SERVICE MANUAL

The ZoneAire Sleep Surface System

From Hill-Rom_®



Product No. P993-00

ZoneAire Sleep Surface System Service Manual

Revisions

Revision Letter	Pages Affected	Date
Original Issue		May, 1996

man121

COPYRIGHT© 1996 HILL-ROM_®, INC.

All rights reserved. No part of this text shall be reproduced or transmitted in any form or by any means, electronic or mechanical, including photocopying, recording, or by any information or retrieval system without written permission from HILL-ROM COMPANY, INC. (Hill-Rom).

First Edition

First Printing 1996

Printed in the USA

Advance_® is a registered trademark of Hill-Rom Company, Inc.

Centra® is a registered trademark of Hill-Rom Company, Inc.

Century CC_® is a registered trademark of Hill-Rom Company, Inc.

DynamicAire™ is a trademark of Hill-Rom Company, Inc.

EnhanceMate_® is a registered trademark of Hill-Rom Company, Inc.

Hill-Rom_® is a registered trademark of Hill-Rom Company, Inc.

ZoneAire is a registered trademark of Hill-Rom Company, Inc.

Staphcheck Comfort_® is a registered trademark of Herculite Products, Inc.

The information contained in this manual is subject to change without notice. Hill-Rom makes no commitment to update or keep current, the information contained in this manual.

The only product warranty intended by Hill-Rom is the express, written warranty accompanying the bill of sale to the original purchaser. Hill-Rom makes no other warranty, express or implied, and in particular, makes no warranty of merchantability or fitness for any particular purpose.

Additional copies of this manual can be obtained from Hill-Rom.

Chapter 1: Introduction

Purpose of this Manual
Who Should Use this Manual
Organization of this Manual
Chapter 1: Introduction
Chapter 2: Troubleshooting Procedures
Chapter 3: Theory of Operation
Chapter 4: Removal, Replacement, and Adjustment Procedures 1 - 4
Chapter 5: Parts List
Chapter 6: General Procedures
Chapter 7: Accessories
Typographical Conventions Used in this Manual
Introduction to the ZoneAire Sleep Surface System
Overview
Specifications
Physical Description
Mattress Specifications
Caregiver Pendant. 1 - 8
Modes of Operation
Comfort Mode (Optional)
Pressure Relief Mode
Auto Firm Mode
Heel Relief Mode
Patient Pendant (Optional)
Electrical Description
CSA/UL Classification
Model Identification

	Safety Tips
	Caution and Warning Labels
Cł	napter 2: Troubleshooting Procedures
	Getting Started
	Initial Actions
	Function Checks
	Caregiver Pendant Diagnostic Test
	Valve Driver Diagnostic Test
	Pneumatic Components Diagnostic Test
	Final Actions
	Slow Leak
	Pneumatic Subsystem
	Continuous Run
	Triac Short
	Sensor EEPROM
	Mattress Disconnect
	Triac Open
	LON Communication Error
	Key Stuck Closed
	ZoneAire Sleep Surface System Does Not Work
Cł	napter 3: Theory of Operation
	Schematics
	Software Theory of Operation
	Air Control Board
	General Description
	Reset
	Operating Modes
	Off Mode
	Pressure Relief Mode
	Heel Relief Modes
	Comfort Mode

Auto Firm Mode	3 - 21
Mode Transition	3 - 21
Power Up	3 - 21
Intermode Transitions	3 - 22
Power Down	3 - 22
System Errors	3 - 23
Slow Leak Error	3 - 23
Continuous Run Error	3 - 24
Triac Short Error	3 - 24
EEPROM Error	3 - 24
Mattress Connection Error	3 - 25
Triac Open Error	3 - 25
LON Communication Error	3 - 25
Diagnostic Routines	3 - 26
Hardware Theory of Operation	3 - 27
Power Supply	3 - 27
Air Control Board	3 - 28
Echelon Node	3 - 28
Latches and Buffers	3 - 28
Valve/Sensor Module Digital Control Lines	3 - 29
Other Signals	3 - 29
External Watchdog	3 - 29
24V AC Solenoid Drivers	3 - 30
Compressor and Crossover valve drivers	3 - 30
ESD Protection	3 - 30
LON Connector (P112, P113)	3 - 31
Regulator	3 - 31
Sensor Board Assembly	3 - 31
General Description	3 - 31
Input Protection	3 - 32
Output Protection	3 - 32

EEPROM 3 - 3	32
Digital-to-Analog Converter	33
Analog Multiplexer	33
Amplifier	33
Analog-to-Digital Converter	34
Solenoid Drive	34
Grounds	34
Power Supply	35
Caregiver Pendant	35
Echelon Node	35
Switch Matrix	35
LEDs	35
Connector P1	36
Regulator	36
Mattress Plumbing	36
Chapter 4: Removal, Replacement, and Adjustment Procedures	
Mattress Replacement	3
Removal	3
Installation	4
Mattress Sensor Control Board Replacement	5
Removal	5
Installation	6
Sensor Control Valve Replacement	7
Removal	7
Installation	8
Mattress Cable Replacement	9
Removal	9
Installation	0
Mattress Air Tube Replacement	2
Removal	2
Installation	13

	Power Supply Board Replacement
	Removal
	Installation
	Air Control Board Replacement
	Removal
	Installation
	Switching Valve Assembly Replacement
	Removal
	Installation
	Transformer Replacement
	Removal
	Installation
	Compressor Replacement
	Removal
	Installation
	Line Filter Replacement
	Removal
	Installation
	Power Unit Power Cord Replacement
	Removal
	Installation
	Caregiver Pendant PC Board And Cable
	Installation
Cł	apter 5: Parts List
	Warranty
	Ordering Service Parts
	Exchange Policy
	In-Warranty Exchanges
	Out-of-Warranty Exchanges
	Recommended Spare Parts
	Power Unit Assembly

	Caregiver Pendant Control	5 - 12
	Patient Pendant Control	5 - 14
	Power Supply Board Assembly—P/N 4471904	5 - 16
	Air Control Board—P/N 4476004	5 - 18
	Sensor Control Board Assembly—P/N 44740	5 - 22
	Caregiver Pendant Board Assembly—P/N 46943	5 - 26
	Sleep Surface Mattress Assembly—P1412CA01,02 & P1412EA01,02	5 - 28
	Sleep Surface Mattress Assembly—P1414CA01,02 & P1414EA01,02	5 - 30
	Sleep Surface Mattress Assembly—P1416CA01,02 & P1416EA01,02	5 - 32
	Sleep Surface Control Module Assembly	5 - 34
	Trapeze Support Adapter—P844A02	5 - 36
Ch	apter 6: General Procedures	
	Installing on a Retractable Bed Frame	. 6 - 3
	Installation	. 6 - 4
	Removal	6 - 11
	Installing on a Non-Retractable Bed Frame	6 - 12
	Installation	6 - 12
	Removal	6 - 17
	Installing on a Critical Care Bed	6 - 18
	Pre-Installation For Beds With Scale Option Only	6 - 18
	Installation	6 - 19
	Post Installation For Beds With Scale Option Only	6 - 27
	Removal	6 - 27
	Cleaning and Care	6 - 28
	General Cleaning	6 - 28
	Steam Cleaning	6 - 28
	Hard to Clean Spots	6 - 28
	Disinfection	6 - 28
	Lubrication Requirements	6 - 28
	Preventive Maintenance	6 - 29
	Preventive Maintenance Schedule	6 - 30

	Table of Contents
Preventive Maintenance Checklist	6 - 31
Tool and Supply Requirements	6 - 32
Chapter 7: Accessories	
Accessories	7 - 3
Trapeze Support Adapter Kit	7 - 4
Installation	7 - 5

Table of Contents			
NOTES:			

Chapter Contents

Purpose of this Manual
Who Should Use this Manual
Organization of this Manual
Chapter 1: Introduction
Chapter 2: Troubleshooting Procedures
Chapter 3: Theory of Operation
Chapter 4: Removal, Replacement, and Adjustment Procedures 1 - 4
Chapter 5: Parts List
Chapter 6: General Procedures
Chapter 7: Accessories
Typographical Conventions Used in this Manual
Introduction to the ZoneAire Sleep Surface System
Overview
Specifications
Physical Description
Mattress Specifications
Caregiver Pendant
Modes of Operation
Comfort Mode (Optional)
Pressure Relief Mode
Auto Firm Mode
Heel Relief Mode
Patient Pendant (Optional)

Electrical Description	1 - 12
CSA/UL Classification	1 - 13
Model Identification	1 - 13
Safety Tips	1 - 14
Caution and Warning Labels	1 - 16

Purpose of this Manual

This manual provides the information required for Hill-Rom ZoneAire Sleep Surface System normal operation and maintenance. It also includes a complete parts list for ordering replacement components. The parts list is located in chapter 5.

Who Should Use this Manual

This manual is intended to be used by facility authorized maintenance personnel only. Failure to observe this restriction can result in serious damage to material and/or severe injury to people.

Organization of this Manual

This manual contains seven chapters.

Chapter 1: Introduction

You are currently reading chapter 1. This chapter defines the manual's purpose and who should use the information in the manual. It also describes the manual's organization and explains the various typographical conventions used throughout the manual. Also included is an introduction to the product, specifications, model identification, safety tips, and the ZoneAire Sleep Surface System caution and warning labels.

Chapter 2: Troubleshooting Procedures

Chapter 2 contains the proper ZoneAire Sleep Surface System troubleshooting procedures. It also includes a troubleshooting introduction, initial actions, function checks, final actions, and repair analysis procedures.

Chapter 3: Theory of Operation

Chapter 3 contains the hardware and software theory of operation of the ZoneAire Sleep Surface System. It also includes the wiring diagrams and a block diagram for the ZoneAire Sleep Surface System.

Chapter 4: Removal, Replacement, and Adjustment Procedures

Chapter 4 includes removal, replacement, and adjustment procedures for the ZoneAire Sleep Surface System components.

Chapter 5: Parts List

Chapter 5 contains Hill-Rom's warranty, replacement part ordering procedure, exchange policy, illustrated parts lists, and general service information.

Chapter 6: General Procedures

Chapter 6 contains cleaning and care, lubrication requirements, preventive maintenance, ZoneAire Sleep Surface System tool and supply requirements.

Chapter 7: Accessories

Chapter 7 includes available ZoneAire Sleep Surface System accessories, illustrations, and mounting instructions.

Typographical Conventions Used in this Manual

This manual contains different typographical conventions designed to enhance readability and understanding of its content. Note the following examples:

- Standard text—used for standard text throughout the manual.
- **Boldface text**—emphasizes a word or phrase.
- **NOTE:**—sets apart special information or important instruction clarification.
- The symbol below highlights a CAUTION or WARNING:

Figure 1-1. Caution and Warning Symbol



- A CAUTION points out special procedures or precautions that service personnel must follow to avoid equipment damage.
- A WARNING identifies situations or actions that may affect patient or user safety. Disregarding a warning could result in patient or user injury.
- The symbol below highlights an electrical shock hazard warning:

Figure 1-2. Electrical Shock Hazard Warning



Introduction to the ZoneAire Sleep Surface System

Overview

The ZoneAire Sleep Surface System is a zoned mattress replacement product providing for the prevention and treatment of pressure ulcers in acute care. All necessary electronic and pneumatic components are packaged in a single control housing. The system is transportable from bed to bed and can be used on both hard pan and fabric surfaces.

Specifications

Physical Description

The ZoneAire Sleep Surface System consists of the following:

- Sleep surface (mattress)
- Power unit assembly
- Caregiver pendant
- Patient pendant (optional)

Mattress Specifications

Dimensions

35" x 84"

- Advance Series bed (3 motor): 1100, 1110, 1120, 1130, 1140
- Advance Series bed (4 motor): 1105, 1115, 1135, 1145
- 840 and 850 series bed: 840, 842, 850, 852
- Centra bed (4 motor): 1060, 1061, 1062, 1063, 1064

35" x 80"

- Century Series bed: 835, 837
- 425, 426, 715, 720, 723, 820, 822

32" x 79"

• Century CC bed: 892, 894, 895, 896

Mattress Ticking

The zippered clam shell design polyester ticking covers both foam and air bladder components. The bottom portion of the ticking has six magnets enclosed in pockets located around the outer edge of the mattress. The magnets help hold the mattress and sheets in place by adhering to the metal sleep surface. For beds with a spring fabric deck, a buckle located at the footend of the mattress holds the mattress in place.

Mattress Top and Bottom Foam

The top foam is segmented to provide different densities of support for the patient. It also provides some protection against punctures to the upper bladder from needle sticks and other sharp objects.

The bottom foam is shaped like a tub with dense side walls. The foot end is cut out to allow room for the surface control module and locator plate. This tub cradles the upper and lower air bladders.

Mattress Main Air Bladders—Upper and Lower

The main air bladders are contained inside the bottom foam section. The upper and lower main air bladders are identical, only the hose connections from the surface control module determine the bladder functions. These two air bladders are segmented into three sections: the head, seat, and thigh sections.

Heel Air Bladder

The heel air bladder is divided into three zones: 1, 2, and 3. These zones are connected to and controlled by the surface control module.

Air Hoses

The ZoneAire Sleep Surface System has one air hose that connects the air pump to the surface control module inside the mattress. This air hose both inflates and deflates the air bladder.

Six air hoses connect the air manifold to the mattress air bladders. These air hoses are used for both inflate and deflate functions. The air manifold is located on the surface control module inside the mattress.

Six air hoses connect the mattress air bladders to the pressure sensors. The pressure sensors are located on the surface control module inside the mattress.

Multiple Zone Bladders

The sleep surface consists of multiple zone bladders to provide significant improvement in the reduction of patient interface pressure. Multiple zone bladders allow greater patient and/or nurse adjustment to particular parts of the patient's body. The multiple zones consist of six different zones. The six zones are the head, seat, thigh, and heel zones 1, 2, and 3.

Power Unit Assembly

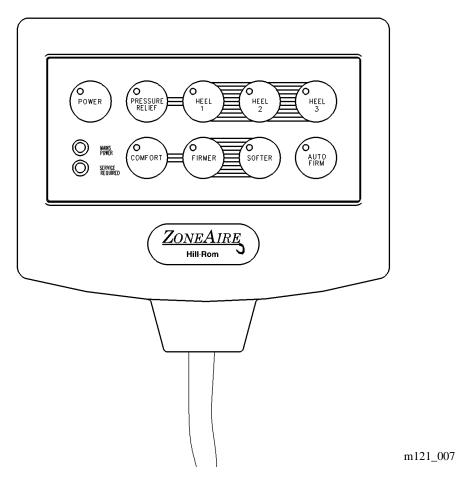
The power unit assembly consists of an aluminum housing and a plastic case cover. These two parts enclose all of the electronic and pneumatic components not contained within the sleep surface. The power unit assembly attaches to the mounting posts in place of the headboard. This unit weighs approximately 29 pounds.

Caregiver Pendant

The caregiver pendant contains the following switches and LED's (see figure 1-3 on page 1-9):

- Sleep surface power switch and green LED
- Pressure relief switch and green LED
- Heel relief 1 switch and green LED
- Heel relief 2 switch and green LED
- Heel relief 3 switch and green LED
- Comfort switch and green LED
- Firmer switch and green LED
- Softer switch and green LED
- Auto firm switch and green LED
- Service required yellow LED
- Mains power green LED

Figure 1-3. Caregiver Pendant



Modes of Operation

The ZoneAire Sleep Surface System has four patient care modes. They are pressure relief, heel relief, auto firm, and comfort. The choice of mode is best determined through an assessment of the patient as to his or her risk of pressure ulceration.

To activate the ZoneAire Sleep Surface System, press the POWER button on the caregiver pendant. The LED light on the POWER button will illuminate, indicating the system is on. The pressure relief LED will automatically illuminate as pressure relief is the default mode. If the comfort mode is desired, press the COMFORT button.

Comfort Mode (Optional)

For patients assessed not to be at-risk, the surface can be placed in the comfort mode. This gives the caregiver control of the firmness or softness of the surface. This is accomplished by the caregiver pressing the COMFORT touch pad control within the caregiver pendant. The firmness/softness of the Surface can be controlled by caregivers through the FIRMER and SOFTER touch pad controls.

The FIRMER switch LED will flash indicating that the surface is at full firm:

• All six zones have reached the full firm pressure and the caregiver pendant FIRMER switch is pressed.

The SOFTER switch LED will flash indicating that the surface is at full soft:

• All six zones have reached the full soft pressure and the caregiver pendant SOFTER switch is pressed.

NOTE:

The COMFORT MODE can be activated only when the optional patient pendant is connected to the system power unit, located at the head of the bed.

Pressure Relief Mode

For patients assessed to be at-risk of ulceration and who require pressure relief, the surface should be placed in the pressure relief mode. This is accomplished by the caregiver pressing the PRESSURE RELIEF touch pad control within the caregiver control pendant. In the pressure relief mode, the pressure within each zone of the surface is automatically maintained to optimize interface pressure. Air volumes are changed to control the surface around the patient's body, especially bony prominences, to more evenly distribute pressure across the body. The surface adjusts not only to patient's weight distribution but to patient position and bed articulation.

When the ZoneAire Sleep Surface System is placed in the pressure relief mode, the green LED light on the PRESSURE RELIEF button will illuminate, reminding caregivers that the surface is in the proper mode for the patient. When in the pressure relief mode, the caregiver no longer has control of the surface.

Auto Firm Mode

To facilitate patient handling, the caregiver can press the AUTO FIRM button within the caregiver pendant. The auto firm mode will fully inflate all the air bladders within the surface making the surface very firm. The patient's body will no longer displace air from the air bladders but will be raised up by the surface. This allows the caregiver to more easily handle the patient during ambulation, repositioning, procedures within the bed, and transfers from the bed. To put the surface back to its original setting press the AUTO FIRM button again to turn the mode off.

When the auto firm mode is engaged, the mode will only stay active for one hour. After one hour, it will default to its previous mode. This ensures that the patient does not rest on a firm surface for an extended period of time.

Heel Relief Mode

To put the surface in the heel relief mode the system must be in the pressure relief mode first. For patients who are assessed to be at-risk of ulceration, require pressure relief and whose level of mobility is such that the patient's heels are at particular risk of ulceration, the heel relief mode should also be utilized. To engage the heel relief feature, press one of the three HEEL touch pad buttons within the caregiver control pendant, either HEEL 1, 2, or 3. To determine which HEEL relief button to press, observe the patient's heel position relative to the heel indicator buttons attached to both sides of the mattress. These heel indicator buttons may be felt beneath the sheets to be small, round, raised areas. The buttons are grouped to indicate heel position.

If the patient's heels are positioned between the single button and the group of two buttons, this is heel position 1 and HEEL 1 should be pressed.

If the patient's heels are positioned between the group of two buttons and the group of three buttons, this is heel position 2 and HEEL 2 should be pressed.

If the patient's heels are positioned between the group of three buttons and the foot of the bed, this is heel position 3 and HEEL 3 should be pressed.

Once the heel relief mode has been engaged, check to ensure that the proper button has been pushed (HEEL relief buttons 1, 2 or 3). This can be done by examining the Surface under the patient's heels. When engaged properly, the Heel Relief Mode will lower the Surface under the heels and slightly raise the surface under the calves. This has the effect of transferring a great percentage of the support of the foot from the heel to the calf and, consequently, significantly reduces the interface pressure on the heel.

Patient Pendant (Optional)

For patients assessed not to be at-risk, the surface can be placed in the comfort mode by pressing the COMFORT button on the caregiver pendant. The patient can control the firmness or softness of the Surface by pressing the FIRM or SOFT touch pad controls on the optional patient pendant. The caregiver can control the firmness or softness of the surface through the FIRMER and SOFTER touch pad controls located on the caregiver pendant.

Figure 1-4. Patient Pendant



m121_088

NOTE:

If the patient pendant is not connected to the system power unit, neither the patient, nor the caregiver will be able to adjust the firmness or softness of the mattress.

If the patient pendant is removed, the ZoneAire Sleep Surface System will default to the pressure relief mode.

Electrical Description

All ZoneAire Sleep Surface Systems are factory tested for complete operation and insulation integrity.

The ZoneAire Sleep Surface System operates on 120 volts, 60 Hz, single phase power.

The supply cord is #18 AWG, three conductor type STO, and extends 100" from the power unit assembly. The supply cord and molded plug are UL and CSA listed hospital grade.

CSA/UL Classification

- Class grounded equipment per UL 544
- CSA risk class 2G per CA per CSA 22.2

Model Identification

Table 1-1. Model Identification

Model	Description
462	ZoneAire Sleep Surface System

Safety Tips



WARNING:

Do not use the ZoneAire Sleep Surface System in the presence of flammable gas or vapors. A fire and explosion hazard in this environment exists as a result of equipment operation.



WARNING:

Do not use this product with an oxygen tent.



WARNING:

The heel relief feature is ineffective when the system is used with a bed extender.



WARNING:

This product is recommended for use with Hill-Rom headwalls. Observe wall clearance when using this product.



WARNING:

The ZoneAire Sleep Surface System will extend 2 1/4" beyond the head end channel of the Century CC bed when installed. Observe wall clearance when using this product.



WARNING:

The ZoneAire Sleep Surface System will extend 3" beyond the head end channel of the retractable frame when installed. Observe wall clearance when using this product.



WARNING:

The ZoneAire Sleep Surface System will extend 3 1/2" beyond the head end channel of the non-retractable frame when installed. Observe wall clearance when using this product.



CAUTION:

Do not use the bed exit system with the ZoneAire Sleep Surface System on a spring fabric surface.



CAUTION:

The sliding permanent IV pole is not compatible with the ZoneAire Sleep Surface System.



CAUTION:

The EnhanceMate Voice Activated Control System is compatible with the ZoneAire Sleep Surface System and should be installed before installing the power unit assembly.



CAUTION:

Do not raise the convertible footboard on the critical care bed with the caregiver pendant attached.

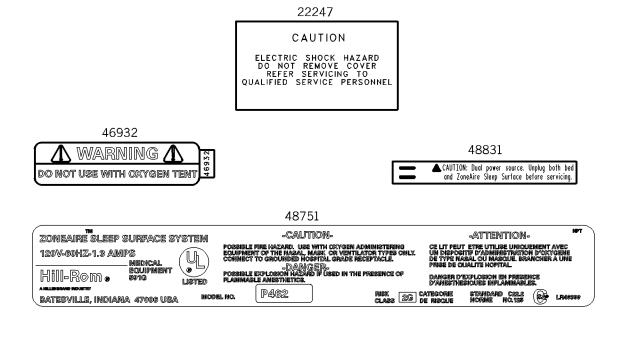


CAUTION:

Wear an appropriate static strap when working with electronics to prevent component damage.

Caution and Warning Labels

Figure 1-5. Caution and Warning Labels



m121_004

Chapter 2 Troubleshooting Procedures

Chapter Contents

Getting Started
Initial Actions
Function Checks
Caregiver Pendant Diagnostic Test
Valve Driver Diagnostic Test
Pneumatic Components Diagnostic Test
Final Actions
Slow Leak
Pneumatic Subsystem
Continuous Run
Triac Short
Sensor EEPROM 2 - 22
Mattress Disconnect
Triac Open
LON Communication Error
Key Stuck Closed
ZoneAire Sleep Surface System Does Not Work

2

Getting Started



WARNING:

Only qualified service personnel should do troubleshooting on the ZoneAire Sleep Surface System. Before beginning any troubleshooting, be sure that you have read and understand the information in the troubleshooting section.

Begin each procedure in this chapter with step 1. Follow the sequence outlined (each step assumes the previous steps are correct). Each step is the normal operational event of the product and can be confirmed by answering Y (yes) or N (no) to the statement. Your response will lead to another step in the procedure, a repair analysis procedure (RAP), or to a component replacement. If more than one component is listed, replace them in the order given.

Start with **Initial Actions** to begin gathering information about the problem.

Perform the **Function Checks** to isolate/identify a problem and to verify repair after completing each corrective action (replacing or adjusting a part, seating a connector, etc.).

Perform the **Final Actions** after the Function Checks to verify the repair.

If troubleshooting procedures do not isolate the problem, call Hill-Rom Technical Support at (800) 445-3720 for assistance.

Initial Actions

Initial Actions are used to gather information from operators concerning problems with the ZoneAire Sleep Surface System. Note symptoms or other information concerning the problem the operator identifies. This information helps identify the probable cause.

1. Someone who can explain the problem is available.

Yes No

→ Go to "Function Checks" on page 2-4.

2. Ask that person to demonstrate or explain the problem. The problem can be duplicated.

Yes No \rightarrow Go to "Function Checks" on page 2-4.

Chapter 2: Troubleshooting Procedures

3. The problem is a result of improper operator action.

Yes No

 \rightarrow Go to "Function Checks" on page 2-4.

4. Instruct the operators by referring them to the procedures in the *ZoneAire Sleep Surface System In-Service Manual*. Perform the "Function Checks" on page 2-4 to ensure proper operation of the ZoneAire Sleep Surface System.

Function Checks

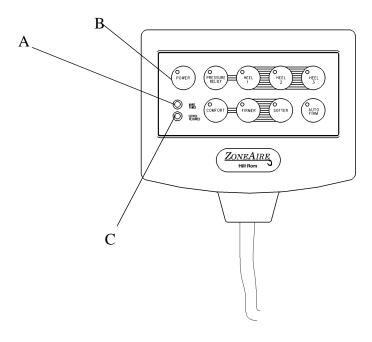
There are three types of diagnostic tests that can be run on the ZoneAire Sleep Surface System. These tests are the caregiver pendant diagnostic test, valve driver diagnostic test, and pneumatic components diagnostic test.

During these diagnostic tests the ZoneAire Sleep Surface System automatically checks each component. The caregiver pendant will display a **flashing** LED indicating any improperly functioning area of the ZoneAire Sleep Surface System.

There are eight switches and corresponding LED indicators located on the caregiver pendant that are used for doing diagnostic testing (see figure 2-1 on page 2-5):

- Pressure relief switch and green LED
- Heel relief 1 switch and green LED
- Heel relief 2 switch and green LED
- Heel relief 3 switch and green LED
- Comfort switch and green LED
- Firmer switch and green LED
- Softer switch and green LED
- Auto firm switch and green LED

Figure 2-1. Caregiver Pendant



m121_007

The service required LED is located on the caregiver pendant. Observe the different flashes (signals) and count the number of times the LED flashes to determine the area that requires service.

1. Initial Actions have been performed.

Yes No \rightarrow Go to "Initial Actions" on page 2-3.

2. The system is plugged into an appropriate power source and the mains power LED (A) on the caregiver pendant is on.

Yes No

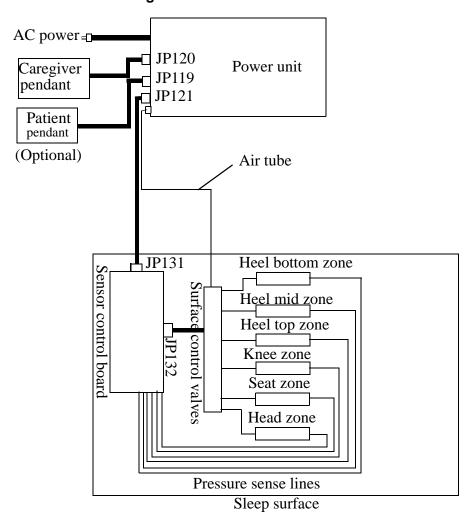
- → Plug the system into an appropriate power source. If the mains power LED comes on, continue to step 3. Otherwise, go to RAP 2.9.
- 3. The cables and air tubes are installed and connected properly (see figure 2-2 on page 2-6).

Yes No

 \downarrow

→ Connect the cables and air tubes. If this solves the problem, continue to step 4.

Figure 2-2. Cable Connection



4. Press the power switch on the caregiver pendant. The power switch LED (B) comes on (see figure 2-1 on page 2-5).

Yes No

- 1 e:
- → Check the caregiver pendant cable for proper connection. If this corrects the problem, go to "Final Actions" on page 2-14. Otherwise, go to RAP 2.9.
- 5. Observe the service required LED (C) on the caregiver pendant. The service required LED flashes.

Yes No

- → Continue to "Caregiver Pendant Diagnostic Test" on page 2-7.
- 6. Use table 2-1 on page 2-7 to locate the description of the problem you are having. Then, perform the action in the solution column.

Number of Flashes	Name of Error	Solution
1	Slow leak	Go to RAP 2.1
2	Continuous run	Go to RAP 2.2
3	Triac short	Go to RAP 2.3
4	Sensor EEPROM	Go to RAP 2.4
5	Mattress disconnect	Go to RAP 2.5
6	Triac open	Go to RAP 2.6
7	LON communication	Go to RAP 2.7
8	Key stuck closed	Go to RAP 2.8

Table 2-1. Service Required LED Fault

Caregiver Pendant Diagnostic Test

This test only checks the caregiver pendant.

1. Press the power switch on the caregiver pendant to turn the system off. The power switch LED goes out and the mains power LED stays on.

Yes No



- → Replace the caregiver pendant, and start the "Function Checks" on page 2-4 over. If the problem still exists, go to RAP 2.9.
- 2. Press the comfort and heel 3 switches on the caregiver pendant at the same time, and hold for 4 seconds. The service required LED flashes.

Yes No



- → Replace the caregiver pendant, and start the "Function Checks" on page 2-4 over. If the problem still exists, go to RAP 2.9.
- 3. After 4 seconds all caregiver pendant LEDs come on and stay on.

Yes No



- → Replace the caregiver pendant, and start the "Function Checks" on page 2-4 over. If the problem still exists, go to RAP 2.9.
- 4. Press each switch on the caregiver pendant. As each switch is pressed, the corresponding LED goes out.

NOTE:

You must complete step 4 in 1 minute, or the test will automatically end.

Yes No



→ Replace the caregiver pendant, and start the "Function Checks" on page 2-4 over. If the problem still exists, go to RAP 2.9.

Chapter 2: Troubleshooting Procedures

5. Press the power switch again, or wait 1 minute to exit this test. The pendant diagnostic test ends after 1 minute, service required LED goes out, and the mains LED stays on.

