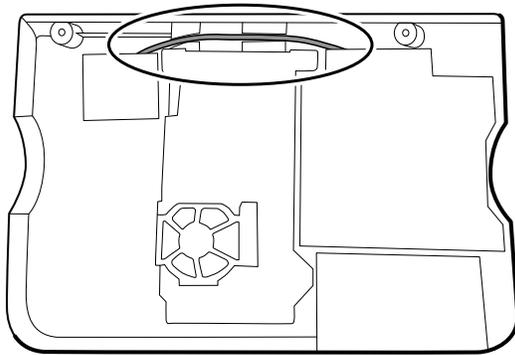


No.	Item
17.1	Brown
17.2	Green
17.3	Blue

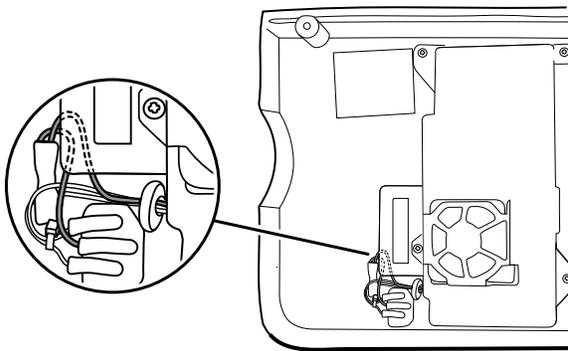
- Plug the ground cable from the IEC connector onto the ground plate in the position closest to the IEC connector.



- Ensure that the green ground wires are routed over the blue and brown wires.
- Ensure that the grommet on the AC power harness is in the slot in the power-supply cover.
- When replacing the power-supply cover, ensure that the antenna cable is routed in the channel located at the top of the rear housing.



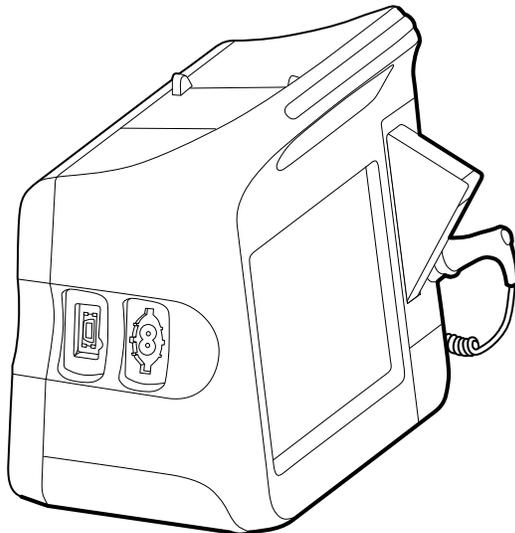
- Ensure that the green ground wires are underneath the power-supply cover, as shown in the next figure.



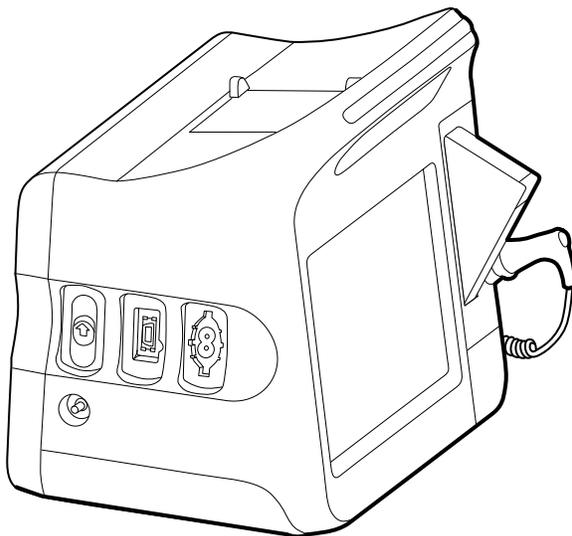
Disassemble the main chassis

Configurations of the main chassis are as follows:

- **Standard chassis:** supports a maximum of two modules on the left side.



- **Extended chassis:** supports a maximum of three modules on the left side.



Position the modules as shown in the following table.

Left-side module configurations

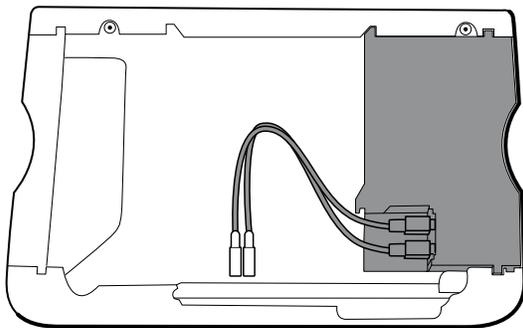
Position 1 (closest to the display)	Position 2	Position 3 (extended chassis only)	Notes
NIBP	Blank	—	6300, 6400, and 6500 only
NIBP	SpO2	—	
NIBP	SpO2	CO2	

Disassembly and reassembly procedures are the same for the standard chassis and extended chassis, unless otherwise noted.

Remove the CO2 module (extended chassis only)

Before you begin, remove the following as described in this manual:

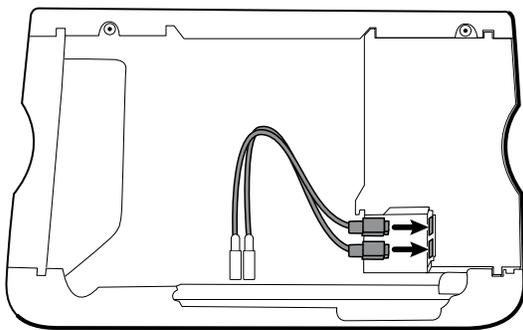
- Battery
 - Rear housing
1. Disconnect the two USB cables from the CO2 module.



2. Slide the CO2 module out of the case.

Reassembly notes

- Do the following before installing the CO2 module:
 - Install the NIBP module (the module closest to the display).
 - Install the SpO2 module.
- Insert the CO2 module into the housing with the serial number label facing up.
- Connect the two USB cables to the CO2 module.

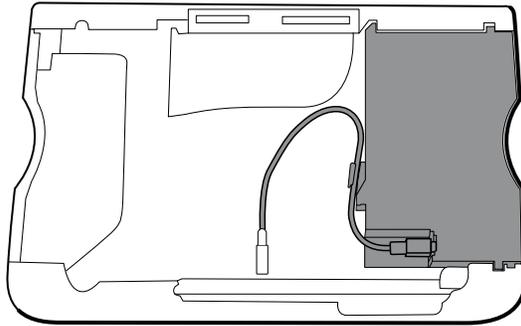


Remove the SpO2 module

Before you begin, remove the following as described in this manual:

- Battery
 - Rear housing
 - CO2 module (extended chassis only)
1. Disconnect the USB cable from the SpO2 module.

2. Remove the USB cable from the retaining clip on the SpO2 module.



3. Slide the SpO2 module out of the case.

Reassembly notes

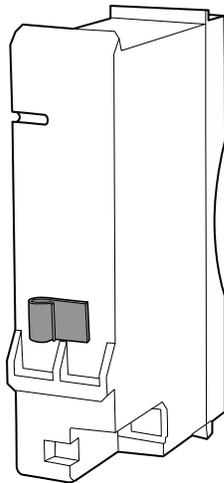
- Install the NIBP module (the module closest to the display) *before* installing the SpO2 module.
- Insert the SpO2 module into the housing with the serial number label facing up.

When replacing the SpO2 module or adding an SpO2 module



CAUTION Ensure that your module has the correct option (Masimo or Nellcor).

- On the back of the SpO2 module, clean the surface to which the retaining clip will be applied (see figure below) and apply the clip.



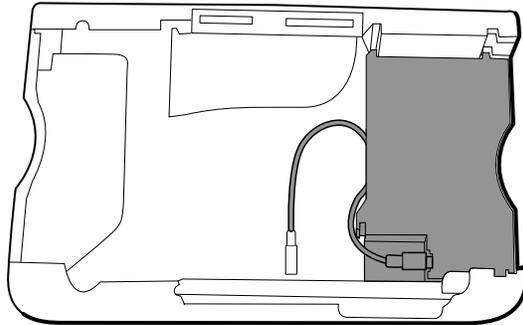
- Insert the SpO2 module into the housing with the serial number label facing up.
- Connect the USB cable to the SpO2 module.
- Secure the USB cable to the retaining clip on the SpO2 module.

Remove the NIBP module

Before you begin, remove the following as described in this manual:

- Battery
- Rear housing

- CO2 module (extended chassis only)
 - SpO2 module or blanking panel
1. Disconnect the USB cable from the NIBP module.
 2. Slide the NIBP module out of the case.

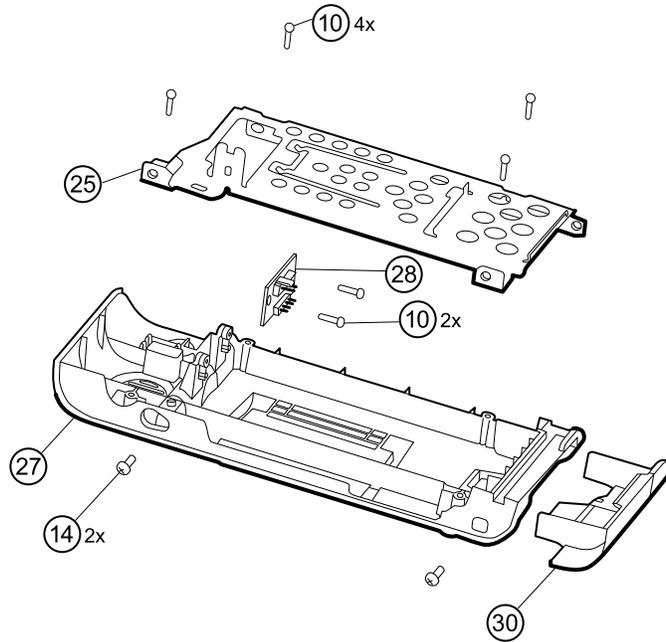


Reassembly notes

- Install the NIBP module (the module closest to the display) *before* installing the SpO2 and CO2 modules.
- Insert the NIBP module into the housing with the serial number label facing up.
- Connect the USB cable to the NIBP module.
- If originally installed, install the blanking panel by sliding it into the housing.

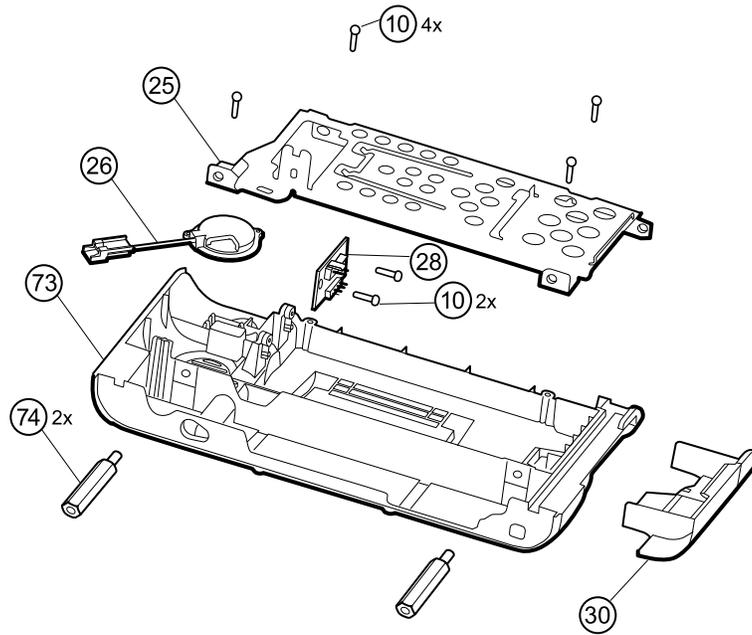
Remove the bottom housing

Bottom housing for the standard chassis



No.	Item	No.	Item
10	Screw, plastite #4-20 X 0.500 Torx-pan head	27	Bottom housing
14	Screw, M4 X 10 pan head with NYLOC	28	Battery connector board
25	Bottom housing metal chassis	30	Battery door

Extended bottom housing for the extended chassis

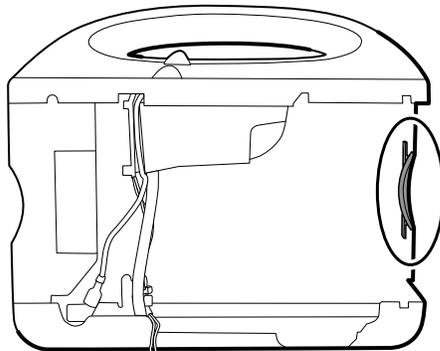


No.	Item	No.	Item
10	Screw, plastite #4-20 X 0.500 Torx-pan head	30	Battery door
25	Bottom housing metal chassis	73	Extended bottom housing
26	Speaker	74	M4 standoff
28	Battery connector board		

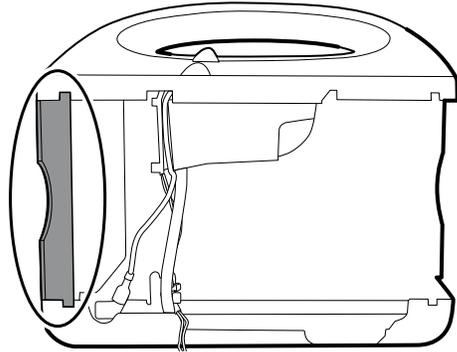
Before you begin, remove the following as described in this manual:

- Battery
- Rear housing
- CO2 module (extended chassis only)
- SpO2 module or blanking panel
- NIBP module

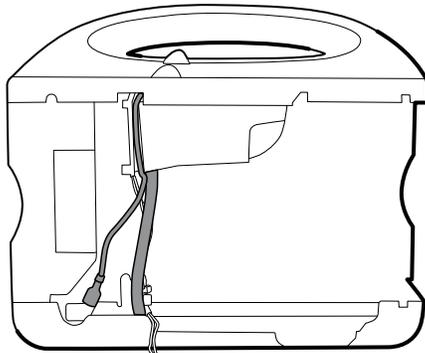
1. Remove the insert circled in the figure below.



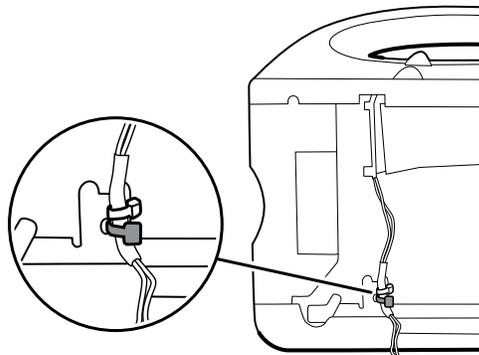
2. If your model has an extended chassis, remove the insert shown below.



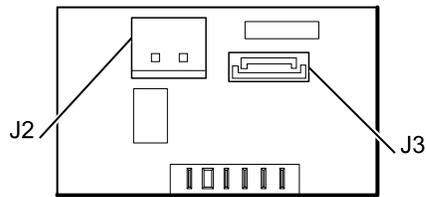
3. If your model has a printer, do the following:
 - a. Remove the drain tube located between the printer and the bottom plate.



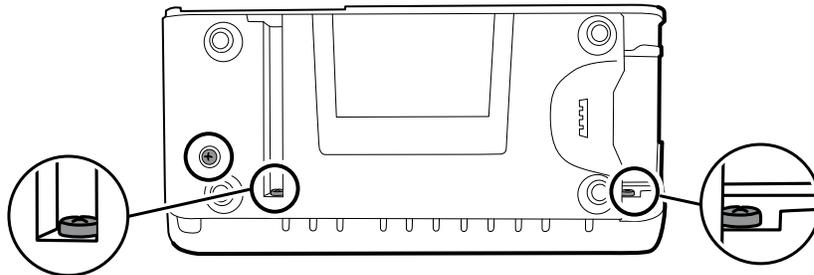
- b. Disconnect the printer ground wire from the ground lug on the bottom plate.
4. Cut the tie wrap that secures the main harness to the bottom bracket. This tie wrap is located below the tie wrap on the main harness.



5. Disconnect the speaker cable on the speaker (26) from the main harness.
6. Disconnect the following on the battery connector board:
 - a. The battery power harness from J2.
 - b. The smart-battery harness from J3.

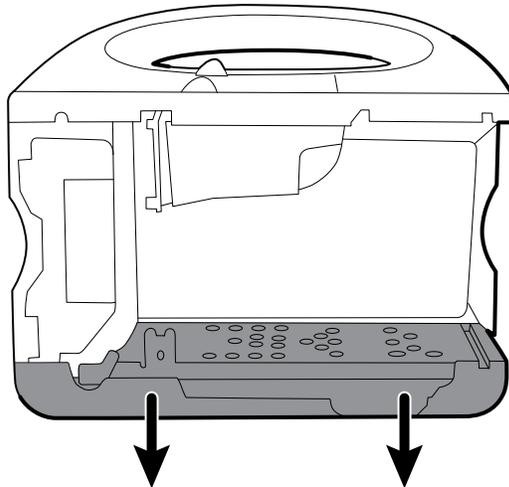


7. Remove the following screws:



- The bottom housing screw.
- The two screws that secure the bottom housing assembly to the front housing.

8. Remove the bottom housing.



9. Disassemble the bottom housing:

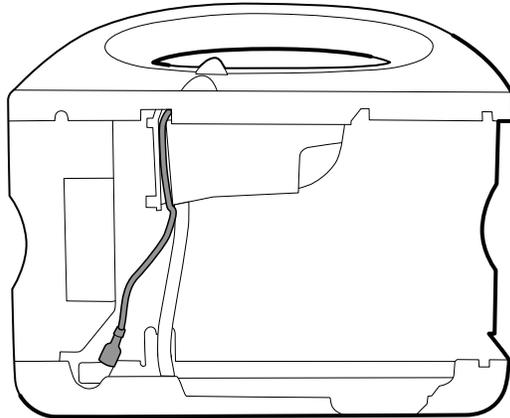
Note Disassemble the bottom housing only if you plan to replace the battery connector board or the speaker.

- Remove the two Torx screws (10) that secure the battery connector board (28) to the bottom housing using a no. 10 Torx driver.
- If your model has an extended chassis, remove the two standoffs (74) that secure the chassis bottom to the housing.
- Remove the four Torx screws (10) that secure the metal chassis (25) to the bottom housing.

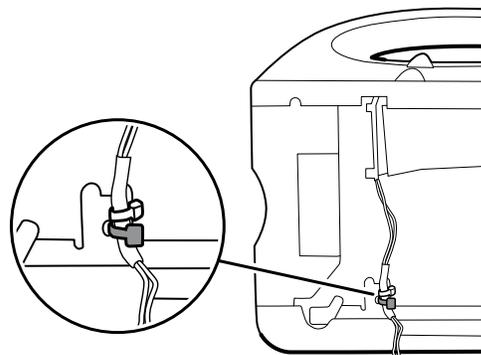
Reassembly notes

- When reassembling the bottom housing of an extended chassis, use a 5/16-inch socket and a Torque driver calibrated for 12.0 inch-pound \pm 1.0 inch-pound to secure the standoffs (74).

- Plug the speaker cable into the shortest cable of the main harness (the cable closest to the wire tie). Tuck the cable behind the ground-wire stud. Ensure that the speaker cable is positioned in the channel.
- Route the printer ground wire through the channel on the printer housing.



- Secure the main harness to the bracket on the bottom housing using a tie wrap. Position the tie wrap just below the tie wrap on the main harness. Use the tie-wrap tool, with the torque at 5 INT, to secure the tie wrap.



- If your model has an extended chassis, orient the insert so that, when installed, it is flush with the panel that contains the power button.

When replacing the bottom housing

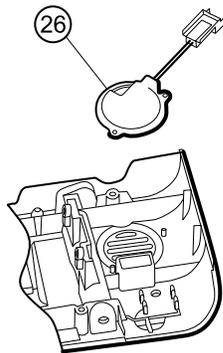
- Note** The bottom housing and extended bottom housing must be replaced by a Welch Allyn service center to ensure proper labeling.