Yes

→ Replace the caregiver pendant, and start the "Function Checks" on page 2-4 over. If the problem still exists, go to RAP 2.9.

6. Continue to "Valve Driver Diagnostic Test" on page 2-8.

Valve Driver Diagnostic Test

No

This test confirms the air mattress board has sent proper voltages to the individual components. The mattress cable does not have to be connected to the power unit to perform this test.

The valve driver diagnostic test determines if power is being applied to each pneumatic component. The system must be in the standby mode (off) when you run this test.

1. Press the power switch on the caregiver pendant to turn the system off. All switch LEDs and the service required LED go out. The system is in the standby mode.

```
Yes No \rightarrow Go to RAP 2.9.
```

2. Press the pressure relief and auto firm switches simultaneously and continuously for 4 seconds. Each caregiver pendant LED comes on for at least 7 seconds, one at a time, and the sleep surface power LED flashes.

```
Yes No \rightarrow Go to RAP 2.9.
```

NOTE:

When checking each device of the system, the caregiver pendant LED corresponding to the device will flash. When finished checking all drive circuits, appropriate caregiver pendant LEDs will be on steady for **good** drive circuits and flash for **bad** drive circuits. The sleep surface power LED will flash until the results are finished being displayed. The valve/LED relationships are outlined in table 2-2 on page 2-9.

Valve Driver LED Head manifold valve driver Pressure relief switch LED Seat manifold valve driver Heel 1 switch LED Knee manifold valve driver Heel 2 switch LED Heel top manifold valve driver Heel 3 switch LED Heel middle manifold valve Comfort switch LED driver Heel bottom manifold valve Firmer switch LED driver Softer switch LED Pump driver Flow steering valve driver Auto firm switch LED

Table 2-2. Valve LED Relationship

3. Continue to "Pneumatic Components Diagnostic Test" on page 2-9.

Pneumatic Components Diagnostic Test

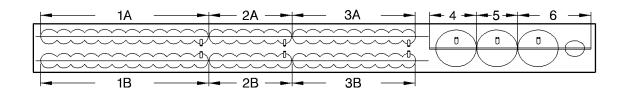
This test is used to check that there is airflow to each of the bladders. It verifies that the air pump, switching valve, and six mattress valves are working.

Pneumatic components can be activated manually through the caregiver pendant keypad (see figure 2-1 on page 2-5). Table 2-3 on page 2-9 shows the caregiver pendant keypad/pneumatic component relationship.

Table 2-3. Pendant Keypad/Pneumatic Component Relationship

Switch	Component Tested
Pressure relief switch	Head manifold valve
Heel 1 switch	Seat manifold valve
Heel 2 switch	Knee manifold valve
Heel 3 switch	Heel top manifold valve
Comfort switch	Heel middle manifold valve
Firmer switch	Heel bottom manifold valve
Softer switch	Pump
Auto firm switch	Flow direction valve

Figure 2-3. Mattress Bladders



m121_058

Table 2-4 on page 2-10 shows the correlation between the bladders, valves, and sensors. The valves are connected to the left patient hoses, and the sensors are connected to the right patient hoses.

Table 2-4. Valve/Sensor and Bladder Component Relationship

Valves/Sensors	Bladder
Head	1A, 1B
Seat	2A
Knee	2B, 3A, 3B
Heel top	4
Heel middle	5
Heel bottom	6

- 1. Press the power switch on the caregiver pendant to turn the system off. Unzip the mattress so you can see the bladders.
- 2. Press and hold the softer switch, press and release the auto firm switch, and press and release the pressure relief switch. The head bladders 1A and 1B deflate. All other bladders do not deflate (see figure 2-3 on page 2-10).

Yes No



→ Check the air hose connections on the head bladders 1A and 1B, the valve and sensor connection at the foot end of the mattress. Connect or replace any defective hoses (see figure 2-4 on page 2-11). Check the pump, the switching valve, and the head manifold valve for proper operation. If this corrects the problem, go to "Final Actions" on page 2-14. Otherwise, go to RAP 2.1.

Heel 3

Sensor control board Head Heel 3 Seat Knee Heel 2 Heel 1 Knee Seat-Head Heel 1 Heel 2 Valve assembly

Figure 2-4. Valve\Sensor Identification

m121_044

3. Release all switches. Press and hold the softer switch, and press the pressure relief switch. Observe that the head bladders 1A and 1B inflate (see figure 2-3 on page 2-10).

Yes No



- → Check the air hose connections on the head bladders 1A and 1B. and the valve and sensor connection at the foot end of the mattress (see figure 2-4 on page 2-11). Connect or replace any defective hoses. If this corrects the problem, go to "Final Actions" on page 2-14. Otherwise, go to RAP 2.1.
- 4. Ensure the power LED is off.
- 5. Press and hold the softer switch, press and release the auto firm switch, and press and release the heel 1 switch. Observe that the seat bladder 2A deflates and that all other bladders do not deflate (see figure 2-3 on page 2-10).

Yes

No



→ Check the air hose connections on the seat bladder 2A and the valve and sensor connection at the foot end of the mattress (see figure 2-4 on page 2-11). Connect or replace any defective hoses. If this corrects the problem, go to "Final Actions" on page 2-14. Otherwise, go to RAP 2.1.

6. Release all switches. Press and hold the softer switch, and press the heel 1 switch. Observe that the seat bladder 2A inflates (see figure 2-3 on page 2-10).

Yes No



- → Check the air hose connections on the seat bladder 2A and the valve and sensor connection at the foot end of the mattress (see figure 2-4 on page 2-11). Connect or replace any defective hoses. If this corrects the problem, go to "Final Actions" on page 2-14. Otherwise, go to RAP 2.1.
- 7. Ensure the power LED is off.
- 8. Press and hold the softer switch, press and release the auto firm switch, and press and release the heel 2 switch. Observe that the knee bladders 2B, 3A, and 3B deflate and that all other bladders do not deflate (see figure 2-3 on page 2-10).

Yes No



- → Check the air hose connections on the knee bladders 2B, 3A, and 3B and the valve and sensor connections at the foot end of the mattress (see figure 2-4 on page 2-11). Connect or replace any defective hoses. If this corrects the problem, go to "Final Actions" on page 2-14. Otherwise, go to RAP 2.1.
- 9. Release all switches. Press and hold the softer switch, and press the heel 2 switch. Observe that the knee bladders 2B, 3A, and 3B inflate (see figure 2-3 on page 2-10).

Yes No



- → Check the air hose connections on the knee bladders 2B, 3A, and 3B and the valve and sensor connections at the foot end of the bed. Connect or replace any defective hoses (see figure 2-4 on page 2-11). If this corrects the problem, go to "Final Actions" on page 2-14. Otherwise, go to RAP 2.1.
- 10. Ensure the power LED is off.
- 11. Press and hold the softer switch, press and release the auto firm switch, and press and release the heel 3 switch. The heel top bladder 4 deflates, and all other bladders do not deflate (see figure 2-3 on page 2-10).

Yes No



→ Check the air hose connections on the heel top bladder 4 and the valve and sensor connections at the foot end of the mattress (see figure 2-4 on page 2-11). Connect or replace any defective hoses. If this corrects the problem, go to "Final Actions" on page 2-14. Otherwise, go to RAP 2.1.

12. Release all switches. Press and hold the softer switch, and press the heel 3 switch. Observe that the heel top bladder 4 inflates (see figure 2-3 on page 2-10).

Yes No



- → Check the air hose connections on the heel top bladder 4 and the valve and sensor connections at the foot end of the mattress (see figure 2-4 on page 2-11). Connect or replace any defective hoses. If this corrects the problem, go to "Final Actions" on page 2-14. Otherwise, go to RAP 2.1.
- 13. Ensure the power LED is off.
- 14. Press and hold the softer switch, press and release the auto firm switch, and press and release the comfort switch. Observe that the heel middle bladder 5 deflates and that all other bladders do not deflate (see figure 2-3 on page 2-10).

Yes No



- → Check the air hose connections on the heel middle bladder 5 and the valve and sensor connections at the foot end of the mattress (see figure 2-4 on page 2-11). Connect or replace any defective hoses. If this corrects the problem, go to "Final Actions" on page 2-14. Otherwise, go to RAP 2.1.
- 15. Release all switches. Press and hold the softer switch, and press the comfort switch. The heel middle bladder 5 inflates (see figure 2-3 on page 2-10).

Yes No



- → Check the air hose connections on the heel middle bladder 5 and the valve and sensor connections at the foot end of the mattress (see figure 2-4 on page 2-11). Connect or replace any defective hoses. If this corrects the problem, go to "Final Actions" on page 2-14. Otherwise, go to RAP 2.1.
- 16. Ensure the power LED is off.

17. Press and hold the softer switch, press and release the auto firm switch, and press and release the firmer switch. Observe that the heel bottom bladder 6 deflates and that all other bladders do not deflate (see figure 2-3 on page 2-10).

Yes No



- → Check the air hose connections on the heel bottom bladder 6 and the valve and sensor connections at the foot end of the mattress (see figure 2-4 on page 2-11). Connect or replace any defective hoses. If this corrects the problem, go to "Final Actions" on page 2-14. Otherwise, go to RAP 2.1.
- 18. Release all switches. Press and hold the softer switch and press the firmer switch. Observe that the heel bottom bladder 6 inflates (see figure 2-3 on page 2-10).

Yes No



- → Check the air hose connections on the heel bottom bladder 6 and the valve and sensor connections at the foot end of the mattress (see figure 2-4 on page 2-11). Connect or replace any defective hoses. If this corrects the problem, go to "Final Actions" on page 2-14. Otherwise, go to RAP 2.1.
- 19. Go to "Final Actions" on page 2-14.

Final Actions

- 1. Complete the required routine maintenance procedures. See "Preventive Maintenance" on page 6-29.
- 2. Ensure all components are in place and secure.
- 3. Complete all required administration tasks.

2.1 Slow Leak

Pneumatic Subsystem

The pneumatic subsystem is comprised of the following five components:

- Bladders, both top and lower
- Hoses and hose fittings
- Air P.C. board
- Solenoid valves
- Air pump

When isolating the fault to one component in the pneumatic subsystem:

- Ensure that all cables and air hoses are connected properly.
- Check all coupling and o-rings for signs of damage.
- Perform the "Pneumatic Components Diagnostic Test" on page 2-9.

NOTE:

If the service required LED is on, you must reset the air system before you can start troubleshooting. To do this, turn the air system power switch off, then back on.

1. Press the caregiver pendant power switch. Put the system in the auto firm mode. Feel around the mattress air hose connections and down the length of the air hose. Leaks are detected.

```
Yes No \downarrow \rightarrow Go to step 4.
```

2. Replace leaking air hoses.

This solves the problem.

$$\begin{array}{ccc} \textbf{Yes} & \textbf{No} \\ \downarrow & \rightarrow & \text{Go to step 4.} \end{array}$$

- 3. Go to "Final Actions" on page 2-14.
- 4. Open the mattress and feel for holes in the bladders and seams. Leaks are detected.

Yes No
$$\downarrow$$
 Go to step 7.

5. Replace leaking bladder.

This solves the problem.

$$\begin{array}{ccc} \textbf{Yes} & \textbf{No} \\ \downarrow & \rightarrow \text{Go to step 7.} \end{array}$$

- 6. Go to "Final Actions" on page 2-14.
- 7. Unplug the bed and the power unit from their power source.



SHOCK HAZARD:

An electrical shock hazard exists if you do not unplug the ZoneAire Sleep Surface System from its power source.

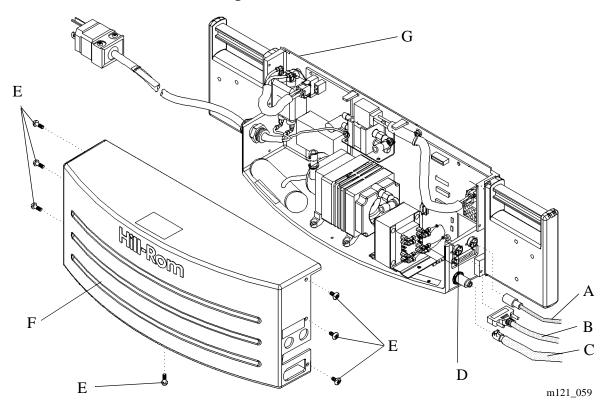


CAUTION:

Wear an appropriate static strap when working with electronics to prevent component damage.

8. Disconnect the caregiver pendant connector (A), the mattress cable (B), the mattress air hose (C), and the patient pendant connector (D) (optional) from the power unit assembly (see figure 2-5 on page 2-17).

Figure 2-5. Power Unit



- 9. Using the phillips head screwdriver, remove the seven screws (E) that secure the power unit cover (F) to the power unit housing (G).
- 10. Connect the caregiver pendant connector (A), the mattress cable (B), the mattress air hose (C), and the patient pendant connector (D) (optional) to the power unit assembly.
- 11. Plug the power unit cord into an appropriate power source, and press the power button on the caregiver pendant. Put the system in the auto firm mode. Check the air pump hoses for leaks. Leaks are detected.

$$\begin{array}{ccc} \textbf{Yes} & \textbf{No} \\ \downarrow & \rightarrow \text{ Go to step 14.} \end{array}$$

12. Replace leaking air hoses.

This solves the problem.

$$\begin{array}{ccc} \textbf{Yes} & \textbf{No} \\ \downarrow & \rightarrow \text{Go to step } 14. \end{array}$$

14. Check the air board connector for proper connection. The air board is connected properly.

Yes N



- → Connect the air board connector. If this solves the problem, go to "Final Actions" on page 2-14. Otherwise, go to step 15.
- 15. Replace the sensor control valve assembly (refer to procedure 4.3).

This solves the problem.

Yes No
$$\downarrow$$
 Go to step 17.

- 16. Go to "Final Actions" on page 2-14.
- 17. Replace the sensor control board (refer to procedure 4.2).

This solves the problem.

Yes No → Call Hill-Rom Technical Support at (800) 445-3720.

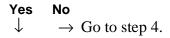
2.2 Continuous Run



SHOCK HAZARD:

An electrical shock hazard exists if you do not unplug the ZoneAire Sleep Surface System from its power source.

1. Check the mattress for pinched or disconnected air hoses. Pinched or disconnected air hoses are found.



2. Replace pinched or connect disconnected hoses.

This solves the problem.

$$\begin{array}{ccc} \textbf{Yes} & \textbf{No} \\ \downarrow & \rightarrow & \text{Go to step 4.} \end{array}$$

- 3. Go to "Final Actions" on page 2-14.
- 4. Check for large holes in the mattress main bladder and heel bladder. Holes are found.

Yes No
$$\downarrow$$
 Go to step 7.

5. Replace the defective bladder.

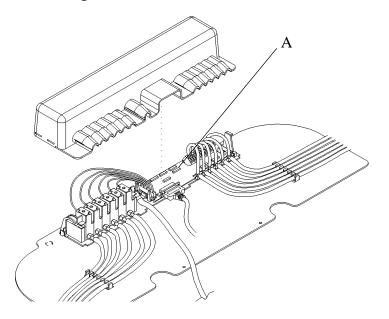
This solves the problem.

```
Yes No \downarrow Go to step 7.
```

- 6. Go to "Final Actions" on page 2-14.
- 7. Check pins and properly seated connector on the sensor control board (A). Bent or missing pins are found (see figure 2-6 on page 2-20).

Yes No
$$\downarrow$$
 Go to step 10.

Figure 2-6. Sensor Control Board



m121_058

8. Replace the mattress cable (refer to procedure 4.4).

This solves the problem.

Yes No \rightarrow Go to step 10.

- 9. Go to "Final Actions" on page 2-14.
- 10. Replace the air control board (refer to procedure 4.7).

This solves the problem.

Yes No \downarrow Go to step 12.

- 11. Go to "Final Actions" on page 2-14.
- 12. Replace the sensor control board (refer to procedure 4.2).

This solves the problem.

Yes No

→ Call Hill-Rom Technical Support at (800) 445-3720.

2.3 Triac Short



SHOCK HAZARD:

An electrical shock hazard exists if you do not unplug the ZoneAire Sleep Surface System from its power source.



CAUTION:

Wear an appropriate static strap when working with electronics to prevent component damage.

1. Replace the air control board (refer to procedure 4.7).

This solves the problem.

Yes No

 \downarrow \rightarrow Call Hill-Rom Technical Support at (800) 445-3720.

2.4 Sensor EEPROM



SHOCK HAZARD:

An electrical shock hazard exists if you do not unplug the ZoneAire Sleep Surface System from its power source.



CAUTION:

Wear an appropriate static strap when working with electronics to prevent component damage.

1. Remove the surface control module cover. Disconnect the mattress cable from the sensor board and from the power unit assembly. Inspect both mattress cable connectors for bent, recessed, or missing pins. Pins are bent, recessed, or missing.

$$\begin{array}{ccc} \textbf{Yes} & \textbf{No} \\ \downarrow & \rightarrow \text{Go to step 4.} \end{array}$$

2. Replace the mattress cable (refer to procedure 4.4).

This solves the problem.

Yes No
$$\downarrow$$
 \rightarrow Go to step 5.

- 3. Go to "Final Actions" on page 2-14.
- 4. Check the mattress cable for continuity. Continuity exists.

Yes ↓

No.

- → Replace the mattress cable (refer to procedure 4.4). If this solves the problem, go to "Final Actions" on page 2-14. Otherwise, go to step 7.
- 5. Connect the mattress cable to the sensor board and to the power unit. Press the power switch on the caregiver pendant.

This solves the problem.

$$\begin{array}{ccc} \textbf{Yes} & \textbf{No} \\ \downarrow & \rightarrow \text{Go to step 7.} \end{array}$$

2

7. Replace the air control board (refer to procedure 4.7).

This solves the problem.

Yes No
$$\rightarrow$$
 Go to step 9.

- 8. Go to "Final Actions" on page 2-14.
- 9. Replace the sensor board (refer to procedure 4.2).

This solves the problem.

Yes No
$$\rightarrow$$
 Call Hill-Rom Technical Support at (800) 445-3720.

2.5 Mattress Disconnect



SHOCK HAZARD:

An electrical shock hazard exists if you do not unplug the ZoneAire Sleep Surface System from its power source.



CAUTION:

Wear an appropriate static strap when working with electronics to prevent component damage.

1. Remove the surface control module cover. Disconnect the mattress cable from the sensor board and from the power unit assembly. Inspect both mattress cable connectors for bent, recessed, or missing pins. Pins are bent, recessed, or missing.

$$\begin{array}{ccc} \textbf{Yes} & \textbf{No} \\ \downarrow & \rightarrow \text{Go to step 4.} \end{array}$$

2. Replace the mattress cable (refer to procedure 4.4).

This solves the problem.

$$\begin{array}{ccc} \textbf{Yes} & \textbf{No} \\ \downarrow & \rightarrow \text{ Go to step 5.} \end{array}$$

3. Go to "Final Actions" on page 2-14.



CAUTION:

Refer to your voltage meter owner's manual for complete and detailed information regarding the operation of your voltage ohm meter (VOM).

4. Check the mattress cable for continuity. Continuity exists.

Yes

No

- → Replace the mattress cable (refer to procedure 4.4). If this solves the problem, go to "Final Actions" on page 2-14. Otherwise, go to step 7.
- 5. Connect the mattress cable to the sensor board and to the power unit. Press the power switch on the caregiver pendant.

This solves the problem.

Yes No \rightarrow Go to step 7.

- 6. Go to "Final Actions" on page 2-14.
- 7. Unplug the bed and the power unit from their power source.



SHOCK HAZARD:

An electrical shock hazard exists if you do not unplug the ZoneAire Sleep Surface System from its power source.



CAUTION:

Wear an appropriate static strap when working with electronics to prevent component damage.

8. Disconnect the caregiver pendant connector (A), the mattress cable (B), the mattress air hose (C), and the patient pendant connector (D) (optional) from the power unit assembly (see figure 2-7 on page 2-25).

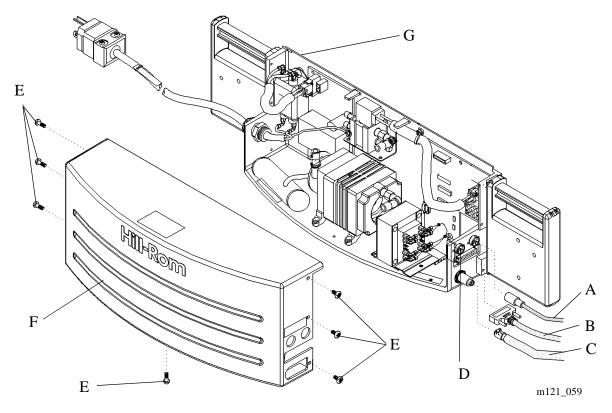


Figure 2-7. Power Unit

9. Using the phillips head screwdriver, remove the seven screws (E) that secure the power unit cover (F) to the power unit housing (G).

10. Connect the caregiver pendant connector (A), the mattress cable (B), the mattress air hose (C), and the patient pendant connector (D) (optional) to the power unit assembly.

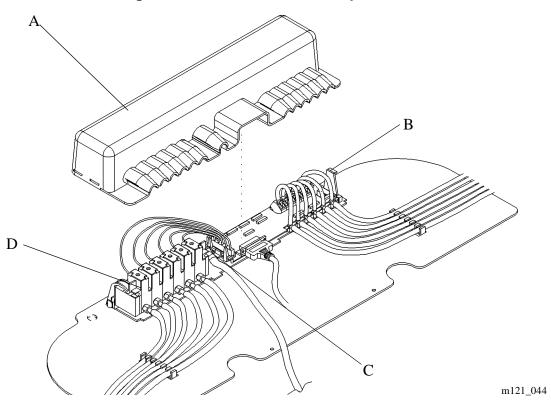


SHOCK HAZARD:

An electrical shock hazard exists if you do not unplug the ZoneAire Sleep Surface System from its power source.

- 11. Remove the foot panel from the bed.
- 12. Unzip the mattress to gain access to the components in the foot end of the mattress (see figure 2-8 on page 2-26).

Figure 2-8. Mattress Air Tube Replacement



13. Remove the surface control cover (A) from the surface control frame (B).



CAUTION:

Wear an appropriate static strap when working with electronics to prevent component damage.

14. Connect the negative lead of the voltmeter to the anode (end without line) of D16 (H) located on the air control board (see figure 2-9 on page 2-27). Prepare to take two voltage measurements quickly. Initiate self diagnostics "Caregiver Pendant Diagnostic Test" on page 2-7. Connect the positive lead of voltmeter to pin 1, on P114 (I). The DC voltage is greater than 8V DC.

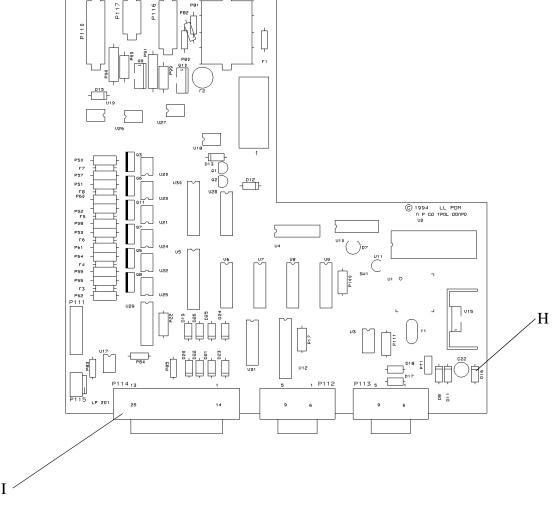
Yes No

↓ ↓

→ Replace the air control board (refer to procedure 4.7). If this solves the problem, go to "Final Actions" on page 2-14. Otherwise, go to step 16.

Figure 2-9. Air Control Board

P118 [



m121_031

15. Put the positive lead on pin 13, on P114 (I). The voltage is greater than 4V DC.

Yes No
$$\downarrow$$
 Go to step 18.

16. Replace the air control board (refer to procedure 4.7).

This solves the problem.

Yes No
$$\downarrow$$
 \rightarrow Go to step 18.

17. Go to "Final Actions" on page 2-14.



CAUTION:

Refer to your voltage meter owner's manual for complete and detailed information regarding the operation of your VOM.

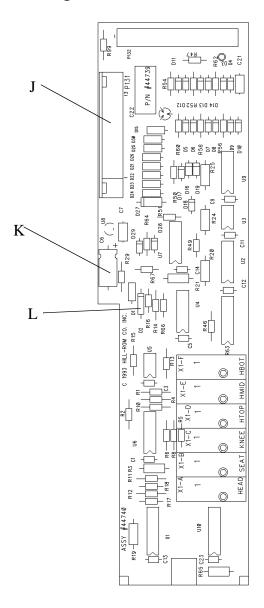
18. Connect the negative lead of the voltmeter to the negative lead of C6 (K) on the sensor board (see figure 2-10 on page 2-29). Prepare to take two voltage measurements. Initiate self diagnostics (see "Caregiver Pendant Diagnostic Test" on page 2-7). Connect the positive lead of the voltmeter to the cathode (end with line) of D2 (L). The DC voltage is greater than 8V DC.

Yes No



→ Check the mattress cable for continuity. Replace the cable if required (refer to procedure 4.4). If this solves the problem, go to "Final Actions" on page 2-14. Otherwise, go to step 19.

Figure 2-10. Sensor Control Board



m121_030

19. Put the positive lead on pin 13, on P131 (L). The voltage is greater than 4V DC.

Yes No

 \downarrow

→ Replace the mattress sensor control board (refer to procedure 4.2). If this solves the problem, go to "Final Actions" on page 2-14. Otherwise, go to step 20.

20. Check the mattress cable for continuity. Continuity exists.

Yes No



- → Replace the cable if required (refer to procedure 4.4). If this solves the problem, go to "Final Actions" on page 2-14. Otherwise, go to step 21.
- 21. Call Hill-Rom Technical Support at (800) 445-3720.

2.6 Triac Open

- 1. Disconnect the mattress cable (B) from the power unit (see figure 2-11 on page 2-32).
- 2. Perform "Valve Driver Diagnostic Test" on page 2-8. Only the first six LEDs are flashing.

Yes No \rightarrow Go to step 14.

3. Unplug the bed and the power unit from their power source.



SHOCK HAZARD:

An electrical shock hazard exists if you do not unplug the ZoneAire Sleep Surface System from its power source.

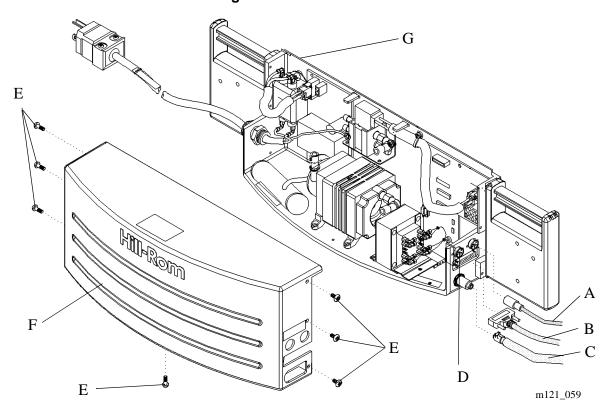


CAUTION:

Wear an appropriate static strap when working with electronics to prevent component damage.

4. Disconnect the caregiver pendant connector (A), the mattress air hose (C), and the patient pendant connector (D) (optional) from the power unit assembly.

Figure 2-11. Power Unit



- 5. Using the phillips head screwdriver, remove the seven screws (E) that secure the power unit cover (F) to the power unit housing (G).
- 6. Connect the caregiver pendant connector (A), the mattress air hose (C), and the patient pendant connector (D) (optional) to the power unit assembly.
- 7. Disconnect and inspect the transformer wiring assembly. Repair any broken or damaged wires. Connect the transformer wiring assembly connector P118 to the air control board (see figure 2-12 on page 2-33). Perform "Valve Driver Diagnostic Test" on page 2-8. Only the first six LEDs are flashing.

Yes No

 \downarrow

 \rightarrow Go to "Final Actions" on page 2-14.

m121_056

Figure 2-12. Block Diagram

Refer to fold-out 3-2 at the rear of this manual.

8.

9. Measure the AC voltage between pins 3 and 12 on P118 (see figure 2-12 on page 2-33). The voltage is greater than 20V AC.

Yes No \downarrow Go to step 11.

10. Replace the air control board (refer to procedure 4.7).

This solves the problem.

Yes No
$$\downarrow$$
 Go to step 28.

- 11. Go to "Final Actions" on page 2-14.
- 12. Measure the AC voltage between pins 10 and 1 on P118 (see figure 2-12 on page 2-33). The voltage is greater than 100V AC.

Yes No

→ Replace fuse F2 on the air control board. If this solves the problem, go to "Final Actions" on page 2-14. Otherwise, go to step 12.

13. Replace the air control board (refer to procedure 4.7).

This solves the problem.

Yes No
$$\rightarrow$$
 Go to step 28.

- 14. Go to "Final Actions" on page 2-14.
- 15. The last two LEDS are flashing.

Yes No
$$\rightarrow$$
 Go to step 17.

16. Replace the air control board (refer to procedure 4.7).

This solves the problem.

Yes No
$$\downarrow$$
 Go to step 17.

- 17. Go to "Final Actions" on page 2-14.
- 18. All eight LEDs are flashing.

Yes No

↓ ↓

- → Replace the air control board (refer to procedure 4.7). If this solves the problem, go to "Final Actions" on page 2-14. Otherwise, go to step 28.
- 19. Disconnect and inspect the power supply/air board wiring assembly. Repair any broken or damaged wires. Connect the power supply/air board wiring assembly to P110 on the air control board and to the power supply board (see figure 2-12 on page 2-33). Perform "Valve Driver Diagnostic Test" on page 2-8. All eight LEDs are flashing.