Remove the speaker

Before you begin, remove the following as described in this manual:

- Battery
- Rear housing
- CO2 module (extended chassis only)
- SpO2 module or blanking panel
- NIBP module
- Bottom housing

1. Disassemble the bottom housing to more easily access the speaker.
2. Remove the speaker (26) from the bottom housing.



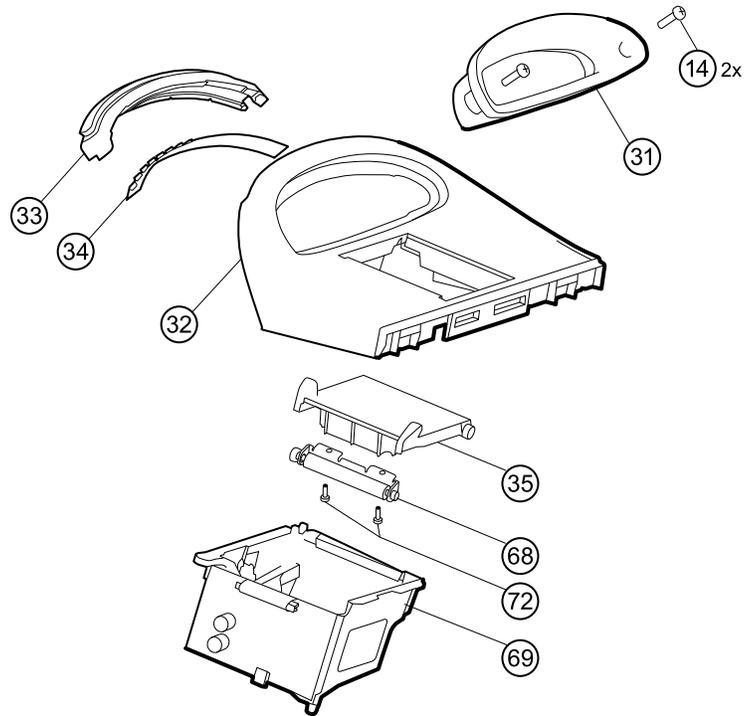
3. Remove any remaining gasket material and clean the surface with 70 percent isopropyl alcohol.

When replacing the speaker

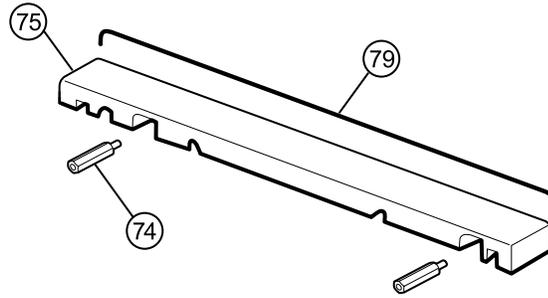
1. Remove the paper to expose the adhesive on the gasket.
2. Align the holes in the speaker with the pins on the bottom housing and press the speaker into place.
3. Apply pressure to the outer radius of the speaker to ensure good adhesion with the bottom housing.

Remove the top housing

Top housing



No.	Item	No.	Item
14	Screw, M4 X 10 pan head with NYLOC	35	Printer door
31	Handle insert	68	Paper feed roller
32	Top housing	69	Printer housing
33	Light bar	72	Screw, M2.2X8, Thrdform, PNH, TRX
34	Light-bar board	Not shown	Printer door blank

Housing top extension (extended chassis only)

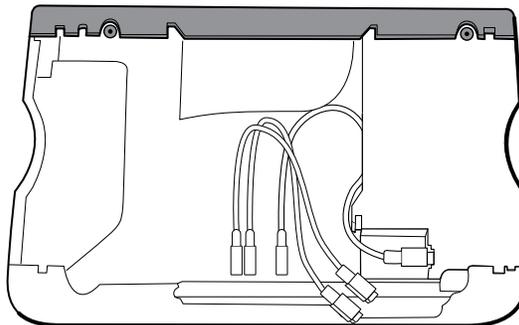
No.	Item	No.	Item
74	M4 standoff	79	Top housing gasket
75	Housing top extension		

Before you begin, remove the following as described in this manual:

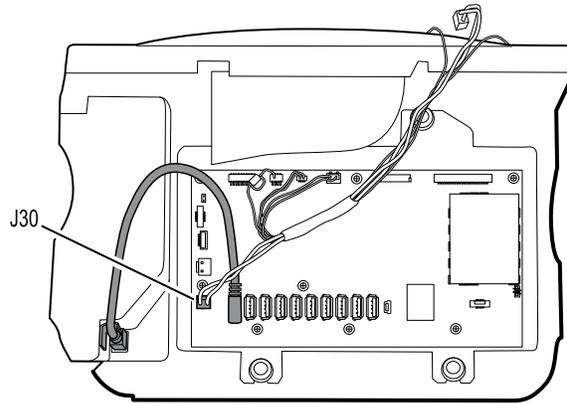
- Battery
- Rear housing
- CO2 module (extended chassis only)
- SpO2 module or blanking panel
- NIBP module
- Bottom housing

Note Do not remove the side panel that contains the power button.

1. If your model has an extended chassis, remove the housing top extension.
 - a. Use a 5/16-inch socket and driver to remove the two standoffs (74) that secure the housing top extension (75).
 - b. Remove the housing top extension.



2. Disconnect the power connector on the main harness from J30 on the main board.

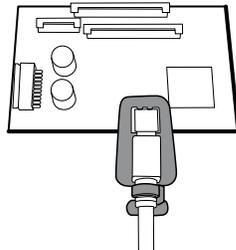


3. Lay the main harness over the top of the unit to clear the USB cables.
4. For models that include the temperature option, disconnect the USB cable connected to the temperature module from J1 on the main board and free the USB cable from the cable separator.

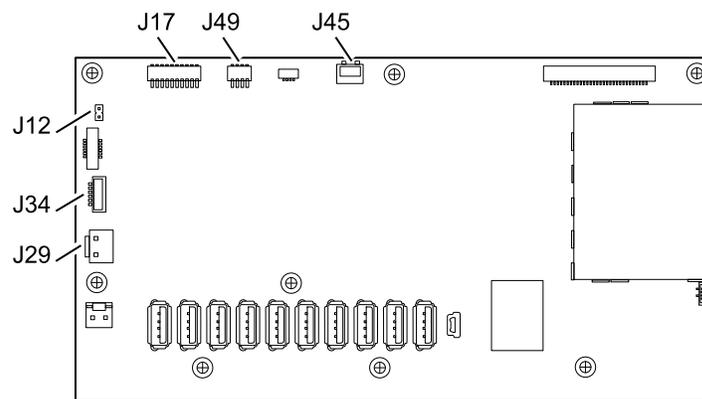
Note

Do not remove the USB cable from the temperature module unless you plan to replace the module. If you disconnect the USB cable, the retaining clip must be replaced upon reassembly.

5. For models that include a printer, unhook the plastic latch to disconnect the USB cable from the printer.



6. Disconnect the USB cables from the main board.
7. Remove the USB cables and the cable separator.
8. Disconnect and then remove the following:

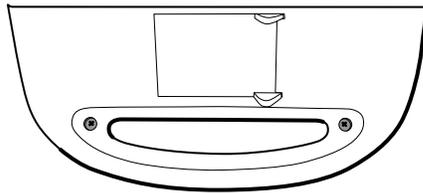


- a. The fan cable on the main harness from J45 on the main board.

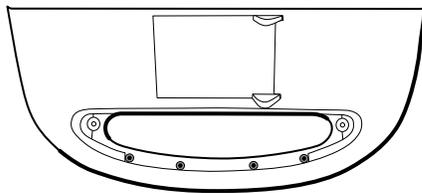
- b. The communications power cable on the main harness from J49 on the main board.
- c. The battery power harness from J29 on the main board.
- d. The smart-battery harness from J34 on the main board.
- e. The printer harness from J17 on the main board.
- f. The speaker cable on the main harness from J12 on the main board.

Note Use extra care when disconnecting J12 to avoid pulling the connector off the board.

9. Remove the two screws (14) that secure the handle insert and remove the insert.



10. Remove the four Torx screws that secure the handle.



11. Remove the top housing.

Reassembly notes

- Ensure that the printer is installed in the top housing. See the reassembly notes for the printer.
- Before installing the USB cables, install the following:
 - The fan cable on the main harness to J45 on the main board.
 - The communications power cable on the main harness to J49 on the main board, with the ferrite bead closest to the main board.
 - The battery power harness to J29 on the main board.
 - The smart-battery harness to J34 on the main board.
 - The printer harness to J17 on the main board.
 - The speaker cable on the main harness to J12 on the main board.
- Install the USB cables based on the type of cable separator you have—6-hole or 11-hole—and the instructions below.

Note The 6-hole separator has been discontinued, but might be found in upgraded devices.

• **USB cable locations—6-hole cable separator:**

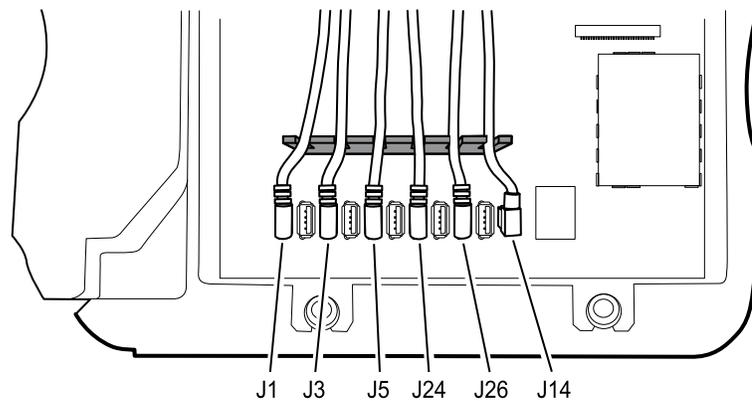
- Place the USB cables in the cable separator.

Note If the USB cable was not removed from the temperature module, leave the J1 position in the figure below vacant until the cable separator is placed in the case and the other USB cables have been connected to the main board. When the cable separator is in the case, connect the USB cable from the temperature module to J1 on the main board and snap the cable into the J1 position in the cable separator.

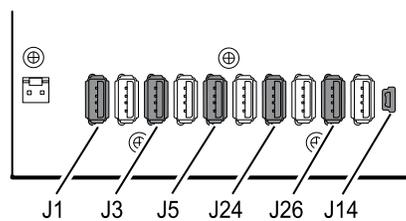
Note The cable with right-angle connectors at both ends is in the J14 position in the figure below.

Note If the option is not included, leave the separator position empty.

- Position each cable to extend approximately 1.5 inches past the separator.
- Place the separator in the unit as shown below.



- Plug the USB cables into the main board as follows:



No.	Item	No.	Item
J1	Temperature	J24	NIBP
J3	Printer	J26	COMMS J4
J5	Sp02	J14	COMMS J8

- **USB cable locations—11-hole cable separator**

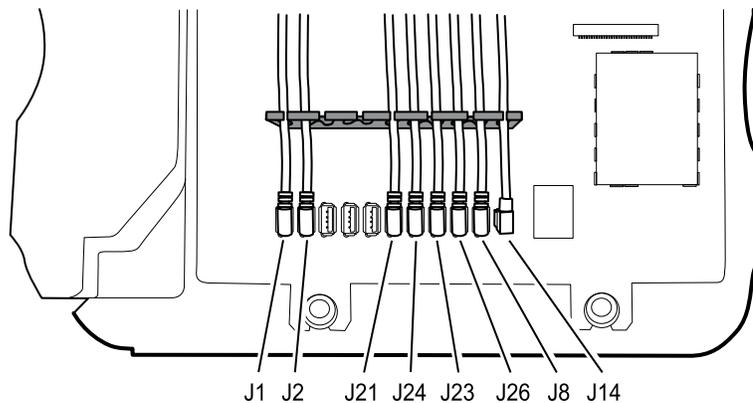
- Place the USB cables in the cable separator.

Note If the USB cable was not removed from the temperature module, leave the J1 position in the figure below vacant until the cable separator is placed in the case and the other USB cables have been connected to the main board. When the cable separator is in the case, connect the USB cable from the temperature module to J1 on the main board and snap the cable into the J1 position in the cable separator.

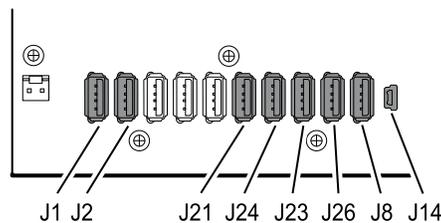
Note The cable with right-angle connectors at both ends is in the J14 position in the figure below.

Note If the option is not included, leave the separator position empty.

- Position each cable to extend approximately 1.5 inches past the separator.
- Place the separator in the unit as shown below.

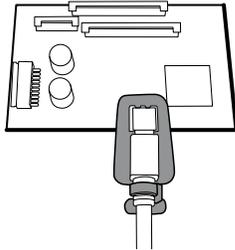


- Plug the USB cables into the main board as follows:

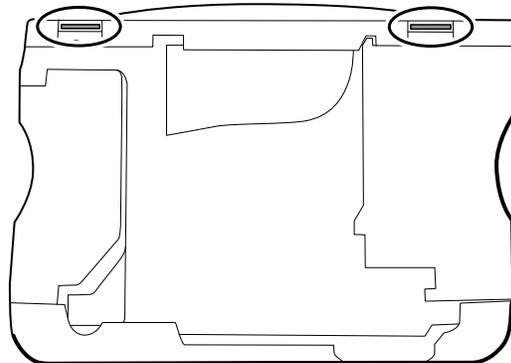


No.	Item	No.	Item
J1	Temperature	J23	SpO2
J2	Printer	J26	NIBP
J21	CO2	J8	COMMS J4
J24	CO2	J14	COMMS J8

- For models with a temperature module, plug the other end of the USB cable into the temperature module. Insert the USB cable into the retaining clip mounted on the temperature housing.
- For models with a printer, plug the other end of the USB cable into the printer while pulling the plastic latch away from the connector. Once the connector is seated, push the plastic latch over the connector to secure it.



- Verify that the Ethernet cable passes freely through the space between the temperature housing and the printer board, exiting the case in the space between the top of the temperature housing and beneath the top housing.
- When installing the top housing on the chassis, line up the slots on the top housing with the ends of the horizontal struts on the chassis to ensure proper seating.



- When installing the housing top extension (75), verify that the top housing gasket is in place. Use a 5/16-inch socket and Torque driver calibrated for 12.0 inch-pound ± 1.0 inch-pound to secure the standoffs (74).

When replacing the top housing

For models without a printer, install the printer door blank as follows:

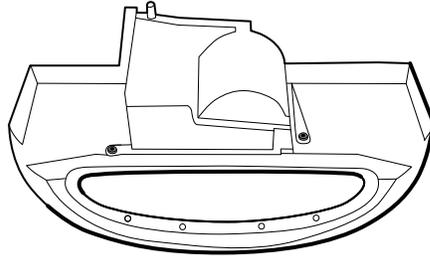
1. Remove the paper backing from the gasket on the door blank.
2. Install the door blank into the top housing, pressing to secure the door blank to the top housing.

Remove the printer

Before you begin, remove the following as described in this manual:

- Battery
- Rear housing
- CO2 module (extended chassis only)
- SpO2 module or blanking panel

- NIBP module
 - Bottom housing
 - Top housing
1. Remove the two Torx screws that secure the printer housing to the top housing.



2. Remove the printer from the top housing:
 - a. Hold the printer housing while opening the printer door.
 - b. Separate the printer and printer door from the top housing.

Reassembly notes

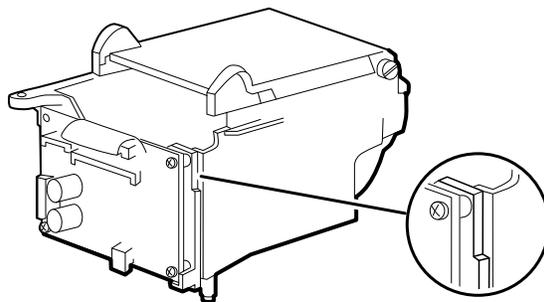
1. Verify that the ground wire exits from the side opposite the printer board in the notched area.
2. Place the printer door into the top housing assembly and hold it in place while performing the next step.
3. Install the printer in the top housing by sliding the tabs into the slots.
4. Snap the printer door shut to hold the printer in place while securing it into the housing with two screws.

When replacing the printer door

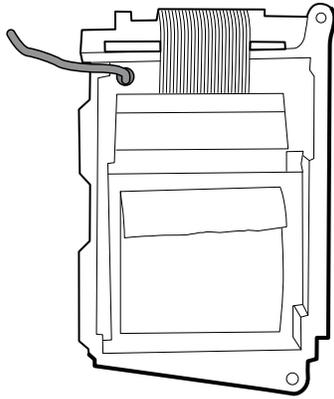
Remove the printer feed roller (68) from the existing door and secure it to the replacement door with the two screws (72).

When replacing the printer or adding a printer

- Verify whether the printer housing has a notch, as shown below. If the printer has a notch, you can use the printer in a standard chassis or an extended chassis. If the printer does not have a notch, you can use the printer only in a standard chassis.



- If adding a printer, remove the printer door blank. Remove any remaining gasket material and clean the surface with 70 percent isopropyl alcohol.
1. Separate the door from the printer assembly.
 2. Attach the printer ground harness to the printer ground lug.

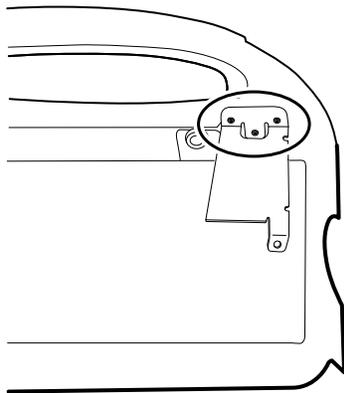


Remove the light bar

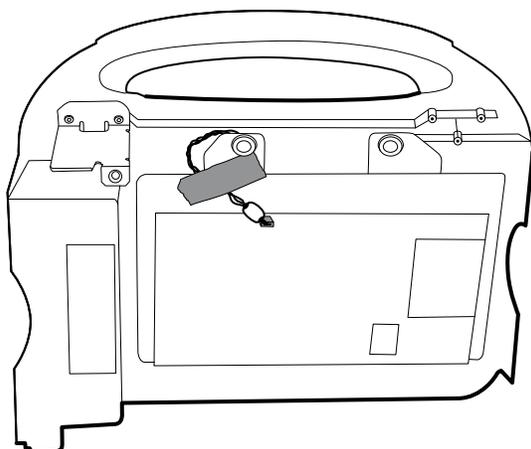
Before you begin, remove the following as described in this manual:

- Battery
- Rear housing
- CO2 module (extended chassis only)
- SpO2 module or blanking panel
- NIBP module
- Bottom housing
- Top housing

1. Remove the three screws (10) that secure the horizontal strut (located on the right side when facing the device from the back) to the front housing.



2. Remove the strut.
3. Remove the tape that secures the light-bar harness to the LCD frame.

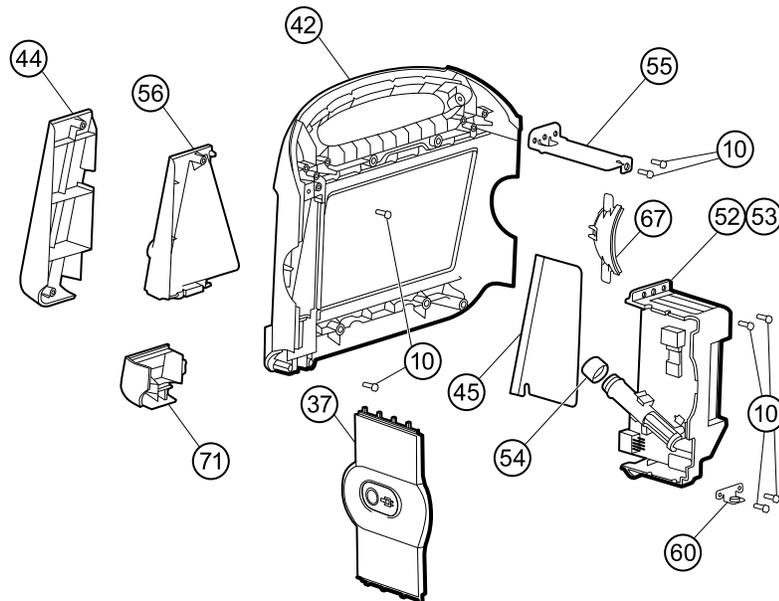


4. Disconnect the light-bar harness from J46 on the main board.
5. Remove the light-bar board (34) and light bar (33) from the front housing.
6. Remove the light-bar board from the light bar.
7. Disconnect the light-bar harness from the light-bar board.

Reassembly notes

- Insert the light-bar board into the light bar as follows:
 1. Place the end without the connector into the closed end of the light bar, with the LEDs facing into the light bar.
 2. Ensure that you slide the non-connector end of the light-bar board to the end of the slot in the light bar.
- Using the end furthest from the ferrite bead, plug the light-bar harness into the light-bar board.
- Route the light-bar harness as follows:
 - Through the slot in the front housing, underneath the horizontal strut.
 - In the channel and between the top of the housing and the LCD frame standoffs.
- Secure the light-bar harness with tape, making sure that the ferrite bead is between the main board and the tape.

Remove the temperature module or housing



No.	Item	No.	Item
10	Screw, plastite #4-20 X 0.500 Torx-pan head	54	Probe well seal
37	Right side panel	55	Horizontal struts
42	Front housing	56	Temperature mounting cover
44	Temperature blanking panel	60	HSG clamp
45	Thermal shield	67	Left insert
52	Temperature module	71	Temperature connection access cover
53	Temperature housing (models without the temperature option)		

Note These instructions also apply to removing the temperature housing for models without the temperature option.

Note Do not disconnect the USB cable from the temperature module unless you plan to replace the module. Disconnect the USB cable at the main board when removing the module.

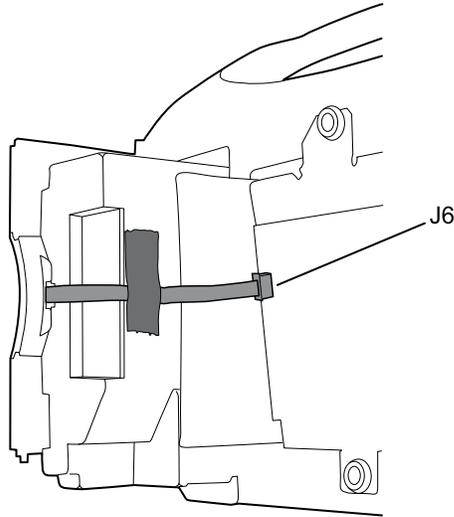
Before you begin, remove the following as described in this manual:

- Battery
- Rear housing
- CO2 module (extended chassis only)
- SpO2 module or blanking panel
- NIBP module

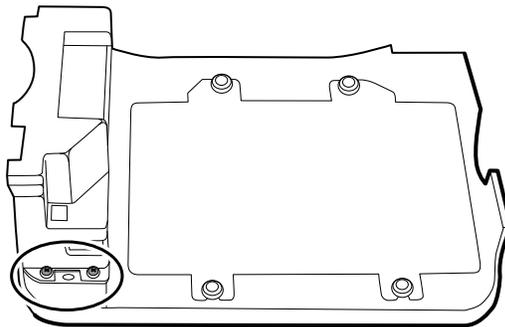
- Bottom housing
- Top housing

Note You can remove and replace the temperature module without disconnecting the main harness, battery harnesses, USB cables, or light-bar harness from the main board.

1. Remove the probe well from the temperature module.
2. Disconnect the power button flex cable from the J6 ZIF locking connector on the main board and remove the securing tape.



3. Remove the right side panel (37).
4. Remove the two Torx screws (10) from the HSG clamp (60).

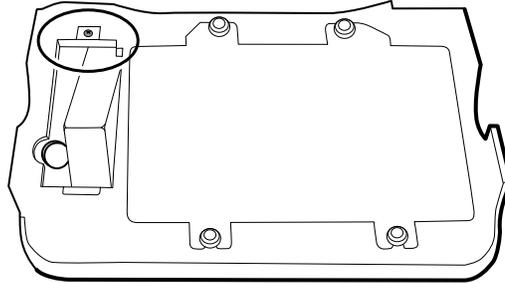


5. Remove the two Torx screws (10) that secure the top of the temperature module or empty housing.
6. Remove the temperature module or empty housing.

Note If you are replacing only the temperature module without replacing the temperature mounting cover, stop here. Install the replacement module in the reverse order of the disassembly procedure.

7. Do one of these:
 - If your monitor has a temperature module, remove the temperature mounting cover:

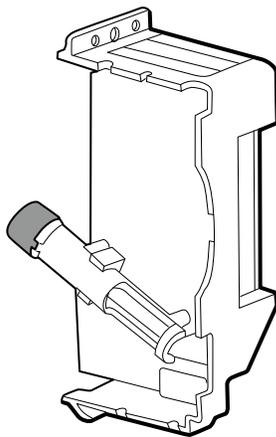
- a. Remove the screw that secures the temperature mounting cover to the front housing.



- b. Remove the temperature mounting cover (56) from the front housing.
- If your monitor does not have a temperature module, remove the temperature blanking panel:
 - a. Remove the two screws that secure the blanking panel to the front housing.
 - b. Remove the blanking panel (44).

Reassembly notes

- Before installing the temperature module into the front housing, ensure that the probe well seal is installed with the tab aligned with the slot or notch in the probe well housing.

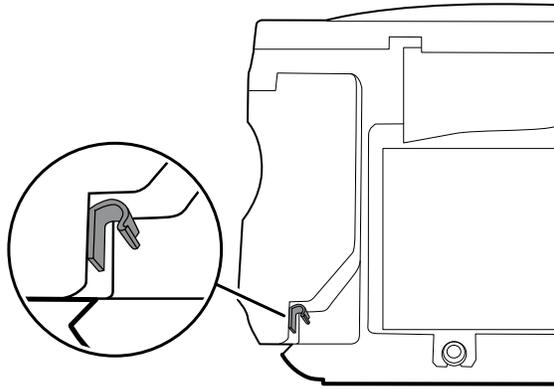


- Route the power button flex cable up and over the temperature module and plug the cable into the J6 ZIF locking connector on the main board.

When replacing the temperature module

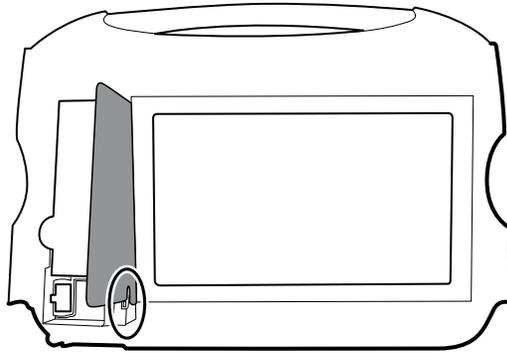
When connecting the USB cable, do the following:

1. Connect the USB cable to the temperature module.
2. Position the retaining clip on the USB cable against the shoulder of the mini-B connector with the adhesive pad facing away from the temperature module and toward the bottom.
3. Remove the backing on the retaining clip to expose the adhesive.
4. Rotate the clip on the USB cable to stick the clip to the temperature module housing.



When adding a temperature module

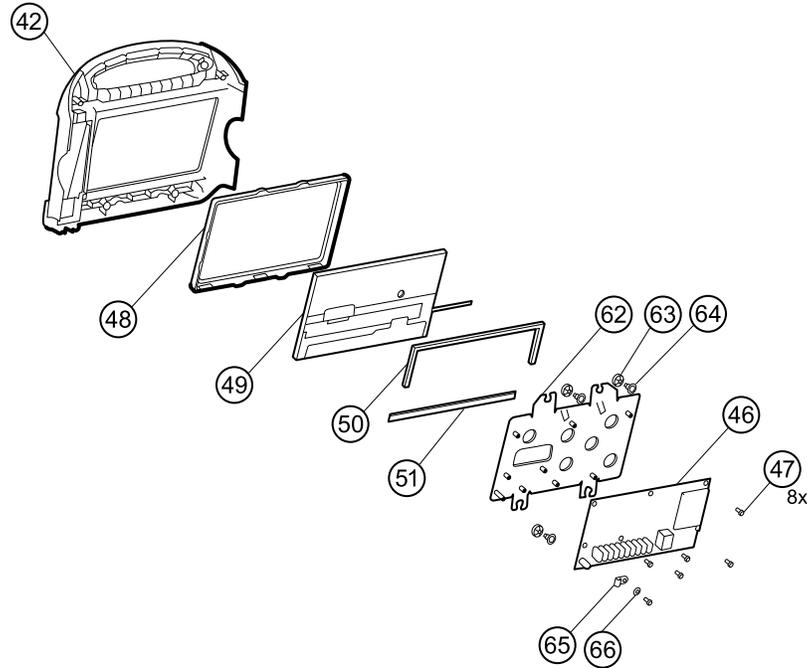
1. Follow the instructions to remove the temperature housing, main board, and LCD.
2. Replace the temperature blanking panel (44) with the temperature mounting cover (56).
3. Install the thermal shield (45) on the front housing, aligning the notch on the shield with the housing.



4. Reinstall the LCD in the reverse order of disassembly.
5. Reinstall the main board in the reverse order of disassembly.
6. Install the probe well seal onto the probe well as described in the reassembly notes for the temperature module.
7. Insert the temperature module into the front housing aligning the probe well with the access hole in the front housing.
8. Secure the top of the temperature module to the front housing with two screws included with the kit.
9. Place the HSG clamp on the bottom of the temperature module and secure with two screws.
10. Connect the USB cable to the module as described in the instructions for replacing the temperature module.

Remove the main board

Note If you are replacing this board, you must have the service tool, Gold edition, to re-enter the serial number of the monitor and the main board.



No.	Item	No.	Item
42	Front housing	51	Foam pad, bottom
46	Main board	62	LCD frame
47	Screw, M3 x 5 pan head	63	Grommet, ear - G411-1
48	LCD bezel	64	Shoulder screw, ear G-411-1 metric
49	LCD with touchscreen	65	Clamp, cable 3/16 X 3/8 wide X 3/4 long
50	Foam pad, top	66	Washer, M3

Before you begin, remove the following as described in this manual:

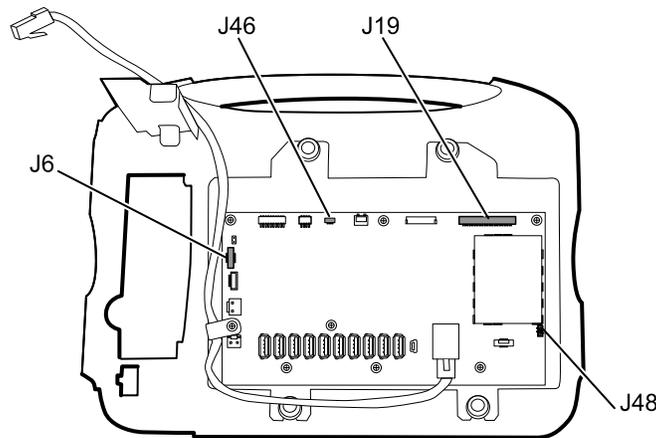
- Battery
- Rear housing
- CO2 module (extended chassis only)
- SpO2 module or blanking panel
- NIBP module
- Bottom housing
- Top housing

Note It is not necessary to remove the temperature module or light bar to remove the main board or LCD.

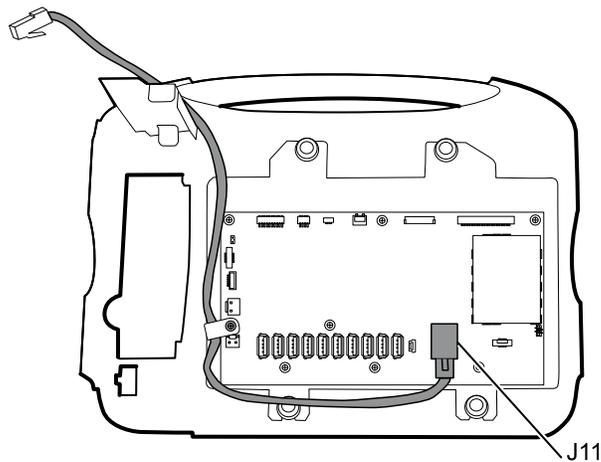
1. Disconnect the following on the main board:
 - a. The power button flex cable from the J6 ZIF locking connector.
 - b. The light-bar harness from J46.
 - c. The LCD harness from J19.
 - d. The LCD flex cable from J48.



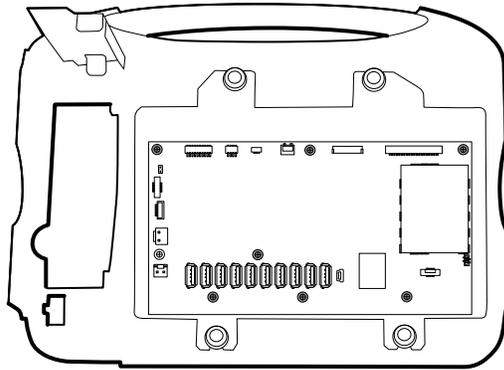
CAUTION The solder joint of the LCD connector (J48) is fragile. When inserting or removing the flex cable, do not stress the solder joint.



2. Remove the Ethernet cable:
 - a. Disconnect the Ethernet cable from the Ethernet connector (J11) on the main board.
 - b. Remove the screw that secures the Ethernet cable P-clamp to the main board.
 - c. Remove the Ethernet cable.



3. Remove the seven screws that secure the main board to the LCD frame.



4. Remove the main board.

Reassembly notes

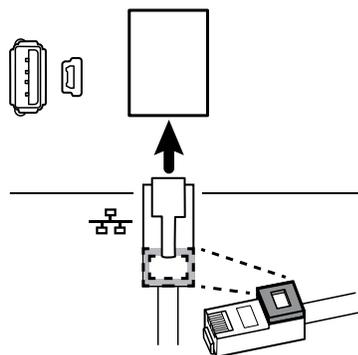
- Ensure that the LCD flex cable is not under the main board.



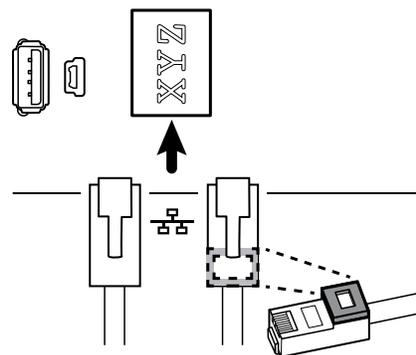
CAUTION The solder joint of the LCD connector (J48) is fragile. When inserting or removing the flex cable, do not stress the solder joint.

- Route the Ethernet cable outside the PEM stud and not underneath the main board.
- Connect the Ethernet cable to the main board:
 - Verify whether your model contains PCBA 407574 revision B, C, or D. Revisions B and C have no logo on the top surface of the Ethernet port. Revision D has a logo on the top surface of the Ethernet port. See the figure below.
 - For PCBA 407574 revisions B and C, confirm that the Ethernet cable has a shim on one connector. Insert the connector with the shim into the Ethernet port.
 - For PCBA 407574 revision D, you can use either an Ethernet cable with a shim or an Ethernet cable without a shim. Insert the connector into the Ethernet port.

Revisions B and C



Revision D



- When securing the main board, install the screw near J30 *after* you install the Ethernet cable.
- If the light bar is not installed, install the light-bar harness into the housing, positioning the ferrite bead near the main board.

When replacing the main board

- When ordering the replacement main board, order the standard license for the model being serviced. You will receive an authorization code to enter in the service tool to reactivate the licenses included with the original configuration.
- After reassembling the monitor, use the service tool to provision the monitor as follows:
 - Enter the monitor's serial number. This can be found on the bottom of the monitor.
 - Restore any previously licensed features by entering the authorization code in the service tool. Use the authorization codes that accompanied the replacement board, along with any additional license authorization codes previously installed. Record the device serial number on the license Authorization Code cards received with the replacement board and retain for future use. If the license is lost, you can reuse the authorization code on the same device.
 - Update the host controller software to the current version. If the current version of the host software is not available after connecting the device to the service tool, contact Welch Allyn Technical Support.

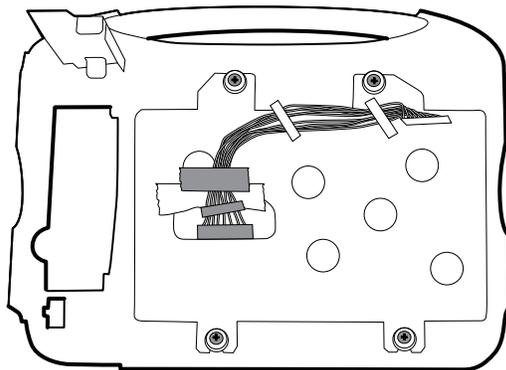
Remove the LCD

Before you begin, remove the following as described in this manual:

- Battery
- Rear housing
- CO2 module (extended chassis only)
- SpO2 module or blanking panel
- NIBP module
- Bottom housing
- Top housing
- Main board

Note It is not necessary to remove the temperature module or light bar to remove the main board or LCD.

1. Disconnect the LCD harness from the LCD. For easier access to the connector, you can slide the ferrite bead closest to the connector up the harness.



2. Remove the four shoulder screws that secure the LCD frame.
3. Remove the LCD frame.

Note Be sure to support the LCD if you are removing it with the frame. The foam strips on the LCD might cause the LCD to stick to the frame.

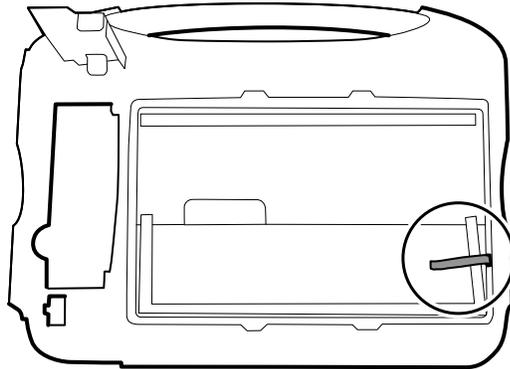
4. Remove the LCD.

Reassembly notes

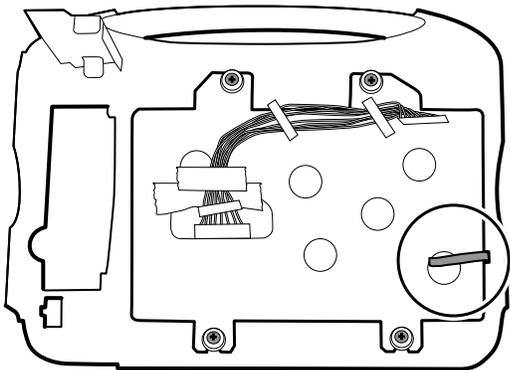


CAUTION The solder joint of the LCD connector (J48) is fragile. When inserting or removing the flex cable, do not stress the solder joint.

Insert the LCD into the bezel in the front housing with the exposed board on the bottom. Verify that the LCD flex cable feeds through the bezel's clearance feature.

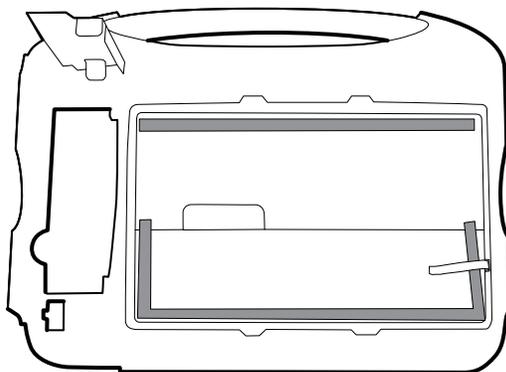


Place the LCD frame over the LCD. Verify that the LCD frame does not cover the LCD flex cable.



When replacing the LCD

- Peel the protective sheet from the LCD.
- Verify that the foam strips are installed on the back of the LCD near the top and bottom edges, and extend half way up from the bottom on both sides of the LCD.



- Add tape to the edge of the LCD frame, where the harness passes through to connect to the LCD, to prevent abrasion to the LCD harness.
- When adding the ferrite beads, align the beads with the marks on the LCD frame.
- Add tape to secure the harness to the LCD frame where the harness passes through.

Remove the front housing

Before you begin, remove the following as described in this manual:

- Battery
- Rear housing
- CO2 module (extended chassis only)
- SpO2 module or blanking panel
- NIBP module
- Bottom housing
- Top housing
- Light bar
- Temperature module and mounting cover
- Main board
- LCD

Remove the remaining strut from the front housing.

When replacing the front housing

For models with the temperature option, replace the thermal shield (45).

Functional verification and calibration

Functional verification tests

The functional verification tests help to confirm the proper operation of the device and its options. The tests may also be useful as a diagnostic tool to help isolate a malfunction. It is not necessary to disassemble the device to perform these tests.

For periodic service, you can—at a minimum—perform the basic functional verification tests described in this manual. These tests are for customers who have the Silver edition of the Welch Allyn Service Tool. If you have the Gold edition of the service tool, use the tool to perform a complete functional verification and calibration of the device in lieu of performing the basic tests.

Any time you open the case, you must use the service tool, Gold edition, to perform a complete functional verification and calibration of the device before returning the device to service.

Note For instructions on using the Gold edition, see the service tool help files.

About the Welch Allyn Service Tool

The service tool is required to complete functional verification and calibration tests. The service tool is available in the following editions:

- **Silver edition:** Enables NIBP functional verification tests to satisfy the recommended annual service. If any Silver edition testing shows an out-of-specification result, use the Gold edition to perform a full calibration.
- **Gold edition:** Checks the functionality and calibration of the device. As it checks the device, the Gold edition also performs any needed calibration to bring the device within specifications. This full suite of tests is required to complete a repair. Each time you open the case, you must use the Gold edition to test the device before returning the device to normal use.

For information about the service tool, see the following:

- For instructions on installing and using the service tool, see the *Welch Allyn Service Tool Installation and Configuration Guide*.
- To use the Silver edition to test the NIBP module, follow the instructions in this service manual.
- For instructions on using the Gold edition, see the service tool help files.

Silver edition service tool tests performed

The service tool performs the following functions on the host device and installed options.

Test	Description	NIBP	Temp	SpO2	SpHb	RRa	CO2	Host
Reads firmware	Displays the firmware version	✓	✓	✓	✓	✓	✓	✓
Firmware upgrade	Loads the latest firmware into the module	✓	✓	✓	✓	✓	✓	✓
Leak test	Verifies leaks using 100 cc volume	✓						
Accuracy test (NIBP)	Checks the accuracy of transducers across the pressure range	✓						
Overpressure test	Verifies the maximum cuff pressure for adults and neonates	✓						

Gold edition service tool tests performed

The service tool tests the host device and installed options as listed in the following table.