Yes No



20. Measure AC voltage between pin 1 and 2 on P110 (see figure 2-12 on page 2-33). The voltage is greater than 100V AC.

```
Yes No \downarrow Go to step 22.
```

21. Replace the air control board (refer to procedure 4.7).

This solves the problem.

```
Yes No \downarrow Go to step 28.
```

- 22. Go to "Final Actions" on page 2-14.
- 23. Measure the AC voltage between pin 1 and 2 on P101 located on the power supply board (see figure 2-12 on page 2-33). The voltage is greater than 100V AC.

```
Yes No \downarrow Go to step 25.
```

24. Replace the power supply/air board wiring assembly.

This solves the problem.

$$\begin{array}{ccc} \textbf{Yes} & \textbf{No} \\ \downarrow & \rightarrow \text{ Go to step 28.} \end{array}$$

- 25. Go to "Final Actions" on page 2-14.
- 26. Measure the AC voltage between pin 1 and 2 on P28 located on the power supply board (see figure 2-12 on page 2-33). The voltage is greater than 100V AC.

Yes No



- → Check the line filter connections, the power plug connections, and the power source. If this solves the problem, go to "Final Actions" on page 2-14. Otherwise, go to step 28.
- 27. Replace the power supply board (refer to procedure 4.6).

This solves the problem.

Yes No



 \rightarrow Go to step 28.

- 28. Go to "Final Actions" on page 2-14.
- 29. Call Hill-Rom Technical Support at (800) 445-3720.

2.7 LON Communication Error

1. Inspect the caregiver pendant cable for cuts, pinched, or broken wires. Cuts, pinched, or broken wires are found.

Yes No
$$\downarrow$$
 Go to step 4.

2. Repair or replace the caregiver pendant cable (refer to procedure 4.13).

This solves the problem.

Yes No
$$\downarrow$$
 Go to step 4.

- 3. Go to "Final Actions" on page 2-14.
- 4. Inspect for broken, bent, or missing pins on the caregiver pendant connector J120 and at P120 on the power unit assembly. Broken, bent, or missing pins are found.

Yes No
$$\downarrow$$
 Go to step 7.

5. Repair or replace the broken, bent, or missing pins.

This solves the problem.

Yes No
$$\downarrow$$
 \rightarrow Go to step 7.

- 6. Go to "Final Actions" on page 2-14.
- 7. Disconnect the caregiver pendant from the power unit, and connect a known good caregiver pendant to the power unit.

This solves the problem.

$$\begin{array}{ccc} \textbf{Yes} & \textbf{No} \\ \downarrow & \rightarrow & \text{Go to step } 10. \end{array}$$

8. Replace the caregiver pendant board (refer to procedure 4.13).

This solves the problem.

Yes No → Replace the caregiver pendant cable (refer to procedure 4.13). If this solves the problem, go to "Final Actions" on page 2-14. Otherwise, go to step 10.

- 9. Go to "Final Actions" on page 2-14.
- 10. Replace the air control board (refer to procedure 4.7).

This solves the problem.

Yes No

- \downarrow \rightarrow Call Hill-Rom Technical Support at (800) 445-3720.
- 11. Go to "Final Actions" on page 2-14.

2.8 Key Stuck Closed

1. Replace the caregiver pendant board (refer to procedure 4.13).

This solves the problem.

Yes No

- \downarrow \rightarrow Call Hill-Rom Technical Support at (800) 445-3720.
- 2. Go to "Final Actions" on page 2-14.

2.9 ZoneAire Sleep Surface System Does Not Work

1. Unplug the power unit from its power source.



SHOCK HAZARD:

An electrical shock hazard exists if you do not unplug the ZoneAire Sleep Surface System from its power source.



CAUTION:

Wear an appropriate static strap when working with electronics to prevent component damage.

2. Disconnect the caregiver pendant connector (A), the mattress cable (B), the mattress air hose (C), and the patient pendant connector (D) (optional) from the power unit assembly (see figure 2-13 on page 2-40).

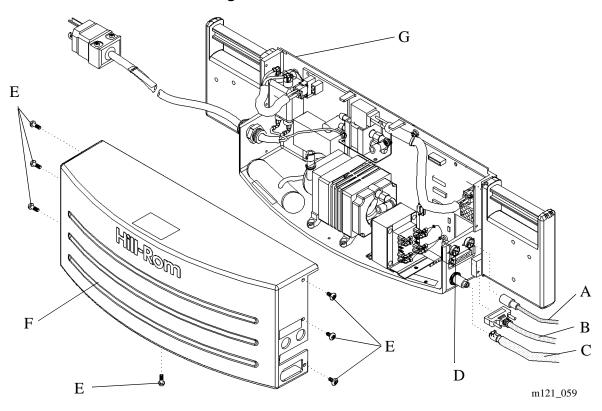


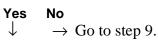
Figure 2-13. Power Unit

3. Using the phillips head screwdriver, remove the seven screws (E) that secure the power unit cover (F) to the power unit housing (G).

- 4. Connect the caregiver pendant connector (A), the mattress cable (B), the mattress air hose (C), and the patient pendant connector (D) (optional) to the power unit assembly.
- 5. Plug the power unit cord into an appropriate power source. The mains power LED comes on.

Yes No

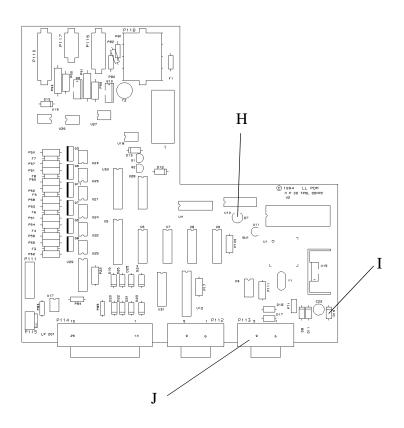
- → Measure the voltage at pin 2 and pin 5 on P120. If the voltage is greater than 10V DC, replace the caregiver pendant board or cable. Otherwise, go to step 6.
- 6. Press the power button on the caregiver pendant.
- 7. The LED D7 (H) on the air control board is on or flashing (see figure 2-14 on page 2-42).



NOTE:

When power is first applied, D7 will flash one time if the board is ok.

Figure 2-14. Air Control Board



m121_031

8. Replace the air control board (refer to procedure 4.7).

This solves the problem.

 $\begin{array}{ccc} \textbf{Yes} & \textbf{No} \\ \downarrow & \rightarrow \text{Go to step 9.} \end{array}$

- 9. Go to "Final Actions" on page 2-14.
- 10. Connect the negative lead of the voltmeter to the anode (end with out line) of D16 (I) located on the air control board. Connect the positive lead of the voltmeter to pin 2, on P113 (J). The DC voltage is greater than 8V DC.

Yes No
$$\downarrow$$
 Go to step 13.

11. Replace the air control board (refer to procedure 4.7).

This solves the problem.

Yes No \rightarrow Go to step 13.

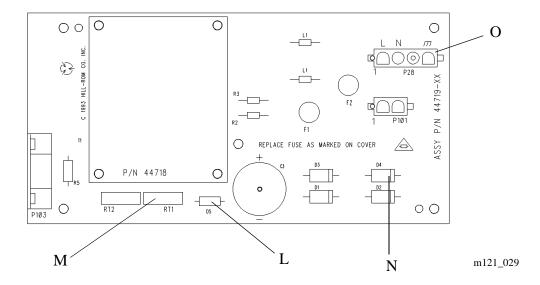
- 12. Go to "Final Actions" on page 2-14.
- 13. Measure the AC voltage at pins 1 and 2 on P28 (O) located on the power supply board (see figure 2-15 on page 2-43). The voltage is greater than 100V AC.

Yes No



→ Replace the power supply board, (refer to procedure 4.6). If this solves the problem, go to "Final Actions" on page 2-14. Otherwise, go to step 18.

Figure 2-15. Power Supply Board



14. Measure the DC voltage across D5 (L) on the power supply board. The voltage is greater than 8V DC.

Yes No

 \downarrow \rightarrow Go to step 17.

15. Replace the caregiver pendant wiring assembly (P/N 46936).

This solves the problem.

Yes No

 \rightarrow Go to step 18.

17. Measure the AC voltage at the anode (end without line) of D4 (N) and RT1(M) pin 1 located on the power supply board. The voltage is greater than 6V AC.

Yes No



- → Replace the power supply board (refer to procedure 4.6). If this solves the problem, go to "Final Actions" on page 2-14. Otherwise, go to step 18.
- 18. Call Hill-Rom Technical Support at (800) 445-3720.

Chapter 3 Theory of Operation

Chapter Contents

Schematics
Software Theory of Operation
Air Control Board
General Description
Reset
Operating Modes
Off Mode
Pressure Relief Mode
Heel Relief Modes
Comfort Mode
Auto Firm Mode
Mode Transition
Power Up
Intermode Transitions
Power Down
System Errors
Slow Leak Error
Continuous Run Error
Triac Short Error
EEPROM Error
Mattress Connection Error
Triac Open Error
LON Communication Error

Chapter 3: Theory of Operation

Diagnostic Routines	
Hardware Theory of Operation	3 - 27
Power Supply	
Air Control Board	
Echelon Node	
Latches and Buffers	3 - 28
Valve/Sensor Module Digital Control Lines	3 - 29
Other Signals	3 - 29
External Watchdog	3 - 29
24V AC Solenoid Drivers	
Compressor and Crossover valve drivers	
ESD Protection	
LON Connector (P112, P113)	3 - 31
Regulator	3 - 31
Sensor Board Assembly	3 - 31
General Description	3 - 31
Input Protection	3 - 32
Output Protection	3 - 32
EEPROM	3 - 32
Digital-to-Analog Converter	3 - 33
Analog Multiplexer	3 - 33
Amplifier	3 - 33
Analog-to-Digital Converter	3 - 34
Solenoid Drive	3 - 34
Grounds	3 - 34
Power Supply	3 - 35
Caregiver Pendant	3 - 35
Echelon Node	3 - 35
Switch Matrix	3 - 35
LEDs	3 - 35
Connector P1	

		Chapter 3: Theory of Operatio
	Regulator	3 - 36
Mattre	ess Plumbing	

Schematics

Figure 3-1. ZoneAire Sleep Surface System Wiring Diagram

Refer to fold-out FO3-1 at the rear of this manual.

Figure 3-2. Power Unit Block Diagram

Refer to fold-out FO 3-2 at the rear of this manual.

Figure 3-3. Caregiver Pendant Schematic Diagram

Refer to fold-out FO3-3 at the trear of this manual.

Figure 3-4. Power Supply Schematic Diagram

Refer to fold-out FO3-4 at the rear of this manual.

Figure 3-5. Air Control Board (Sheet 1 of 3)

Refer to fold-out FO3-5.1 at the rear of this manual.

Figure 3-6. Air Control Board (Sheet 2 of 3)

Refer to fold-out FO3-5.2 at the rear of this manual.

Figure 3-7. Air Control Board (Sheet 3 of 3)

Refer to fold-out FO3-5.3 at the rear of this manual.

Figure 3-8. Sensor Board Schematic Diagram

Refer to fold-out FO3-6 at the rear of this manual.

Software Theory of Operation

Air Control Board

General Description

The ZoneAire Sleep Surface System is an air inflated, multi-functional, automatic and/or user controlled sleep surface used in conjunction with hospital patient beds. The system functions are separated into several modes of operation.

The pressure relief mode is designed to minimize and uniformly distribute interface pressures between a patient and their mattress.

The comfort mode allows users to manually adjust the air pressures to their desired level.

Three heel relief modes further reduce heel-to-mattress interface pressure and can accommodate a wide range of patient heights.

The auto firm mode inflates the mattress to a high pressure to aid in transfer of patients to and from the bed.

Software algorithms are included to provide limited self diagnostics to reduce the probability of unknowingly operating in a degraded state and/or reduce durability of components. Software algorithms, which can be activated through the caregiver pendant, are also included to aid in troubleshooting.

Communications between the controller circuit and the caregiver pendant are via LON communications protocol through a single pair of wires utilizing RS485 medium standard. Communications between the controller circuit and the pressure sensing circuit are via a 25 pin D-sub cable utilizing 3-wire synchronous serial bi-directional communications along with other discrete lines and AC and DC power.

Essentially all intelligent communications and control are performed by the controller circuit. This document is intended to describe the operation of the software, internal to the controller circuit, that provides this intelligence. While the concentration is on software, this description should provide a better understanding of operation of the entire system.

Reset

A reset can happen two ways. A reset is initiated when power is applied to the NEURON micro controller, and when a Neuron watchdog timer expires.

Upon reset, the following sequence occurs:

- The operating mode is read from the NEURON's internal EEPROM. This is the state the air system was in before the reset occurred.
- Relay is turned on. This supplies power to the pressure sensing circuit located in the mattress. It also supplies 24V AC power to the manifold valve assembly drive circuitry.
- Messages are sent to the caregiver pendant to light the appropriate LEDs.
- Any errors present are cleared.
- The sensor calibration constants are read from the EEPROM located on the pressure sensor circuit. These constants are stored in multiple locations. If these multiple locations are not consistent, an error is set.
- The present pressure is read and stored for reference for use in the comfort mode.
- Normal operating sequence is initiated in the appropriate mode.

Operating Modes

The air system operates in one of the following seven possible modes:

- Off
- Pressure management
- Heel management 1
- Heel management 2
- Heel management 3
- Comfort
- Auto firm

In all seven modes, the caregiver pendant is monitored for activity pertaining to the air system. In all modes, except the off mode, a main loop is executed at an approximate 25 Hz rate that performs the following functions:

- Executes pressure regulation/control in the appropriate air system mode
- Performs a D/A conversion to calibrate each sensor prior to A/D conversion
- Performs A/D conversion on each pressure sensor
- Monitors electrical connection between the control circuit board and the pressure sensing circuit board
- Monitors patient pendant input
- Monitors the driver circuits for the air pump and each valve for proper output

Some operating modes have a mode memory feature. With this feature, the system can return to the previous operating mode by pressing the present mode's switch (i.e. toggle from the present mode back to the previous mode). For example, suppose a transition is made to the auto firm mode from the comfort mode. By pressing the auto firm switch, a transition will be made back to the comfort mode and user defined pressure trim points (defined below) are restored. The modes with this mode memory feature are:

- Heel relief 1 mode
- Heel relief 2 mode
- Heel relief 3 mode
- Auto firm mode

Off Mode

While in the off mode:

- The relay is opened.
- Other outputs are cleared.
- Hardware watchdog is refreshed (unless disabled by LON explicit message code 0x01 for testing during manufacture).
- All air system caregiver pendant activity is monitored.
- All air system LEDs except mains power are off.
- No pressure regulation is performed.

Chapter 3: Theory of Operation

The transition to the off mode can be initiated two ways:

- Pressing the sleep surface power switch while in any of the other six modes.
- An air system error occurs with exception of a communication error. Can occur while in any of the other six modes.

Pressure Relief Mode

While in the pressure relief mode, the air pressures in each of the six zones are regulated at predefined levels, called trim points. Around each of the trim points is a "band" which provides a pressure tolerance and creates a pressure hysteresis. If no correction in pressure is taking place, the band is used as the reference.

Transition to the pressure relief mode can be made by:

- Pressing the sleep surface power switch while in the off mode.
- Pressing the pressure relief switch while in any other mode except off mode.
- Pressing heel relief 1 switch while in the heel relief 1 mode.
- Pressing heel relief 2 switch while in the heel relief 2 mode.
- Pressing heel relief 3 switch while in the heel relief 3 mode.
- Pressing the auto firm switch while in the auto firm mode only if the auto firm mode was initiated from the pressure relief mode (mode memory feature).
- Removing the patient pendant while in comfort mode.

The following caregiver pendant LEDs are lit:

- Sleep surface power LED
- Pressure relief LED

Heel Relief Modes

While in a heel relief mode, certain zones are deflated to near zero pressure depending on which heel relief mode is selected. Pressures are then regulated, as described in the pressure relief mode above, at predefined trim points.

Upon entering a heel relief mode, a 10 minute timer is started. When this timer expires, the deflated heel zones are inflated to a higher, reliably readable, pressure then immediately deflated back to the trim points defined above.

Transition to a heel relief mode can be made by:

- Pressing the respective heel relief switch (heel relief switch 1, 2, or 3) while in the pressure relief mode.
- Pressing the respective heel relief switch (heel relief switch 1, 2, or 3) while in either of the other two heel relief modes.

The following caregiver pendant LEDs are lit:

- Sleep surface power LED
- Pressure relief LED
- Heel relief 1, 2, or 3 LED

Comfort Mode

While in the comfort mode, the pressures in the six zones can be set manually in two ways:

- With the patient pendant firm, soft controls
- With caregiver pendant firmer, softer controls if the patient pendant is present

When inflating manually, all six air manifold valves are opened, effectively tying all zones together as one air volume, the air pump is turned on, and the flow direction valve is off (flow is into mattress).

When deflating manually, all six air manifold valves are opened, effectively tying all zones together as one air volume, the air pump is turned on, and the flow direction valve is on (flow is out of mattress).

A manifold valve excessive use algorithm is incorporated to prevent unreasonable stress on the pump and valve components due to extensive user activation in the Comfort mode. While in this mode, a "duty cycle" counter is used to determine excessive use. Whenever the mattress manifold valves are activated by the user, whether from the caregiver pendant or the patient pendant, this counter is incremented. Whenever the valves are not activated by the user, the counter is decremented (limited at zero). The counter is also decremented during normal pressure regulation and while the valves are off due to the user exceeding the maximum and minimum limits as described above. If this counter ever accumulates to more than approximately 10 minutes, manual activation is disabled for approximately 10 minutes.

Chapter 3: Theory of Operation

Transition to the comfort mode can be made by:

- Pressing the comfort switch while in any other mode except off mode, if patient pendant is present.
- Pressing the auto firm switch while in the auto firm mode provided the auto firm mode was initiated from the comfort mode (mode memory feature).

While in the Comfort mode, the following caregiver pendant LEDs are lit:

- Sleep surface power LED
- Comfort LED
- Firmer LED (only when inflating using caregiver pendant)
- Softer LED (only when deflating using caregiver pendant)

Auto Firm Mode

While in the auto firm mode, all trim points are changed to new values. Pressures are then regulated, as described in the pressure relief mode above, at the new trim points. When entering this mode, a 60 minute timer is started. If this timer expires before the system is placed in a different mode, the system with automatically return to the previous mode.

Transition to the auto firm mode can be made by pressing the auto firm switch while in any other mode except off mode.

The following caregiver pendant LEDs are lit:

- Sleep surface power LED
- Auto firm LED

Mode Transition

Power Up

By design, the system always powers up in the pressure relief mode. This is accomplished by pressing the caregiver pendant sleep surface power switch while in the off mode.

During transition from the off mode to the pressure relief mode, the following occurs:

- The low voltage AC/mattress power relay is activated and all I/O is initialized.
- Any and all errors are cleared.
- All timers and counters are initialized.
- Proper caregiver pendant LEDs are lit.
- New mode (pressure relief mode) is stored in on-chip EEPROM.
- Calibrations are read from pressure sensing circuit EEPROM and pressure trim points are calculated.
- Pressure out-of-range delay timers are defeated to allow immediate correction.
- Pressure tolerance bands around the trim points are calculated.

Intermode Transitions

Intermode transitions are transitions between all modes except the off mode. Upon transition into one of these new modes, the following occurs:

- Pressure bands around the new mode's trim points are calculated.
- Pressure out-of-range delay timers are defeated to allow immediate correction to the new trim points.
- Appropriate timers and counters are initialized.
- Proper caregiver pendant LEDs are lit.
- New mode is stored in on-chip EEPROM.

Power Down

A transition to the off mode, either manually or because of a system error, initiates a power down. Upon power down, the following occurs:

- All outputs, including the relay, are disabled.
- The new mode (off mode) is stored in on-chip EEPROM.
- All air system related caregiver pendant LEDs are turned off. If the transition to off mode is due to a system error, the caregiver pendant service required LED will flash a code.

Chapter 3: Theory of Operation

System Errors

The controller has built in self diagnostics that are designed to detect system failures that may not be easily identifiable otherwise. These failures will cause the system to transfer to the off mode and repeatedly flash a code on the caregiver pendant service required LED.

For the ZoneAire Sleep Surface System, the code consists of a certain number, N, of short flashes which identifies which error has occurred on the system. The code is continually repeated with a long pause separating repeats.

Slow Leak Error

In all modes, except the off mode, the system is periodically (every 5 minutes) checked for slow air leaks. A slow leak is defined as a leak that is small enough for the pump to reinflate to the proper pressure but large enough to cause the system to correct too often.

To detect small leaks, a counter is incremented whenever an inflate sequence occurs and is cleared whenever a deflate sequence occurs. This counter represents the number of inflates without a deflate. An exception to this is manual inflates while in the comfort mode. Manual inflates do not increment the counter, manual deflates clear the counter.

When the 5 minute timer expires, the number of inflates without a deflate is checked for being greater than 20. If this number is greater than 20, a slow leak error is flagged, the operating mode transitions to off, and the caregiver pendant service required LED repeatedly flashes code 1. If it is less than or equal to 20, the counter is cleared and the 5 minute timer is restarted.

The ability to detect a slow leak error is much greater in the auto firm mode where the pressures are much higher and therefore, leak more. Should one need to troubleshoot a system with this error, they should do so while in the auto firm mode.

Continuous Run Error

In all modes, except the off mode, the system is monitored for failure conditions that would cause the pump to be commanded, by the control algorithm, to run continuously. Examples of these are:

- · Excessive air leaks
- Faulty pump
- Faulty air manifold or flow direction valve
- Faulty pressure sensor or sensor circuit
- Faulty control circuit
- Loss of AC power or blown fuse
- Open or pinched hose
- · Mattress connector not seated properly

If the pump runs continuously for approximately 10 minutes, in either an inflate or deflate sequence, a continuous run error is flagged, the operating mode transitions to off, and the caregiver pendant service required LED repeatedly flashes code 2.

Triac Short Error

In all modes, except the off mode, the system is repeatedly checked for control circuit failure that would cause an air manifold valve, the flow direction valve, or the pump to be wrongly activated.

Whenever the system is not correcting pressures, the feedbacks from the triac drive circuits are monitored. If any feedback indicates an activated drive circuit continuously for 5 seconds, a triac short error is flagged, the operating mode transitions to off, and the caregiver pendant service required LED repeatedly flashes code 3.

EEPROM Error

Upon reset and during power up (transition from the off mode to pressure relief mode), the calibrations read from the pressure sensing circuit EEPROM are checked for validity. Each calibration constant is stored in four locations to aid in determining if there is an error. The circuit will also detect faulty readings due to shorted or open communications lines between the control circuit and the pressure sensing circuit.

Whenever an EEPROM error is detected, the operating mode transitions to off, and the caregiver pendant service required LED repeatedly flashes code 4.

Mattress Connection Error

In all modes, except the off mode, the electrical connection between the control circuit and the pressure sensing circuit is monitored. Also, prior to reading the calibrations from EEPROM (at reset and power up), the connection is checked. The control circuit checks this connection by sampling the pressure sensing circuit voltage feedback routed through the mattress cable.

The mattress connection error is set by any of two situations:

- Feedback indicates disconnection continuously for 100 samples (approximately 5 seconds).
- Prior to reading EEPROM, the feedback indicates a disconnection.

Whenever a mattress connection error is detected, the operating mode transitions to off, and the caregiver pendant service required repeatedly flashes code 5.

Triac Open Error

In all modes, except the off mode, the system is repeatedly checked for control circuit failure that would prevent an air manifold valve, the flow direction valve, or the pump to be activated when commanded to.

Whenever the system is correcting pressures, the feedbacks from the triac drive circuits are monitored. If any feedback indicates that a drive circuit is not activated continuously for 5 seconds, a triac open error is flagged, the operating mode transitions to off, and the caregiver pendant service required LED repeatedly flashes code 6.

LON Communication Error

In all modes, except the off mode, communications with the caregiver pendant is checked. The ZoneAire Sleep Surface System gets updates, via LON communications, from the caregiver pendant at most every 30 seconds. The ZoneAire Sleep Surface System refreshes a 5 minute timer whenever it gets this update. Should this timer ever expire, a LON communication error is flagged and the operating mode remains the same as the mode before the error occurred. A message is sent to the caregiver pendant to flash the service required LED for code 7. Of course, chances are that the caregiver pendant will not get this message. However, the caregiver pendant is also checking

communications and should discover that communication was lost. It will then flash code 7.

Diagnostic Routines

Component Manual Activation

While in the off mode, operation of the relay, air manifold valves, flow direction valve, and pump can be tested. The test consists of simultaneously pressing the Softer switch and the appropriate air system component switches, then verifying operation either visually, audibly, or with the appropriate test equipment. The switch LED corresponding to the component activated will flash at 2 Hz. As long as the Softer switch remains pressed, the pump or valve will remain activated so that additional components can be activated as well.

The relay and pump will activate whenever the softer switch is pressed regardless of whether another switch is pressed. The corresponding air system component switches are:

- Head manifold valve --- pressure relief switch
- Seat manifold valve --- heel relief_1 switch
- Knee manifold valve --- heel relief_2 switch
- Heel top manifold valve --- heel relief_3 switch
- Heel middle manifold valve --- comfort switch
- Heel bottom manifold valve --- firmer switch
- Pump --- softer switch
- Flow direction valve --- auto firm switch

Driver Circuit Self Test

While in the off mode, operation of the drive circuitry for the air manifold valves, flow direction valve, and pump can be tested. This tests only for power being switched to each valve/pump component (fuse blown?). It does not test for current flow through any valve/pump components.

The test is initiated by simultaneously pressing and holding, for 5 seconds, the pressure relief and auto firm switches. While the test is being performed, the sleep surface power LED flashes and the caregiver pendant LED associated with that component (see below) flashes. When the test is complete, the caregiver pendant LEDs associated with each drive circuit will either light steady or flash. Circuits that pass will light their respective LED steady for 5 seconds. The circuits that fail will flash their respective LED for 5 seconds.

The drive circuits' respective LEDs are:

- Head manifold valve drive circuit --- pressure relief LED
- Seat manifold valve drive circuit --- heel relief 1 LED
- Knee manifold valve drive circuit --- heel relief 2 LED
- Heel top manifold valve drive circuit --- heel relief 3 LED
- Heel middle manifold valve drive circuit --- comfort LED
- Heel bottom manifold valve drive circuit --- firmer LED
- Pump drive circuit --- softer LED
- Flow direction valve drive circuit --- auto firm LED

Hardware Theory of Operation

Power Supply

This supply is provides logic power to the ZoneAire Sleep Surface System air control board (44760xx), sensor control board assembly (44740), caregiver pendant, and other future upgrades. One central supply allows several nodes or logic boards to power up at nearly the same time.

AC input power is applied to connector P28.



WARNING:

Fuse, F2, (T, 2.0A, 250V, IEC127-3) provides protection for the power supply and the air module.

L1, C1, and C2 filter differential line transients.

Connector, P101, is the AC power output to the air module.

Resistor, R1, is currently not used in this assembly. It may be used if Vss ever needs to be connected to chassis ground at a central point.

Resistors, R2, R3, and R4, are used to configure the primary coils of transformer (T1) for series or parallel connection. R2 and R3 provide parallel connection for a 120V AC input. Only R4 provides series connection for a 230V AC input.



WARNING:

Fuse, F1, protects the transformer primary and is necessary for UL544 approval. For 120V AC power, a 0.25A, UL198G, or a 0.2A, IEC127-3, time-lag fuse should be used. For 230V AC power, a 0.125A, UL198G, or a 0.1A, IEC127-3, time-lag fuse should be used. Check assembly drawing or schematic for proper Hill-Rom fuse.

The transformer full load output (as configured for this supply) is 9V rms at 2A rms.

PTCs, RT1 and RT2, protect the secondaries and the raw supply from overloads. They are also needed for IEC601-1 approval.

Resistor, R5, discharges capacitor, C3, when input power is removed.

Diode, D5, helps clamp line transients to 18V.

Connectors, P102 and P103, supply low voltage power and connect the LON net to external nodes.

Air Control Board

Echelon Node

The Echlelon node consists of an Echelon microprocessor (U1, MC143150FU, Neuron), 32Kbyte PROM (U2), power up reset circuit (U11), 10 MHz crystal, and an RS485 transceiver (U3). The nodes' I/O pins IO_0 thru IO_3 make up a 4 bit bi-directional data bus. IO_4 thru IO_6 are used as address lines for the HC138 decoder. The decoder outputs are chip select lines for the HC244A and HC240A buffers (inputs) and for the four HC175 flip-flops (outputs). IO_8 thru IO_10 make up the Neurowire bus. These three signals along with other chip select lines are used to transmit/receive data from the sensor/valve module in the mattress. Resistor, R111, is used as a termination load for the RS485 bus. If the air control board is not the last node on this bus, then this resistor should be removed.

Latches and Buffers

Chip select (enable) lines of the HC244A and HC240A buffers allow their outputs, to access the data bus. The buffers are used to read the majority of this board's digital inputs. The chip select (clk) lines of the HC175 flip-flops are used to latch data already on the data bus into the flip-flops. Most of the outputs on this board are controlled from these flip-flops.

Valve/Sensor Module Digital Control Lines

CONN_CHK is an input signal which determines if the user accessible connector (located under foot section) is connected or not. If the signal at P114-13 is LO then the cable is either disconnected or there is no logic power available on the sensor/valve board, in which case relay, K1, will be opened by the micro so that no significant power is available at the user accessible connector.

The output signals SEN_SEL_A, SEN_SEL_B, and SEN_SEL_C are used to select one of the six air pressure sensors for which data is to be received.

The EEPROM_CS output enables the EEPROM to access the Neurowire bus.

The A/D_D/A_CS output enables the A/D or the D/A converter to access the Neurowire bus.

The DATAOUT, DATAIN, and CLK signals make up the Neurowire bus. The CLK signal strobes data to the valve/sensor board on the DATAIN line and it strobes data from the valve/sensor board on the DATAOUT line.

Again the A/D_D/A_CS and EEPROM_CS chip select lines determine which IC on the valve/sensor board will access the Neurowire bus.

Other Signals

The BDXT signal is not used on the ZoneAire Sleep Surface System.

SGMIF and SGMDF are signals from the patient pendant inflate and deflate switches. The pendant switches connect Vcc (via R83) from the air control board to connector P111 pins 3 and 4.

The CPR, and CPR RELEASE SW/ signals are not used on the ZoneAire Sleep Surface System.

LCD_IN is used to detect the presence of the patient pendant.