Test	Description	NIBP	Temp	SpO2	SpHb	RRa	CO2	Host
POST	Performs the power-on self test (POST) ¹	✓	✓	✓			✓	✓
Firmware version	Checks the firmware version	✓	✓	✓			✓	✓
Firmware upgrade	Loads the latest firmware into the module	✓	✓	✓			✓	✓
Leak	Verifies leaks using 100 cc volume	✓						
AD noise	Checks noise on the pressure channel	✓						
Calibration	Calibrates pressure transducers	✓						
Accuracy (NIBP)	Checks the accuracy of transducers across the pressure range	✓						
Dump	Checks dump valves	✓						
Inflation	Verifies the pneumatic pump	✓						

Test	Description	NIBP	Temp	SpO2	SpHb	RRa	CO2	Host
Valve control	Verifies control of the system valve	✓						
Inflation linearity	Verifies operation of linear inflation control hardware	✓						
Overpressure	Verifies pump limits	✓						
Probe detect	Verifies the operation of the probe detect switch ²		✓					
Accuracy (Temp)	Verifies the accuracy of the thermometer across range		✓					
Functional check	Verifies module operation with cal-key ²		✓					
Masimo SpO2 and SpHb functional check	Verifies module operation with rainbow SET tester			✓	✓			
Current draw	Measures the module's current draw	✓	✓	✓ ³				
Printer	Prints the sample patient record and test pattern							✓
Display	Verifies video output							✓
Back light interface	Verifies display LED back light							✓
Touchscreen interface	Verifies touchscreen calibration							✓
LED	Verifies the light bar amber and red LED strings							✓
Fan interface	Verifies fan operation							✓
Beeper	Verifies the buzzer							✓
Nurse call relay	Verifies the nurse call relay							✓
Battery operation	Verifies the internal battery							✓
Speaker	Verifies the speaker							✓
USB host port communication	Verifies the USB ports							✓
Ethernet communication	Verifies the Ethernet port							✓

¹ POST testing checks the following:

- **NIBP:** ROM, RAM, A/D channels, calibration, and user configuration.
- **Temperature:** ROM, RAM, calibration, and heater.
- **SpO2:** ROM and RAM, and connection to the SpO2 board.
- **CO2:** RAM, Flash, ADC, Bias Validation, EEPROM, Flow, Optics.
- **Printer:** ROM and RAM, and connection to the printer.

² SureTemp Plus only.

³ Normal mode.

Basic functional verification tests

These tests verify basic functionality of the NIBP, SpO2, SpHb, CO2, and thermometry parameters using the service tool, Silver edition. These tests support the requirements of routine preventive maintenance. However, they are not a substitute for the complete functional test available with the service tool, Gold edition. Welch Allyn recommends using the service tool, Gold edition, to perform preventive maintenance and verification of the device when completing a repair.

Use this section to perform basic functional verification tests on the device.

Related Links

- “Recommended service intervals” on page 14

Required equipment

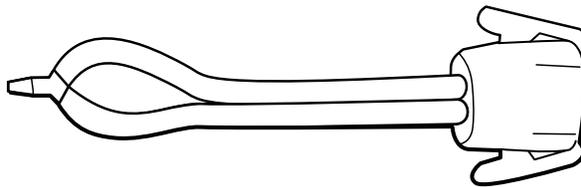
The equipment listed here is used for basic functional verification testing. For a list of equipment needed to perform a complete functional verification and calibration using the Gold edition of the service tool, see the service tool help files.

Note Some test equipment specific to this device must be purchased from Welch Allyn. Other generic test equipment, if not already available to the Biomedical Technician, may also be purchased from Welch Allyn.

Material no.	Description	Qty	Component
4500-925	USB 2.0/5-pin type A to mini-B cable, gold, 6 ft.	1	All devices
103521	Welch Allyn Service Tool	1	All devices
	PC running Windows XP SP3 or Windows 7	1	All devices
	CO2 calibration kit, which includes 2 of the following: <ul style="list-style-type: none"> • Calibration gas containing 5% CO2, 21% O2, Bal N2 • Tubing adapter (“T” piece) • Calibration line (Calibration FilterLine) <p>Available from Air Liquide Healthcare America Corporation (formerly Scott Medical)—part number T46530RF-2BD</p>	1	CO2
103507	Masimo rainbow SET tester (Masimo part #2368)	1	Masimo SpO2
DOC-10	Cable, SpO2 extension, Nellcor	1	Nellcor SpO2

Material no.	Description	Qty	Component
SRC-MAX	Nellcor portable oximetry tester	1	Nellcor SpO2
4500-30	Blood pressure hose, 5 ft.	1	NIBP
200-2000IN	Calibrated pressure meter, NETECH, or equivalent	1	NIBP
407672	BP test volume repair fixture 113670, or equivalent Includes test manifold with bulb and valve	1	NIBP
620216	Fitting "Y" 1/8 X 1/8 X 1/8	1	NIBP
01802-110	Tester, calibration, 9600 plus	3	SureTemp, Braun
06138-000	CAL-KEY, assembly, M690/692	1	SureTemp

Create a blood pressure Y-tube

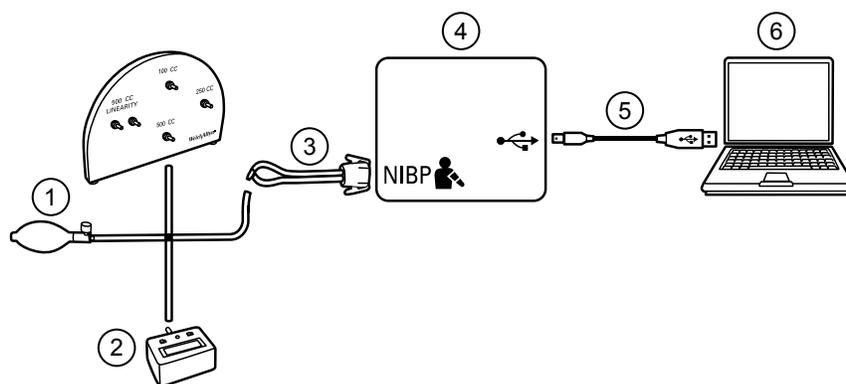


The blood pressure Y-tube is a piece of custom test equipment that connects the device to the test setup. The Y-tube is composed of a modified blood pressure hose and a Y-type fitting. Follow these instructions to create a Y-tube.

1. Cut a 4500-30 blood pressure hose approximately 6 inches from the connector that connects to the device.
2. Split the end of the dual-lumen hose to create two separate hoses. Make sure not to puncture either hose.
3. Insert one end of the Y-type fitting into each end of the hose.

NIBP test setup

For the NIBP leak test, overpressure test, or accuracy check, connect the test equipment shown below. Connect the manifold to the volume repair fixture as indicated by the service tool or the test procedure.



No.	Item	No.	Item
1	Test volume repair fixture with test manifold, bulb, and valve	4	Device
2	Pressure meter	5	USB 2.0/5-pin type A to mini-B cable
3	Blood pressure Y-tube	6	PC

NIBP leak test (Silver edition)

The NIBP leak test is performed automatically using the service tool. The leak test pressurizes the system with a start pressure (P_s) of 250 mmHg \pm 10 mmHg. After 15 seconds (T_t) the end pressure (P_e) is measured. The leak rate is calculated using the formula $L = (P_s - P_e) / T_t$. The test fails if the leak rate exceeds 5 mmHg in 15 seconds.

Perform an NIBP leak test

1. Set up the test equipment.
2. Launch the service tool on the PC.
3. If the simplified interface is active, choose the Service option.
4. Log on with your user ID and password or with ADMIN as the user ID and leave the password field blank.
5. Power on the device.
6. Select the device you want to test from the device list.
7. Click **NIBP Sensor** under the Device Information tab.
8. Click **Leak Test** in the NIBP Sensor pane on the right side of the window.
9. Follow the prompts until the test completes.
10. Click **Close**.
11. To view the results, open the active log file by selecting **File > View Log File > Active log file > Ok**.
12. To record the results of your test, go to "Service record."

NIBP overpressure test (Silver edition)

The NIBP overpressure test is performed automatically using the service tool. The overpressure test verifies that the NIBP system will prevent the pressure from exceeding 329 mmHg in adult mode and 164 mmHg in neonate mode. To pass this test, the device must shut down the pump and open the valves when the pressure is between 280 mmHg and 329 mmHg in adult mode, or 130 mmHg to 164 mmHg in Neonate mode.

Perform an NIBP overpressure test

Note If you are performing this test after performing the NIBP leak test, skip to step 7.

1. Set up the test equipment.
2. Launch the service tool on the PC.
3. If the simplified interface is active, choose the Service option.
4. Log on with your user ID and password or with ADMIN as the user ID and leave the password field blank.
5. Power on the device.
6. Select the device you want to test from the device list.
7. Click **NIBP Sensor** under the **Device Information** tab.
8. In the NIBP Sensor pane on the right side of the window, click **Over Pressure Test**.
9. Follow the prompts until the test completes.
10. Click **Close**.
11. To view the results, open the active log file by selecting **File > View Log File > Active log file > Ok**.
12. To record the results of your test, go to "Service record."

NIBP accuracy check (Silver edition)

The NIBP accuracy check is performed manually using the service tool to control the valves. The accuracy check compares the reading from the primary transducer pressure shown in the service tool window with the reading from an external calibrated digital pressure meter. The results of this check are not recorded in the service tool log file. To record the results for your records, copy the table in the service record section of the service manual. If a calibration is required, run the NIBP calibration included with the Gold edition of the service tool.



WARNING Patient safety risk. If the primary transducer fails, the system might not identify an overpressure condition at the right limit, causing injury when the device is re-connected to a patient. To ensure patient safety, Welch Allyn recommends that a qualified service technician perform a full functional verification and calibration on an annual basis.



CAUTION Equipment calibration error can occur. This accuracy check verifies only the accuracy of the primary transducer. If the safety transducer is out of calibration, a calibration error can occur due to the pressure difference between the primary transducer and the safety transducer. To avoid equipment calibration errors, Welch Allyn recommends that a qualified service technician perform a full functional verification and calibration on an annual basis.

Perform an NIBP accuracy check

Note If you are performing this test after performing a previous NIBP check, skip to step 7.

1. Set up the test equipment.
2. Launch the service tool on the PC.
3. If the simplified interface is active, choose the Service option.
4. Log on with your user ID and password or with ADMIN as the user ID and leave the password field blank.
5. Power on the device.
6. Select the device you want to test from the device list.
7. Click **NIBP Sensor** under the **Device Information** tab.
8. Click **Accuracy Check** in the NIBP Sensor pane on the right side of the window.
9. Connect the 500 CC volume.
10. Turn on the pressure meter and zero if necessary.
11. Check the accuracy at 0 mmHg.
12. Record the reading on the pressure meter and the service tool and compare the results.
13. Using the hand bulb, pressurize the NIBP system to 50 mmHg \pm 5 mmHg and allow 10 seconds for the pressure to stabilize.
14. Record the reading on the pressure meter and the service tool and compare the results.
15. Using the hand bulb, pressurize the NIBP system to 150 mmHg \pm 5 mmHg and allow 10 seconds for the pressure to stabilize.
16. Record the reading on the pressure meter and the service tool and compare the results.
17. Using the hand bulb, pressurize the NIBP system to 250 mmHg \pm 5 mmHg and allow 10 seconds for the pressure to stabilize.
18. Compare the reading on the pressure meter to the service tool reading and record the results.
19. Click **Open valve** to open the NIBP valves. Verify that the pressure on the meter and service tool change to zero.
20. Click **Done** to complete the check.
21. To record the results of your test, go to "Service record."

SpO2 and SpHb tests

Use this procedure to test the device's SpO2 and SpHb functions, if included.

Perform a Masimo SpO2 and SpHb test

1. Power on the device.
2. Touch the **Settings** tab.
3. Touch the **Device** tab.
4. Touch **Intervals Monitoring**.
5. Touch the **Home** tab.
6. Connect the Masimo rainbow SET tester to the device.

7. Give the device up to 30 seconds to stabilize and then verify a displayed pulse rate of 61 bpm \pm 1 bpm and a displayed SpO₂ of 81% \pm 3%.
8. If the SpHb option is active, verify that the parameter is displayed with a reading of 14 g/dL \pm 1 g/dL.

Perform a Nellcor SpO₂ test

Use this procedure to test only the device SpO₂ function.

1. Power on the device.
2. Connect the Nellcor SRC-MAX SpO₂ functional tester to the SpO₂ input connector through a Nellcor DOC-10 extension cable.

Note In the following tests, if the SRC-MAX defaults are outside the device alarm limits, readjust the limits or silence the alarms.

3. Verify the following on the SRC-MAX:
 - All of the device LEDs flash: left panel, center panel, and right panel.
 - The SRC-MAX initializes to default condition where the four test parameter LEDs are lit closest to their selector buttons.
 - The default pulse rate is 60 bpm and the default SpO₂ is 75%.
4. Give the device up to 30 seconds to stabilize, and verify a displayed pulse rate of 60 \pm 3 bpm and a displayed SpO₂ of 75 \pm 2%.
5. Set the SRC-MAX pulse rate to 200 bpm.
6. Give the device up to 30 seconds to stabilize, and verify a displayed pulse rate of 200 \pm 3 bpm.
7. Set the SRC-MAX SpO₂ saturation percentage to 90.
8. Give the device up to 30 seconds to stabilize, and verify a displayed SpO₂ saturation level of 90 \pm 2%.
9. Disconnect the SRC-MAX.

SureTemp temperature system test

The SureTemp temperature system test is performed using a calibration key (cal-key). The calibration key tests the system using a fixed resistance to display a temperature of 97.3 \pm 0.2 °F (36.3 \pm 0.1 °C).

Perform a SureTemp temperature system test

1. With the system power on and the temperature probe in the well, disconnect the probe cable from the temperature input connector on the front of the device.
2. Connect the calibration key to the temperature input connector.
3. Remove the probe from the well.
4. Verify that the displayed temperature is 97.3 \pm 0.2 °F (36.3 \pm 0.1 °C).

SureTemp temperature probe and system test

Use this procedure to test the temperature function while verifying the temperature probe. To achieve accurate results, you must perform this test with the device in Direct mode.

Test each probe at the low, medium, and high set points on the tester. Repeat the procedure for each thermometer and temperature to test.

Set up the 9600 Plus calibration tester

Place the tester on a level surface away from sunlight, drafts, and other sources of heat or cold.

The tester takes approximately 20 minutes to heat to the lowest set point.

To expedite testing, Welch Allyn recommends the following practices:

- To eliminate waiting for the tester to heat to the next set point, use three testers, each set to one of three different set points.
- When using only one tester to test several thermometers at all three temperatures, test all thermometers at one set point before proceeding to the next set point.
- To eliminate waiting for the tester to cool down, start at the lowest set point. Because the tester does not have an internal fan, it requires more time to cool down than to heat up.

Change the 9600 Plus set point

To scroll from one set point to the next, press and hold the Temperature Selection button until a beep sounds.

The new set point appears in the upper left corner of the display. The device's current temperature appears, flashes, and continues flashing until the cavity reaches equilibrium at the new set point. The 9600 Plus beeps when the set point is reached.

Perform a SureTemp temperature probe and system test

1. Set the 9600 Plus to the desired set point and wait for the display to stop flashing.
2. Insert the temperature probe, without a probe cover, into the thermistor device port on the tester.
3. When  appears on the display, touch it to switch to Direct mode.
4. Wait for up to two minutes for the temperature reading to stabilize.
5. Record the results in the temperature service record.
6. Return the temperature probe to the probe well on the device.
7. Repeat the procedure as necessary until all thermometers are tested at each temperature.

To record the results of your test, go to "Service record."

Braun ThermoScan PRO 4000 thermometer test

This explains how to perform a functional verification on the Braun ThermoScan PRO 4000 thermometer using the 9600 Plus Calibration Tester.

Note Use this procedure in place of the verification and calibration test for the Braun PRO 4000 dock in the Welch Allyn Service Tool version 1.0.2.0 and earlier.



CAUTION Before the test, place thermometers and tester in the same room for approximately 30 minutes so that they adjust to the ambient temperature.

For more information, see the *Welch Allyn 9600 Plus Calibration Tester Directions for use*.

Perform a Braun ThermoScan PRO 4000 functional verification test

Test each thermometer at the low, medium, and high set points on the tester. After placing the thermometer in calibration mode, repeat the procedure from step 4 for each thermometer and temperature to be tested.

1. Clean the probe window with a cotton swab slightly moistened with isopropyl alcohol, remove excess alcohol with a clean cotton swab, and let air dry for 5 minutes. Do not use any chemical other than alcohol to clean the probe window.

2. Place the thermometer in calibration mode:

- a. Make sure that the thermometer displays the OFF symbol.
- b. Turn on the thermometer by pushing and releasing **I/O mem**.

Symbols and functions appear as the thermometer performs an automatic self check.

- c. Wait for two dashes and °C or °F to appear on the display.
- d. Push and hold **I/O mem**.

After approximately 3 seconds, a short beep sounds, and the OFF symbol flashes on the display. Then a long beep sounds.

- e. Release the button immediately.

The display flashes and shows the CAL symbol.

The thermometer is now in calibration check mode.

3. Apply a new probe cover. Place the probe firmly into the Ear Device Port.
4. Wait approximately 3 seconds, and then press the thermometer Start button.

The ExacTemp light flashes.

5. Leave the thermometer in the tester until a beep sounds.
6. Remove the thermometer from the tester and read the temperature in the thermometer's display. If the temperatures are within ± 0.2 °C (± 0.4 °F) of the tester's set point, the thermometer is within calibration.
7. Record the results in the thermometer service record.
8. Press the start button once to clear the previous reading.
9. Wait 1 minute, and then take another reading with the same thermometer. Repeated measurements in short sequence might cause higher readings.

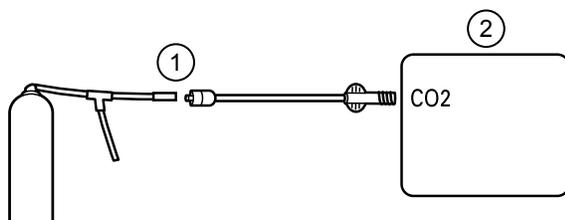
Note If using only one tester, test all available thermometers for calibration verification at the current set point, before raising the set point.

10. Repeat the procedure from step 4 as necessary until all thermometers are tested at each temperature.
11. Exit CAL mode using one of the following methods:
 - Press and hold the I/O mem button until the OFF symbol flashes.
 - Wait for 4 minutes. The thermometer automatically exits CAL mode.

To record the results of your test, go to "Service record."

Perform a CO₂ calibration or calibration check

Before you begin, connect the CO₂ calibration kit to the device per the diagram below:



No.	Item	No.	Item
1	CO ₂ calibration kit	2	Device

1. Power on the device.
2. Touch the **Settings** tab.
3. Touch the **Advanced** tab.
4. Enter 6345 as the access code and touch **OK**.
5. Touch the **Parameters** tab.
6. Touch the **etCO₂** tab.
7. Scroll to the bottom of the screen and touch **Calibrate** or **Check Calibration**.
8. Enter the calibrated CO₂ concentration to the nearest tenth of a percent.
9. Open the gas supply and touch **Start**.
10. When prompted, close the gas supply.

If the calibration or calibration check is successful, touch **OK** to complete the calibration process. Disconnect the calibration line from the device.

If the calibration or calibration check is unsuccessful, do one of the following:

- Touch **Calibrate** or **Check calibration** to return to the CO₂ concentration entry screen.
- Touch **Cancel** to exit the calibration process.

To record the results of your test, go to "Service record."

Service record

Date:	Time:
Device name:	Serial number:
Technician:	Service tool version:

Leak test

Leak test	Specification	Actual reading	Pass	Fail
LeakTest:	Max: 5			

Overpressure test

Overpressure test	Specification	Actual reading
OverPressureTest:	Adult mode: 280 . . . 329	
	Neonate mode: 130 . . . 164	

NIBP accuracy check

Target pressure ± 5 mmHg	Pressure meter	Service tool	Specification	Pass	Fail
0 mmHg	mmHg	mmHg	± 1 mmHg		
50 mmHg	mmHg	mmHg	± 3 mmHg		
150 mmHg	mmHg	mmHg	± 3 mmHg		
250 mmHg	mmHg	mmHg	± 3 mmHg		

SpO2 test results**Masimo SpO2, SpHb, and heart rate test**

Test	Specification	Actual reading	Pass	Fail
SpO2 heart rate 61 bpm	Pulse rate 61 ±1 bpm 60 to 62 bpm	bpm		
SpO2 saturation 81%	Saturation 81% ±3% 78 to 84%	%		
SpHb g/dL 14 g/dL	SpHb 14 g/dL ±1 g/dL 13 g/dL to 15 g/dL	g/dL		

Nellcor SpO2 and heart rate test

Test	Specification	Actual reading	Pass	Fail
SpO2 heart rate 60 bpm	Pulse rate 61 ±3 bpm 57 to 63 bpm	bpm		
SpO2 saturation 75%	Saturation 81% ±3% 73 to 77%	%		
SpO2 heart rate 200 bpm	Pulse rate 200 ±3 bpm 197 to 203 bpm	bpm		
SpO2 saturation 90%	Saturation 90% ±2% 88 to 92%	%		

Calibration key temperature test for SureTemp Plus

Temperature test	Specification $\pm 0.2^{\circ}\text{F}$ ($\pm 0.1^{\circ}\text{C}$)		Actual reading	Pass	Fail
97.3 °F (36.3°C)	97.1 to 97.5°F	36.2 to 36.4°C	°F or °C		

SureTemp Plus test

Temperature tested	Specification $\pm 0.2^{\circ}\text{F}$ ($\pm 0.1^{\circ}\text{C}$)		Actual reading	Pass	Fail
96.8 °F (36.0 °C)	96.6 °F to 97.0 °F	35.9 °C to 36.1 °C	°F or °C		
101.3 °F (38.5 °C)	101.1 °F to 101.5 °F	38.4 °C to 38.6 °C	°F or °C		
105.8 °F (41.0 °C)	105.6 °F to 106.0 °F	40.9 °C to 41.1 °C	°F or °C		

Braun ThermoScan PRO 4000 test

Temperature tested	Specification $\pm 0.4^{\circ}\text{F}$ ($\pm 0.2^{\circ}\text{C}$)		Actual reading	Pass	Fail
96.8 °F (36.0 °C)	96.4 °F to 97.2 °F	35.8 °C to 36.2 °C	°F or °C		
101.3 °F (38.5 °C)	100.9 °F to 101.7 °F	38.3 °C to 38.7 °C	°F or °C		
105.8 °F (41.0 °C)	105.4 °F to 106.2 °F	40.8 °C to 41.2 °C	°F or °C		

CO2 calibration or calibration check

	Actual reading	Pass	Fail
CO2 gas concentration			

Electrical safety testing

Welch Allyn recommends performing ground continuity, leakage current, and dielectric strength tests¹ when replacing the power supply or primary wiring according to EN/IEC 60601-1 - Medical Electrical Equipment – Part 1: General Requirements for Basic Safety and Essential Performance or EN/IEC 62353 - Medical Electrical Equipment - Recurrent Test and Test After Repair of Medical Electrical Equipment.

Due to the variability of test equipment in the field, Welch Allyn does not include specific instructions to perform electrical safety tests. When performing electrical safety tests, refer to your test equipment manuals for detailed instruction. The following table provides connections and test limits to assist you in performing these tests.

Test	Limits
Ground continuity	Ground continuity from EP stud* (equipotential terminal) to the Gnd pin of the IEC power connector shall be no greater than 0.1 ohms.
Leakage current	Leakage current shall be less than 300 μ A from EP stud* to mains (Line and Neutral pins of the IEC power connector).
Dielectric strength	Dielectric strength shall be 1.8 kVAC EP stud* to IEC mains (Line and Neutral pins of the IEC power connector).

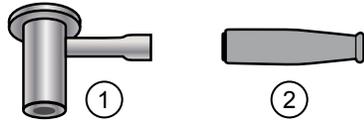
* To locate the equipotential terminal, see "Controls, indicators, and connectors."

Ground stud connector

This device is equipped with a ground stud (equipotential terminal) for electrical safety testing, and to connect a potential equalization conductor. To ensure use of the proper connector for safety testing, the ground stud is recessed into the system's housing. Do not use "alligator" style clamps or connectors. The mating electrical connector requires self assembly by crimping it to appropriate connecting leads.

The mating connector (Type POAG-KBT6DIN, order number 15.0010) consists of the right-angled socket and insulator, as shown in the next figure. You can purchase the mating connector and the crimping pliers from the manufacturer, Multi-Contact (<http://www.multi-contact.com>).

¹ Perform this test only if there is a reason to doubt the integrity of the electrical insulation (e.g. multiple trips of a residual-current device or liquid ingress of a saline solution). If you determine this test should be performed, return the device to Welch Allyn for service.



Item	Description	Type	Order no.
①	The mating electrical connector, a right-angled socket made of nickel-plated brass with Multilam™ made of gold-plated, hard-drawn copper alloy.	POAG-WB6DIN	01.0404
②	Insulator	T-POAG6	15.5004-24
	Crimping pliers with mandrel crimp for 4 mm ² and 6mm ² flexible conductors.	POAG-PZ-N	14.5009

Options, upgrades, and licenses

Welch Allyn supports option, software, and license upgrades for all models.

Option upgrades for devices still under warranty that require any installation inside the device must be performed by a Welch Allyn service center unless you participate in the Partners in Care Biomed Partnership Program. Option upgrades external to the device such as the Braun docking station can be installed without voiding the warranty. If you want to install the options, we recommend you attend either the classroom or online technical training course for the device. The training is required to be eligible to receive the Welch Allyn Service Tool Gold edition. The Gold edition is required to verify that the device is functioning correctly after it has been serviced. Although all of the option upgrades are calibrated and tested before leaving the factory, Welch Allyn recommends performing a complete functional test whenever the device is serviced.

Software upgrades, when available, can be purchased or provided at no charge if your device is covered by a Welch Allyn Service Agreement. The upgrades can be installed by either a Welch Allyn service center or by using the service tool, Silver or Gold edition.

If you choose to install software upgrades on your own, you will receive the software through the internet. When ordering software, provide the serial number of the device you want to install the software on.

Licenses are available for purchase to turn on additional software features or communication options. If you want to install licenses, you will need the service tool, Silver or Gold edition, and an internet connection. If you purchase a license, you will receive a code to enter in the service tool running on a PC connected to the internet that will contact a server and download the license file. The service tool connects with the device to install the license to turn on the advanced feature. A more detailed description of the license process can be found in the service tool help files.

Note When a license authorization code is used to activate the license, the authorization code is tied to the device's serial number. Save the license authorization code with the serial number for future use. If the main board is replaced, you will need the authorization code to reactivate the license files.

Available options, upgrades, and licenses

The following options, upgrades, and licenses can be added to each model's base configuration.

Options

Model	6300	6400	6500	6700	6800
Masimo	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Nellcor	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
SureTemp Plus	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Braun ThermoScan PRO 4000 ¹	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Masimo with SpHb enabled ^{2, 3}	X	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Masimo with RRa enabled ^{3, 4, 5}	X	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Oridion CO2 ^{4, 5, 6}	X	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Printer	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Radio	X	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
Extended chassis ⁷	X	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

¹ Requires host software version 1.50.01 or later.

² Requires host software version 1.70.03 or later.

³ Requires applicable UI license.

⁴ Requires host software version 2.00.00 or later.

⁵ Requires the Continuous Monitoring profile license.

⁶ Requires the extended chassis.

⁷ Available only through Welch Allyn Service.

Standard with this model.

Available hardware/software upgrade for this model.

X Not an available hardware/software upgrade for this model.

Supported software upgrades

Software improvements and added features will only be available in the latest versions of software. If your device encounters issues with an older version of software, you may be asked to upgrade the software to the current release. To receive the latest software versions you must install PartnerConnect with the Welch Allyn Service Tool. See the Welch Allyn Service Tool help files to learn how to upgrade your device software.

Software updates and upgrades are supported as shown in the table below. New software upgrades will be pushed out to all devices using PartnerConnect.

Model	6300	6400	6500	6700	6800
VSM 6000 host	<input type="radio"/>				
NIBP	<input type="radio"/>				
SpO2	<input type="radio"/>				
SureTemp Plus	<input type="radio"/>				
Braun Dock ¹	<input type="radio"/>				
Radio	X	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Oridion CO2 ²	X	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

¹ Requires host software version 1.50.01 or later.
² Requires host software version 2.00.00 or later.

Standard with this model.

Available hardware/software upgrade for this model.

X Not an available hardware/software upgrade for this model.

Licensed features

Model	6300	6400	6500	6700	6800
Vitals communication	●	●	●	●	●
Barcode scanner	○	●	●	●	●
Weight scale ¹	○	○	○	○	○
Total hemoglobin (Masimo SpHb) ²	X	○	○	○	○
Acoustic respiration rate (Masimo RRA ³)	X	○	○	○	○
Profiles					
Spot Check	○	●	●	●	●
Triage	○	●	●	●	●
Intervals Monitoring (Monitor in host software versions 1.X)	●	●	●	●	●
Continuous Monitoring ³	X	○	○	●	●

¹ Requires host software version 1.70.00 or later.

² Requires host software version 1.70.03 or later.

³ Requires host software version 2.00.00 or later.

● Standard with this model.

○ Available hardware/software upgrade for this model.

X Not an available hardware/software upgrade for this model.

Install options

All internal option installations entail opening the device case and performing some disassembly. Because this process requires disconnecting internal components, Welch Allyn requires that the device undergo a full functional test after reassembly and before placing the device back in service.

Before installing a new option, read information about removing the option in "Disassembly and repair." After familiarizing yourself with the process, follow the instructions in the disassembly section to remove the empty housing or, in the case of the printer and radio access, the empty space.

Note The Braun option does not require disassembly because it is external. The Masimo SpHb and RRa options do not require disassembly because they are software upgrades.

Option install procedures

This table lists the procedures required to install all available internal options. For step-by-step instructions, see “Disassembly and repair.”



CAUTION Before installing an option, disconnect patients and power down the monitor.

Option to install					
Radio	CO2	SpO2	SureTemp Plus	Printer	Procedure
✓	✓	✓	✓	✓	Remove the battery.
✓	✓	✓	✓	✓	Remove the rear housing.
✓					Remove the communications board.
✓					Remove the power-supply cover.
	✓	✓	✓	✓	Remove the CO2 module or blanking panel.
		✓	✓	✓	Remove the SpO2 module or blanking panel.
			✓	✓	Remove the NIBP module.
			✓	✓	Remove the bottom housing.
			✓	✓	Remove the top housing.
				✓	Remove the printer door blank.
			✓		Remove the temperature housing.
			✓		Remove the temperature blanking panel.
			✓		Remove the main board.
			✓		Remove the LCD.
			✓		Install the temperature cover.
			✓		Install the temperature module.

Option to install					
Radio	CO2	SpO2	SureTemp Plus	Printer	Procedure
				✓	Install the printer.
			✓	✓	Install the top housing.
			✓	✓	Install the bottom housing.
			✓	✓	Install the NIBP module.
		✓	✓	✓	Install the SpO2 module.
	✓	✓	✓	✓	Install the CO2 module.
✓					Install the communications board and radio.
✓					Install the radio antenna.
✓					Re-install the power-supply cover.
✓	✓	✓	✓	✓	Re-install the rear housing.
✓	✓	✓	✓	✓	Insert the battery.

After installing an option, be sure to confirm the proper operation of the monitor and its options as described in "Functional verification tests."

Masimo parameter upgrades

Masimo parameter upgrades are available for device models 6400, 6500, 6700, and 6800. Available upgrades are as follows:

- Hemoglobin (SpHb)
- Acoustic respiration (RRa)

Host firmware requirements

This section lists the host firmware requirements for each parameter. If your device does not meet the minimum requirements, you can upgrade the host firmware online through the Welch Allyn Service Tool.

- SpHb requirement: host firmware version 1.70.03 or later
- RRa requirement: host firmware version 2.00.00 or later

Upgrading devices configured without Masimo SpO2

You can upgrade devices configured without Masimo SpO2 by adding Masimo SpO2 or by replacing the Nellcor SpO2 module with a Masimo SpO2 module.

If you participate in a Partners in Care Biomed program, you can purchase an upgrade kit and complete the installation on your own. Upgrade kits contain a Masimo module with the desired parameters, a user interface license authorization code, and instructions for installing and licensing the upgrade. To complete the installation, you also need the tools listed in the “Disassembly and repair” section of this manual.

If you do not participate in a Partners in Care Biomed program, contact Welch Allyn to order a Masimo hardware upgrade and arrange for Welch Allyn to perform the upgrade. Customers performing hardware upgrades without participating in a Partners in Care Biomed program void the device warranty.

Upgrading devices configured with Masimo SpO2

If your device has a Masimo SpO2 module, you can enable new parameters by upgrading the module firmware. All customers can perform firmware upgrades on their own by using the service tool. To upgrade your module, purchase a firmware upgrade kit and follow the instructions provided with the kit.

Each parameter firmware upgrade is custom-built for a specific device and cannot be transferred to another device.

Configure options

When connected and powered on, the monitor recognizes all options. When the option successfully passes the POST, all software controls in the monitor’s user interface are activated, enabling you to configure option settings.

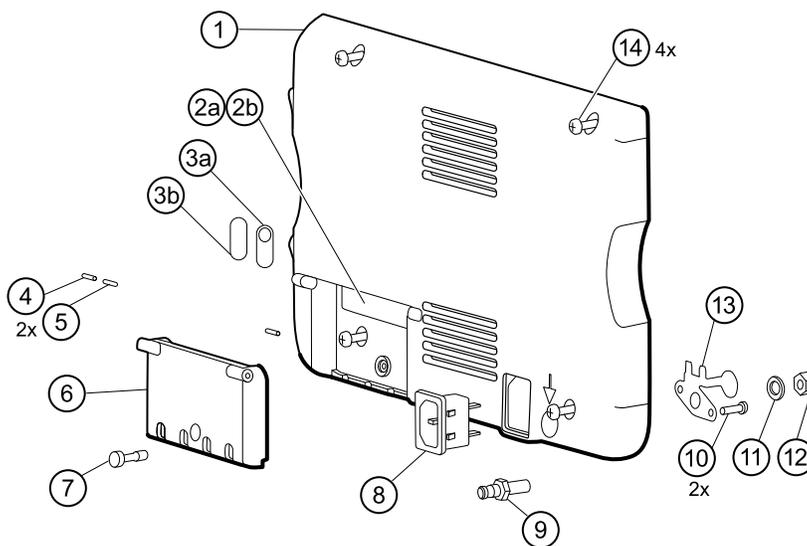
Option parameters are initially set at factory default values. To change these settings go to Advanced Settings. The configuration screens for NIBP, SpO2, SpHb, RRa, and temperature are on the Parameters tab. The configuration screens for the radio are on the Network tab. For more information about the Advanced Settings menu, see the device’s directions for use.

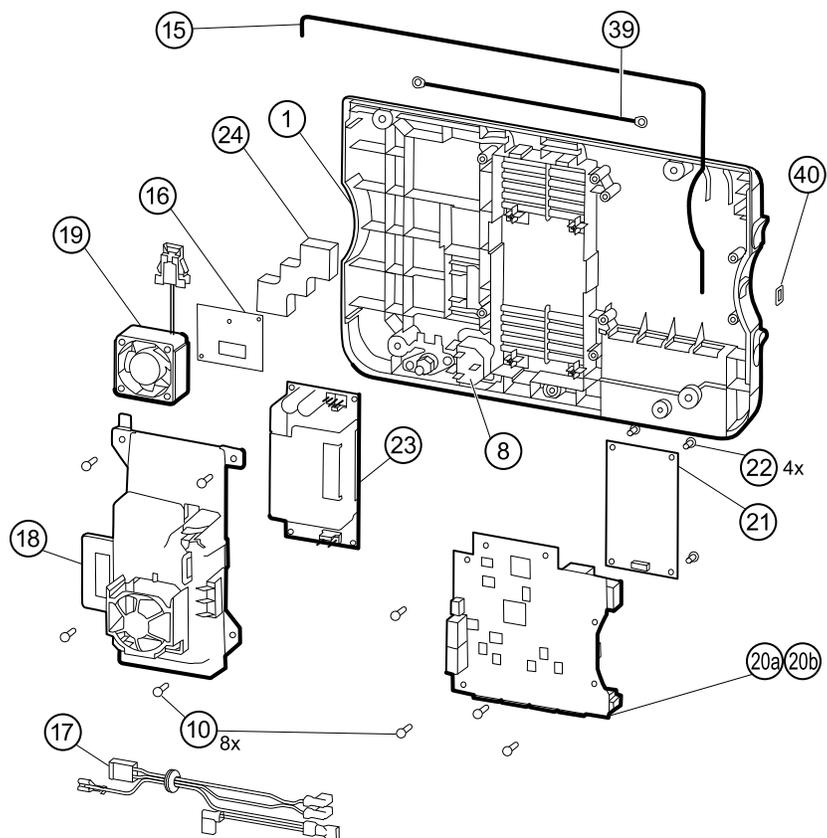
Field replaceable units

This listing includes only field-replaceable service parts. Product accessories—including patient sensors, probes, cables, batteries, probe covers, printer paper and other consumable items—are listed separately in the accessories list on the user documentation CD or www.welchallyn.com.

Service kits are shown with the contents listed underneath each kit.

Rear housing





Serv Kit, VSM6000, Rear housing (material no. 103375)

No.	Item	Qty
1	Rear housing	1 ea
4	Communications door dowel pin	2 ea
5	Communications door spring	1 ea
6	Communications door	1 ea
7	Communications door captive screw	1 ea
8	IEC connector	1 ea
9	Ground lug	1 ea
10	Screw, plastite #4-20 X 0.500 Torx-pan head	2 ea
11	Flat washer	1 ea
12	Hex nut	1 ea
13	Ground lug plate	1 ea

No.	Item	Qty
15	Rear housing gasket (Norprene tubing)	20 in
17	AC power harness	1 ea

Serv Kit, VSM6000, Basic comms PCBA (material no. 103354)

No.	Item	Qty
20a	Communications board (Model 6300)	1 ea

Serv Kit, PLFM, Standard comms PCBA (material no. 103355)

No.	Item	Qty
20b	Communications board (Models 6400 and 6500)	1 ea

Serv Kit, PLFM Radio (material no. 104560)

No.	Item	Qty
16	Antenna board	1 ea
21	Radio board, 802.11a/b/g	1 ea
22	Screw, M3 X 0.5, Phillips pan head	4 ea
24	Antenna mounting foam block	1 ea
39	Antenna cable	1 ea
76	Radio label	1 ea

Serv Kit, PLFM, Antenna (material no. 103357)

No.	Item	Qty
16	Antenna board	1 ea
24	Antenna mounting foam block	1 ea
39	Antenna cable	1 ea

Serv Kit, VSM6000, Power supply (material no. 103359)

No.	Item	Qty
17	AC power harness	1 ea
18	Power supply cover	1 ea
23	Power supply board	1 ea

Serv Kit, VSM6000, Labels, model 6300 (material no. 103590)

No.	Item	Qty
2b	USB label 1 USB host	2 ea
3b	No nurse call label	2 ea
40	USB client cover	2 ea
78	VSM 6000 patent label	2 ea

Serv Kit, VSM6000, Labels, 6400, 6500 (material no. 103592)

No.	Item	Qty
2a	USB label 4 USB host	2 ea
3a	Nurse call label	2 ea
40	USB client cover	2 ea
78	VSM 6000 patent label	2 ea
76	Radio label	2 ea

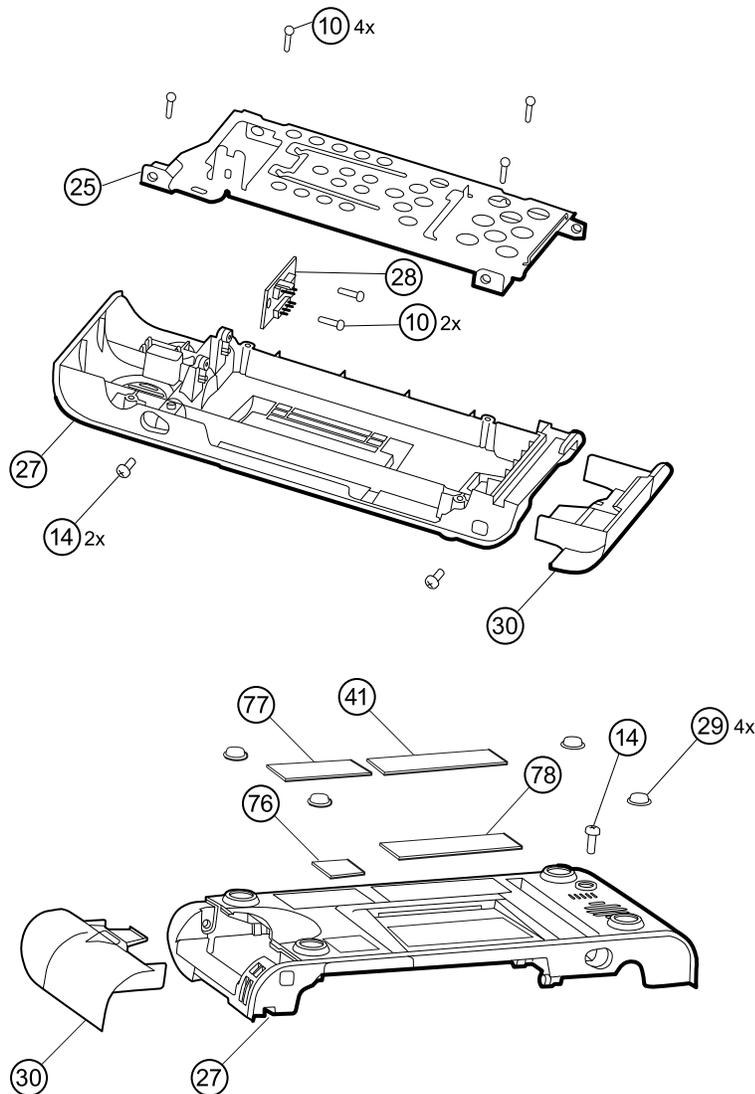
Serv Kit, VSM6000, Labels, 6700, 6800 (material no. 105362)

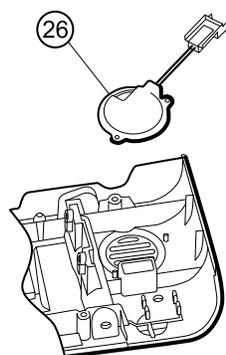
No.	Item	Qty
2a	USB label 4 USB host	2 ea
3a	Nurse call label	2 ea
40	USB client cover	2 ea
76	Radio label	2 ea
78	VSM 6000 patent label	2 ea

Miscellaneous

No.	Material no.	Item	Qty
15	103575	VSM 6000 rear housing gasket	20 in
17	103567	VSM 6000 AC power harness	1 ea
19	103552	VSM 6000 fan assembly	1 ea
24	103571	PLFM antenna mounting block	1 ea

Bottom housing





Serv Kit, VSM6000, Bottom housing (material no. 103379)

Note The bottom housing must be replaced by a Welch Allyn service center to ensure proper labeling.