External Watchdog

The circuitry surrounding U10 is an external watchdog timer circuit. In the event that the microprocessor locks up or gets lost, this circuit will clear all the flip-flop outputs and reset the Neuron. The Neuron's software must pulse U10-6 at least once every 30 seconds to keep U10-8 from going LO. A falling edge of IO7 generates a 480us positive pulse at U10-6 due to C39 and R15. If IO7 is stuck HI or LO, the DC blocking capacitor, C39, allows R15 to pull the input

of the schmitt-trigger inverter LO which keeps U10-6 LO. U10 is a programmable timer with a 16 stage counter and internal oscillator. Upon power up the Q output goes HI. If MR, master reset, is constantly LO, the Q output will oscillate at 30 sec. HI then 30 sec. LO. A HI on MR resets the counter and keeps the Q output HI.

24V AC Solenoid Drivers

The circuitry surrounding U20 - U25 and Q3 - Q8 comprise the solenoid drivers used to open and close the air valves located in the mattress valve/sensor module.

Power for the solenoids comes from the off board 80VA, 24V AC secondary, transformer. Fuse, F2, provides primary coil protection and is sized to pass UL544 short and overload tests. Fuse, F1, provides secondary protection and is necessary for IEC601-1 short and overload tests. Zero ohm resistors, R80 - R82, are used to configure the transformer's primary coil for either 115V AC or 230V AC operation. Relay, K1, acts as a supervisory switch for solenoid power and logic power to the valve/sensor module. The relay is on continuously during normal operation. It is only turned off if the cable is disconnected, if a system failure is detected, or if the air system switch is turned off.

The 4 amp triacs, Q3 - Q8 are driven by the opto-triac drivers U20 - U25. Fuses, F3 - F8, provide overcurrent protection for the cable and valve/sensor module.

The circuitry surrounding U18 provides an O-Ring feedback function to the microprocessor. This circuit detects whether a triac is conducting. Resistors, R50 - R55 are sized so that only when a triac is conducting will the U18 opto's detector output switch. When a triac is conducting, the output of the opto is a 50 or 60 Hz square wave. This square wave keeps capacitor, C27, discharged so that the output of the Schmitt-trigger inverter is HI. When all triacs are in the blocking state, C27 charges up via R66 and R69 which allows the inverter output to go LO.

Compressor and Crossover valve drivers

The circuitry surrounding Q9, Q10, U26, and U27 makes up the compressor and cross-over valve drivers. Q9 and Q10 are 800V, 8A, high noise immunity triacs. The circuitry around U19 is another O-Ring function similar to the one previously mentioned.

ESD Protection

Some ICs have a 100 ohm resistor in series with its Vcc pin to limit Icc to 50 mA. This helps prevent latch-up. Switched inputs have RC protection for debounce and static. Digital outputs have a 5.0v TVS zener, 1K ohm resistor, and (Harris SP720) diode clamps.

LON Connector (P112, P113)

Pins 2 and 7 provide unregulated logic power to the board from the central power supply.

Pins 3 and 8 are for unregulated logic power return.

Pins 4 and 5 are the Echelon net signal lines.

Pin 9 is the net shield connection.

Regulator

RT1 provides overcurrent protection at currents over 0.5A. U15 regulates to $+5 \text{V DC} \pm 0.25 \text{V}$. Maximum output current for this application is approximately 385mA. U15 can maintain regulation with an input voltage down to 5.75 V DC.

Sensor Board Assembly

General Description

The pressure sensing circuit provides the interface between the ZoneAire Sleep Surface System multiple air volume sleep surface and the ZoneAire Sleep Surface System control circuit.

The pressure sensing circuit consists of six air pressure transducers and a common mode reference voltage input which are multiplexed and amplified sequentially. The DC offsets are corrected for by a digital-to-analog (D/A) converter whose output negates the offsets of each transducer and reference amplified signal. An eight bit analog-to-digital (A/D) converter configured for nine bit accuracy converts the amplified signal to a digital form compatible with the serial interface requirements. Included in the circuit is a 64 word EEPROM which stores the required D/A DC offset compensation byte for the reference and each transducer, the A/D converter output corresponding to the reference input, the A/D converter output at zero psi for each transducer, and the A/D converter output at one psi for each transducer. This design allows all

circuit gain, offset, and calibration parameters to remain on board thereby allowing characteristic independence from the mating control processor circuit.

Input Protection

Diodes D21-D26, D30 are transient voltage suppressors used to divert input electrostatic discharge (ESD) currents to ground. They have a breakdown voltage between 6.4 and 7 volts. The voltage at the input pins of the schmitt trigger U9 and NAND gate U7 cannot exceed the supply voltage by more than 1.5 volts nor can it drop below the ground potential by 1.5 volts. Therefore, any voltage build-up across the voltage suppressors is clamped by diodes D3-D14, D28, D29 through current limiting resistors R52, R54, R56, R58, R60, R62, R64. The inherent hysteresis of U9 provides clean logic levels and sharp transitions to the circuit's logic devices. U7 provides a clean logic level to the select line of multiplexers U1 and U10. Diode D27 is also a transient suppressor with a breakdown voltage between 20 and 24.4 volts.

Output Protection

The output pin 6 of U7 cannot exceed the supply voltage by more than 0.5 volts nor can it drop below the ground potential by 0.5 volts. Therefore, any voltage build-up across voltage suppressor D15 must be clamped within 0.5 volts of the rails. To compensate for the approximately 0.7 volt turn-on voltage of D17, zener diode D16 and resistor R50 create a lower rail voltage of approximately 4.7 volts as a reference for clamping diode D17. Likewise, D19 and R49 create a (Vcc - 4.7) volt reference for clamping diode D18. R51 provides current limiting during transient events yet low line impedance during normal operation.

Capacitor C21 absorbs transient currents while R47 limits any current caused by an ESD event.

EEPROM

Upon reset, the control processor reads the offset compensation constants from EEPROM. To do so, a logic level 0 (low) is applied to P131 pin 15 (EEPROM_CS). This results in a logic level 1 (high) at the chip select U3 pin 1 enabling the EEPROM. A 0 is then applied to P131 pin 4 (DATA_IN) as a start bit of 1 at U3 pin 3. A 0-1-0 clock pulse is then applied to P131 pin 14 (CLK). The low-to-high transition of the inverted pulse at U3 pin 2 causes the start bit to be clocked into the EEPROM as the first bit of the read instruction. The remainder of the read instruction is sent by clocking in seven more bits, 10XXX, where 10 is the opcode for "READ" and XXXXXX is the complement of the address of the word being read. The next 16 clocks at P131 pin 14 clock the 16 bit word out U3 pin 4 on the U3 pin 2 rising edge. The most significant bit (MSB) is clocked out first, the least significant bit (LSB) last.

Resistor R24 acts as a current limiter which protects U3 should a latchup condition occur. C11 provides decoupling.

Digital-to-Analog Converter

NAND gate U7 pin 1 acts as a D/A chip select pin. A logic level 0 at P131 pin 3 (A/D_D/A_CS) enables the CLK signal to the shift register U8. The complement of the MSB of the incoming byte is applied to P131 pin 4 (DATA_IN). A 1-0-1 clock pulse is then applied to P131 pin 14 (CLK). The low-to-high transition of the pulse at U2 pin 8 causes the MSB to be clocked into the shift register. The remainder of the byte is sent by clocking in the complement of the seven remaining bits. After the eight (8) clocks, the MSB is seen at U2 pin 13 and the LSB is seen at pin 3.

R63 is an R/2R resistor network whose output is 256 discrete voltage levels linearly spaced from Vss to approximately 2.90 volts. The voltage at R63 pin 16 is determined by the D/A byte shifted into U2. R46 scales the range of R63 pin 16 to the 2.90 volts described above.

Resistor R20 acts as a current limiter which protects U2 should a latchup condition occur. C12 provides decoupling.

Analog Multiplexer

Analog multiplexer U1 routes the selected reference or pressure transducer output voltage to the amplifier. Resistor R19 acts as a current limiter which protects U1 should a latchup condition occur. C13 provides decoupling.

Amplifier

The amplifier is a two stage differential amplifier circuit with a sum input at the first stage and a difference input at the second stage. U6 has low input offset voltage advantages while U5 has large output voltage swing advantages. R1 and R2 act as voltage dividers that apply approximately 1.93 volts at U6 pin 10. This voltage is passed through the unity gain amplifier to U6 pin 8. The differential voltages from the selected transducer are applied to U6 pin 3 and pin 5. The difference between these two voltages is amplified by a gain of approximately G = 256 and added to the 1.93 volts at U6 pin 8. This guarantees a voltage within the operating range of the amplifier including worst case component voltage tolerances and over the worst case pressure range. The voltage at U6 pin 7 is applied to a difference amplifier with gain of G = 2. The voltage at U5 pin 3 is the output of the D/A converter whose value is that needed to compensate for the DC offsets of the selected sensor and amplifier.

3

This voltage is subtracted from that at U6 pin 7 and the result is amplified by G = 2. The voltage at U5 pin 7 is then applied to the A/D converter U4 pin 3.

Resistor R3 acts as a current limiter which protects U6 should a latchup condition occur. C1 and C3 provide decoupling.

Analog-to-Digital Converter

Analog-to-digital converter U4 can be addressed to operate in a differential mode. This allows it to be configured to operate with higher accuracy. Resistors R17 and R18 divide Vcc in half. This voltage is applied to the unity gain amplifier U6 whose output is applied to U4 pin 4 (CH 1). To select U4, a 1 is applied to P131 pin 3 (A/D D/A CS). This 1 is inverted by U9 and applied to U4 pin 2. A 0 is applied to P131 pin 4 (DATA_IN) as a start bit resulting in a 1 at U4 pin 13. A 0-1-0 clock pulse is then applied to P131 pin 14 (CLK). The low-to-high transition of the inverted pulse at U4 pin 12 causes the start bit to be clocked into the A/D as the first bit of the conversion instruction. The remainder of the conversion instruction is sent by clocking in three (3) more bits, 101, where 101 is the opcode for converting U4 CH 1 with respect to CH 0. The next eight clocks at P131 pin 14 clock the eight bit A/D byte out U4 pin 10 on the U4 pin 12 falling edge. The most significant bit (MSB) is clocked out first, the least significant bit (LSB) last. If the voltage at CH 0 is greater than Vcc/2 then a second conversion is required. After clocking in the start bit as described above, three more bits, 111, are clocked in where 111 is the opcode for converting U4 CH 0 with respect to CH 1. The next eight clocks at P131 pin 14 clock out the eight bit A/D byte as described above. C5 provides decoupling.

Solenoid Drive

Connector P131 pins 7 - 12 routes the 24V, 50/60 Hz solenoid drive voltage directly to the solenoid valves through P132 pins 13, 11, 8, 6, 4, 2 respectively. P132 pins 1, 3, 5, 7, 10, 12 route the solenoid drive return to P131 pins 21 - 24 through zero ohm resistor R99.

Grounds

Analog ground (Vss) and digital ground (GND) are tied together through zero (0) ohm resistor R29 to create a star ground configuration. This helps isolate noisy digital return currents from the analog returns.

Capacitor C22 provides a path to chassis ground for chassis referenced transients on the circuit grounds.

Power Supply

Voltage regulator U8 maintains Vcc at 5 ± 0.25 volts. C6 and C7 maintain regulation stability. D2 provides a bleed off path for C6 during loss of power at P131 pin 1 (VBB2SW). P131 pin 13 (CONN_CHK) returns Vcc to the control processor board as an indication that the electrical connections between the two circuits are made.

Resistors R14, R16 voltage divides the unregulated supply VBB2SW by 0.263 to allow sampling by the A/D. Resistor R66 protects the A/D by current limiting any transients on VBB2SW.

Caregiver Pendant

Echelon Node

The Echelon node consists of an Echelon microprocessor (U6, MC143150FU, Neuron), 32Kbyte PROM (U1), power up reset circuit (U4), 5 MHz crystal, and an RS485 transceiver (U5). The nodes' I/O pins IO_5 thru IO_7 are used as inputs for the 3 x 3 switch matrix. IO_0 thru IO_2 are used as outputs to drive the 3 x 3 switch matrix. IO_8 thru IO_10 make up the Neurowire bus. IO_8 and IO_9 strobe LED data into the display driver (U3). Resistors, R1 - R3, are used as a termination load for the RS485 bus. Diode, D7, is the Neuron service LED.

Switch Matrix

The nine switches are set up as three rows and three columns. A Schottky diode is in series with each switch. These diodes make it easier to identify which switch is pressed when several switches are closed.

The process of scanning the switches is as follows: Set outputs IO0 low, IO1 and IO2 high. If any switch in that column (S3, S2, S1) is closed, then the corresponding IO input lines (IO5, IO6, IO7) will detect a low (switch closed). Otherwise, a high indicates the switch is open. To scan the next column, set IO1 low, IO0 and IO2 high, then repeat the process.

LEDs

The switch LEDs and the service required LED are strobed by the LED driver chip (U3). The neuron instructs the driver to turn the LEDs on or off via IO_8 and IO_9 (Neurowire). The mains power LED is on whenever DC power is available.

The multi-character display driver is a Motorola MC14489 used in the no decode mode. See Motorola data book "CMOS Application-Specific Standard ICs", DL130 Rev 1 for more details. Three sets of data must be sent to the driver to control the LEDs. First 3 bits are sent to set up the test register. Secondly one byte is sent to set up the configuration register. For this application that data is 0b00111111. The third set of data is three bytes long with the first byte as setup data (0b0000000) and remaining bytes as LED state data.

Connector P1

Pin 5 provides unregulated logic power to the board from the central power supply.

Pins 1 and 2 are for unregulated logic power return.

Pins 3 and 4 are the Echelon network signal lines (RS485 transceiver pair).

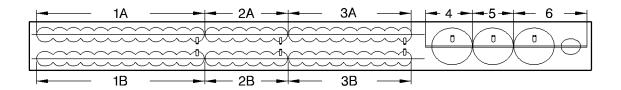
Regulator

RT1 provides overcurrent protection at currents over 180mA. U2 regulates to + 5V DC \pm 0.25V. Maximum output current for this application is approximately 110mA. U2 can maintain regulation with an input voltage down to 5.1V DC at these currents.

Mattress Plumbing

The mattress contains three individual bladders segmented into nine separate sections. There is a port on the left side of each bladder that connects the bladders to their corresponding valve located in the footend of the mattress and possibly to another bladder. This port is only used for inflating and deflating the bladder (see figure 3-11 on page 3-37).

Figure 3-9. Mattress Bladders



There is also a port on the right side of each bladder that connects the bladders to their pressure sensor located at the footend of the mattress and possibly to another bladder. This port is only used to sense the air pressure in the bladder.

4

Chapter 4 Removal, Replacement, and Adjustment Procedures

Chapter Contents

Mattress Replacement
Removal
Installation
Mattress Sensor Control Board Replacement
Removal
Installation
Sensor Control Valve Replacement
Removal
Installation
Mattress Cable Replacement
Removal
Installation
Mattress Air Tube Replacement
Removal
Installation
Power Supply Board Replacement
Removal
Installation
Air Control Board Replacement
Removal
Installation

Chapter 4: Removal, Replacement, and Adjustment Procedures

Switching Valve Assembly Replacement
Removal
Installation
Transformer Replacement
Removal
Installation
Compressor Replacement
Removal
Installation
Line Filter Replacement
Removal
Installation
Power Unit Power Cord Replacement
Removal
Installation
Caregiver Pendant PC Board And Cable
Installation

4.1 Mattress Replacement

Tools required: Wire tie cutter

Removal

1. Unplug the bed and the power unit from their power source.



SHOCK HAZARD:

An electrical shock hazard exists if you do not unplug the ZoneAire Sleep Surface System from its power source.

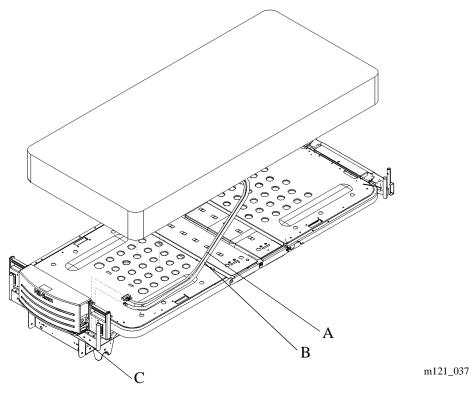


CAUTION:

Wear an appropriate static strap when working with electronics to prevent component damage.

2. Disconnect the mattress cable (A) from the power unit assembly (C) (see figure 4-1 on page 4-3).

Figure 4-1. Sleep Surface Mattress Replacement



3. Disconnect the air tube (B) from the power unit assembly (C).

- 4. Cut the red cable ties securing the power cable (A) and air tube (B) to the frame.
- 5. Disconnect the plastic buckle that secures the mattress to the bed frame.
- 6. Remove the mattress.

Installation

- 7. Perform the removal procedure in reverse order. After the new mattress is installed, refer to the ZoneAire Sleep Surface System installation procedures for the proper cable and air hose routing.
 - For retractable beds: Advance series bed, 840 and 850 series bed, and Centra beds, refer to procedure 6.1.
 - For non-retractable beds: Century series and 425, 426, 715, 720, 723, 820, 822, 8200, 8350 beds, refer to procedure 6.2.
 - For Century CC bed: 892, 894, 895, 896 bed frames, refer to procedure 6.3.

4.2 Mattress Sensor Control Board Replacement

Tools required: 3/16" Nut driver

Standard head screwdriver

Removal

1. Unplug the bed and the power unit from their power source.



SHOCK HAZARD:

An electrical shock hazard exists if you do not unplug the ZoneAire Sleep Surface System from its power source.



CAUTION:

Wear an appropriate static strap when working with electronics to prevent component damage.

- 2. Remove the foot panel from the bed.
- 3. Unzip the mattress to gain access to the components in the foot end of the mattress.
- 4. Remove the surface control cover (A) from the surface control frame (F) (see figure 4-2 on page 4-6).

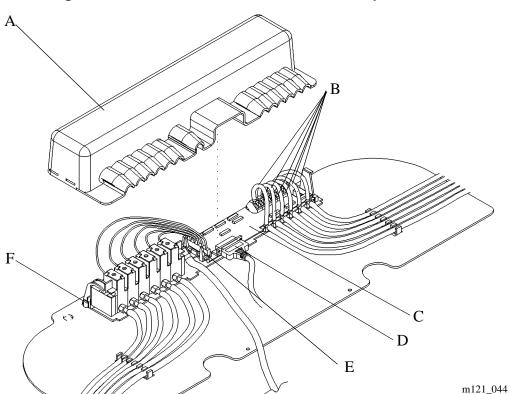


Figure 4-2. Mattress Sensor Control Board Replacement

- 5. Using the standard head screwdriver, disconnect the mattress cable connector (D) from the sensor control board (C).
- 6. Disconnect the surface valves connector (E) from the sensor control board (C).
- 7. Remove the six tan colored hoses (B) from the sensor control board.

NOTE:

Note the orientation of the tan colored hoses before removing them from the sensor control board. You will need to know this for the installation procedure.

- 8. Using the 3/16" nut driver, remove the two screwlocks that secure the board to the frame.
- 9. Push the lever holding the sensor control board to the frame.
- 10. Remove the sensor control board (C).

Installation

Perform the removal procedure in reverse order.

4.3 Sensor Control Valve Replacement

Tools required: Standard head screwdriver

Removal

1. Unplug the bed and the power unit from their power source.



SHOCK HAZARD:

An electrical shock hazard exists if you do not unplug the ZoneAire Sleep Surface System from its power source.



CAUTION:

Wear an appropriate static strap when working with electronics to prevent component damage.

- 2. Remove the foot panel from the bed.
- 3. Unzip the mattress to gain access to the components in the foot end of the mattress.
- 4. Using the standard head screwdriver, remove the surface control cover (A) from the surface control frame (F) (see figure 4-2 on page 4-6).
- 5. Disconnect the surface valves connector (A) from the sensor control board (B) (see figure 4-3 on page 4-8).

Chapter 4: Removal, Replacement, and Adjustment Procedures

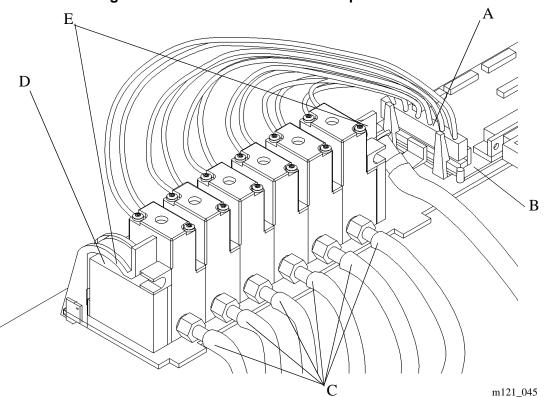


Figure 4-3. Sensor Control Valve Replacement

- 6. Match mark each of the six air tubes (C) to the corresponding valve on the sensor control valve assembly (D).
- 7. Remove the six air tubes (C) from the sensor control valve assembly (D).
- 8. Push the valve release arms (E) on the surface control frame, and remove the sensor control valve (D).

Installation

Perform the removal procedure in reverse order.

4.4 Mattress Cable Replacement

Tools required: Standard head screwdriver

Wire tie cutters

Removal

- 1. Unplug the bed and the power unit from their power source.
- 2. Remove the foot panel from the bed.



SHOCK HAZARD:

An electrical shock hazard exists if you do not unplug the ZoneAire Sleep Surface System from its power source.



CAUTION:

Wear an appropriate static strap when working with electronics to prevent component damage.

- 3. Unzip the mattress to gain access to the components in the foot end of the mattress.
- 4. Using the standard head screwdriver, remove the surface control cover (A) from the surface control frame (F) (see figure 4-4 on page 4-10).

Chapter 4: Removal, Replacement, and Adjustment Procedures

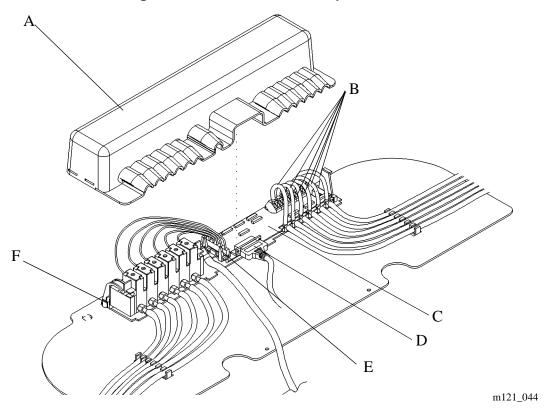


Figure 4-4. Mattress Cable Replacement

- 5. Using the standard head screwdriver, disconnect the mattress cable connector (D) from the sensor control board (C).
- 6. Cut all red wire ties that secure the mattress cable and mattress air hose to the frame.
- 7. Cut the wire tie on the sleeve and remove the mattress cable from the mattress.

Installation

- 1. Route the new power cable along the patient right side and through the sleeve in the mattress.
- 2. Using the standard head screwdriver, connect the power cable connector (D) to the sensor control board (C).

- 3. For retractable beds: Advance series bed, 840 and 850 series bed, and Centra beds: Measure 57" along the mattress cable connector and air hose from the power unit. Mark this point on the cable and hose.

 For non-retractable beds: Century series and 425, 426, 715, 720, 723, 820, 822, 8200, 8350 beds: Measure 60" along the mattress cable connector and air hose from the power unit. Mark this point on the cable
 - For Century CC bed: 892, 894, 895, 896 bed frames: Measure 70" along the mattress cable connector and air hose from the power unit. Mark this point on the cable and hose.
- 4. Using a wire tie, secure the cable and air hose marked point at the mattress sleeve.
- 5. After the new mattress cable is installed, refer to the ZoneAire Sleep Surface System installation procedures for the proper cable and air hose routing.
 - For retractable beds: Advance series bed, 840 and 850 series bed, and Centra beds, refer to procedure 6.1.
 - For non-retractable beds: Century series and 425, 426, 715, 720, 723, 820, 822, 8200, 8350 beds, refer to procedure 6.2,
 - For Century CC bed: 892, 894, 895, 896 bed frames, refer to procedure 6.3.

and hose.

4.5 Mattress Air Tube Replacement

Tools required: Wire tie cutters

Standard head screwdriver

Removal

1. Unplug the bed and the power unit from their power source.



SHOCK HAZARD:

An electrical shock hazard exists if you do not unplug the ZoneAire Sleep Surface System from its power source.



CAUTION:

Wear an appropriate static strap when working with electronics to prevent component damage.

- 2. Remove the foot panel from the bed.
- 3. Unzip the mattress to gain access to the components in the foot end of the mattress.

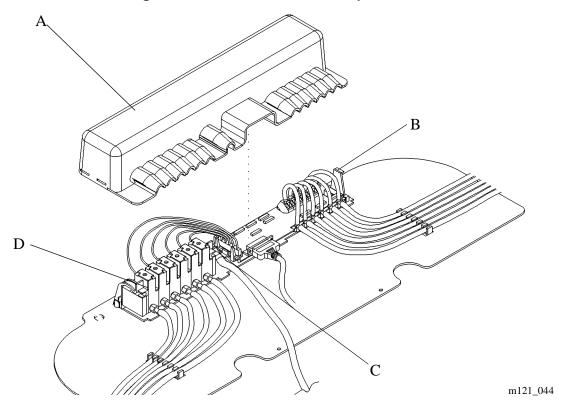


Figure 4-5. Mattress Air Tube Replacement

- 4. Using the standard head screwdriver, remove the surface control cover (A) from the surface control frame (B).
- 5. Disconnect the air tube (C) from the surface control valve (D).
- 6. Cut all red wire ties that secure the mattress air hose and mattress cable to the frame.
- 7. Cut the wire tie on the sleeve and remove the air tube from the mattress.

Installation

- 1. Route the new air tube along the patient right side and through the sleeve in the mattress.
- 2. Connect the air tube (C) to the surface control valve (D)

3. For retractable beds: Advance series bed, 840 and 850 series bed, and Centra beds: Measure 57" along the power cable connector and air hose. Mark this point on the cable and hose.

For non-retractable beds: Century series and 425, 426, 715, 720, 723, 820, 822, 8200, 8350 beds: Measure 60" along the power cable connector and air hose. Mark this point on the cable and hose.

For Century CC bed: 892, 894, 895, 896 bed frames: Measure 70" along the power cable connector and air hose. Mark this point on the cable and hose.

- 4. Using a wire tie, secure the cable and air hose marked point at the mattress sleeve.
- 5. After the new air tube is installed, refer to the ZoneAire Sleep Surface System installation procedures for the proper cable and air hose routing.
 - For retractable beds: Advance series bed, 840 and 850 series bed, and Centra beds, refer to procedure 6.1.
 - For non-retractable beds: Century series and 425, 426, 715, 720, 723, 820, 822, 8200, 8350 beds, refer to procedure 6.2,
 - For Century CC bed: 892, 894, 895, 896 bed frames, refer to procedure 6.3.

4

4.6 Power Supply Board Replacement

Tools required: Phillips head screwdriver

Standard head screwdriver

Removal

1. Unplug the bed and the power unit from their power source.



SHOCK HAZARD:

An electrical shock hazard exists if you do not unplug the ZoneAire Sleep Surface System from its power source.



CAUTION:

Wear an appropriate static strap when working with electronics to prevent component damage.

2. Remove the caregiver pendant connector (A), the mattress cable (B), the mattress air hose (C), and the patient pendant connector (D) (optional) from the power unit assembly (see figure 4-6 on page 4-16).

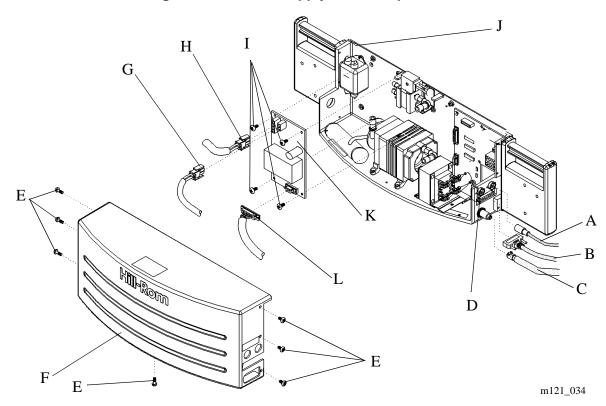


Figure 4-6. Power Supply Board Replacement

- 3. Using the phillips head screwdriver, remove the seven screws (E) that secure the power unit cover (F) to the power unit housing (J).
- 4. Remove the filter/power supply wiring assembly connector (H) from P28 on the power supply board (K).
- 5. Remove the air board/power supply wiring assembly connector (G) from P101 on the power supply board (K).
- 6. Using the standard head screwdriver, remove the caregiver pendant/power supply wiring assembly connector (L) from P103 on the power supply board (K).
- 7. Using the phillips head screwdriver, remove the four screws (I) that secure the power supply board (K) to the power unit housing (J).
- 8. Remove the power supply board (K) from the power unit housing (J).

Installation

Perform the removal procedure in reverse order.

4.7 Air Control Board Replacement

Tools required: Phillips head screwdriver

Standard head screwdriver

Needle nose pliers

Removal

1. Unplug the bed and the power unit from their power source.



SHOCK HAZARD:

An electrical shock hazard exists if you do not unplug the ZoneAire Sleep Surface System from its power source.



CAUTION:

Wear an appropriate static strap when working with electronics to prevent component damage.

2. Remove the caregiver pendant connector (A), the mattress cable (B), the mattress air hose (C), and the patient pendant connector (D) (optional) from the power unit assembly (see figure 4-7 on page 4-18).

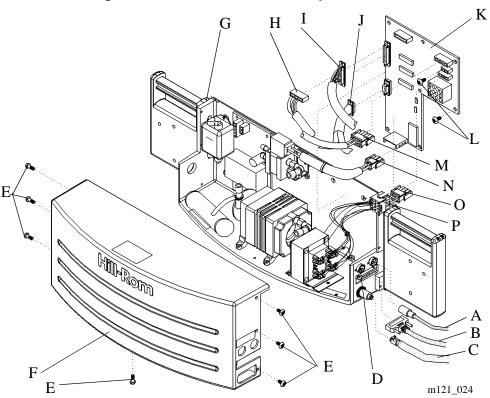


Figure 4-7. Air Control Board Replacement

- 3. Using the phillips head screwdriver, remove the seven screws (E) that secure the power unit cover (F) to the power unit housing (G).
- 4. Using the standard head screwdriver, remove the caregiver pendant wiring assembly connector (J) from P112 on the air control board (K).
- 5. Using the standard head screwdriver, remove the air board/sensor wiring assembly connector (I) from P114 on the air control board (K).
- 6. Remove the patient pendant wiring assembly connector (H) from P111 on the air control board (K).
- 7. Remove the power supply/air board connector (M) from P110 on the air control board (K).
- 8. Remove the switch valve wiring assembly connector (N) from P117 on the air control board (K).
- 9. Remove the air pump wiring assembly connector (O) from P116 on the air control board (K).

- 10. Remove the transformer wiring assembly connector (P) from P118 on the air control board (K).
- 11. Using the phillips head screwdriver, remove the two phillips head screws (L) that secure the air control board (K) to the power unit assembly.
- 12. Compress the three standoffs located on the air control board and remove the air control board (K).

Installation

Perform the removal procedure in reverse order.

4.8 Switching Valve Assembly Replacement

Tools required: Phillips head screwdriver Standard head screwdriver

Removal

1. Unplug the bed and the power unit from their power sources.



SHOCK HAZARD:

An electrical shock hazard exists if you do not unplug the ZoneAire Sleep Surface System from its power source.

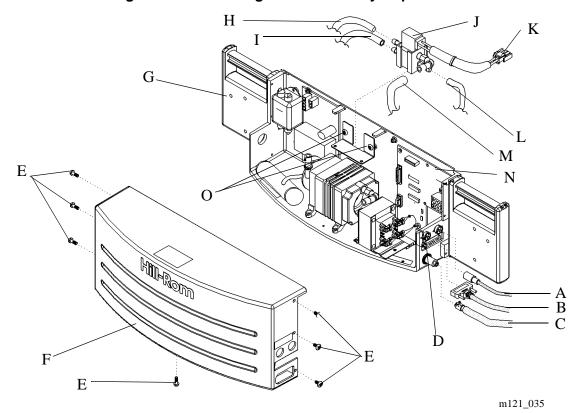


CAUTION:

Wear an appropriate static strap when working with electronics to prevent component damage.

2. *Remove the caregiver pendant connector (A), the mattress cable (B), the mattress air hose (C), and the patient pendant connector (D) (optional) from the power unit assembly (see figure 4-8 on page 4-20).

Figure 4-8. Switching Valve Assembly Replacement



- 3. Using the phillips head screwdriver, remove the seven screws (E) that secure the power unit cover (F) to the power unit housing (G).
- 4. Remove the quick coupling hose (H), the muffler hose (I), the air pump input hose (L), and the air pump output hose (M) connected to the switching valve assembly (J).
- 5. Disconnect the switching valve wiring assembly connector (K) from P117 on the air control board (N).
- 6. Using the phillips head screwdriver, remove the two screws (O) that secure the switching valve bracket to the power unit housing (G).
- 7. Using the standard head screwdriver, pry and lift the switching valve assembly (J) out of the switching valve bracket.

Installation

Perform the removal procedure in reverse order.

4.9 Transformer Replacement

Tools required: Phillips head screwdriver Needle nose pliers

Removal

1. Unplug the bed and the power unit from their power source.



SHOCK HAZARD:

An electrical shock hazard exists if you do not unplug the ZoneAire Sleep Surface System from its power source.

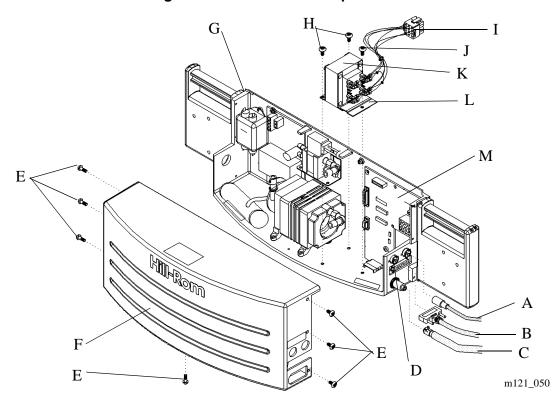


CAUTION:

Wear an appropriate static strap when working with electronics to prevent component damage.

2. Remove the caregiver pendant connector (A), the mattress cable (B), the mattress air hose (C), and the patient pendant connector (D) (optional), from the power unit assembly (see figure 4-9 on page 4-22).

Figure 4-9. Transformer Replacement



- 3. Using the phillips head screwdriver, remove the seven screws (E) that secure the power unit cover (F) to the power supply housing (G).
- 4. Disconnect the transformer wiring assembly connector (I) from the air control board (M) P118.
- 5. Using the phillips head screwdriver, remove the screw (J) that secures the transformer bracket (L) to the power unit housing (G).
- 6. Using the phillips head screwdriver, remove the two screws (H) that secure the transformer (K) to the power unit housing (G).
- 7. Remove the transformer (K).
- 8. Using the needle nose pliers, remove the wires from the transformer terminals.

Installation

Perform the removal procedure in reverse order. Connect the transformer wires as follows:

- Orange wire to terminal 6
- Violet wire to terminal 12
- Red wire to terminal 5
- Brown wire to terminal 2
- Black wire to terminal 1
- Yellow wire to terminal 7
- Blue wire to terminals 8 and 11

4.10 Compressor Replacement

Tools required: Phillips head screwdriver

Wire tie cutters

Removal

1. Unplug the bed and the power unit from their power source.



SHOCK HAZARD:

An electrical shock hazard exists if you do not unplug the ZoneAire Sleep Surface System from its power source.

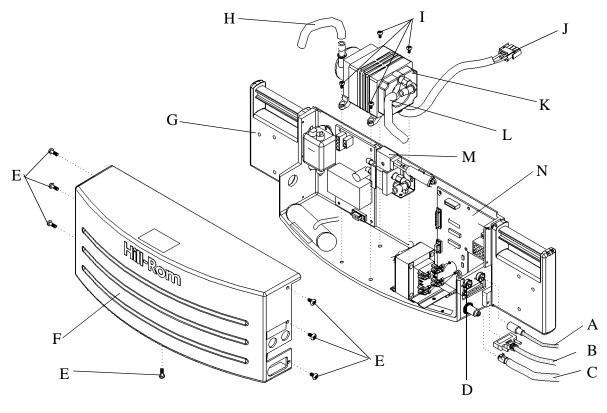


CAUTION:

Wear an appropriate static strap when working with electronics to prevent component damage.

2. Remove the caregiver pendant connector (A), the mattress cable (B), the mattress air hose (C), and the patient pendant connector (D) (optional) from the power unit assembly (see figure 4-10 on page 4-24)

Figure 4-10. Compressor Replacement



m121_047

- 3. Using the phillips head screwdriver, remove the seven screws (E) that secure the power unit cover (F) to the power supply housing (G).
- 4. Remove the connector (J) from P116 on the air control board (N).
- 5. Using the wire tie cutters, cut the wire tie that secures air hose (H) to the compressor.
- 6. Remove the air hose (H) that goes from the compressor (K) to the switching valve assembly (M).
- 7. Remove the air hose (L) that goes from the compressor (K) to the switching valve assembly (M).
- 8. Using the phillips head screwdriver, remove the four screws (I) that secure the compressor (K) to the power unit housing (G).
- 9. Remove the compressor (K).

Installation

Perform the removal procedure in reverse order. Replace the wire tie that was removed in step 5.

4.11 Line Filter Replacement

Tools required: Phillips head screwdriver Needle nose pliers

Removal

1. Unplug the bed and the power unit from their power source.



SHOCK HAZARD:

An electrical shock hazard exists if you do not unplug the ZoneAire Sleep Surface System from its power source.



CAUTION:

Wear an appropriate static strap when working with electronics to prevent component damage.

2. Remove the caregiver pendant connector (A), the mattress cable (B), the mattress air hose (C), and the patient pendant connector (D) (optional) from the power unit assembly (see figure 4-11 on page 4-26).

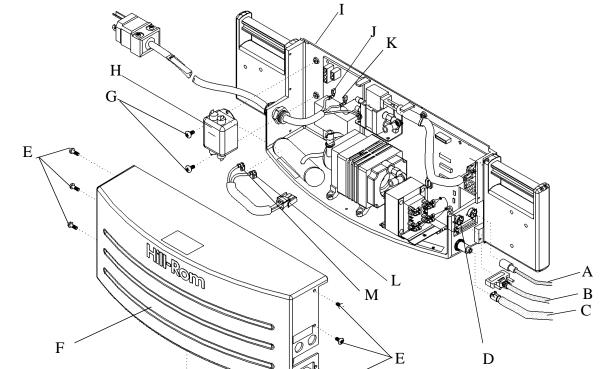


Figure 4-11. Line Filter Replacement

Ε

m121_046

- 3. Using the phillips head screwdriver, remove the seven screws (E) that secure the power unit cover (F) to the power supply housing (I).
- 4. Using the needle nose pliers, remove the filter/power supply wiring assembly white wire (M) from the noise filter stud number 3.
- 5. Using the needle nose pliers, remove the filter/power supply wiring assembly black wire (L) from the noise filter stud number 4.
- 6. Using the needle nose pliers, remove the power cord white wire (J) from the noise filter stud number 1.
- 7. Using the needle nose pliers, remove the power cord black wire (K) from the noise filter stud number 2.
- 8. Using the phillips head screwdriver, remove the two phillips head screws (G) that secure the line filter (H) to the power unit housing (I), and remove the filter.

Installation

Perform the removal procedure reverse order.

NOTE:

Make sure terminals 1 and 2 are oriented toward the bottom of the power unit assembly.

4.12 Power Unit Power Cord Replacement

Tools required: Phillips head screwdriver

Needle nose pliers 1 1/4" open end wrench

Removal

1. Unplug the bed and the power unit from their power source.



SHOCK HAZARD:

An electrical shock hazard exists if you do not unplug the ZoneAire Sleep Surface System from its power source.



CAUTION:

Wear an appropriate static strap when working with electronics to prevent component damage.

2. Remove the caregiver pendant connector (A), the mattress cable (B), the mattress air hose (C), and the patient pendant connector (D) (optional) from the power unit assembly (see figure 4-12 on page 4-29).

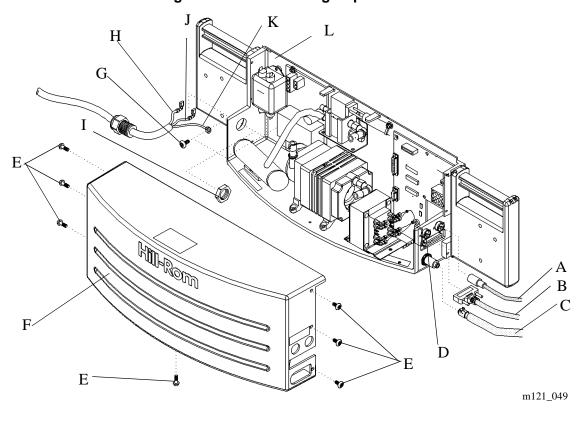


Figure 4-12. Power Plug Replacement

- 3. Using the phillips head screwdriver, remove the seven phillips head screws (E) that secure the power unit cover (F) to the power supply housing (L).
- 4. Using the needle nose pliers, remove the power cord white wire (H) from the noise filter stud number 1.
- 5. Using the needle nose pliers, remove the power cord black wire (J) from the noise filter stud number 2.
- 6. Remove the phillips head screw (G) that secures the power cord green ground wire (K) to the power unit housing (L).
- 7. Using the 1 1/4" wrench, remove the locking nut (I) that secures the power cord to the housing (L).
- 8. Remove the power cord.

Installation

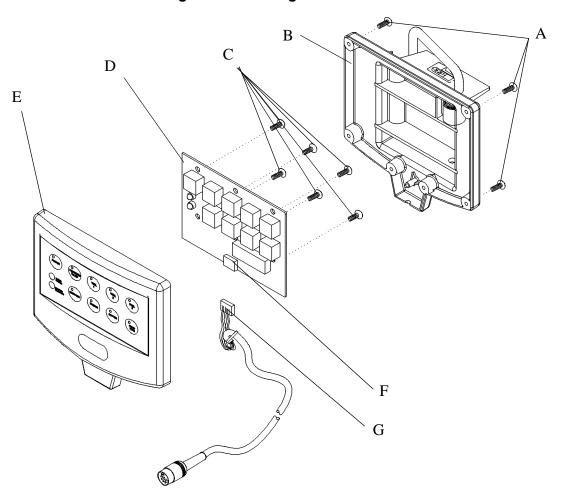
Perform the removal procedure in reverse order.

4.13 Caregiver Pendant PC Board And Cable

Tools required: Phillips head screwdriver

1. Using the phillips head screwdriver, remove the six phillips head screws (A) that secure the back cover (B) to the front cover (E).

Figure 4-13. Caregiver Pendant





CAUTION:

Wear an appropriate static strap when working with electronics to prevent component damage.

2. Using the phillips head screwdriver, remove the six phillips head screws that secure the board (D) to the front cover (E). Remove the board.

3. Disconnect the caregiver pendant cable connector (G) from P1(F) located on the board (D).

Installation

Perform the removal procedure in reverse order.

NOTES:

4

5

Chapter 5 Parts List

Chapter Contents

Warranty
Ordering Service Parts
Exchange Policy
In-Warranty Exchanges
Out-of-Warranty Exchanges
Recommended Spare Parts
Power Unit Assembly
Caregiver Pendant Control
Patient Pendant Control
Power Supply Board Assembly—P/N 4471904 5 - 16
Air Control Board—P/N 4476004
Sensor Control Board Assembly—P/N 44740
Caregiver Pendant Board Assembly—P/N 46943
Sleep Surface Mattress Assembly—P1412CA01,02 & P1412EA01,02 5 - 28
Sleep Surface Mattress Assembly—P1414CA01,02 & P1414EA01,02 5 - 30
Sleep Surface Mattress Assembly—P1416CA01,02 & P1416EA01,02 5 - 32
Sleep Surface Control Module Assembly 5 - 34
Trapeze Support Adapter—P844A02 5 - 36

Chapter 5: Parts List

NOTES:

5

Warranty

Hill-Rom_® A Hillenbrand Industry LIMITED WARRANTY

Hill-Rom has a long tradition of providing superior quality products and service to our customer. Our goal is "Total Customer Satisfaction." In that spirit, Hill-Rom is proud to offer the following warranty.

GENERAL WARRANTY:

Hill-Rom warrants to the original purchaser that its products shall be free from defects in material and workmanship for a period of one (1) year after date of delivery. Hill-Rom's obligation under this warranty is expressly limited to supplying replacement parts and/or service for, or replacing, at its option, any product which is, in the sole discretion of Hill-Rom, found to be defective. In addition to the foregoing one year warranty, Hill-Rom warrants to the original purchaser that the frame and welds on its beds will be free from structural defects for the life of the bed. THE FOREGOING WARRANTIES ARE EXCLUSIVE AND IN LIEU OF ALL OTHER EXPRESS WARRANTIES AND IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO. THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS OF PURPOSE. HILL-ROM'S OBLIGATION UNDER THESE WARRANTIES SHALL NOT INCLUDE ANY LIABILITY FOR LOSS OF PROFITS, DIRECT, INDIRECT OR CONSEQUENTIAL DAMAGES OR DELAYS. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion or limitation may not apply. If requested by Hill-Rom, products or parts for which a warranty claim is made shall be returned prepaid to Hill-Rom's factory. Any improper or negligent use, any alterations or repairs not in accordance with Hill-Rom's manuals or performed by others in such manner as in Hill-Rom's judgement affects the product materially and adversely, shall void these warranties. No employee or representative of Hill-Rom is authorized to change these warranties in any way or grant any other warranty. These warranties shall not apply outside the United States. These warranties provide specific legal rights; however, there may be other available rights, which vary from state to state.

PART AVAILABILITY POLICY: Hill-Rom will supply parts for new products for fifteen (15) years from date of last manufacture, and on remanufactured products for ten (10) years from date of sale.

OUT OF WARRANTY EXCHANGE POLICY: After the expiration of the original warranty, upon request, Hill-Rom will ship as a replacement, rebuilt electric motors, control boards, and air compressors for like units returned to Hill-Rom by the original purchaser for forty percent (40%) of the then-current new price. The exchange price is a substantial savings to the hospital as compared to the price of a new motor, control boards, and air compressors. The replacement motors, control boards and air compressors will carry a new one (1) year parts warranty.

SPECIFIC WARRANTIES:

MATTRESS WARRANTIES:

DYNAMICAIRE SLEEP SURFACE: Hill-Rom warrants to the original purchaser that its product shall be free from defects in material and workmanship for a period of two (2) years from date of delivery. After the expiration of this warranty, the surface components may be purchased at 50% of the then-current price during the third, fourth and fifth years after date of delivery.

(Continued)

Chapter 5: Parts List

COMFORTLINE® **MATTRESS:** Hill-Rom warrants to the original purchaser that its product shall be free from defects in material and workmanship for a period of two (2) years from date of delivery. After the expiration of this warranty, the mattress components may be purchased at 50% of the then-current price during the third, fourth and fifth years after date of delivery.

ZONEAIRETM **SLEEP SURFACE:** Hill-Rom warrants to the original purchaser that its product shall be free from defects in material and workmanship for a period of two (2) years from date of delivery. After the expiration of this warranty, the surface components may be purchased at 50% of the then-current price during the third, fourth and fifth years after date of delivery. Electro mechanical components (compressor, valves, printed circuit boards, hoses and couplers) are warranted to be free from defects in material and workmanship for a period of one (1) year from date of delivery.

INNERSPRING MATTRESS: Hill-Rom warrants to the original purchaser that its product shall be free from defects in material and workmanship for the following specified periods from date of delivery. SureRest_® III: Twelve (12) year prorated warranty; SureRest II: Ten (10) year prorated warranty; SureRest I: Five (5) year prorated warranty.

PERINATAL MATTRESS: Hill-Rom warrants to the original purchaser that its product shall be free from defects in material and workmanship for a period of one (1) year, when used with proper draping practices, from date of delivery.

FOAM MATTRESS: Hill-Rom warrants to the original purchaser that its product shall be free from defects in material and workmanship for a period of two (2) years from date of delivery.

COMPOSER¹⁵⁴ COMMUNICATION SYSTEM WARRANTIES:

COMPOSER HARDWARE WARRANTIES: Hill-Rom warrants to the original purchaser that the hardware components of the COMposer shall be free from defects in material and workmanship for a period of one (1) year after the date of system certification. Hill-Rom's obligation under this warranty is expressly limited to supplying replacement parts and/or service for, or replacing, at its option, any product which is, in the sole discretion of Hill-Rom, found to be inoperable.

COMPOSER SOFTWARE WARRANTIES: Hill-Rom warrants to the original purchaser that the physical diskettes on which COMposer system software is distributed shall be free from defects in material and workmanship for a period of sixty (60) days from the date of delivery. The entire and exclusive remedy available to the purchaser under this warranty is limited to replacement of inoperable diskettes and shall not extend to any claim for or right to recover any damages, including but not limited to, loss of profit, data or use of the software, or special, incidental or consequential damages, or other similar claims.

COMPOSER EXPENDABLES WARRANTIES: Hill-Rom warrants for sixty (60) days the expendable parts such as locator badge batteries and dome light incandescent bulbs.

OTHER WARRANTIES:

EXPENDABLES WARRANTIES: A sixty (60) day limited warranty applies to expendable parts such as overhead fluorescent tubes, heating elements and temperature probes.

UPGRADE KIT WARRANTIES: Hill-Rom warrants to the original purchaser that its product shall be free from defects in material and workmanship for a period of one (1) year from date of delivery. The warranty on existing product is not affected. A Product Assurance and/or Preventive Maintenance contract will be offered at the time of installation for a pre-determined fee. This will act to advise the customer of the condition of Hill-Rom products being upgraded along with specific parts and PM recommendations.

FOR PARTS AND SERVICE UNDER THESE WARRANTIES: Call Hill-Rom Technical Support Department at (800) 445-3720, Monday through Friday. In order to expedite service, we request you furnish the following information: customer identification number, product model number, serial number, and description of problem. A qualified Specialist will provide, via telephone, troubleshooting assistance for hospital personnel and provide necessary parts to make repairs. If telephone troubleshooting determines the need for on-site technical service, a qualified Territory Service Representative will be dispatched. Replacement of non-technical items will be the responsibility of the customer. These warranties do not cover failures due to misuse, abuse, neglect or lack of routine maintenance, which are the responsibility of the owner.

Revised November 1, 1995

Ordering Service Parts

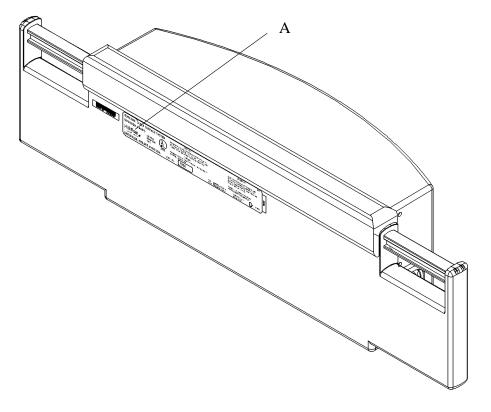
Use the parts lists in this service manual to identify the part numbers you require.

Call your Technical Customer Support Specialist at the Hill-Rom Technical Support Department—phone (800) 445-3720. To help expedite the processing of your parts order, please have your six-digit customer account number, purchase order number, product number, and serial number available for the Technical Customer Support Specialist when you call.

NOTE:

You will find the product number and serial number on the product identification label (A) (see figure 5-1 on page 5-5).

Figure 5-1. Location of Identification Label



m121_057

For your convenience, Hill-Rom provides a telefax number to promptly order parts, request part prices and availability, or to follow up on a service order. The telefax number is (812) 934-8472.

We suggest a minimum of \$40.00 when placing orders for service parts. This will help prevent an increase in the cost of processing your service order.

Terms:

- Net 30 days.
- F.O.B. Batesville, Indiana.
- Shipping charges are prepaid and added to the invoice.
- All service orders are shipped UPS ground, unless you specifically request an alternative method.

Address all inquiries to:

Hill-Rom Company 1069 State Route 46 E Batesville, Indiana 47006-9167 Attention: Technical Support—Parts

Address all return goods to:

Hill-Rom Company
Distribution Center Door D23
County Road 300E
Batesville, Indiana 47006-9167
Attention: Service Stores

NOTE:

To eliminate possible delays or incorrect billings, **do not** return any items without a Return Material Authorization (RMA) number. A Return Material Authorization packet is included with each order when a return is requested. This packet includes an RMA number, instructions, and a shipping label. If misplaced, obtain an RMA number by phoning the Hill-Rom Technical Support Department at (800) 445-3720.

Exchange Policy

The following are Hill-Rom's policies for in-warranty and out-of-warranty exchanges.

In-Warranty Exchanges

Hill-Rom will request that parts/products be returned for inspection in some cases. When this occurs, you are expected to return parts/products within 30 days. If you fail to return the inoperative parts/products within the 30 day period, Hill-Rom will invoice your facility for the full selling price of the parts/products.

NOTE:

The preceding billing procedure **only** pertains to parts/products that Hill-Rom requests to be returned.

In some cases, the invoice sent with the parts will show the full selling price of the parts. This is for Hill-Rom's internal use only and should not be confused with the price you will actually pay.

Please do not return any parts without an RMA number. Hill-Rom will include a Return Material Authorization packet with the parts/products shipment when parts/products have been requested to be returned. If misplaced, obtain an RMA number by phoning the Hill-Rom Technical Support Department at (800) 445-3720.

Out-of-Warranty Exchanges

You are expected to return the inoperative parts/product to Hill-Rom within 30 days. Hill-Rom will include a Return Material Authorization packet with the parts/products shipment. If misplaced, obtain an RMA number by phoning the Hill-Rom Technical Support Department at (800) 445-3720. If you fail to return the equipment within 30 days, Hill-Rom will invoice your facility for the difference between the exchange price and the new price of the part.

Recommended Spare Parts

There are no recommended spare parts for the ZoneAire Sleep Surface System.

Power Unit Assembly

Figure 5-2. Power Unit Assembly

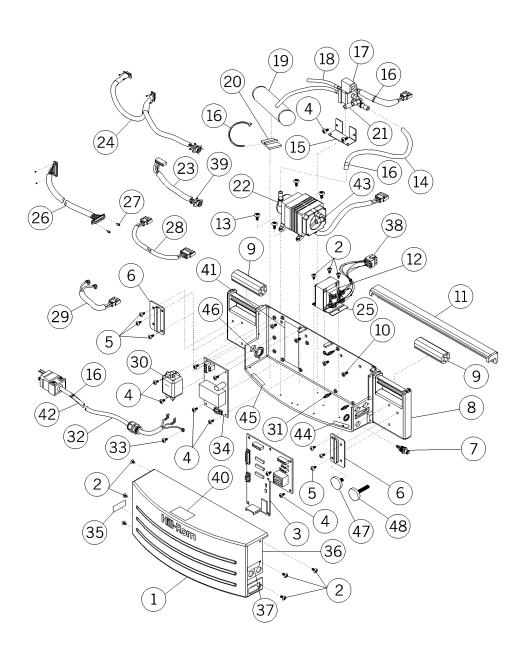


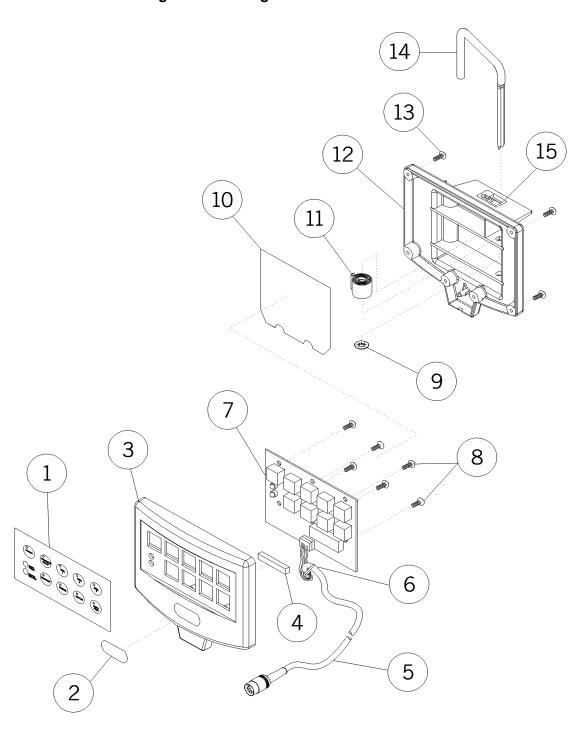
Table 5-1. Power Unit Assembly

Item Number	Part Number	Quantity	Description
1	46922 (462)	1	Power unit cover
2	9002712 (462)	10	Screw
3	4476004 (462)	1	Air control board assembly
4	9002506 (462)	10	Screw
5	4921 (462)	6	Screw
6	4692448 (462)	2	Mounting bracket
7	48691 (462)	1	Quick coupling
8	46921 (462)	1	Power unit housing
9	46923 (462)	2	Handle cover
10	9003108 (462)	4	Screw
11	46925 (462)	1	Bumper strip
12	45575 (462)	1	Transformer
13	9002708 (462)	4	Machine screw
14	46931 (462)	1	PVC tube
15	47023-pl (462)	1	Switching valve bracket
16	19124 (462)	4	Large cable tie
17	47083 (462)	1	Switching valve assembly
18	4875602 (462)	1	PVC tube
19	47103 (462)	1	Muffler assembly
20	48694 (462)	1	Tie holder
21	4875603 (462)	1	PVC tube
22	46918 (462)	1	Air pump assembly
23	46939 (462)	1	Patient pendant wiring assembly
24	46936 (462)	1	Caregiver pendant wiring assembly
25	45684 (462)	1	Transformer bracket
26	46938 (462)	1	Air board/sensor wiring assembly
27	28968 (462)	2	Screw lock
28	46935 (462)	1	Power supply/air board wiring assembly
29	46934 (462)	1	Filter/power supply wiring assembly
30	41439-10 (462)	1	Noise filter
31	46928 (462)	3	Standoff

Item Number	Part Number	Quantity	Description
32	46927 (462)	1	AC power cord assembly
33	90058-04 (462)	1	Screw
34	4471904 (462)	1	Power supply board assembly
35	22247 (462)	1	Caution label
36	48775 (462)	1	Sound insulation
37	46933 (462)	1	Pendant position label
38	46940 (462)	1	Transformer cable assembly
39	90073-04 (462)	4	Screw
40	46932 (462)	1	Oxygen tent label
41	48817 (462)	1	Power supply mylar insulator
42	48831 (462)	1	Power cord caution label
43	48971 (462)	1	Elbow fitting
44	48835 (462)	1	Fuse label
45	48834 (462)	1	Fuse label
46	3912604 (462)	1	Locking nut
47	4897001 (462)	2	Clamping screw (1/2")
48	4897002 (462)	2	Clamping screw (1 1/2")