No.	Item	Qty
10	Screw, plastite #4-20 X 0.500 Torx-pan head	4 ea
25	Bottom housing metal chassis	1 ea
26	Speaker assembly	1 ea
27	Bottom housing	1 ea
29	Bumper, 3M-SJ5012	4 ea
30	Battery door	1 ea
41	Product label	1 ea
76	Radio label	1 ea
78	VSM 6000 patent label	1 ea

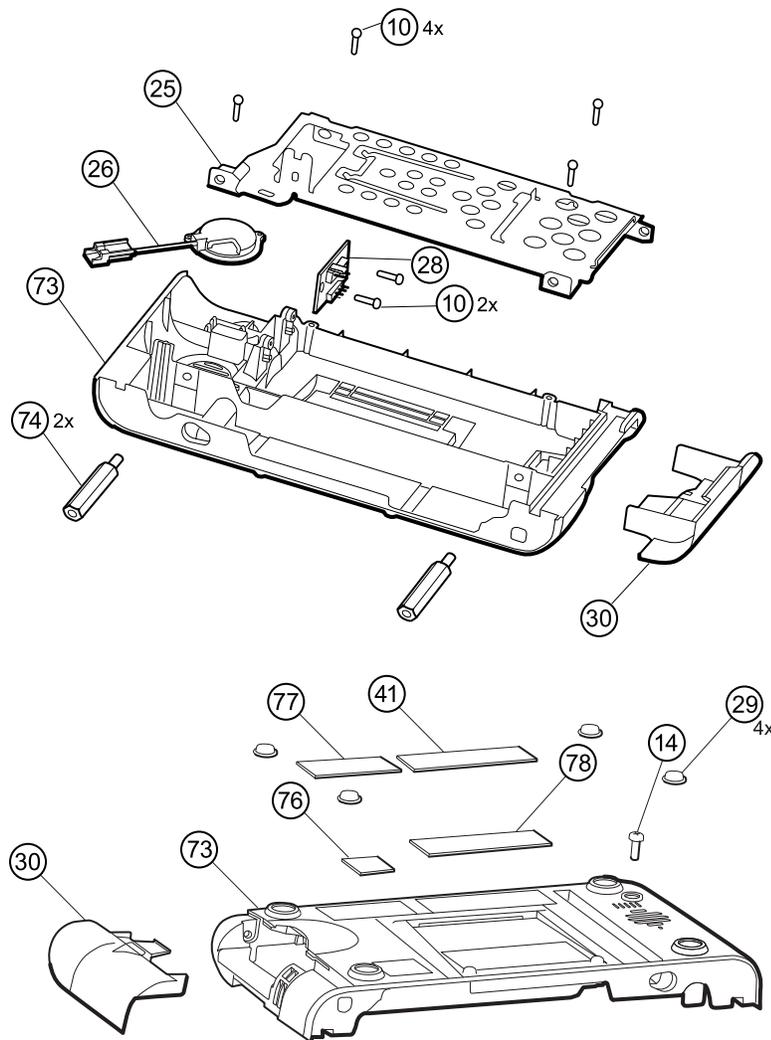
Serv Kit, VSM6000, Battery connector PCA (material no. 103358)

No.	Item	Qty
28	Battery connector board	1 ea
Not shown	Smart battery harness	1 ea
Not shown	Battery power harness	1 ea

Individual parts

No.	Material no.	Item	Qty
26	103554	PLFM speaker assembly	1 ea
30	103555	VSM 6000 battery door	1 ea
Not shown	103566	VSM 6000 smart battery harness	1 ea
Not shown	103568	VSM 6000 battery power harness	1 ea

Extended bottom housing

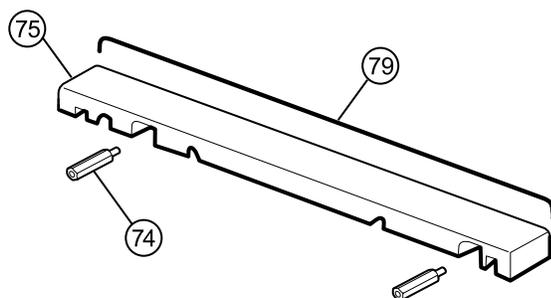


Serv Kit, VSM6000, Extended bottom housing (material no. 104609)

Note The extended bottom housing must be replaced by a Welch Allyn service center to ensure proper labeling.

No.	Item	Qty
10	Screw, plastite #4-20 x 0.500 pan head	4 ea
25	Bottom housing metal chassis	1 ea
26	Speaker assembly	1 ea
29	Bumper, 3M-SJ5012	4 ea
30	Battery door	1 ea
41	Product label	1 ea
73	Housing, bottom, CVSM 2.0	1 ea
76	Radio label	1 ea
78	VSM 6000 patent label	1 ea

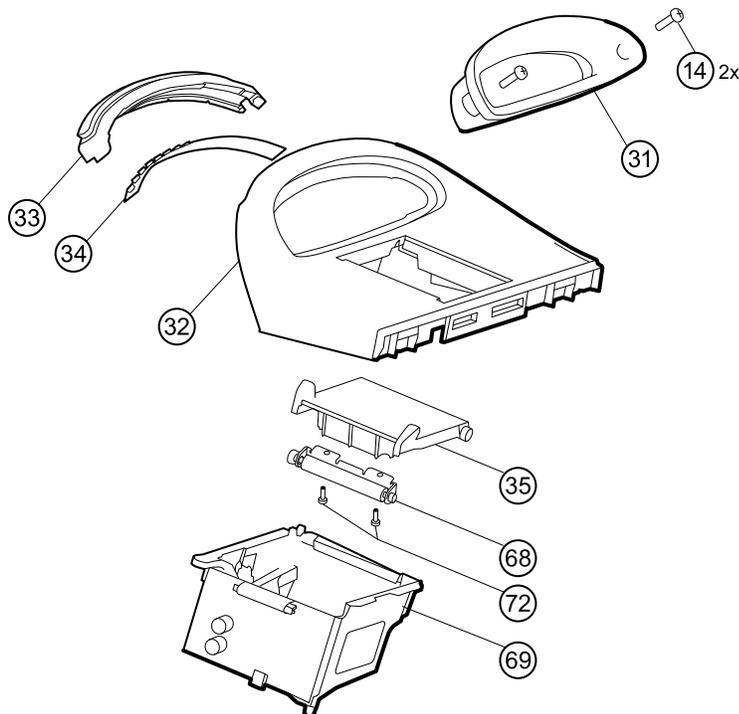
Extended top housing



Serv Kit, VSM6000, Extended top housing (material no. 104650)

No.	Item	Qty
75	Housing top extension	1 ea
79	Top housing gasket	1 ea

Top housing



Serv Kit, VSM6000, Top housing (material no. 103378)

No.	Item	Qty
31	Handle insert	1 ea
32	Top housing	1 ea
Not shown	Printer door blank	1 ea

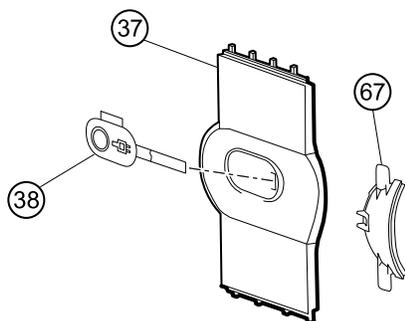
Serv Kit, VSM6000, LED light bar (material no. 103353)

No.	Item	Qty
33	Light bar	1 ea
34	Light bar LED board	1 ea
Not shown	Light bar harness	1 ea

Individual parts

No.	Material no.	Item	Qty
31	103556	VSM 6000 handle insert	1 ea
32	103546	VSM 6000 top housing	1 ea
33	103544	VSM 6000 light bar	1 ea
34	103550	PLFM light bar LED board	1 ea
Not shown	103551	VSM 6000 printer door blank	1 ea
Not shown	103569	VSM 6000 light bar harness	1 ea
Not shown	103560	VSM 6000 printer drain tube	1 ea
Not shown	103561	VSM 6000 printer harness	1 ea
Not shown	103570	VSM 6000 printer ground cable	1 ea

Side panels



Serv Kit, VSM6000, Right side panel (material no. 103381)

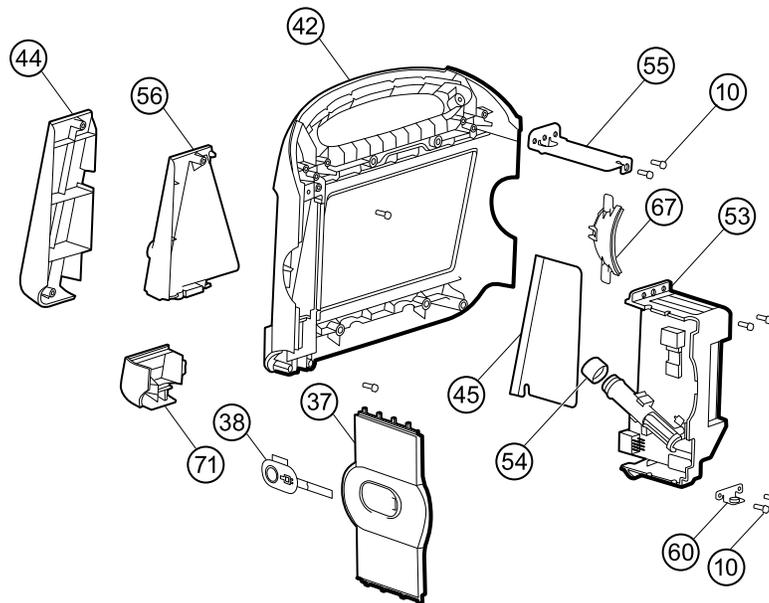
No.	Item	Qty
37	Right side panel	1 ea
38	Power button and flex cable	1 ea

VSM 6000, left insert (material no. 103547)

No.	Item	Qty
67	Left insert	1 ea

Front housing and midsection

Note Replacing the main board requires using the service tool, Gold edition, to re-provision the device.



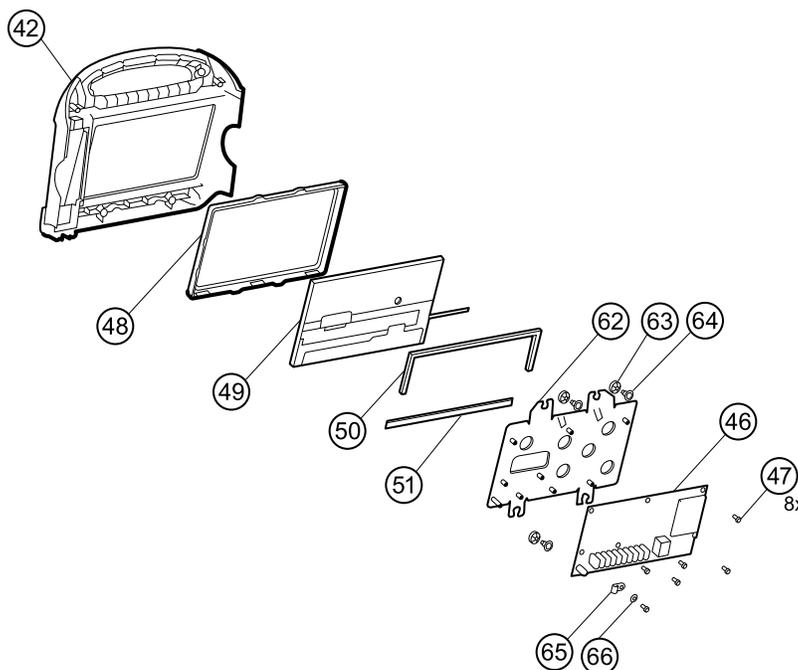
Serv Kit, VSM6000, Front housing, templess (material no. 103376)

No.	Item	Qty
10	Screw, plastite #4-20 X 0.500 Torx-pan head	2 ea
67	Left insert	1 ea
42	Front housing	1 ea
44	Temp blank front	1 ea
45	Thermal shield	1 ea

Serv Kit, VSM6000, Front housing, SureTemp (material no. 103377)

No.	Item	Qty
10	Screw, plastite #4-20 X 0.500 Torx-pan head	1 ea
67	Left insert	1 ea
42	Front housing	1 ea
45	Thermal shield	1 ea

No.	Item	Qty
56	Temperature front housing	1 ea
71	Temperature connection access cover	1 ea



Serv Kit, PLFM, MCE PCBA (material no. 103352)

Note When the main board is replaced, all licenses are lost. If you did not retain authorization codes to restore those licenses, you must order replacement licenses.

No.	Item	Qty
46	Main board	1 ea

Serv Kit, PLFM, LCD display (material no. 103351)

No.	Item	Qty
48	LCD bezel	1 ea
49	LCD with touchscreen	1 ea
50	Foam pad, top	1 ea
51	Foam pad, bottom	1 ea

No.	Item	Qty
Not shown	LCD harness	1 ea

Individual parts

No.	Material no.	Item	Qty
44	103557	VSM 6000 temp blank front	1 ea
45	103562	VSM 6000 thermal shield	1 ea
48	103565	VSM 6000 LCD bezel	1 ea
54	103558	VSM 6000 probe well seal	1 ea
56	103542	VSM 6000 temp front housing	1 ea
55	103543	VSM 6000 horizontal struts	2 ea
53	103545	VSM 6000 temp housing (templess)	1 ea
62	103573	VSM 6000 LCD frame	1 ea
Not shown	103548	VSM 6000 USB mini B to USB A right angle	2 ea
Not shown	103549	VSM 6000 Ethernet cable	1 ea
Not shown	103563	PLFM USB cable mini B RT-type A RT	1 ea
Not shown	103564	PLFM SpO2 blank	1 ea
Not shown	103572	VSM 6000 USB cable separator	1 ea
Not shown	103578	PLFM LCD harness	1 ea

Miscellaneous parts

Serv Kit, VSM6000, Screws and fasteners (material no. 103395)

No.	Item	Qty
10	Screw, plastite #4-20 X 0.500 Torx-pan head	160 ea
14	Screw, M4 X 10 pan head with NYLOC	45 ea
29	Bumper, 3M-SJ5012	40 ea
47	Screw, M3 x 5 pan head	60 ea
60	HSG clamp	10 ea

No.	Item	Qty
63	Grommet, ear - G411-1	20 ea
64	Shoulder screw, ear G-411-1 metric	20 ea
65	Clamp, cable 3/16 X 3/8 wide X 3/4 long	10 ea
66	Washer, M3	10 ea
72	Screw, M2.2X8, THRDFORM, PNH, TRX (printer door roller)	45 ea
74	M4 standoff	20 ea
Not shown	Tie wrap, 6 inch	10 ea
Not shown	VSM 6000 tape (103576)	1 roll
Not shown	USB cable retaining clip	30 ea

Service tools

Material no.	Item	Qty
103396	Welch Allyn Service Tool Gold license key (VSM6000)	1
103521	Welch Allyn Service Tool CD	1

Options

Serv Kit, VSM6000, SureTemp module (material no. 103391)

No.	Item	Qty
	SureTemp module assembly	1 ea
	10.5" USB mini B to USB A right angle	1 ea
	USB cable retaining clip	1 ea
45	Thermal shield	1 ea
54	Probe well seal	1 ea
56	Temperature front housing	1 ea
71	Temperature connection access cover	1 ea

Serv Kit, VSM6000, SpO2 module, Nellcor (material no. 103388)

Item	Qty
Module assembly SpO2, Nellcor	1 ea
10.5" USB mini B to USB A right angle	1 ea
USB cable retaining clip	1 ea

Serv Kit, VSM6000, SpO2 module, Masimo-MX (material no. 103389)

Item	Qty
Module assembly SpO2 Masimo	1 ea
10.5" USB mini B to USB A right angle	1 ea
USB cable retaining clip	1 ea

Upgd Kit, Masimo MX with SpO2, SpHb Mod (material no. 104210)

Item	Qty
Module assembly SpO2-SpHb Masimo	1 ea
10.5" USB mini B to USB A right angle	1 ea

Item	Qty
USB cable retaining clip	1 ea
Authorization code for SpHb UI license	1 ea
Installation instructions	1 ea

Masimo SpHb SW upgrade - sold by WA (material no. 104361)

Item	Qty
Masimo software license	1 ea
Welch Allyn SpHb user interface license	1 ea
Authorization code for online upgrade	1 ea

Serv Kit, Masimo MX SpO2, SpHb repair (replacement only) (material no. 104370)

Item	Qty
Module assembly SpO2-SpHb Masimo	1 ea
10.5" USB mini B to USB A right angle	1 ea
USB cable retaining clip	1 ea

Note Use this service kit only to replace an existing SpHb-enabled module.

Upgd Kit, Masimo MX with SpO2, RRa Mod (material no. 104693)

Item	Qty
Module assembly SpO2-RRa Masimo	1 ea
10.5" USB mini B to USB A right angle	1 ea
USB cable retaining clip	1 ea
Authorization code for RRa UI license	1 ea
Installation instructions	1 ea

MasimoRRa SW upgrade - sold by WA (material no. 104699)

Item	Qty
Masimo software license	1 ea
Welch Allyn RRa user interface license	1 ea
Authorization code for online upgrade	1 ea

Serv Kit, Masimo MX SpO2, RRa repair (replacement only) (material no. 104700)

Item	Qty
Module assembly SpO2-RRa Masimo	1 ea
10.5" USB mini B to USB A right angle	1 ea
USB cable retaining clip	1 ea

Note Use this service kit only to replace an existing RRa-enabled module.