Caregiver Pendant

Figure 5-3. Caregiver Pendant—P/N 48358



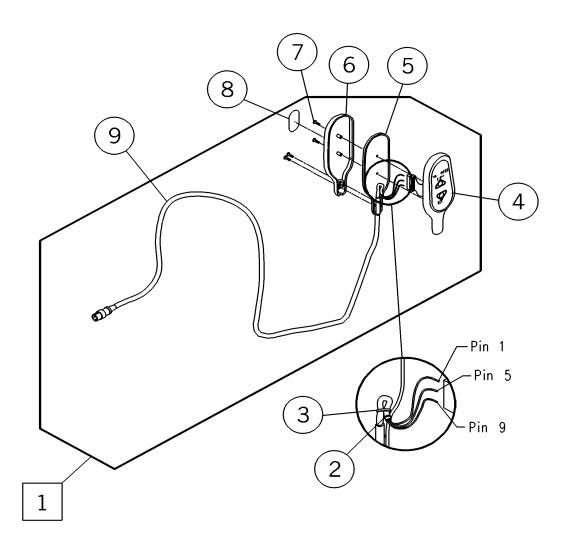
5

Table 5-2. Caregiver Pendant—P/N 48358

Item Number	Part Number	Quantity	Description
1	48690 (462)	1	Caregiver pendant overlay
2	48749 (462)	1	ZoneAire pendant label
3	48602 (462)	1	Caregiver pendant front
4	48816 (462)	1	Foam eprom retainer
5	48754 (462)	1	Caregiver pendant cable assembly
6	14450 (462)	1	Small cable tie
7	46943 (462)	1	Caregiver pendant board assembly
8	34683 (462)	6	Screw
9	36800 (462)	1	Pushnut
10	48818 (462)	1	Pendant mylar shield
11	48670 (462)	1	Torsion spring
12	48603 (462)	1	Caregiver pendant back
13	9142 (462)	6	Screw
14	48669 (462)	1	Caregiver pendant mount
15	48762 (462)	1	Heel zone label

Patient Pendant Control

Figure 5-4. Patient Pendant Control—P72901



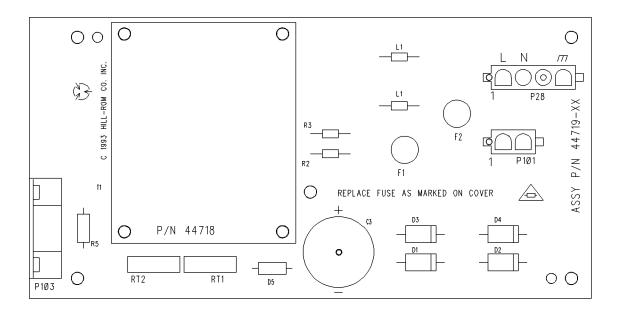
5

Table 5-3. Patient Pendant Control—P72901

Item Number	Part Number	Quantity	Description
1	P72901 (462)	1	Patient pendant
2	SA7341 (462)	1	Cable tie
3	19124 (462)	1	Large cable tie
4	SA7346 (462)	1	Pendant control—front
5	SA7337 (462)	1	Compression boot
6	SA7338 (462)	1	Pendant control—back
7	SA7339 (462)	4	Screw
8	SA7340 (462)	1	Label
9	SA8689 (462)	1	Patient pendant cable

Power Supply Board Assembly—P/N 4471904

Figure 5-5. Power Supply Board Assembly—P/N 4471904



m121_029

5

5

Table 5-4. Power Supply Board Assembly—P/N 4471904

Component Symbol	Part Number	Description
C3	43669-478 (462) Capacitor	
D1, D2, D3, D4	30210-5401B (462)	Diode
D5	30214-180A (462)	Tranzorb
F1	44714-08 (462)	Fuse
F2	44715-18 (462)	Fuse
L1, R2, R3	30016 (462)	Resistor
P28	4283504 (462)	UMNL header
P101	4314502 (462)	Socket header
P103	4867109 (462)	Connector
RT1, RT2	43618-03 (462)	PTC thermistor
R5	30007-152 (462)	Resistor
T1	43151 (462)	Transformer

Air Control Board—P/N 4476004

Figure 5-6. Air Control Board—P/N 4476004

TOP VIEW

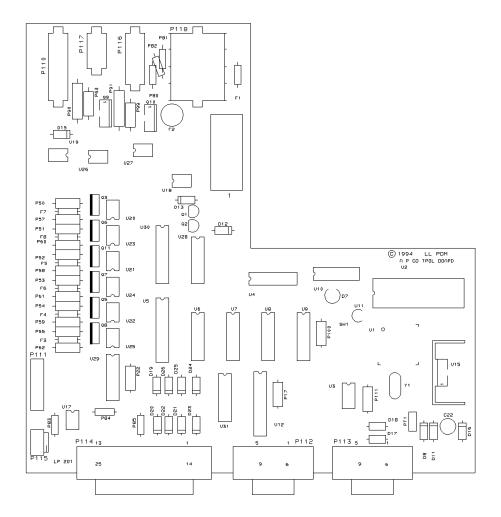


Figure 5-7. Air Control Board—P/N 4476004

BOTTOM VIEW

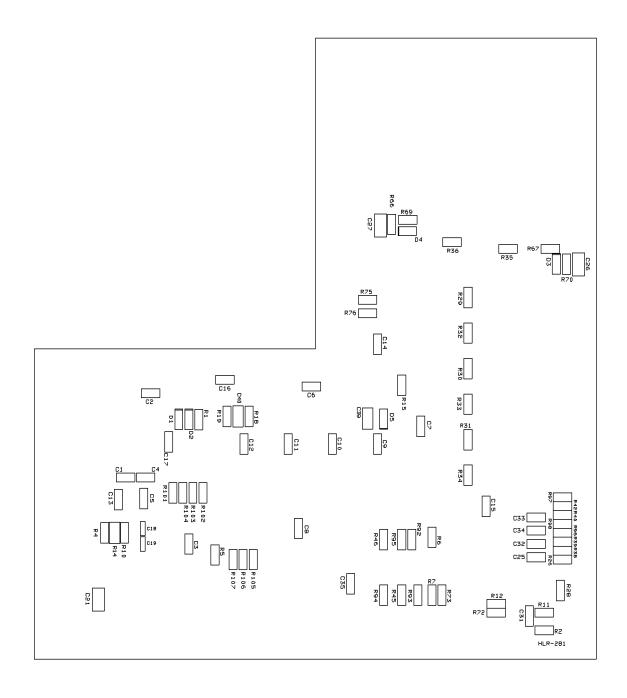


Table 5-5. Air Control Board—P/N 4476004

Component Symbol	Part Number	Description
C1-C17, C25, C31-C35	47642104K3C (462)	Capacitor
C21	47644334K3C (462)	Capacitor
C26,C27	47644474K3C (462)	Capacitor
C22	30125101M (462)	Capacitor
C18, C19	47641330J3A (462)	Capacitor
C39, C40	47643103K3A (462)	Capacitor
P112	4867109 (462)	Connector
P117	42835-02 (462)	Connector
P116	41543-02 (462)	Connector
P110	43145-04 (462)	Connector
P114	4867125 (462)	Connector
P111	43231-07 (462)	Connector, 7 position
P118	30965 (462)	Connector
D1, D2	47683BAS85 (462)	Diode
D7	30319 (462)	LED—red
D11-D13	30201-4003B (462)	Diode, silicon
D15	302014005B (462)	Diode
D8	30214-180A (462)	Tranzorb
D16-D26	30214-050A (462)	Diode
D3-D5	488564148 (462)	Diode
F1	4471612 (462)	Fuse
F2	4471415 (462)	Fuse
F2	48858 (462)	Socket, fuse
F3-F8	4471606 (462)	Fuse
K1	30707 (462)	Relay
Q1, Q2	303003904B (462)	Transistor
Q9, Q10	9000309 (462)	Triac
Q3, Q5-Q8, Q11	30323-01 (462)	Triac
R80, R81, R83, R85	30016 (462)	Resistor
R17, R22, R100	30007-101 (462)	Resistor
R1, R2, R6, R45, R46, R92- R95	47618102 (462)	Resistor
R4, R5, R7	47618103 (462)	Resistor
R10-R12, R26, R96-R98	47618104 (462)	Resistor
R40, R72, R73	47618474 (462)	Resistor

Component Symbol	Part Number	Description
R111	30007121 (462)	Resistor
R18	47618393 (462)	Resistor
R29-R36	47619151 (462)	Resistor
R66-R67	47618153 (462)	Resistor
R57-R63, R99	30024181 (462)	Resistor
R38, R39	47618222 (462)	Resistor
R19	47618753 (462)	Resistor
R14	47619271 (462)	Resistor
R69, R70	47618334 (462)	Resistor
R75, R76	47618472 (462)	Resistor
R50-R55	30007-472 (462)	Resistor
R90, R91	43619473 (462)	Resistor
R15, R42, R101-R107	47618473 (462)	Resistor
RT1	4382103 (462)	PTC
U6-U9	3041074HC17 (462)	Integrated circuit
U4	3041074HC13 (462)	Integrated circuit
U31	30410SP720A (462)	Integrated circuit
U28, U29	3040074HC14 (462)	Integrated circuit
U10	3040014541 (462)	Integrated circuit
U30	30414-2803A (462)	Integrated circuit
U5	3041874HC24 (462)	Integrated circuit
U12	3041874HC20 (462)	Integrated circuit
U20-U25	30420-3010 (462) Integral	
U26, U27	304453061TV (462)	Integrated circuit
U2	4892804s (462)	OTP assembly
	3049928 (462)	Socket
U18	304468101 (462)	Integrated circuit
U19	304468101TV (462)	Integrated circuit
U15	4869503s (462)	Regulator assembly
U11	30477 (462)	Integrated circuit
U1	478003150 (462)	Integrated circuit
U3	30478 (462)	Integrated circuit
Y1	4836710R0D9 (462)	Crystal
YX1	K1 48701 (462) Co	
	40776 (462)	Label
	44759 (462)	Printed circuit board

Sensor Control Board Assembly—P/N 44740

Figure 5-8. Sensor Control Board Assembly—P/N 44740

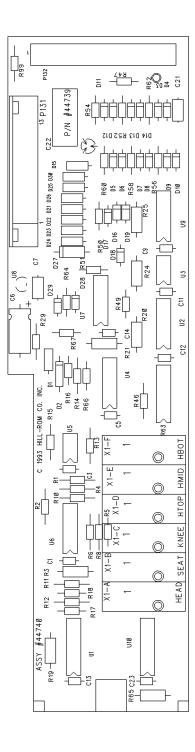


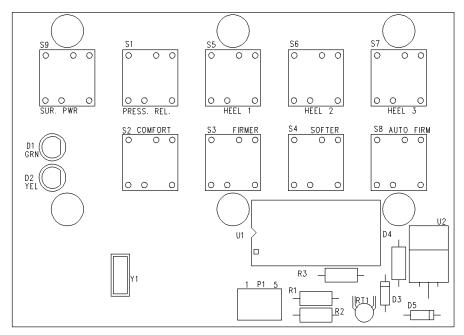
Table 5-6. Sensor Control Board Assembly—P/N 44740

Component Symbol	Part Number	Description
C1, C3, C5, C9, C11-C14, C23	30109-473K (462)	Capacitor
C6	30108 (462)	Capacitor formed
C7, C21	30109-104K (462)	Capacitor
C22	30129-105K1 (462)	Capacitor
D1, D15, D21-D26, D30	30214-050A (462)	Diode
D2	30201-4003B (462)	Diode silicon
D3-D14, D17, D18, D28, D29	30200-4148B (462)	Diode silicon
D16, D19	30208-5230B (462)	Diode
D27	30214-180A (462)	Tranzorb
P131	44713-25 (462)	Connector
P132	44818-13 (462)	Connector header
R1	30019-1623 (462)	Resistor
R2	30019-1023 (462)	Resistor
R3, R19, R20, R21, R24, R25, R65	30007-101 (462)	Resistor
R4, R6, B8, R10, R12, R15- R18	30019-2103 (462)	Resistor
R5	30019-1651 (462)	Resistor
R11, R13	30019-1053 (462)	Resistor
R14	30019-7502 (462)	Resistor
R29, R99	30016 (462)	Resistor
R46	30019-1372B (462)	Resistor
R47, R52, R54, R56, R58, R60, R62, R64	30006-103 (462)	Resistor
R49, R50	30006-620 (462)	Resistor
R51, R66	30006-102 (462)	Resistor
R63	45015-103 (462)	Resistor
R67	30006-104 (462)	Resistor
U1, U10	30410HC4051 (462)	Analog multiplexer
U2	3040074HC16 (462)	Integrated circuit
U3	30412-93C14 (462)	Integrated circuit
U4	30402-0834C (462)	Integrated circuit
U5	304066482IN (462)	Integrated circuit
U6	30402-LM324 (462)	Integrated circuit

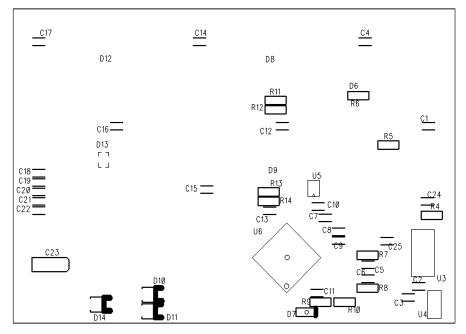
Component Symbol	Part Number	Description
U7, U9	3040074HC14 (462)	Integrated circuit
U8	30312-2931 (462)	Integrated circuit
X1 44741 (462)		Pressure sensor assembly

Caregiver Pendant Board Assembly—P/N 46943

Figure 5-9. Caregiver Pendant Board Assembly—P/N 46943



TOP VIEW



BOTTOM VIEW

Table 5-7. Caregiver Pendant Board Assembly—P/N 46943

Component Symbol	Part Number	Description
C1-C4, C7-C22, C24, C25	47641104K3C (462)	Capacitor
C5, C6	47641330J3A (462)	Capacitor
C23	47662226M1 (462)	Capacitor
D1	305055 (462)	LED—green
D2	305056 (462)	LED—yellow
D4	30214-180A (462)	Tranzorb
D3, D5	30201-4003B (462)	Diode, silicon formed
D7	4792001 (462)	LED—red
D10, D11, D14	47681050 (462)	Diode
D6, D8, D9, D12, D13	47682BAT74 (462)	Diode
P1	4447805 (462)	Connector
RT1	4361801 (462)	Resistor
R1	30007-101 (462)	Resistor
R2, R3	30007100 (462)	Resistor
R4	47618332 (462)	Resistor
R5, R9	47618301 (462)	Resistor
R6, R10-R14	47618103 (462) Resistor	
R7	47618104 (462)	Resistor
R8	47618471 (462)	Resistor
S1-S9	48359A3A (462)	Switch
U1	45795256200 (462)	Eprom
U2	48714 (462)	Regulator
U3	4770914489 (462)	Display driver
U4	477131233Z1 (462)	Reset
U5	4770075176 (462)	Transceiver
U6	478003150 (462)	Neuron
Y1	483675R00D (462) Crystal	
	48701 (462) Component standoff	
	4846228A (462) Film socket	

Sleep Surface Mattress Assembly—P1412CA01,02 & P1412EA01,02

Figure 5-10. Sleep Surface Mattress Assembly—P1412CA01,02 & P1412EA01,02

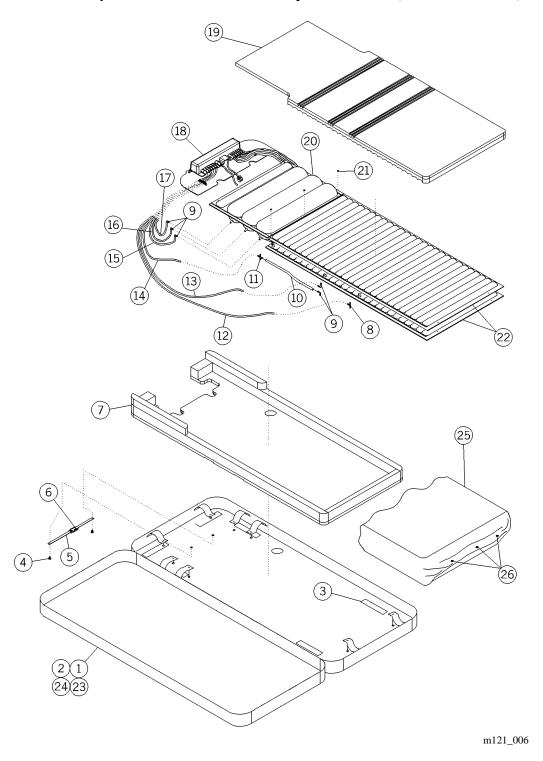


Table 5-8. Sleep Surface Mattress Assembly—P1412CA01,02 & P1412EA01,02

Item Number	Part Number	Quantity	Description
1	SA8651 (462)	1	Comfort ticking—blue
2	SA8652 (462)	1	Ultron ticking—green
3	SA4589 (462)	6	Magnet
4	SA7395 (462)	2	Push rivet
5	SA7397 (462)	1	Strap with buckle insert
6	SA7396 (462)	1	Strap with buckle catch
7	SA8653 (462)	1	Bottom foam
8	SA7414 (462)	2	Tee connector
9	SA7402 (462)	10	Elbow connector
10	SA7411 (462)	2	Tubing, thigh/seat section
11	SA7410 (462)	2	Cross connector
12	SA7413 (462)	2	Tubing, head section, main bladder
13	SA7412 (462)	2	Tubing, seat section, main bladder
14	SA7409 (462)	2	Tubing, thigh section
15	SA7408 (462)	2	Tubing, heel bladder, zone 1
16	SA7407 (462)	2	Tubing, heel bladder, zone 2
17	SA7405 (462)	2	Tubing, heel bladder, zone 3
18	4567901 (462)	1	Surface control module
19	SA8654 (462)	1	Top foam
20	SA8655 (462)	1	Heel bladder
21	SA7400 (462)	3	Snap rivet—male
22	SA8656 (462)	2	Main bladder, upper/lower
23	SA8657 (462)	1	Comfort ticking—blue
24	SA8658 (462)	1	Ultron ticking—green
25	SA8698 (462)	1	Flame retardant liner
26	SA8699 (462)	6	T-end fastener

Sleep Surface Mattress Assembly—P1414CA01,02 & P1414EA01,02

Figure 5-11. Sleep Surface Mattress Assembly—P1414CA01,02 & P1414EA01,02

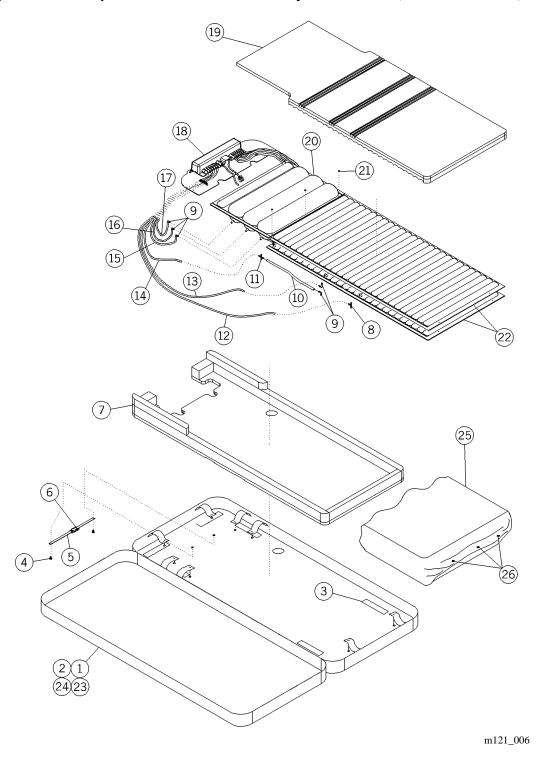


Table 5-9. Sleep Surface Mattress Assembly—P1414CA01,02 & P1414EA01,02

Item Number	Part Number	Quantity	Description
1	SA8659 (462)	1	Comfort ticking
2	SA8660 (462)	1	Ultron ticking
3	SA4589 (462)	6	Magnet
4	SA7395 (462)	2	Push rivet
5	SA7397 (462)	1	Strap with buckle insert
6	SA7396 (462)	1	Strap with buckle catch
7	SA8667 (462)	1	Bottom foam
8	SA7414 (462)	2	Tee connector
9	SA7402 (462)	10	Elbow connector
10	SA8675 (462)	2	Tubing, thigh/seat section
11	SA7410 (462)	2	Cross connector
12	SA8677 (462)	2	Tubing, head section, main bladder
13	SA8679 (462)	2	Tubing, seat section, main bladder
14	SA8681 (462)	2	Tubing, thigh section
15	SA8683 (462)	2	Tubing, heel bladder, zone 1
16	SA8685 (462)	2	Tubing, heel bladder, zone 2
17	SA8687 (462)	2	Tubing, heel bladder, zone 3
18	4567901(462)	1	Surface control module
19	SA8669 (462)	1	Top foam
20	SA8671 (462)	1	Heel bladder
21	SA7400 (462)	3	Snap rivet—male
22	SA8673 (462)	2	Main bladder, upper/lower
23	SA8661 (462)	1	Comfort ticking
24	SA8662 (462)	1	Ultron ticking
25	SA8700 (462)	1	Flame retardant liner
26	SA8701 (462)	6	T-end fastener

Sleep Surface Mattress Assembly—P1416CA01,02 & P1416EA01,02

Figure 5-12. Sleep Surface Mattress Assembly—P1416CA01,02 & P1416EA01,02

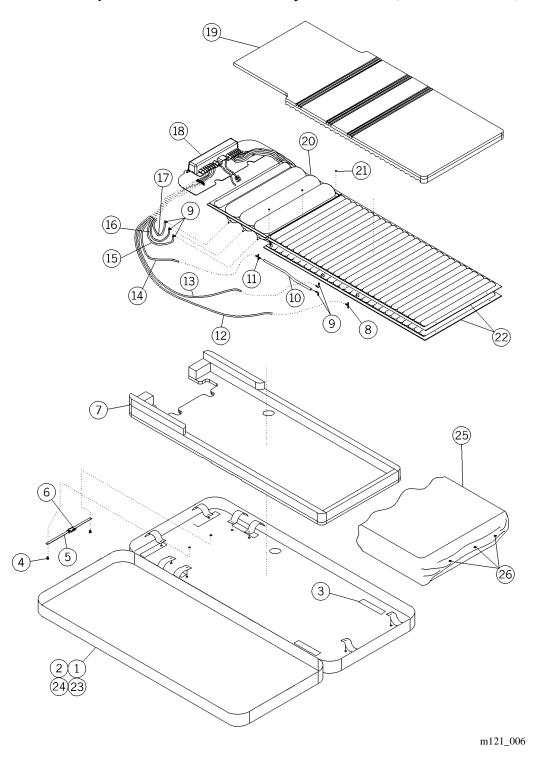
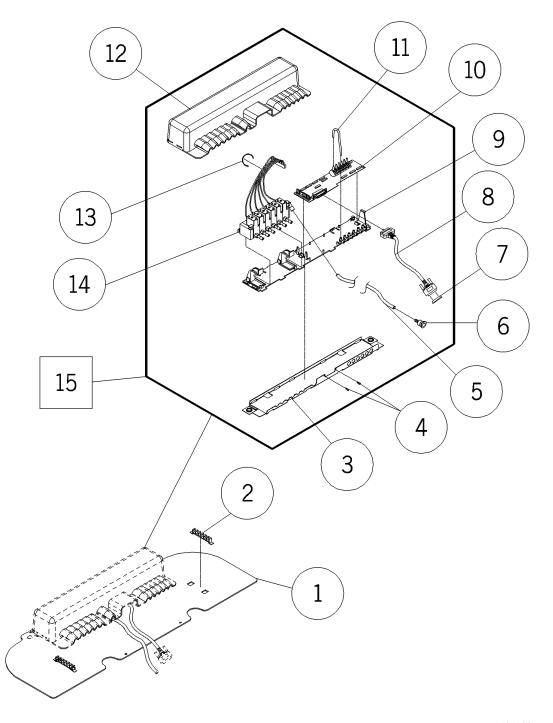


Table 5-10. Sleep Surface Mattress Assembly—P1416CA01,02 & P1416EA01,02

Item Number	Part Number	Quantity	Description
1	SA8663 (462)	1	Comfort ticking
2	SA8664 (462)	1	Ultron ticking
3	SA4589 (462)	6	Magnet
4	SA7395 (462)	2	Push rivet
5	SA7397 (462)	1	Strap with buckle insert
6	SA7396 (462)	1	Strap with buckle catch
7	SA8668 (462)	1	Bottom foam
8	SA7414 (462)	2	Tee connector
9	SA7402 (462)	10	Elbow connector
10	SA8676 (462)	2	Tubing, thigh/seat section
11	SA7410 (462)	2	Cross connector
12	SA8678 (462)	2	Tubing, head section, main bladder
13	SA8680 (462)	2	Tubing, seat section, main bladder
14	SA8682 (462)	2	Tubing, thigh section
15	SA8684 (462)	2	Tubing, heel bladder, zone 1
16	SA8686 (462)	2	Tubing, heel bladder, zone 2
17	SA8688 (462)	2	Tubing, heel bladder, zone 3
18	4567901 (462)	1	Surface control module
19	SA8670 (462)	1	Top foam
20	SA8672 (462)	1	Heel bladder
21	SA7400 (462)	3	Snap rivet—male
22	SA8674 (462)	2	Main bladder, upper/lower
23	SA8665 (462)	1	Comfort ticking
24	SA8666 (462)	1	Ultron ticking
25	SA8702 (462)	1	Flame retardant liner
26	SA8703 (462)	6	T-end fastener

Sleep Surface Control Module Assembly

Figure 5-13. Sleep Surface Control Module Assembly



5

Table 5-11. Sleep Surface Control Module Assembly

Item Number	Part Number	Quantity	Description
1	SA7404 (462)	1	Locator plate
2	SA7403 (462)	2	Tubing clamp
3	47610pl (462)	1	Surface control base
4	28968 (462)	2	Screw lock
5	4875601 (462)	1	Tube
6	45846 (462)	1	Quick coupling—female
7	45955 (462)	1	Connector cover
8	4557302 (462)	1	Sensor cable—mattress
9	45598 (462)	1	Surface control frame
10	44740 (462)	1	Sensor control board
11	45682 (462)	6	Flex tubing
12	45649 (462)	1	Surface control cover
13	14450 (462)	1	Small cable tie
14	45631 (462)	1	Surface control valves
15	4567901 (462)	1	Surface control module

Trapeze Support Adapter—P844A02

Figure 5-14. Trapeze Support Adapter—P844A02

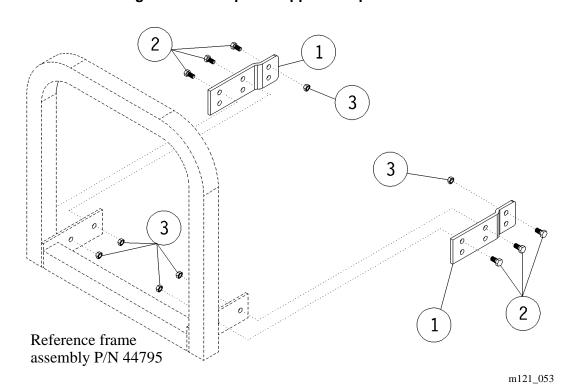


Table 5-12. Trapeze Support Adapter—P844A02

Item Number	Part Number	Quantity	Description
1	4894848 (462)	2	Trapeze adapter bracket
2	90017-20 (462)	6	Hex head bolt
3	9013221 (462)	6	Hex nut

Chapter 6 General Procedures

Chapter Contents

Installing on a Retractable Bed Frame
Installation
Removal
Installing on a Non-Retractable Bed Frame
Installation
Removal
Installing on a Critical Care Bed
Pre-Installation For Beds With Scale Option Only 6 - 18
Installation
Post Installation For Beds With Scale Option Only 6 - 27
Removal
Cleaning and Care
General Cleaning
Steam Cleaning
Hard to Clean Spots
Disinfection
Lubrication Requirements
Preventive Maintenance
Preventive Maintenance Schedule
Preventive Maintenance Checklist
Tool and Supply Requirements

Chapter 6: General Procedures

NOTES:

6.1 Installing on a Retractable Bed Frame

This procedure provides installation and removal instructions for the following bed frames:

- Advance series bed (3 motor): 1100, 1110, 1120, 1130, 1140
- Advance series bed (4 motor): 1105, 1115, 1135, 1145
- *840 and 850 series bed: 840, 842, 850, 852, 8400, 8500
- Centra bed (4 motor): 1060, 1061, 1062, 1063, 1064
 - * SA1160 Panel adapter assembly must be used with the 840 series bed.

Tools required: Wire cutting plies	Tools re	auired:	Wire	cutting	plie
------------------------------------	----------	---------	------	---------	------

Tape measure

Standard household cleaner

Permanent marker

Parts required:	(1)	P1412CA01	ZoneAire Sleep Surface, 35" x 84", Staphchek Comfort mattress ticking
		or	
		P1412CA02	ZoneAire Sleep Surface, 35" x 84", Ultron ticking
		or	
		P1412EA01	ZoneAire Sleep Surface, 35" x 84", Staphchek Comfort mattress ticking (flame retardant)
		or	
		P1412EA02	ZoneAire Sleep Surface, 35" x 84", Ultron ticking (flame retardant)
	(1)	48358	Caregiver pendant assembly
	(1)	46920s	Power unit assembly
	(1)	P72901	Patient pendant (optional)
	(1)	48811	Wire tie packet
	(3)	48694	Tie holder
	(2)	4897001	Clamping screw (1/2")
	(2)	4897002	Clamping screw (1 1/2")

Installation

Chapter 6: General Procedures



CAUTION:

Hill-Rom does not recommend using the bed exit system in conjunction with the ZoneAire Sleep Surface System when the mattress is installed on beds with a spring fabric deck.

- 1. If the bed is equipped with a DynamicAire Sleep Surface System, make sure its air power switch is in the off position.
- 2. Remove the existing mattress and headboard from the bed.
- 3. Raise the bed to its highest position, and put the surface in the flat position.
- 4. Put the power unit on the bed in place of the headboard. Position the clamping screws, located on the front of the power unit, in the proper pair of threaded holes (see figure 6-1 on page 6-4).

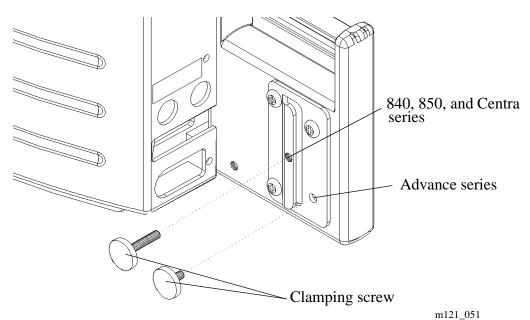


Figure 6-1. Clamping Screws

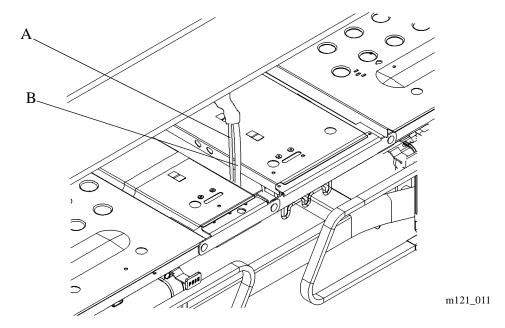
5. Tighten the appropriate clamping screws to secure the power unit to the headboard posts.

NOTE:

Use the clamping screws with the long threads on beds equipped with bayonet mounting posts.

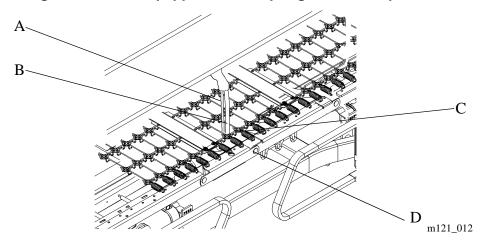
- 6. Put the ZoneAire Sleep Surface System mattress on the bed with the white heel zone locator buttons at the foot end.
- 7. If your bed is equipped with a hard panel sleep surface, complete this step. Otherwise, go to step 8. Route the mattress power cable (A) and mattress air tube (B) exiting the mattress surface, between the thigh and seat sections of the bed (see figure 6-2 on page 6-5). Locate the cable and air hose approximately 10" from the surface edge on the patient's right side.

Figure 6-2. Bed Equipped With a Hard Panel Sleep Surface



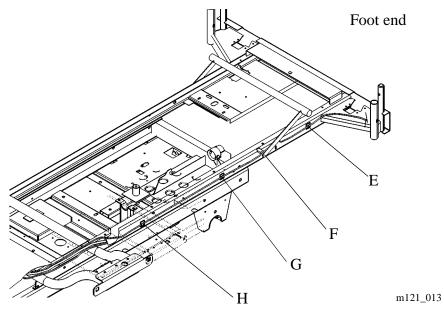
8. If your bed is equipped with a spring fabric sleep surface, complete this step. Otherwise, return to step 7. Route the mattress power cable (A) and mattress air tube (B) exiting the mattress surface, between the thigh and seat sections of the bed, and through the first large opening (C) across from the pivot (D) (see figure 6-3 on page 6-6). Locate the power cable and air tube approximately 10" from the surface edge on the patient's right side.

Figure 6-3. Bed Equipped With a Spring Fabric Sleep Surface



- 9. Unplug the bed from its power source.
- 10. Raise both right siderails and lock in the upright position.
- 11. Using a standard household cleaner, clean the areas where the three wire tie holders (E), (G), and (H) will be installed (see figure 6-4 on page 6-6). Dry the areas thoroughly before you install the wire tie holders on the retracting frame.

Figure 6-4. Retractable Bed Wire Tie Holder Location



6

NOTE:

Make sure you clean and dry the frame surface thoroughly for better wire tie holder adhesion.

12. Measure 8" from the foot rack pivot (F) toward the foot end of the bed, and put one wire tie holder on the retracting frame at location (E).

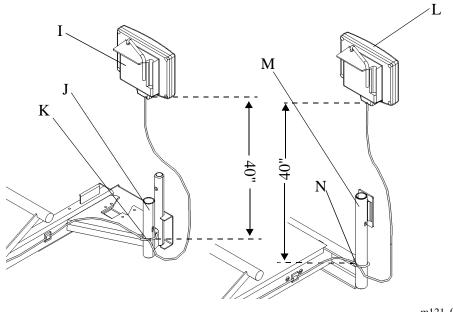
NOTE:

Make sure the wire tie holders are installed with the wire tie slot in a vertical orientation.

- 13. Measure 8" from the foot rack pivot (F) toward the head end of the bed, and place one wire tie holder on the retracting frame at location (G).
- 14. Measure 22" from the foot rack pivot (F) toward the head end of the bed, and place one wire tie holder on the retracting frame at location (H).
- 15. Put the caregiver pendant on the top of the footboard on the patient's right side.
- 16. Complete this step for Advance and Centra series bed frames only. From the base of the caregiver pendant (I), measure 40" along the pendant cable and with a permanent marker, mark the 40" point. Using a red wire tie, at the 40" mark (K), secure the caregiver pendant cable to the IV rod holder (J) located at the foot end of the bed on the patient's right side (see figure 6-5 on page 6-8).

6

Figure 6-5. Retractable Bed Cable Routing



- m121_014
- 17. Complete this step for 840 and 850 bed frames only. From the base of the caregiver pendant (L), measure 40" along the pendant cable and with a permanent marker, mark the 40" point. Using a red wire tie, at the 40" mark (N), secure the caregiver pendant cable to the footboard post (M) located at the foot end of the bed on the patient's right side (see figure 6-5 on page 6-8).
- 18. Route the caregiver pendant cable along the frame. Using the red wire ties, secure the caregiver pendant cable to the three wire tie holders (E), (G), and (H). Make sure the cable is routed on the inside of the pivot arm (F)(see figure 6-4 on page 6-6).



CAUTION:

Make sure the caregiver pendant cable is routed over the foot rack pivot.

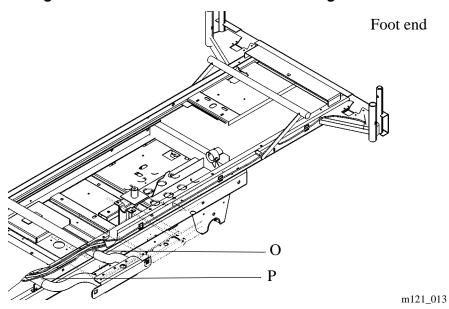
19. Route the caregiver pendant cable, the mattress power cable, and the mattress air tube over the seat section cross tubes (O) and (P) (see figure 6-6 on page 6-9) and over the head section cross tube (Q) (see figure 6-7 on page 6-10).



CAUTION:

The wire ties should be snug enough to hold the cables and the air tube in place but not so snug as to kink or compress the air tube and restrict airflow.

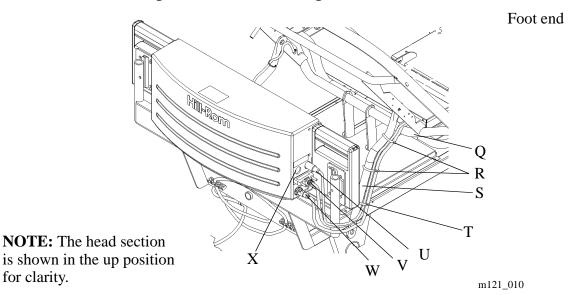
Figure 6-6. Cable and Hose Bundle Routing



20. Using the red cable ties, secure the caregiver pendant cable, the mattress power cable, and the mattress air tube to the seat section cross tubes (O) and (P) (see figure 6-6 on page 6-9).

6

Figure 6-7. Cable Routing and Connection



21. Route the caregiver pendant cable, the mattress power cable, and the mattress air tube along the arm assembly (S). Using the red cable ties, secure the cable and hose bundle to locations (R) and (T).

NOTE:

Make sure the cable and hose bundle are located on the bottom side of the arm assembly (S).

- 22. Connect the sleep surface air tube (W) to the quick coupling on the power unit assembly.
- 23. Connect the sleep surface power cable connector (V) to the 25 pin connector on the power unit assembly.
- 24. Connect the caregiver pendant cable connector (U) to the gray ringed connector on the power unit assembly.
- 25. Plug the bed into an appropriate power source.
- 26. While observing the cable, especially in the head section area, move the head section to the full up position. Make sure that there is enough slack in the cables and air hose for bed articulation.
- 27. Plug the power unit into an appropriate power source.
- 28. If a patient pendant is provided, connect it to the black ringed plug (X) on the power unit assembly (see figure 6-7 on page 6-10).

- 29. Using the wire cutters, cut off all excess material from the wire ties.
- 30. Perform a functional check of the ZoneAire Sleep Surface System. Refer to the *ZoneAire Sleep Surface System In-Service Manual*.

Removal

To remove the system, cut all of the red cable ties that were installed during the installation procedure. Perform the installation procedure in reverse order.

6.2 Installing on a Non-Retractable Bed Frame

This procedure provides installation and removal instructions for the following bed frames:

• Century series bed: 835, 837

• 425, 426, 715, 720, 723, 820, 822, 8200, 8350

Tools required: Wire cutter

Tape measure Permanent marker

Parts required: (1) P1416CA01 ZoneAire Sleep Surface, 35"

x 80", Staphchek Comfort

mattress ticking

or

P1416CA02 ZoneAire Sleep Surface, 35"

x 80", Ultron ticking

or

P1416EA01 ZoneAire Sleep Surface, 35"

x 80", Staphchek Comfort mattress ticking (flame

retardant)

or

P1416EA02 ZoneAire Sleep Surface, 35"

x 80", Ultron ticking (flame

retardant)

(1) 48358 Caregiver pendant assembly

(1) 46920s Power unit assembly

(1) P72901 Patient pendant (optional)

(1) 48811 Wire tie packet

(2) 4897002 Clamping screw (1 1/2")

Installation



CAUTION:

Hill-Rom does not recommend using the bed exit system in conjunction with the ZoneAire Sleep Surface System when the mattress is installed on beds with a spring fabric deck.

1. If the bed is equipped with a DynamicAire Sleep Surface system, make sure its air power switch is in the off position.

- 2. Raise the bed to the highest position. Put the head and knee sections in the flat position.
- 3. Unplug the bed from its power source.
- 4. Remove the existing mattress and headboard from the bed.
- 5. Put the power unit on the bed in place of the headboard. Position the clamping screws located on the front of the power unit, in the proper pair of threaded holes (see figure 6-8 on page 6-13).

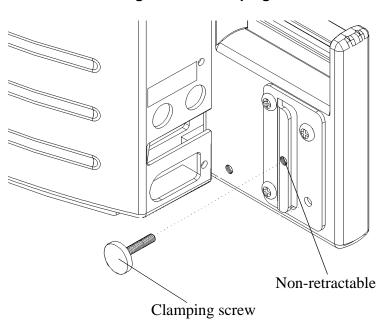


Figure 6-8. Clamping Screws

6. Tighten the appropriate clamping screws to secure the power unit to the headboard posts on the bed frame.

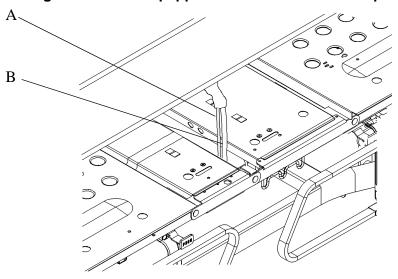
NOTE:

Use the clamping screws with the long threads on beds equipped with bayonet mounting posts.

- 7. Put the ZoneAire Sleep Surface System mattress on the bed with the white heel zone locator buttons at the foot end.
- 8. If your bed is equipped with a hard panel sleep surface, complete this step. Otherwise, go to step 9. Route the mattress power cable (A) and mattress air tube (B) exiting the mattress surface, between the thigh and

seat sections of the bed (see figure 6-9 on page 6-14). Locate the cable and air hose approximately 8" from the surface edge on the patient's right side.

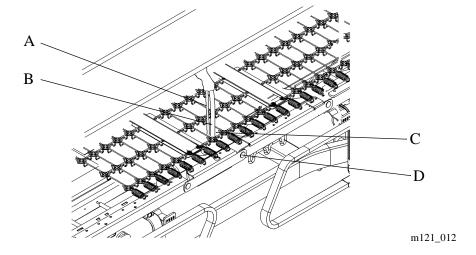
Figure 6-9. Bed Equipped With a Hard Panel Sleep Surface



m121_011

9. If your bed is equipped with a spring fabric sleep surface, complete this step. Otherwise, return to step 8. Route the mattress power cable (A) and mattress air tube (B) exiting the mattress surface, between the thigh and seat sections of the bed and through the first large opening (C) across from the pivot (D) (see figure 6-10 on page 6-14). Locate the power cable and air tube approximately 10" from the surface edge on the patient's right side.

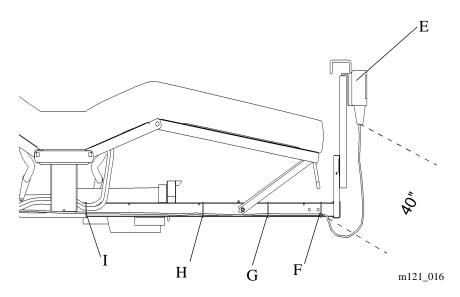
Figure 6-10. Bed Equipped With a Spring Fabric Sleep Surface



6

10. Put the caregiver pendant (E) on top of the footboard on the patient's right side (see figure 6-11 on page 6-15).





- 11. **If your bed has head and foot covers, complete this step. Otherwise, go to step 12.** Loosen or remove the six screws that secure the covers to the frame.
- 12. From the base of the caregiver pendant (E), measure 40" along the pendant cable, and with a permanent marker mark the 40" point.
- 13. Using a red wire tie, at the 40" mark (F), secure the caregiver pendant cable to the frame at the foot end of the bed on the patient's right side.
- 14. Route the caregiver pendant cable along the bed frame rail. Using the red cable ties, secure the caregiver pendant cable to the frame at locations (G) and (H).



CAUTION:

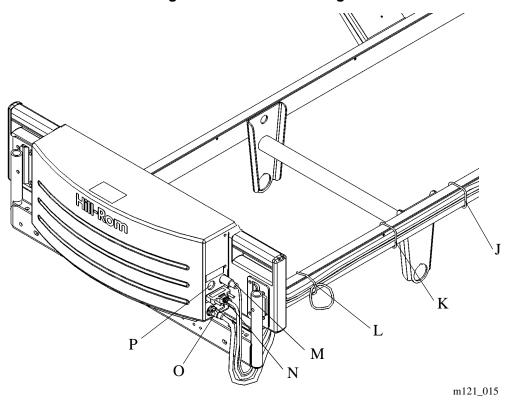
The wire ties should be snug enough to hold the cables and the air tube in place but not so snug as to kink or compress the air tube and restrict airflow.

15. Using the red cable ties, secure the caregiver pendant cable, mattress power cable, and mattress air tube to the bed frame at location (I).

6

16. Using the red cable ties, secure the caregiver pendant cable, mattress power cable, and mattress air tube to the bed frame at locations (J) and (K) (see figure 6-12 on page 6-16).

Figure 6-12. Cable Routing



- 17. Connect the surface air tube (O) to the quick coupling on the power unit assembly.
- 18. Connect the surface power cable connector (N) to the 25 pin plug on the power unit assembly.
- 19. Connect the caregiver pendant cable connector (M) to the gray ringed connector on the power unit assembly.
- 20. Loop the caregiver pendant cable as shown in figure 6-12. Using a red cable tie, secure the caregiver pendant cable, mattress power cable, and mattress air tube to the bed frame at location (L).
- 21. If your bed has head and foot covers, complete this step. Otherwise, go to step 22. After the installation is complete, tighten or install the screws.

- 22. If a patient pendant is provided, connect it to the black ringed plug (P) on the power unit assembly.
- 23. Plug the power unit into an appropriate power source.
- 24. Using the wire cutters, cut off all excess material from the wire ties.
- 25. Perform a functional check of the ZoneAire Sleep Surface System. Refer to the *ZoneAire Sleep Surface System In-Service Manual*.

Removal

To remove the system, cut all of the red cable ties that were installed during the installation procedure. Perform the installation procedure in reverse order.

6

6.3 Installing on a Critical Care Bed

This procedure provides installation and removal instructions for the Century CC bed: 892, 894, 895, 896 bed frames.

Tools required: Phillips head screwdriver

Wire cutters
Tape measure
Permanent marker
Hilow safety block

Parts required: (1) P1414CA01 ZoneAire Sleep Surface, 32"

x 79", Staphchek Comfort

mattress ticking

or

P1414CA02 ZoneAire Sleep Surface, 32"

x 79", Ultron ticking

or

P1414EA01 ZoneAire Sleep Surface, 32"

x 79", Staphchek Comfort mattress ticking (flame

retardant)

or

P1414EA02 ZoneAire Sleep Surface, 32"

x 79", Ultron ticking (flame

retardant)

(1) 48358 Caregiver pendant assembly

(1) 46920s Power unit assembly
 (1) P72901 Patient pendant (optional)

(1) 48811 Wire tie packet

(1) 48755pl Cable routing bracket

(1) 34606 Screw (#10)

(2) 4897001 Clamping screw (1/2")

Pre-Installation For Beds With Scale Option Only

NOTE:

Refer to the *Century CC Bed In-Service Manual* for bed operating instructions.

- 1. Raise all four siderails, and put the bed in a full flat position.
- 2. Raise the bed to a mid height.

3. Using the instructions located at the foot end of the bed, zero the scale.



CAUTION:

Do not touch the frame or any part of the bed while zeroing the scale.

- 4. Press the READ or WEIGHT key, and record the weight.
- 5. Press the READ or WEIGHT key again, and record the weight.

NOTE:

Save the weight readings for the operational check of the scale after the ZoneAire Sleep Surface System installation.

Installation

NOTE:

Refer to the *Century CC Bed In-Service Manual* for bed operating instructions.

- 1. If the bed is equipped with a DynamicAire Sleep Surface, make sure its air power switch is in the off position.
- 2. Unplug the bed from its power source.
- 3. Unbuckle the existing mattress from the frame. If the bed is equipped with a DynamicAire Sleep Surface, disconnect the air tubes.
- 4. Remove the existing mattress and headboard from the bed.
- 5. Put the ZoneAire Sleep Surface System mattress on the bed with the white heel zone locator buttons at the foot end.
- 6. Plug the bed into an appropriate power source.
- 7. Raise the bed to its highest position, and install the hilow safety block.



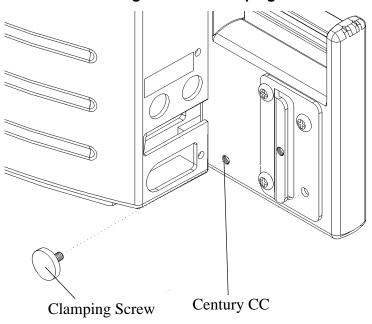
WARNING:

To prevent the bed from accidently lowering, install the hilow safety block **after** the bed is raised.

- 8. Raise the head and knee sections to their highest positions.
- 9. Unplug the bed from its power source.

10. Put the power unit on the bed in place of the headboard. Position the clamping screws, located on the front of the power unit, in the proper pair of threaded holes (see figure 6-13 on page 6-20).

Figure 6-13. Clamping Screws



M121_051

- 11. Tighten the clamping screws to secure the power unit to the headboard posts on the bed frame.
- 12. Raise the right foot siderail.
- 13. Put the caregiver pendant (A) on top of the footboard on the patient's right side (see figure 6-14 on page 6-21).
- 14. Remove the phillips head screw from the white plastic P-clamp (C) located under the foot section on the patient's right side.

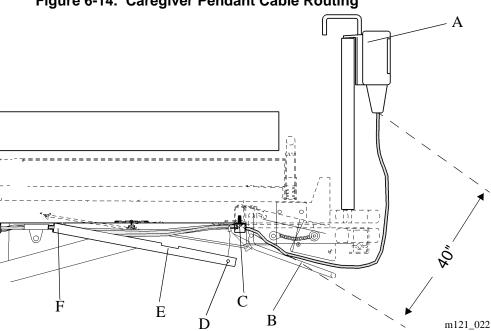
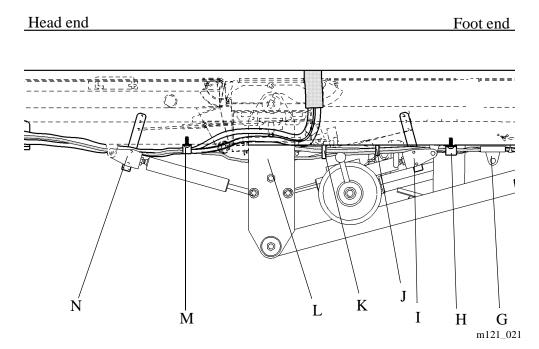


Figure 6-14. Caregiver Pendant Cable Routing

- 15. From the base of the caregiver pendant (A), measure 40" along the pendant cable, and with a permanent marker, mark the 40" point.
- 16. Route the caregiver pendant cable between the Trendelenburg release handle (B) and the bed frame.
- 17. Put the caregiver pendant cable into the P-clamp (C) at the 40" mark. Install the phillips head screw to secure the P-clamp (C), the caregiver pendant cable, and the existing cables to the bed frame.
- 18. Using the phillips head screwdriver, loosen the right side cable cover screw (F) located toward the head end of the bed on the patient's right side.
- 19. Using the phillips head screwdriver, remove the right side cable cover screw (D) located toward the foot end of the bed.
- 20. Route the caregiver pendant cable into the cable cover (E) along with the existing cable bundle.
- 21. Using the phillips head screwdriver, install the right side cable cover screw (D), and tighten the screw (F).
- 22. Continue to route the caregiver pendant cable through the gas spring lever (I), over the pivot (L), and through the gas spring lever (N) (see figure 6-15 on page 6-22).

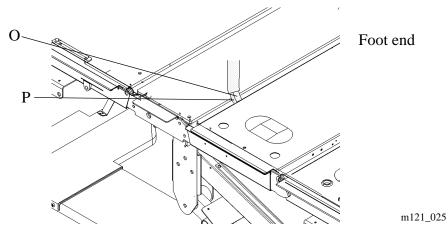
6

Figure 6-15. Cable Routing



- 23. Remove the phillips head screw from the white plastic P-clamp (H) located near the foot end gas spring pivot.
- 24. Route the caregiver pendant cable around the load beam swivel mounting bracket (G).
- 25. Using a wire tie, secure the caregiver pendant cable to the existing cable bundle directly behind the swivel mounting bracket (G).
- 26. Put the caregiver pendant cable into the P-clamp (H) with the existing cables. Using a phillips head screwdriver, install the screw to secure the P-clamp (H), the caregiver pendant cable, and the existing cables to the bed frame.
- 27. Using the red cable ties, secure the caregiver pendant cable to the existing cable bundle at location (J) and (K).
- 28. Make sure the mattress hose/cable sleeve is fully below the sleep surface.
- 29. Route the mattress power cable (O) and mattress air tube (P) exiting the mattress surface between the thigh and seat sections of the bed (see figure 6-16 on page 6-23). Locate the power cable and air hose approximately 10" from the surface edge on the patient's right side.

Figure 6-16. Mattress Cable Routing

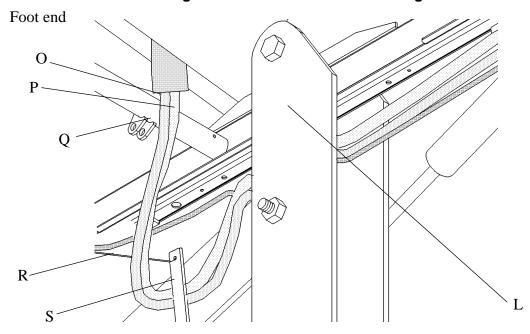


30. Continue to route the mattress cable (O) and air hose (P) under the upper weight frame crossbar (Q) on the head end side, behind the Trendelenburg lever (S), under the cable (R), and over the pivot (L) (see figure 6-17 on page 6-23).

NOTE:

The Trendelenburg lever and cable do not exist on new model Century CC beds.

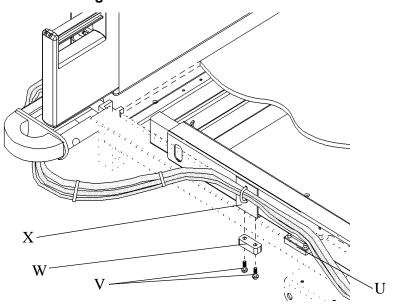
Figure 6-17. Mattress Cable Routing



6

- 31. Route the surface power cable and the air tube through the head end gas spring lever (N) along with the caregiver pendant cable (see figure 6-15 on page 6-22).
- 32. Remove the two screws (V) that secure the right side hard rubber stop (W) to the bed frame (see figure 6-18 on page 6-24).

Figure 6-18. Bracket Installation



- 33. Put a red wire tie through the holes in the bracket (X).
- 34. Install the two screws (V) to secure the bracket provided (X) and the hard rubber stop (W) to the bed frame.
- 35. While holding the mattress power cable, mattress air hose, and caregiver pendant cable connectors flush with each other, measure 26" from the connector ends. Secure the cables and hose bundle to the bracket (X) at the 26" point with a red cable tie.
- 36. Route the caregiver pendant cable, the mattress power cable, and the mattress air hose around the load beam swivel mounting bracket (U).
- 37. Connect the surface air tube (AA) to the quick coupling on the power unit assembly (see figure 6-19 on page 6-25).

m121_026

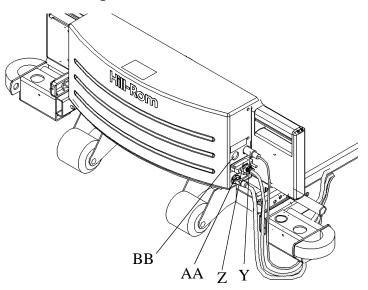
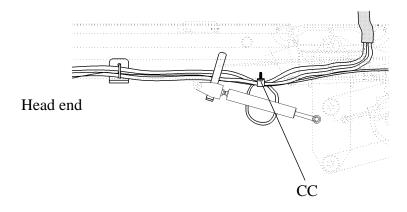


Figure 6-19. Cable Connection

- 38. Connect the surface power cable connector (Z) to the 25 pin plug on the power unit assembly.
- 39. Connect the caregiver pendant cable connector (Y) to the gray ringed connector on the power unit assembly.
- 40. Pull all slack in the mattress power cable and air hose back toward the seat section.
- 41. Locate the hole (CC) in the intermediate frame on the right side just above the head end gas spring. Take up any slack in the caregiver pendant cable, and loop the excess directly under the hole (see figure 6-20 on page 6-25).

Figure 6-20. Hole in Intermediate Frame



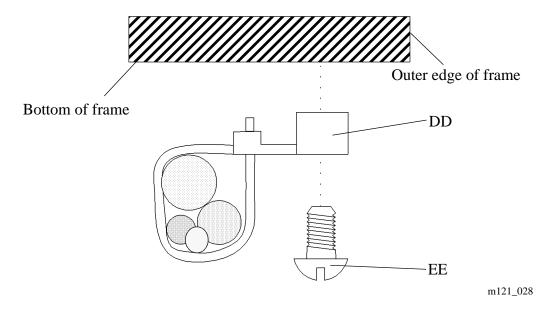
42. Using the wire tie that has the mounting hole, tie wrap the looped caregiver pendant cable, mattress power cable, and mattress air hose together. Position the wire tie so that it is directly under the hole (CC) (see figure 6-20 on page 6-25) in the intermediate frame, and the wire tie loop is pointing down and away from the upper weigh frame (see figure 6-21 on page 6-26).



CAUTION:

The wire ties should be snug enough to hold the cables and the air tube in place but not so snug as to kink or compress the air tube and restrict airflow.

Figure 6-21. Wire Tie With Mounting Hole Orientation



- 43. Cut off the excess wire tie material from the wire tie with the mounting hole.
- 44. Using the #10 screw (EE) provided, secure the wire tie (DD) to the intermediate frame.
- 45. If a patient pendant is provided, connect it to the black ringed plug (BB) on the power unit assembly (see figure 6-19 on page 6-25).
- 46. Cut off all excess wire tie material.
- 47. Perform a functional check of the ZoneAire Sleep Surface System. Refer to the *ZoneAire Sleep Surface System In-Service Manual*.

Post Installation For Beds With Scale Option Only

NOTE:

Refer to the *Century CC Bed In-Service Manual* for bed operating instructions.

- 1. Plug the bed into an appropriate power source.
- 2. Raise all four siderails, and put the bed in a full flat position.
- 3. Raise the bed to a mid height.
- 4. Shake the upper frame and inspect the ZoneAire Sleep Surface System cable routing to make sure it does not interfere with the scale system.



CAUTION:

Do not touch the frame or any part of the bed while zeroing the scale.

- 5. Using the instructions located at the foot end of the bed, zero the scale.
- 6. Press the READ or WEIGHT key, and record the weight.
- 7. Press the READ or WEIGHT key again, and record the weight.
- 8. Compare these weight readings with the weight readings taken during the pre-installation instructions at the beginning of this procedure. If the scale readings are not the same, inspect the ZoneAire Sleep Surface System cable routing for interference with the scale system.
- 9. Plug the power unit into an appropriate power source.
- 10. Perform a functional check of the ZoneAire Sleep Surface System. Refer to the *ZoneAire Sleep Surface System In-Service Manual*.

Removal

To remove the system, cut all of the red cable ties that were installed during the installation procedure. Perform the installation procedure in reverse order.

Cleaning and Care



WARNING:

Unplug the unit from its power source before servicing or cleaning the unit. Refer to the *ZoneAire Sleep Surface* System *In-Service Manual* and specific sections in this manual for additional precautions.

General Cleaning

Clean the unit with a lightly dampened cloth and ordinary disinfectants. Do not subject any area to excessive amounts of liquid.

Steam Cleaning

Do not use any steam cleaning device on the ZoneAire Sleep Surface System. The excessive moisture involved can damage mechanisms and components in the unit.

Hard to Clean Spots

Use standard household cleaners and/or a soft bristle brush to remove troublesome spots or stains. Heavy dried-on soil and excreta may first require soaking to loosen.



CAUTION:

Do not use harsh cleaners, solvents, or detergents.

Disinfection

Dilute disinfectants and/or germicides as specified on the manufacturer's label.

Lubrication Requirements

The ZoneAire Sleep Surface System has no periodic lubrication requirements.

Preventive Maintenance

The ZoneAire Sleep Surface System must have an effective maintenance program. We recommend that you perform preventive maintenance and testing for Joint Commission on Accreditation of Healthcare Organizations (JCAHO) annually. This not only meets JCAHO requirements, but will help to ensure a long and productive life for the ZoneAire Sleep Surface System. This will help minimize downtime due to excessive wear failures.