Serv Kit, VSM6000, NIBP module (material no. 103386)

Item	Qty
Module assembly	1 ea
10.5" USB mini B to USB A right angle	1 ea

Serv Kit, Oridion CO2 module (material no. 104608)

Item	Qty
Module, CO2, Oridion microMediCO2	1 ea
10.5" USB mini B to USB A right angle	2 ea
USB cable separator, CVSM 2.0	1 ea

Serv Kit, VSM6000, Printer module (material no. 103393)

Item	Qty
Assembly, printer, platform, 2IN	1 ea

Item	Qty
Harness, printer ground	1 ea
Screw, plastite #4-20 X 0.500 Torx-pan head	2 ea
Harness, MCE to printer	1 ea
10.5" USB mini B to USB A right angle	1 ea
Drain tube - printer	1 ea

Serv Kit, PLFM Radio (material no. 104560)

No.	Item	Qty
16	Antenna board	1 ea
21	Radio board, 802.11 a/b/g	1 ea
22	Screw, M3 X 0.5, Phillips pan head	4 ea
24	Antenna mounting foam block	1 ea
39	Antenna cable	1 ea
76	Radio label	1 ea

Service parts for Braun PRO 4000 and dock

Serv Kit, USB cable, mini B side left (material no. 104990)

Item	Qty
USB cable, mini B side left to USB A	1 ea
Cable tie, 6 inch	1 ea
TDS - CVSM, Braun USB left side cable	1 ea

Serv Kit, USB cable, mini B RT to USB A (material no. 104917)

Item	Qty
USB cable, mini B right to USB A	1 ea
Cable tie, 6 inch	1 ea
Cable tie holder with adhesive	1 ea
TDS - CVSM, Braun USB RT angle cable	1 ea

USB cable, mini B to USB A 410mm (material no. 104026)

Item	Qty
USB cable, mini B to USB A 410mm	1 ea

Braun dock cradle ring (material no. 104027)

Item	Qty
Braun dock cradle ring	1 ea

Braun dock base (material no. 104028)

Item	Qty
Braun dock base	1 ea

Braun PRO4000 mounting hardware (material no. 104029)

Item	Qty
Acorn nut 8-32	5 ea
Screw with lock washer-8-32x11mm	5 ea
Screw 8-32 x .250in PHP	2 ea

Serv Kit PLFM Braun PRO4000 MN (material no. 104037)

Item	Qty
Braun PRO 4000 ThermoScan thermometer	1 ea
Rechargeable battery pack	1 ea

Braun PRO 4000 dock (material no. 36000)

Item	Qty
Braun FSS dock assembly main	1 ea
USB cable, mini B to USB A straight	1 ea
Cable tie holder with adhesive	1 ea
Cable tie, 6 inch	1 ea
Braun FSS dock cradle	1 ea
Braun FSS dock assembly base	1 ea
Rechargeable battery pack for PRO 4000	1 ea
DFU, Braun PRO 4000 upgrade VSM6000 1.7	1 ea
Instruction sheet, desk and ACM, Braun PRO	1 ea

Licenses

Material no.	Item	Notes
103371	Bar code reader	
103372	Spot profile	6300 only
103373	Triage profile	6300 only

Material no.	Item	Notes
105363	Continuous Monitoring profile	6400, 6500, 6700, and 6800 only
103910	CVSM 6300 standard license	6300 only
103911	CVSM 6400/6500 standard license	6400 and 6500 only
105364	CVSM 6700/6800 standard license	6700 and 6800 only
104197	Weight scale	

Partners in Care service and support agreements

Comprehensive support agreements

Material no.	Item
S1-6000	CVSM, Comprehensive Partner Pgm
S1-6000-02	CVSM, Comprehensive Partner Pgm with CO2
S1-6000-2	CVSM, Comp Partner Pgm 2yr
S1-6000-02-2	CVSM, Comp Partner Pgm 2yr with CO2
S1-6000-5	CVSM, Comp Partner Pgm 5yr
S1-6000-02-5	CVSM, Comp Partner Pgm 5yr with CO2

Biomed support agreements

Material no.	Item
S2-6000	CVSM, Bio-Med Partner Pgm
S2-6000-02	CVSM, Bio-Med Partner Pgm with CO2
S2-6000-2	CVSM, Bio-Med Partner Pgm 2yr
S2-6000-02-2	CVSM, Bio-Med Partner Pgm 2yr with CO2
S2-6000-5	CVSM, Bio-Med Partner Pgm 5yr
S2-6000-02-5	CVSM, Bio-Med Partner Pgm 5yr with CO2

Preventive protection support agreements (available in selected international countries)

Material no.	Item
S4-6000	CVSM, Warranty Extension 1 yr
PRV-001	Preventive SVC WA Bench per unit
PRV-002	Preventive SVC Planed on site per unit
S4-6000-02	CVSM, Warranty Extension 1 yr with CO2
S4-6000-2	CVSM, Warranty Extension 2 yr
S4-6000-02-2	CVSM, Warranty Extension 2 yr with CO2
S4-6000-5	CVSM, Warranty Extension 5 yr
S4-6000-02-5	CVSM, Warranty Extension 5 yr with CO2

Service and repair training

Note Required to be eligible to receive the service tool, Gold edition.

Material no.	Item
VSM6000SERREP-TRN	VSM 6000 series repair training
VSM6000SERREPW-TRN	VSM 6000 series repair web training

Appendices

Decontamination and cleaning requirements for returns

As a general safety precaution, the monitor must undergo decontamination before being returned to Welch Allyn for service, repair, inspection, or disposal.

Note Contaminated items must not be returned without prior, written agreement.

Note Decontaminate the monitor according to your facility's procedures and local regulations.

Cleaning is an essential prerequisite for effective disinfection or decontamination.

Note The following guidelines apply to the monitor only. For cables, sensors, cuffs, and other peripheral items, follow the cleaning instructions in the directions for use that accompany these accessories.



WARNING Electric shock hazard. Before cleaning the monitor, disconnect the AC power cord from the power outlet and the monitor.



WARNING Electric shock hazard. DO NOT autoclave the monitor or accessories. The monitor and the accessories are not heat-resistant.



WARNING Liquids can damage electronics inside the monitor. Take care to prevent water or other liquids from spilling on the monitor.

If liquids are spilled on the monitor:

1. Power down the monitor.
2. Disconnect the power plug.
3. Remove the battery pack from the monitor.
4. Dry off excess liquid from the monitor.

Note If liquids possibly entered the monitor, remove the monitor from use until it has been properly dried, inspected, and tested by qualified service personnel.

5. Reinstall the battery pack.
6. Power on the monitor and verify that the monitor functions normally before using it.

If liquids enter the printer housing:

1. Power down the monitor.
2. Disconnect the power plug.
3. Remove the battery pack from the monitor.
4. Remove and discard the paper roll.
5. Clean and dry the inside of the printer housing.

Note The printer housing has a drain tube that directs liquids down and out the bottom of the device. If liquids possibly entered other openings in the monitor, remove the monitor from use until it has been properly dried, inspected, and tested by qualified service personnel.

6. Install a new roll of paper.
7. Power on the monitor and verify that the monitor functions normally before using it.



CAUTION DO NOT use steam, heat, or gas sterilization on the monitor.



CAUTION DO NOT use harsh solvents such as acetone on the monitor.

The following agents are compatible with the monitor. Follow the cleaning agent manufacturer's guidelines:

- CaviWipes™
- Sani-Cloth® Plus
- 70 percent isopropyl alcohol
- 10 percent chlorine bleach solution

Note Disinfect according to your facility's protocols and standards or local regulations.

CaviWipes or Sani-Cloth Plus

1. Using CaviWipes or Sani-Cloth Plus, wipe the surface of the monitor to remove all debris.
2. Allow the monitor surface to dry for a minimum of 10 minutes before using the monitor.

70 percent isopropyl alcohol

Wipe the monitor with a clean cloth slightly dampened with 70 percent isopropyl alcohol.

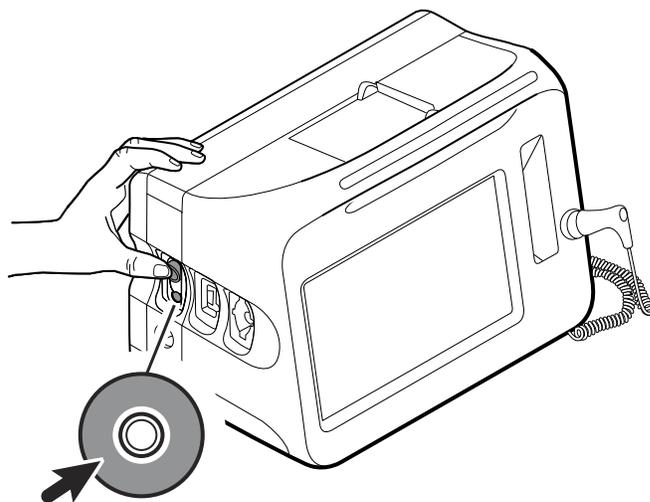
10 percent chlorine bleach solution

1. Wipe the monitor with a clean cloth slightly dampened with a 10 percent bleach and water solution. Follow the cleaning agent manufacturer's guidelines.
2. Rinse with a clean cloth slightly dampened with water that meets EP and USP quality standards.
3. Allow the monitor surface to dry for a minimum of 10 minutes before using the monitor.

Clean the CO2 input connector

If a new sampling line is securely connected to the device, but the pump does not activate, clean the CO2 input connector on the device as part of your troubleshooting.

1. Remove the sampling line from the device.
2. Using compressed air supplied in a can with a nozzle, clean the threads on the inside surface of the CO2 input connector (the gray area in the figure below). Do not clean the inner ring and interior of the inner ring.



Identifying the monitor and subsystems

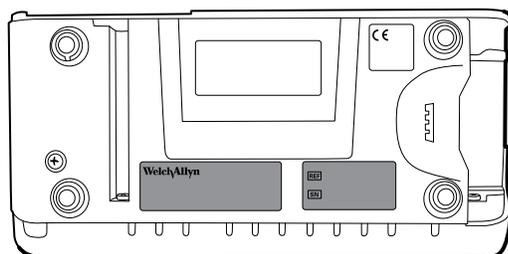
This explanation of the monitor labeling is provided to assist you in identifying these particular parts by serial number. The part numbers appearing on the labels are internal

part numbers and will not be found in the list of field replaceable units (FRUs) included in this manual.

Future revisions of a part may not always be backward compatible with a legacy part. To determine the correct replacement part for your unit always provide the serial number and model when ordering.

Monitor serial number and model label

The model number and serial number can be found on the label on the bottom of the monitor.



Serial number and format code

Serial number	MMMMXXXWWYY
---------------	-------------

MMMM	Manufacturing plant
------	---------------------

XXX	Sequential number
-----	-------------------

WW	Week of manufacture
----	---------------------

YY	Year of manufacture
----	---------------------

Model number format and code

6300, 6400, 6500 model configurations

The device is available in multiple configurations. Use the following format code to determine available 6300, 6400, and 6500 model configurations:

[Model][Oximeter][SureTemp][Printer][Braun]-[PowerCord]

Note For more configuration options, including approved accessories, see the accessories list on the user documentation CD or www.welchallyn.com.

Note If options have been added to the device, the actual configuration will not match the model description.

Position	Description
[Model]	Two numbers that indicate the model: <ul style="list-style-type: none"> • 63: The 6300 (basic) model. Does not include nurse call. Includes Ethernet and USB connectivity. • 64: The 6400 (standard) model. Includes nurse call, Ethernet, and USB connectivity. The radio is optional. • 65: The 6500 (wireless) model. Includes all Standard features plus an internal 802.11 a/b/g radio.
[Oximeter]	One character that indicates the oximeter type: <ul style="list-style-type: none"> • H: Includes Masimo with SpHb. • M: Includes Masimo. • N: Includes Nellcor. • X: Does not include oximetry.
[SureTemp]	One character that indicates whether a SureTemp Plus thermometer is included: <ul style="list-style-type: none"> • T: Includes SureTemp Plus. • X: Does not include SureTemp Plus.
[Printer]	One character that indicates whether a printer is included: <ul style="list-style-type: none"> • P: Includes a printer. • X: Does not include a printer.
[Braun]	One character that indicates whether a Braun ThermoScan PRO thermometer and docking station is included: <ul style="list-style-type: none"> • E: Includes a Braun ThermoScan PRO and docking station. • X: Does not include a Braun ThermoScan PRO or docking station. <p>Note If the device includes both the Braun ThermoScan PRO and SureTemp Plus, the model number on the label does not include an E.</p>

Position	Description																																												
[PowerCord]	The suffix, characters or numbers that follow the hyphen, indicates the power cord packaged with the device. Country codes include the following:																																												
	<table border="1"> <thead> <tr> <th>Suffix</th> <th>Description</th> <th>Suffix</th> <th>Description</th> </tr> </thead> <tbody> <tr> <td>A</td> <td>Denmark</td> <td>2</td> <td>Europe</td> </tr> <tr> <td>B</td> <td>North America</td> <td>3</td> <td>Israel</td> </tr> <tr> <td>C</td> <td>China</td> <td>4</td> <td>United Kingdom</td> </tr> <tr> <td>G</td> <td>Argentina</td> <td>5</td> <td>Switzerland</td> </tr> <tr> <td>K</td> <td>South Korea</td> <td>6</td> <td>Australia/New Zealand</td> </tr> <tr> <td>N</td> <td>India/UAE</td> <td>66</td> <td>Australia/New Zealand - orange</td> </tr> <tr> <td>P</td> <td>Thailand</td> <td>7</td> <td>South Africa</td> </tr> <tr> <td>T</td> <td>Taiwan</td> <td></td> <td></td> </tr> <tr> <td>Y</td> <td>Italy</td> <td></td> <td></td> </tr> <tr> <td>Z</td> <td>Brazil</td> <td></td> <td></td> </tr> </tbody> </table>	Suffix	Description	Suffix	Description	A	Denmark	2	Europe	B	North America	3	Israel	C	China	4	United Kingdom	G	Argentina	5	Switzerland	K	South Korea	6	Australia/New Zealand	N	India/UAE	66	Australia/New Zealand - orange	P	Thailand	7	South Africa	T	Taiwan			Y	Italy			Z	Brazil		
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Z	Brazil																																												

6700 and 6800 model configurations

Use the following format code to determine available 6700 and 6800 model configurations:

[Model][Oximeter][Resp][Temp][Printer]-[PowerCord]

Notes:

- ¹ A monitor with an **R** (RRa) is always configured with **M** or **H** for Pulse Oximetry.
- ² A monitor with an **R** (RRa) is never configured with **N** for Pulse Oximetry.
- ³ RRa is a licensed feature sold in new configurations or as an upgrade. Upgrades include new UI (User Interface) and addition of the CM (Continuous Monitoring) profile.
 - For more configuration options, including approved accessories, see the accessories list on the user documentation CD or www.welchallyn.com.
 - If options have been added to the device, the actual configuration will not match the model description.

Position	Description
[Model]	Two numbers that indicate the model: <ul style="list-style-type: none"> • 67: The 6700 (standard) model. Includes nurse call, Ethernet, and USB connectivity. The radio is optional. • 68: The 6800 (wireless) model. Includes all Standard features plus an internal 802.11 a/b/g radio.
[Oximeter]	One character that indicates the oximeter type: <ul style="list-style-type: none"> • H: Includes Masimo with SpHb. • M: Includes Masimo. • N: Includes Nellcor.
[Resp]	One character that indicates the respiration type: <ul style="list-style-type: none"> • C: Includes CO2. • R: Includes RRa.^{1,2,3} • X: Does not include respiration.
[Temp]	One character that indicates the thermometer type: <ul style="list-style-type: none"> • T: Includes SureTemp Plus. • E: Includes a Braun ThermoScan PRO and docking station. • X: Does not include a thermometer. <p>Note If Braun is ordered as a separate accessory, the model number on the label does not include an E.</p>
[Printer]	One character that indicates whether a printer is included: <ul style="list-style-type: none"> • P: Includes a printer. • X: Does not include a printer.
[PowerCord]	The suffix, characters or numbers that follow the hyphen, indicates the power cord packaged with the device. Country codes include the following:

Position		Description		
	Suffix	Description	Suffix	Description
	A	Denmark	2	Europe
	B	North America	3	Israel
	C	China	4	United Kingdom
	G	Argentina	5	Switzerland
	K	South Korea	6	Australia/New Zealand
	N	India/UAE	66	Australia/New Zealand - orange
	P	Thailand	7	South Africa
	T	Taiwan	B2	Canada
	Y	Italy	2R	Russia
	Z	Brazil	2T	Turkey
			4S	Singapore

Monitor circuit board and internal options label

Circuit board and internal option labels

PCBA identifier	XXXXXX BOM Y DWG Z
XXXXXX	Welch Allyn material number
Y	Bill of material (BOM) revision
Z	Assembly drawing version from current version of drawing

Circuit board and internal option labels

Serial number	XXXXWWYYID
XXXX	Sequential number
WW	Week of manufacture
YY	Year of manufacture
ID	Unique vendor identifier

NIBP and SpO2 module labels

Circuit board and internal option labels

Module identifier	XXXXXX
XXXXXX	Welch Allyn material number
Module serial number	XXXXWWYYID
XXXX	Sequential number
WW	Week of manufacture
YY	Year of manufacture
ID	Unique vendor identifier

Factory defaults

General alarm

Settings	Default value
Display alarm limits	Enabled
Alarm audio on	Enabled
Volume	Medium
Advanced	
Allow user to disable alarms	Enabled
Allow user to turn off general audio	Enabled
Minimum alarm volume	Low
Nurse call threshold	Medium
Audio pause time	2 minutes
SpO2 alarm condition delay	10 seconds
SpHb alarm condition delay	10 seconds
etCO2 alarm condition delay	15 seconds
Respiration alarm condition delay	10 seconds
No breath detected alarm delay	Adult: 30 seconds Pediatric: 20 seconds Neonate: 15 seconds

NIBP

Settings	Default value
Alarms	
Systolic and diastolic alarm limits on/off control	On
Systolic: Upper limit	Adult: 220 mmHg (29.3 kPa) Pediatric: 145 mmHg (19.3 kPa) Neonate: 100 mmHg (13.3 kPa)
Systolic: Lower limit	Adult: 75 mmHg (10.0 kPa) Pediatric: 75 mmHg (10.0 kPa) Neonate: 50 mmHg (6.7 kPa)
Diastolic: Upper limit	Adult: 110 mmHg (14.7 kPa) Pediatric: 100 mmHg (13.3 kPa) Neonate: 70 mmHg (9.3 kPa)
Diastolic: Lower limit	Adult: 35 mmHg (4.7 kPa) Pediatric: 35 mmHg (4.7 kPa) Neonate: 30 mmHg (4.0 kPa)
MAP alarm limits on/off control	Off
MAP: Upper limit	Adult: 120 mmHg (16 kPa) Pediatric: 110 mmHg (14.7 kPa) Neonate: 80 mmHg (10.7 kPa)
MAP: Lower limit	Adult: 50 mmHg (6.7 kPa) Pediatric: 50 mmHg (6.7 kPa) Neonate: 35 mmHg (4.7 kPa)
Intervals	
Interval	Automatic
Minutes	15 minutes
Automatic print on interval	Disabled
Advanced	
Display MAP	Enabled
SYS/DIA as primary	Enabled
MAP as primary	Disabled
Tube type	2 tubes

Settings	Default value
Unit of measure	mmHg
Algorithm default	SureBP
Cuff inflation target (step algorithm)	
Adult	160 mmHg (21.3 kPa)
Pediatric	140 mmHg (18.7 kPa)
Neonate	90 mmHg (12.0 kPa)
Allow interval program changes	Enabled

SpO2

Settings	Default value
Alarms	
Alarm limits on/off control	On
Upper limit	Adult: 100% Pediatric: 100% Neonate: 100%
Lower limit	Adult: 90% Pediatric: 90% Neonate: 90%
SatSeconds™ (Nellcor only)	0
Advanced	
Default view	% SpO2
Default response	Normal
Sweep speed default	25 mm/s

SpHb

Settings	Default value
Alarms	
Alarm limits on/off control	On
Upper limit	17.0 g/dL (11.0 mmol/L)
Lower limit	7.0 g/dL (4.0 mmol/L)
Setup	
Trend period	1 hr
Advanced	
Default view	Numeric
Reference	Venous
Unit of measure	g/dL
Default averaging	Medium

Temperature

Settings	Default value
Alarms	
Alarm limits on/off control	Off
Upper limit	101 °F (38.3 °C)
Lower limit	94 °F (34.4 °C)
Advanced	
Unit of measure	°F (Fahrenheit)
Display temperature conversion	Enabled
Default SureTemp Plus site	Oral

Pulse rate

Settings	Default value
Alarms	
Alarm limits on/off control	On
Upper limit	Adult: 120 bpm Pediatric: 150 bpm Neonate: 200 bpm
Lower limit	Adult: 50 bpm Pediatric: 50 bpm Neonate: 100 bpm
Setup	
Tone volume	Off
Advanced	
Display source	Enabled

etCO2

Settings	Default value
Alarms	
etCO2 alarm limits on/off control	On

Settings	Default value
etCO2: Upper limit	Adult: 60 mmHg (8.0 kPa) Pediatric: 60 mmHg (8.0 kPa) Neonate: 50 mmHg (6.7 kPa)
etCO2: Lower limit	Adult: 15 mmHg (2.0 kPa) Pediatric: 15 mmHg (2.0 kPa) Neonate: 20 mmHg (2.7 kPa)
FiCO2 alarm limits on/off control	On
FiCO2: Upper limit	Adult: 8 mmHg (1.1 kPa) Pediatric: 8 mmHg (1.1 kPa) Neonate: 5 mmHg (0.7 kPa)
High alarm delay	15 seconds
Setup	
Pump standby time	15 minutes
Advanced	
etCO2 view default	Numeric
Display FiCO2	Enabled
Waveform scale default	50 mmHg
Unit of measure	mmHg
Enable sampling line dialog	Enabled
Sweep speed default	6.25 mm/s
BTPS compensation	Enabled

RR

Settings	Default value
Alarms	
Alarm limits on/off control	On
Upper limit	Adult: 30 breaths per minute Pediatric: 40 breaths per minute Neonate: 65 breaths per minute
Lower limit	Adult: 5 breaths per minute Pediatric: 10 breaths per minute

Settings	Default value
	Neonate: 25 breaths per minute
High alarm delay	10 seconds
No breath alarm	Adult: 30 seconds Pediatric: 20 seconds Neo: 15 seconds

IPI

Settings	Default value
Alarms	
Alarm limits on/off control	On
Lower limit	Adult: 4 Pediatric: 4 Neonate: Not applicable
Advanced	
Display IPI	On
IPI view default	Numeric
Trend period default	30 minutes

RRa

Settings	Default value
Alarms	
Alarm limits on/off control	On
Upper limit	30 breaths per minute
Lower limit	6 breaths per minute
Alarm delay	10 seconds
No breath alarm	30 seconds
Advanced	
RRa averaging default	Slow
Freshness timeout	5 minutes

Patient manual parameters

Note Defaults appear when you use the up/down arrow keys for entry.