The preventive maintenance schedule that follows is intended to guide the technician through a normal preventive maintenance procedure on the ZoneAire Sleep Surface System. Check each item on the schedule, and make any necessary adjustments during the preventive maintenance process.

The preventive maintenance schedule is intended to be used in conjunction with the preventive maintenance checklist following it. This checklist is designed to keep a running history of maintenance and subsequent repair costs for one individual ZoneAire Sleep Surface System. However, the facility can modify this checklist or invent another to fit its needs. Keeping close records and maintaining the ZoneAire Sleep Surface System and its accessories are two good ways of reducing downtime and at the same time, keeping the nursing staff happy and efficient.

Preventive Maintenance Schedule

Table 6-1. Preventive Maintenance Schedule

Function	Procedure
Power unit assembly	Check the mattress power cable for cuts, nicks, or breaks. Check all hose connections to the mattress for punctures, cuts, or tears Check the o-rings on hose connections for dried out condition.
Air compressor	Inspect the compressor unit air hoses for punctures, cuts, or tears.
Power cord	Inspect the power cord and plug for cuts, nicks, or breaks.
Caregiver pendant	Check the general aesthetics of the unit. Inspect the labels, and replace as necessary. Check the cable for cuts, nicks, or breaks.
Patient pendant	Check the general aesthetics of the unit. Inspect the labels, and replace as necessary. Check the cable for cuts, nicks, or breaks.
Sleep surface	Check the mattress and air bladders for punctures, cuts, or tears. Check all hose connections to the mattress and o-rings for dried out condition.
Cable routing	 For retractable beds: Advance series bed, 840 and 850 series bed, and Centra beds, refer to procedure 6.1. For non-retractable beds: Century series and 425, 426, 715, 720, 723, 820, 822, 8200, 8350 beds, refer to procedure 6.2. For Century CC bed: 892, 894, 895, 896 bed frames, refer to procedure 6.3.
Functional check	See "Function Checks" on page 2-4.
Overall appearance	Check the general aesthetics of the unit. Touch up the paint where necessary.

Preventive Maintenance Checklist

Table 6-2. Preventive Maintenance Checklist

Date	<u> </u>											
Dau	C											Function
Hill-Rom Company Inc.	M											Power unit assembly
	Manufacturer											Air compressor
(Om												Power cord
Со												Caregiver pendant
dm												Patient pendant
any												Sleep surface
Inc												Cable routing
•												Function check
	Z											Overall appearance
	Model Number											
	N											
	um											
	ber											
	Se											
	eria											
	IN											
	Serial Number											
	ber											
-												Labor Time:
	Total											
1 486												Repair Cost:
9	Cost for											
	or											Inspected By:
												Legend L=Lube C=Clean A=Adjust R=Repair or Replace O=Okay N=Not Applicable Remarks:

Tool and Supply Requirements

The ZoneAire Sleep Surface System requires no special tools or supplies.

Chapter 7 Accessories

Chapter Contents

Accessories	¹ - 3
Trapeze Support Adapter Kit	7 - 4
Installation	7 - 5

NOTES:

Accessories

Table 7-1. Accessories List

Product Number	Description				
P844A02	Trapeze support adapter kit				

7.1 Trapeze Support Adapter Kit

The trapeze support adapter kit must be used any time the trapeze support is used in conjunction with the ZoneAire Sleep Surface System. The trapeze support adapter kit provides the additional space necessary to attach the ZoneAire Sleep Surface System power unit assembly at the head end of the bed.

This procedure provides installation and removal instructions for the following bed frames:

- Advance series bed (3 motor): 1100, 1110, 1120, 1130, 1140
- Advance series bed (4 motor): 1105, 1115, 1135, 1145
- Centra series bed (3 motor): 850, 852
- Centra series bed (4 motor): 1060, 1061, 1062, 1063, 1064

Tools required: 3/8" nut driver 3/8" open end wrench

Parts required: (1) P844A02 Trapeze Support Adapter

P844A02, Trapeze Support Adapter, includes the following parts:

(2) 48948 Trapeze adapter bracket

(6) 90017-20 Screw (6) 90132-21 Hex nut (1) 311614 Bag

(1) 48972 Installation instructions

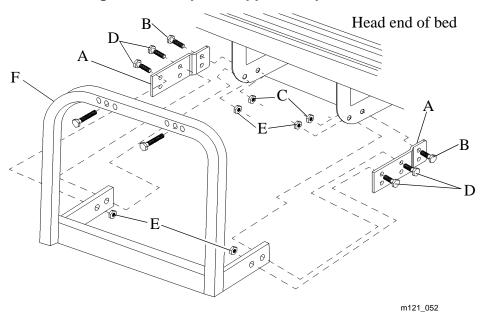


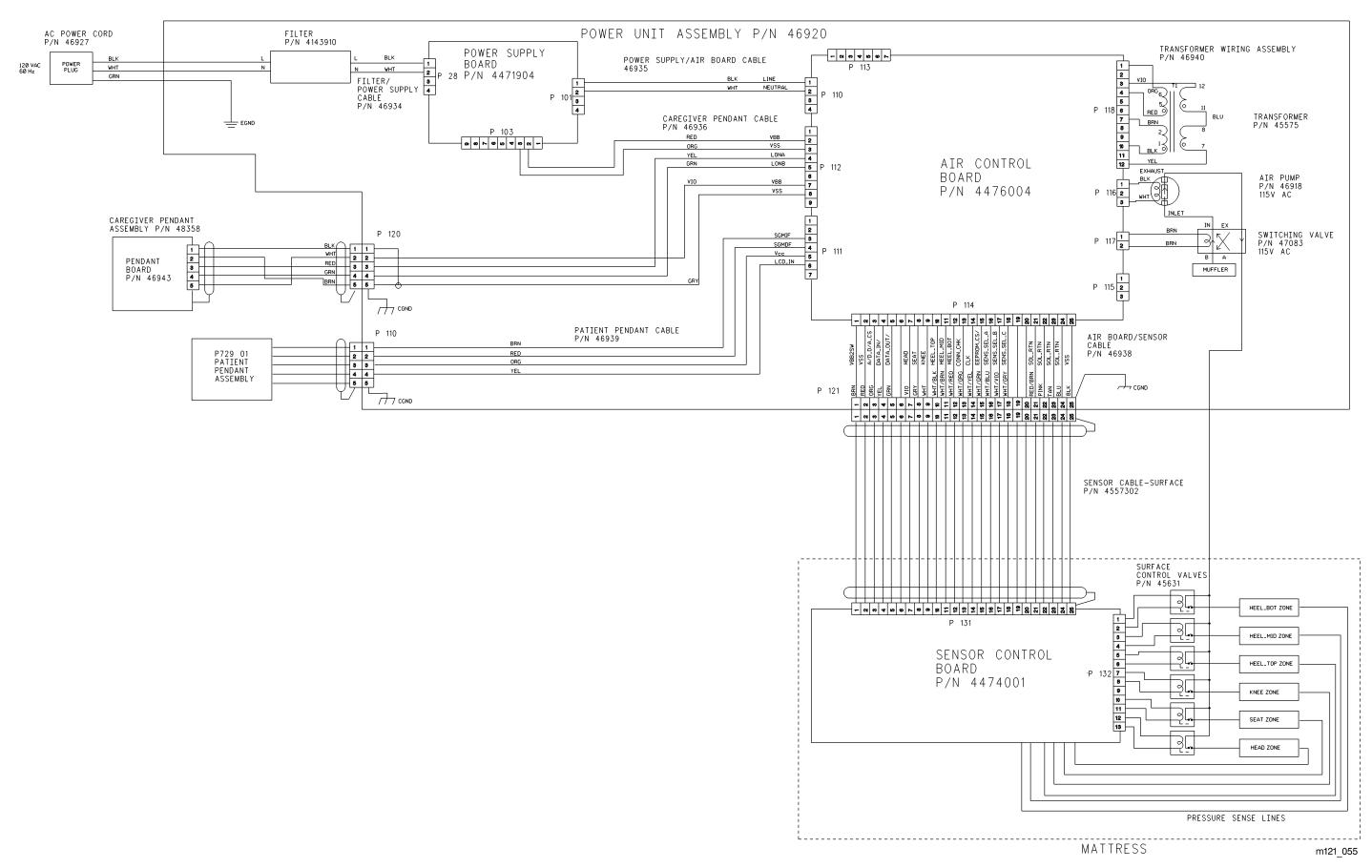
Figure 7-1. Trapeze Support Adapter Kit

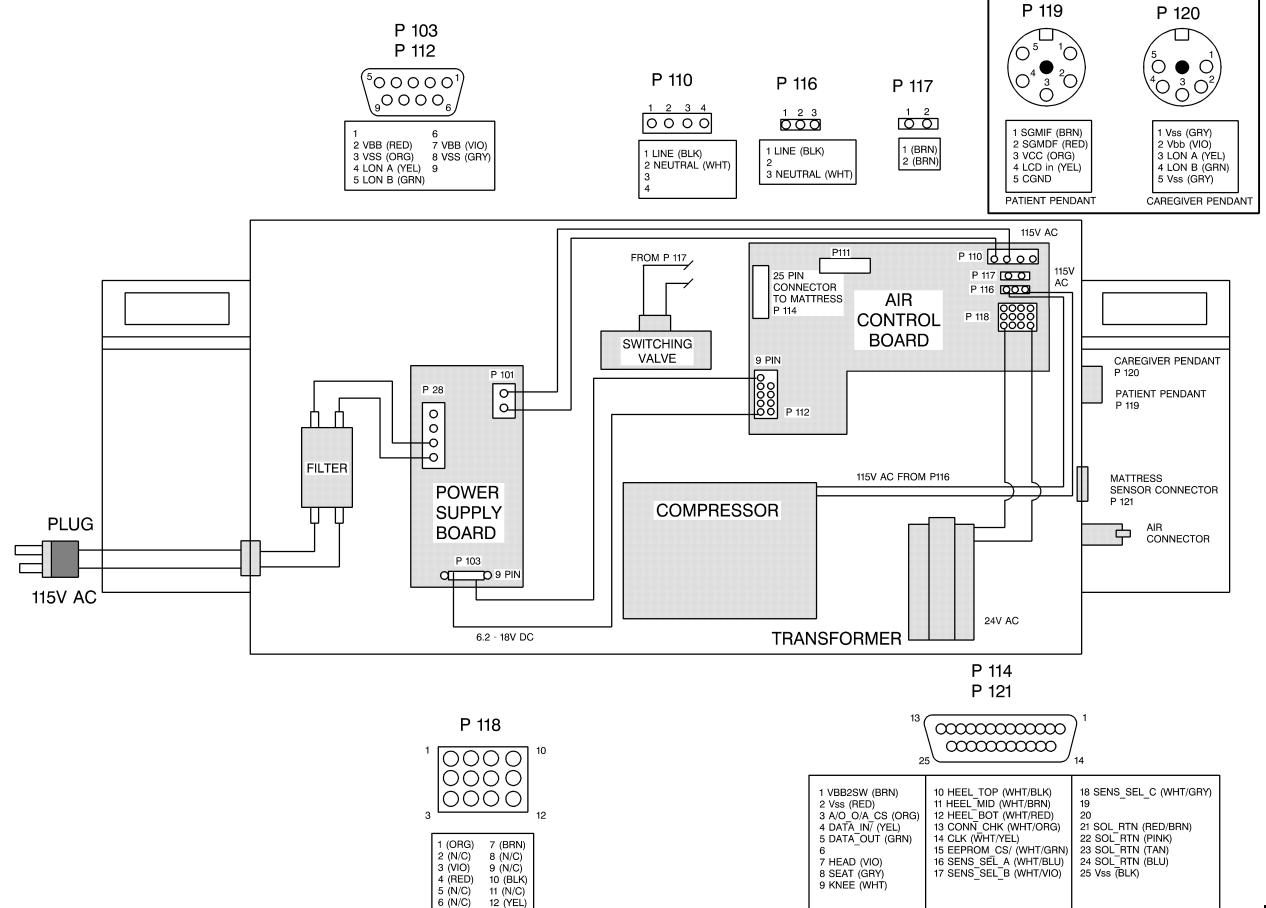
Installation

- 1. Loosely attach both trapeze adapter brackets (A) to the bed frame with hex bolts (B) and hex nuts (C) (see figure 7-1 on page 7-5).
- 2. Align the trapeze bracket (F), and loosely secure with the hex bolts (D) and hex nuts (E), (see figure 7-1 on page 7-5).
- 3. Tighten all hex nuts.

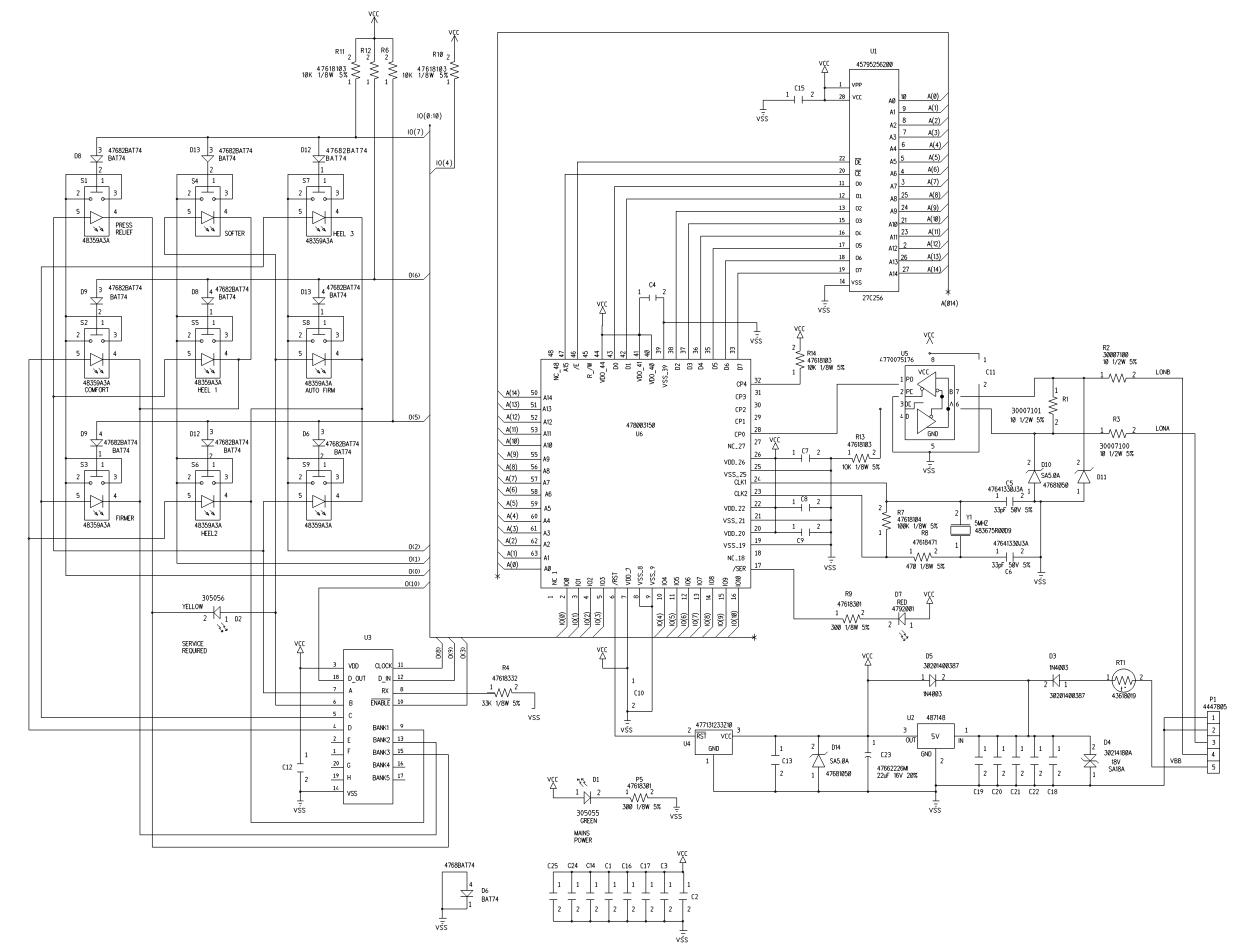
Chapter 7: Accessories

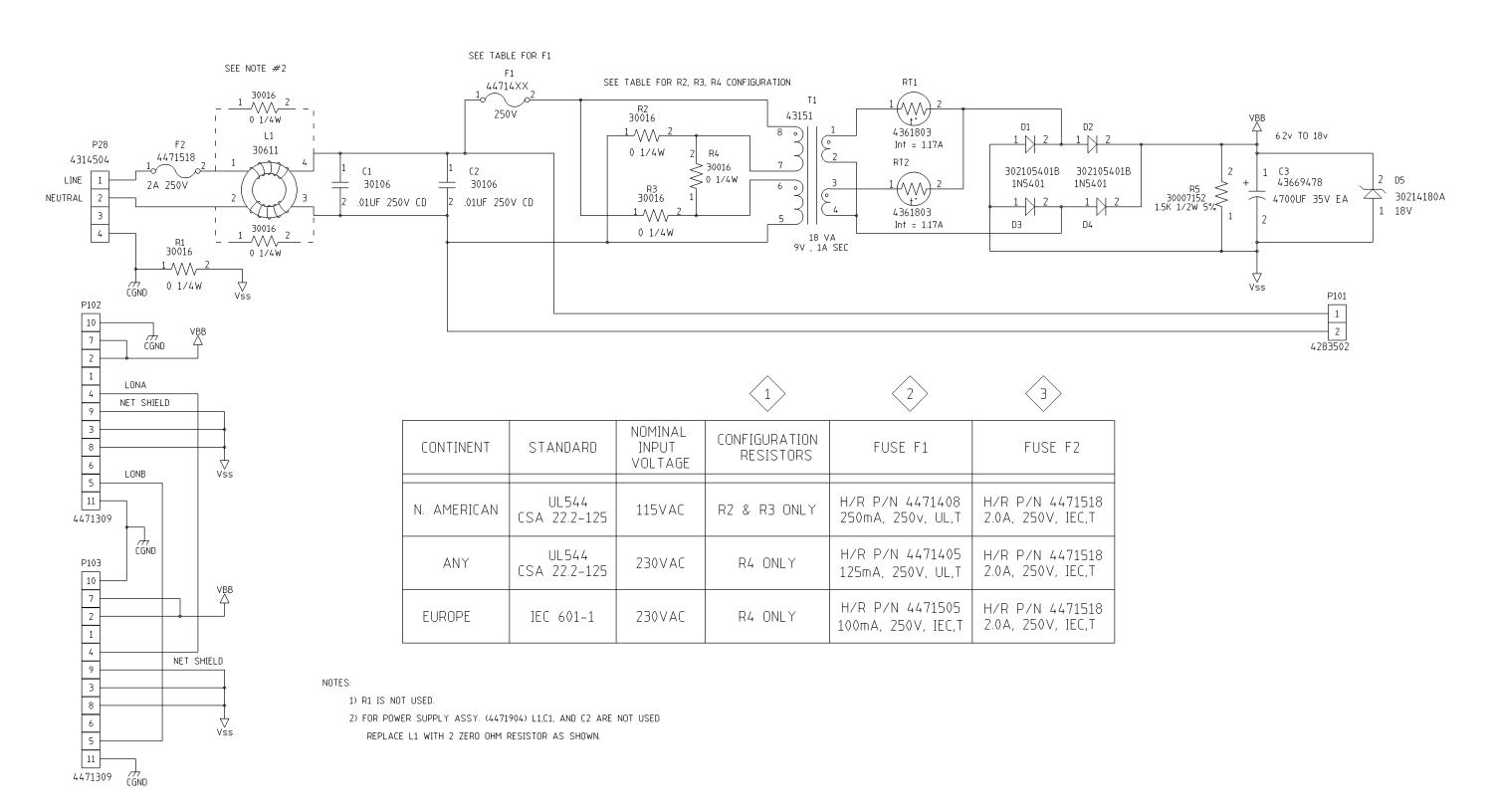
NOTES:

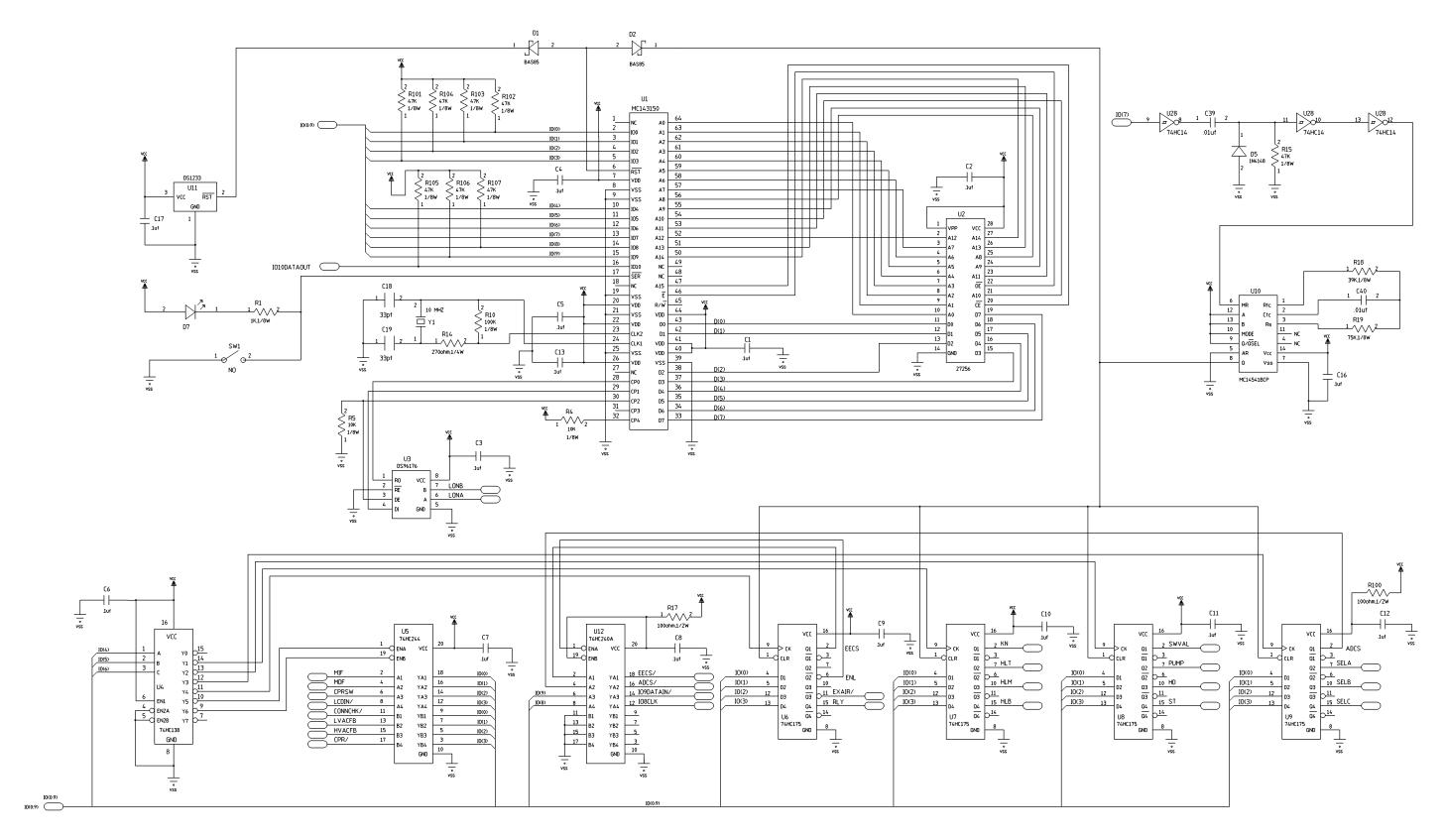


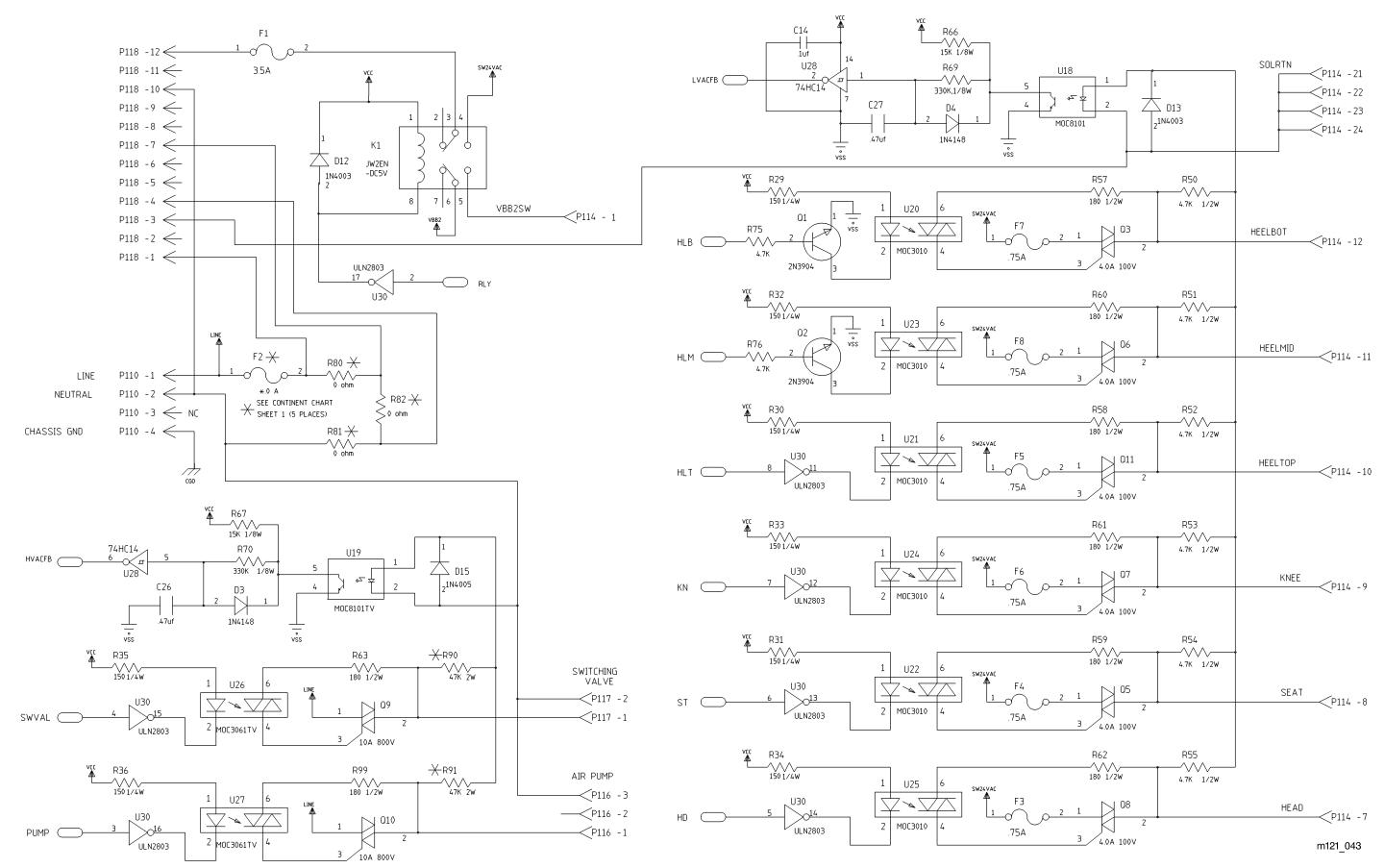


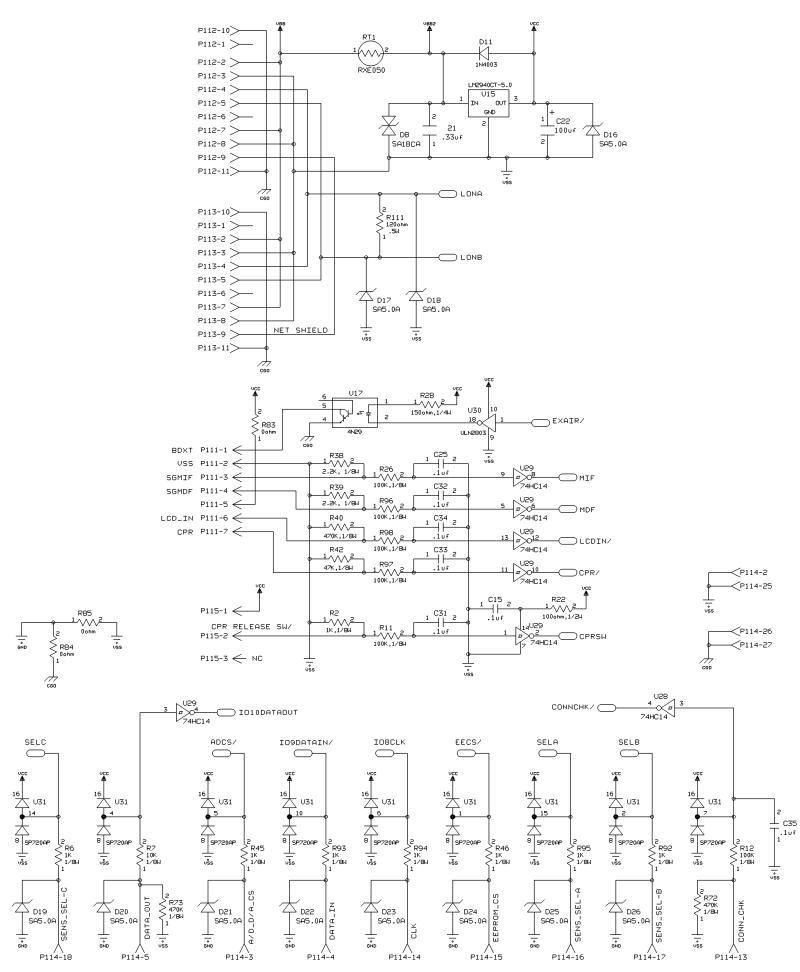
Schematic Wiring Diagram—Caregiver Pendant











Schematic Wiring Diagram—Sensor Board