Settings	Default value
Height	70 in (177.8 cm)
Weight	150 lb (68.0 kg)
Pain	0
Respiration	12
Temperature	98.6 °F (37 °C)
Advanced¹	
Display height	Enabled
Display weight	Enabled
Display pain	Enabled
Display respiration	Enabled
Display temperature ²	Disabled
Display BMI	Disabled
Height units	in
Weight units	lb

¹You can enable only four manual parameters.

²If a temperature module is available, manual temperature selection is not available.

Device

Settings	Default value
Display brightness	6
Allow display lock timeout	Enabled
Profiles	Intervals Monitoring
Advanced	
Language	English
Date/time	
Date format	mm/dd/yyyy
Time zone	UTC
Automatically adjust clock for daylight saving time, reported by host	Disabled
Allow users to change date and time	Enabled
Display date and time	Enabled
Display	
Display lock	Never
Display power saver	2 minutes
Device power down	20 minutes
Device	
Enable save as default	Enabled
Standby Mode timeout	10 minutes
Allow profile change	Enabled
Power line frequency	60 Hz
Demo	
Type	Normal values

Data management

Settings	Default value
Advanced	
Patient	
Default patient type	Adult
Name format	Full name
Primary label	Name
Secondary label	Patient ID
Require patient ID to save readings	Disabled
Search by patient ID	Disabled
Clear patient information on manual save	Enabled
Retrieve list	Disabled
Clinician	
Label	Clinician ID
Require clinician ID to save readings	Disabled
Search by clinician ID	Disabled
Require password	Disabled
Clear clinician information on manual save	Disabled
Clinical data	
Automatically send on manual save	Disabled
Delete readings after successful send	Disabled
Emulate Spot Vital Signs LXi	Enabled
Connect to Connex CS	Enabled

Network

Settings	Default value
Radio	
SSID	com.welchallyn
Radio band	b/g
Authentication type	WPA2-PSK
Authentication method	Network key
Enable radio	Enabled
Enable radio network alarms	Disabled
Server	
Obtain server IP information automatically	Enabled
IP address	127.0.0.1 ¹
Port	281 ¹
UDP broadcast port	7711

¹ This default is available if **Obtain server IP information automatically** is not enabled.

Disassembly and repair reference

Screws and fasteners

The following table lists torque specifications for all screws and fasteners.

Qty	Location	Type	Size/length	Torque	Bit type
1	Communications door	Captive screw	#8-32 X 0.656	6.0 inch-pound ±1.0 inch-pound	Slotted or #2 Phillips
8	Main board	Pan head machine	M3 X 8	6.0 inch-pound ±1.0 inch-pound	#1 Phillips
4	Radio board				
2	Battery connector board	Plastite	#4-20 X 0.500	7.5 inch-pound ±0.5 inch-pound	Torx T10
4	Communications board				
2	Ground stud assembly				
4	Handle to front housing				
6	Horizontal struts to front housing				
2	HSG clamp/temperature housing				
4	Metal chassis to bottom housing				
4	Power-supply cover				
2	Printer module to top housing				
2	Temperature housing top				
1	Temperature module mounting cover				
4	LCD plate	M4 shoulder	M4	6.0 inch-pound ±1.0 inch-pound	#2 Phillips

Qty	Location	Type	Size/length	Torque	Bit type
3	Bottom housing	Pan head machine	M4 X 10	7.5 inch-pound ±0.5 inch-pound	#2 Phillips
2	Handle insert				
4	Rear housing				
2	Extended bottom housing	Standoff	M4 X 33	12.0 inch-pound ±1.0 inch-pound	5/16-inch socket
2	Extended top housing				
1	Bottom housing	Tie wrap	6 inch	5 INT	None

Connectors

Connector types

Disassembly and repair procedures require that you disconnect and reconnect the following connector types:

- **Locking (squeeze-release):** Locking connectors use a latching mechanism to prevent accidental disconnection during assembly and use. The latch is located on one end of a tab so it may flex and lock into place when coupled with its matching connector. The tab provides a lever to release the latch. When disconnecting, squeeze to provide pressure on the tab to unlatch. Some connectors have multiple latches that require you to press multiple tabs to release.
To remove a locking connector, squeeze the release lever and remove the cable.

To connect a locking connector, push the mating pieces together until the latch locks in place.

- **Pressure:** Pressure connectors use friction to prevent accidental disconnects. To remove a pressure connector, grasp each connector mating half and pull the halves apart.



CAUTION Do not use excessive force to disconnect the connector. Excessive force may result in pulling the mounted connector off the circuit board.

To connect a pressure connector, grasp each connector mating half and insert one half into the other.

- **USB:** USB connectors provide communications and power connectivity between the main board and any sub-systems and external devices. USB connectors use friction to maintain the connection, but rarely require much force to connect or disconnect. The USB cable can safely be removed from the mounted connector by simply pulling it out of the connector. Two types of USB connectors are used: USB A-type and USB mini-B.
To remove a USB connector, grasp the connector and pull.

To connect a USB connector, grasp the connector and insert.

- **ZIF (zero insertion force):** The device uses flex cables and ZIF flex cable connectors. Flex cables and ZIF connectors require special care when handling. ZIF connectors use a sliding outer piece that latches and unlatches to secure and release the flex cable. ZIF cables cannot be successfully connected or disconnected without properly unlatching and latching the sliding outer piece.



CAUTION Do not use excessive force when releasing pressure on the connector. Excessive force may result in breaking the sliding outer piece.

To remove a ZIF connector

CAUTION Remove a flex cable only *after* the ZIF latch is open.

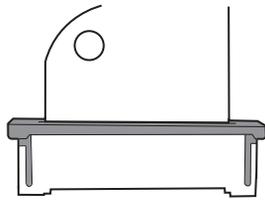
1. Using a suitable tool (for example, a paper clip, small flat-head screwdriver, or needle-nose pliers), slide the latching piece of the connector away from the connector body.



2. Remove the cable.

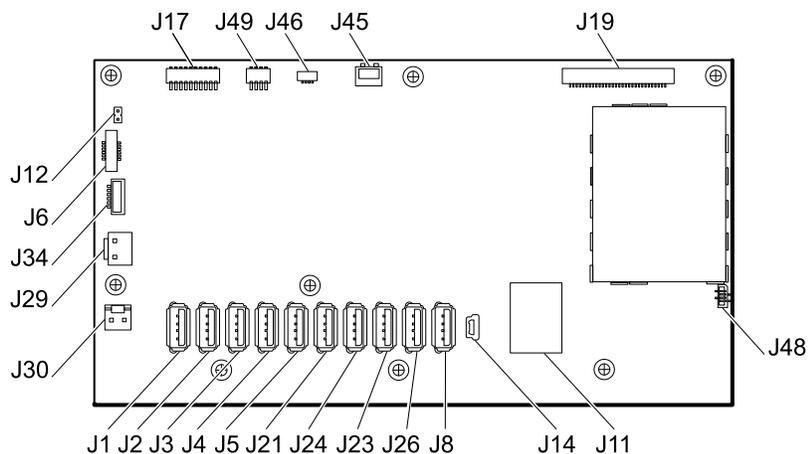
To connect a ZIF connector

1. Slide the latching piece of the connector away from the connector body.
2. Insert the flex cable into the connector. This may require using a suitable tool to keep the latching piece elevated.
3. Slide the latching piece toward the connector body until it locks into place.



Connectors

Main board connectors

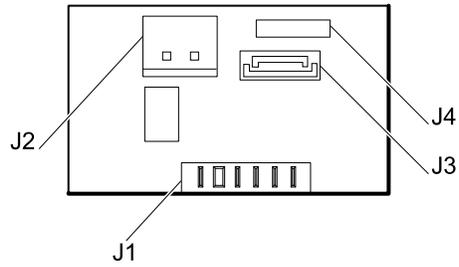


Connector	Wiring harness	Connects with	Connector
J1	USB	Temperature module	USB
J2	USB	Reserved for future use (6-hole) Printer board CN2 (11-hole)	USB
J3	USB	Printer board CN2 (6-hole) Reserved for future use (11-hole)	USB
J4	USB	Reserved for future use	USB
J5	USB	SpO2 module (6-hole) Reserved for future use (11-hole)	USB
J6	Power button	Power button and LED status	ZIF
J8	USB	Reserved for future use (6-hole) Communications board J4 (11-hole)	USB
J11	Ethernet	Communications board J9	Locking
J12	Main harness	Speaker	Pressure
J14	Client USB	Communications board J8	Mini USB
J17	Printer power	Printer board CN1	Pressure
J19	LCD	LCD board	Pressure
J21	USB	Reserved for future use (6-hole) CO2 module (11-hole)	USB

Connector	Wiring harness	Connects with	Connector
J23	USB	Reserved for future use (6-hole) SpO2 module (11-hole)	USB
J24	USB	NIBP module (6-hole) CO2 module (11-hole)	USB
J26	USB	Communications board J4 (6-hole) NIBP module (11-hole)	USB
J29	Battery power	Battery connector board J2	Locking
J30	Main harness	Power supply board J2	Pressure
J34	Smart-battery	Battery connector board J3	Locking
J45	Main harness	Fan connector on the power-supply cover	Locking
J46	Light bar	Light bar board J1	Pressure
J48	LCD flex cable	LCD	Pressure
J49	Main harness	Communications board J50	Pressure

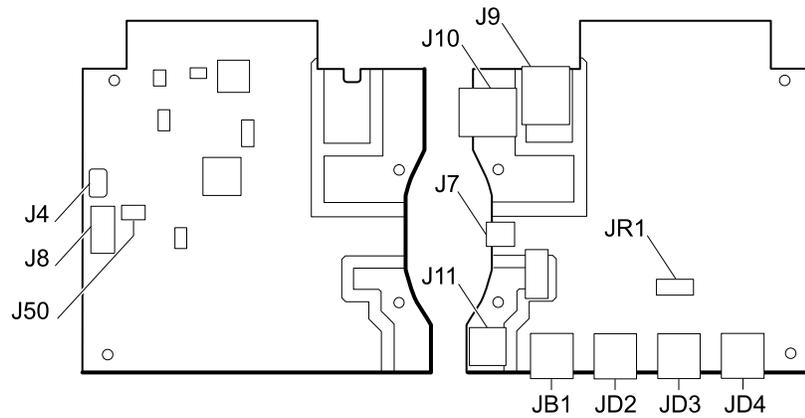
Note “6-hole” refers to the USB cable separator with 6 holes. “11-hole” refers to the USB cable separator with 11 holes.

Battery connector board connectors



Connector	Wiring harness	Connects with	Connector
J1	N/A	Battery	Pressure
J2	Battery power	Main board J29	Locking
J3	Smart-battery	Main board J34	Locking
J4	N/A	Internal use only	N/A

Communications board connectors

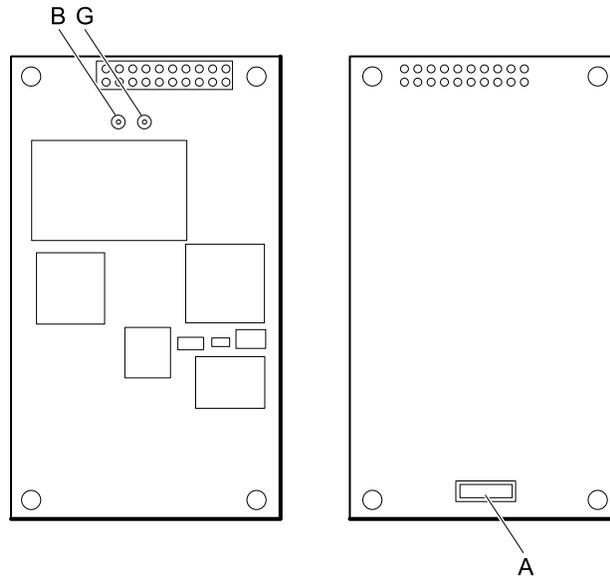


Connector	Wiring harness	Connects with	Connector
J4	USB	Main board J26 (6-hole) or J8 (11-hole)	Mini USB
J7	USB	External (client)	Mini USB
J8	USB	Main board J14	USB
J9	Ethernet	Main board J11	Locking (RJ45)
J10	Ethernet	External	Locking (RJ45)
J11 *	Nurse call	External	Mini stereo
J50	Main	Main board J49	Pressure
JB1	USB	External	USB
JD2 *	USB	External	USB
JD3 *	USB	External	USB
JD4 *	USB	External	USB
JR1 *	N/A	Radio	Pressure

* Not available on the Basic communications board.

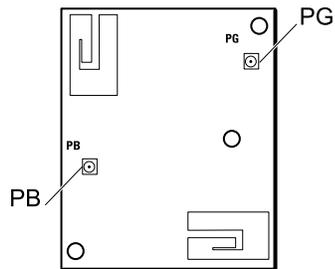
Note “6-hole” refers to the USB cable separator with 6 holes. “11-hole” refers to the USB cable separator with 11 holes.

Radio board connectors



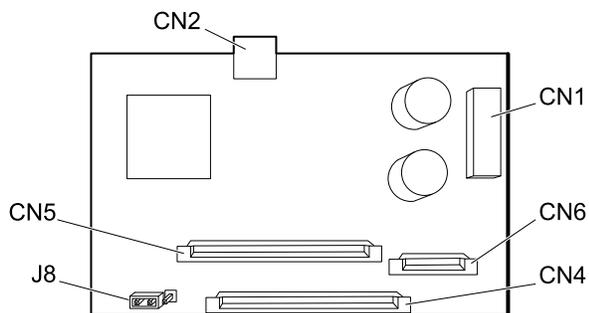
Connector	Wiring harness	Connects with	Connector
B	Not used	Not used	Pressure
G	Antenna cable	Antenna board PG	Pressure
A (not labeled)	N/A	Standard communications board JR1	Pressure

Antenna board connectors



Connector	Wiring harness	Connects with	Connector
PG	Antenna cable	Radio board G	Pressure
PB	Not used	Not used	Pressure

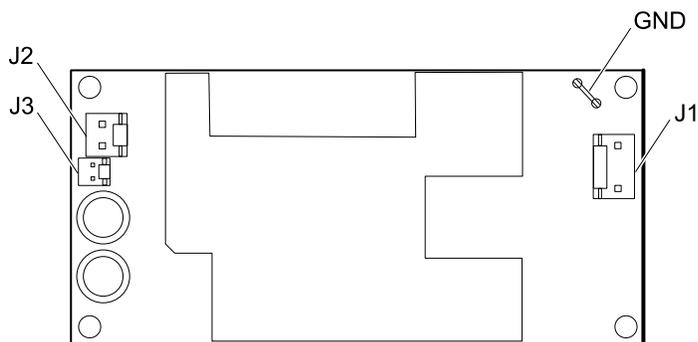
Printer board connectors



Connector	Wiring harness	Connects with	Connector
CN1	Printer power	Main board J17	Pressure
CN2	USB	Main board J3 (6-hole) or J2 (11-hole)	Mini USB
CN4	Printer flex cable	Printer	ZIF
CN5	N/A	Reserved for 4-in printer	ZIF
CN6	N/A	Reserved for 4-in printer	ZIF
J8	Jumper	Pins 2 and 3 for 2-in printer	Pressure

Note "6-hole" refers to the USB cable separator with 6 holes. "11-hole" refers to the USB cable separator with 11 holes.

Power supply board connectors

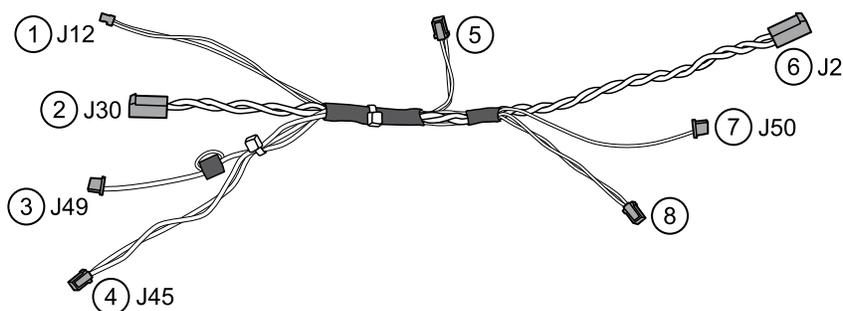


Connector	Wiring harness	Connects with	Connector
J1	AC to power supply	IEC connector (blue: line-in, brown: neutral)	Pressure
J2	Main harness	Main board J30	Pressure

Connector	Wiring harness	Connects with	Connector
J3	N/A	Internal use only	N/A
GND	AC to power supply	IEC connector (green: ground) via ground stud	Pressure

Cables

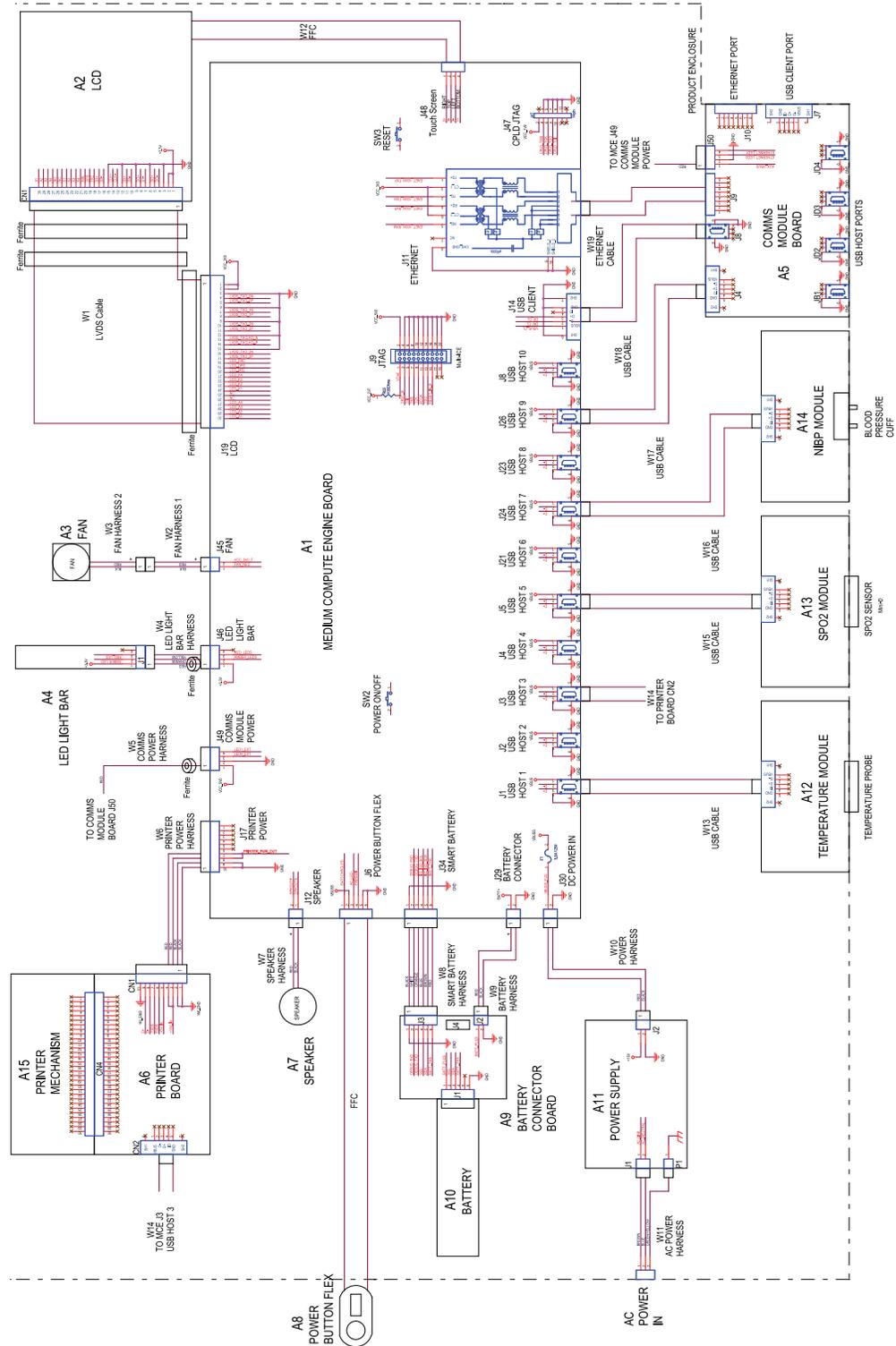
Main harness connectors



No.	Connects to	No.	Connects to
1	J12 on the main board (speaker output)	5	Speaker
2	J30 on the main board (main-board power input)	6	J2 on the power-supply board
3	J49 on the main board (communications board power) Note A ferrite bead is attached to this side of the cable.	7	J50 on the communications board
4	J45 on the main board (fan power)	8	Fan

Interconnect diagram

This diagram applies to devices with the 6-hole USB cable separator.



This diagram applies to devices with the 11-hole USB cable separator.

